MAINE TOWNSHIP

2018 AGENCY DIRECTORY

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           HOME HEALTH CARE  SENIOR NURSING CARE
           NURSING  SENIOR SERVICES

NAME OF AGENCY: A-ABIDING CARE, INC.

ADDRESS AND TELEPHONE: 233 N. Northwest Hwy.
Park Ridge, IL 60068
(847) 698-CARE OR (847) 698-1400
FAX: (847) 698-1408
Website: www.abidingcare.com
Email: marketing@abidingcare.com

OFFICE HOURS: Monday - Friday: 8:30 a.m. - 5:00 p.m.
24/7 Phone Support after hours/weekends

CONTACT PERSON: Michael Kernan, Administrator

STAFF: Certified Nurse Assistants/Nurse Assistants, Companions/Paraprofessionals.
A FREE assessment by a Registered Nurse conducted prior to the start of care.

AREA SERVED: Park Ridge, Chicagoland, Northwest Suburbs & the North Shore

FEES AND/OR DUES: Call 847-698-1400 for services and competitive rate information. Payment accepted includes self-pay, private insurance, long term care insurance, Workers Compensation insurance.


BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Personalized Private Duty Home Care: Services Provided by
- Hourly care from 4-24 hours
- Live-in care, 3 day minimum
- Respite relief for the family caregiver
- Hospital to Home Transitional Care
- Wellness/Safety Checks/Special Bath Visits
- Medication Management
- Special Needs/Events/Weddings
- Certified Nursing Assistants (CNA’s)
- Nursing Assistants (NA’s)
- Companions/Para-professionals
- RN Assessment Visit prior to start of care
- RN Supervision
- Ongoing Training including Alzheimer’s Care and Parkinson’s Disease

BILINGUAL SERVICES PROVIDED: All caregivers are required to read, write and speak English.

REMARKS OR ADDITIONAL INFORMATION:

A-Abiding Care, Inc. was founded over 30 years ago by Joyce Kernan, RN. A case management approach is incorporated into all our home care services.

Full-service agency • All caregivers are A-Abiding Care employees • Payroll taxes withheld • Unemployment Insurance • Worker’s Comp coverage • Bonded/insured • Criminal background checks • Drug Testing • Extensive Application Process • RN Supervised • USA work authorization verification
CATEGORY OF SERVICES  HEALTH CARE

NAME OF AGENCY: ACCESS TO CARE
SUBURBAN PRIMARY HEALTH CARE COUNCIL

ADDRESS AND TELEPHONE: 2225 Enterprise Drive, #2507
Westchester, IL 60154
(708) 531-0680
FAX: (708) 531-0686
Website: www.accessrocare.org
Email: Contact@sphcc.org

OFFICE HOURS: Monday - Friday: 9:00 a.m. - 5:00 p.m.

CONTACT PERSON: Claire Ducote, Senior Program Coordinator

STAFF: Kathryn Franklin, COO
Kate Barnickel, Public Relations Manager
Claire Ducote, Program Coordinator, North Region, South Region
Kimberly Mertz, Program Coordinator, West & SW Region

AREA SERVED: Suburban Cook County and Northwest Chicago (Pulaski Road West and North Avenue North to the City Borders)

FEES AND/OR DUES: Clients must pay physicians $5 for each visit, $5 for each lab specimen or x-ray and $15-40 for each prescription. Enrollment fees of $20, or $50 for a family of 3 or more.

AFFILIATIONS: The Suburban Primary Health Care Council was created by the confederation of Community and Economic Development Association of Cook County, Cook County Department of Public Health, Northwest Suburban Cook County Health Care Task Force and Park Forest Health Department.

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
Services available through the Access to Care program include office visits to local participating physicians, routine laboratory, x-ray and pharmacy services. Eligibility requirements for the program are: residence in the service area; family income less than three times the federal poverty level; uninsured for primary health care or have insurance with a high deductible and ineligible for public programs such as Medicaid, Medicare, All Kids, and Family Care, Proof of legal residency or citizenship required.

BILINGUAL SERVICES PROVIDED: Spanish & Polish materials, Spanish telephone assistance

REMARKS OR ADDITIONAL INFORMATION:
Registration for Access to Care is by appointment at the following intake sites:
Elk Grove Township-Arlington Hts ............................................................................................................... (847)437-0300
Hanover Township-Bartlett ...................................................................................................................... (847)837-0301
Maine Township-Park Ridge ..................................................................................................................... (847)297-2510
Palatine Township-Palatine ......................................................................................................................... (847)358-6700
Schaumburg Township Hoffman Estates .................................................................................................. (847)884-0030
CEDA Northwest-Mt. Prospect .................................................................................................................. (847)392-2332
Cook County Dept. of Public Health – Rolling Meadows ................................................................. (847)818-2860
City of Des Plaines .................................................................................................................................... (847)391-5481
Village of Mt. Prospect ............................................................................................................................ (847)392-6000
Village of Schaumburg .............................................................................................................................. (847)894-4500x292
CEDA Neighbors at Work - Evanston ...................................................................................................... (847)328-5166
New Trier Township-Winnetka .................................................................................................................. (847)446-8201
Niles Township-Skokie .............................................................................................................................. (847)673-9300
Northfield Township-Glenview .................................................................................................................. (847)724-8300

Additional sites throughout Suburban Cook County please call (708) 531-0680 for listing
CATEGORY OF SERVICES: HOME HEALTH CARE

NAME OF AGENCY: ADVOCATE AT HOME

ADDRESS AND TELEPHONE: 2311 W. 22nd Street Ste. 300
Oak Brook, IL 60523
1-800-564-2025

OFFICE HOURS: Monday - Thursday: 8:00 a.m. - 7:00 p.m.
Friday: 8:00 a.m. - 8:00 p.m.
Saturday & Sunday: 8:30 a.m. – 5:00 p.m.

CONTACT PERSON: Director Customer Relations

STAFF: General skilled nursing services, skilled nurses with specialty in pediatrics, high tech nurses for infusion therapy, older adult, hospice, and rehabilitation; occupational, physical, and speech therapy; homemaker services, nutritional services; medical social work; home medical equipment and respiratory therapy.

AREA SERVED: Cook, DuPage, Lake, Kane, McHenry, and Will Counties

FEES AND/OR DUES: Medicare, private insurance, Medicaid, private pay

AFFILIATIONS:

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
Medicare certified home health agency
Home medical equipment/supplies
Child home health care
Respiratory therapy equipment & services
Nutrition & I. V. therapy
Physical and occupational therapy

BILINGUAL SERVICES PROVIDED: Polish, Spanish, Russian - interpreter for other foreign languages.

REMARKS OR ADDITIONAL INFORMATION:
24-hour phone coverage; consistent quality professional care.
Direct billing of Medicare, Medicaid, insurance, private pay.
NAME OF AGENCY: ADVOCATE LUTHERAN GENERAL HOSPITAL

ADDRESS AND TELEPHONE: 1775 W. Dempster
5 South
Park Ridge, IL 60068
(847) 723-5475
FAX: (847) 723-2267

OFFICE HOURS: Monday – Sunday: 8:00 a.m. – 5:00 p.m.
Staff on site to serve inpatients needs daily.

CONTACT PERSON: Shannon Smith, Social Work Supervisor

STAFF: Social Worker’s

AREA SERVED: Northwest Chicago and suburban area

FEES AND/OR DUES: NONE

AFFILIATIONS: DNV
National Association of Social Work
American Case Management Association
American Hospital Association
Illinois Hospital Association
Metropolitan Chicago Healthcare Council

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
Community Connection
Coordination of Inpatient/Outpatient Services
Customer Service
Discharge Planning
Patient Advocacy

BILINGUAL SERVICES PROVIDED: Translators available to hospital patients
Korean and Polish Cultural concierge

REMARKS OR ADDITIONAL INFORMATION:
Provide comprehensive care to hospital patients
Outpatients are seen via other providers – Advocate Health Care System
CATEGORY OF SERVICES: INFORMATION, ASSISTANCE AND REFERRAL

NAME OF AGENCY: ADVOCATE CHILDRENS HOSPITAL
CHILDREN’S HEALTH RESOURCE CENTER

ADDRESS AND TELEPHONE: 1675 Dempster Street
Park Ridge, IL 60068
(847) 723-9484
Website: www.AdvocateChildrensHospital.com/chrc
Email: lgh-chrc@advocatehealth.com

OFFICE HOURS: Monday through Friday 9:00 am – 5:00 pm

CONTACT PERSON: Kathryn Smart or Rita Knapp

STAFF:

AREA SERVED: All

FEES AND/OR DUES: None

AFFILIATIONS: Advocate Children’s Hospital

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
The Children’s Health Resource Center is a lending library and learning center for parents, adolescents and children. We offer easy to understand health care information so families can make informed choices about their health. We have a teen health area in our library where teens can come and access health information in a confidential setting. Check out our new eBook library on our website! We also sell bike helmets at low cost and provide free helmet fittings. Please call 847-723-9484 for helmet fittings and sales appointments. Free car seat checks are available on Thursdays from 9:00 – 2:00 pm by appointment only. Please call 708-684-7019 for car seat check appointments.

BILINGUAL SERVICES PROVIDED:
Some materials are available in Spanish.

REMARKS OR ADDITIONAL INFORMATION:
We offer a support group called “Sibsensations,” a recreational and educational group for typically developing siblings of children with developmental and physical disabilities. Call for dates and times.
CATEGORY OF SERVICES: DAY CARE SERVICES
INFORMATION, ASSISTANCE AND REFERRAL
RESPITE CARE
SENIOR SERVICES
VOLUNTEER PROGRAMS
SUPPORT GROUPS

NAME OF AGENCY: ADVOCATE LUTHERAN GENERAL HOSPITAL
OLDER ADULT SERVICES-ADULT DAY CENTER

ADDRESS AND TELEPHONE: 9375 Church Street
Des Plaines, IL 60016
(847) 296-0737
FAX: (847) 824-8038

OFFICE HOURS: Monday - Friday: 7:00 a.m. - 5:30 p.m.

CONTACT PERSON: Jaime Albergo, LCSW
Email: jaime.albergo@advocatehealth.com
Information and Assistance Office
Gwynne Chovanec, Director
Email: gwynne.chovanec@advocatehealth.com

STAFF: Nurse
Driver(s)/Aide(s)
Licensed social worker
Art therapist/counselor
Nursing Assistant
Activity Therapist
Accountant

AREA SERVED: All areas are served-The only boundary is for our bus transportation service.

FEES AND/OR DUES: $75 - $85 per day depending on level of service
$10.00 each way transportation service
$100 initial assessment fee

AFFILIATIONS: Advocate Health Care
North Shore Senior Center
Illinois Department of Aging
Department of Human Services
Lutheran General Hospital

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
Our medical model adult day center program provides a variety of health, social and support services in a protective environment during the day. Client care plans are designed to meet the individual needs of adults and older adults with health care issues such as: Alzheimer's and other Dementias, Parkinson's disease, Stroke, Cardiac Care, Depression, Isolation and Loneliness, Diabetes, and others. Our program offers these older adults a way to maintain independence in a supportive, supervised setting during the day, returning home in the evening. We also provide bathroom assistance as needed. There are three handicapped accessible vehicles for those in need of transportation. We have many funding resources. Occupational, Physical and Speech therapists are located onsite. (There is an additional fee for therapy services)

BILINGUAL SERVICES PROVIDED: Spanish

REMARKS OR ADDITIONAL INFORMATION:
We also offer Philips Lifeline emergency response systems, home delivered meals, Expressions, counseling and consultation support, information and assistance, and help with Medicare/secondary insurance billing questions.
| CATEGORY OF SERVICES: | INFORMATION, ASSISTANCE AND REFERRAL  
|                     | SENIOR SERVICES  
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<th>SUPPORT GROUP SERVICES</th>
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| NAME OF AGENCY:     | ADVOCATE LUTHERAN GENERAL HOSPITAL  
|                     | OLDER ADULT SERVICES-EXPRESSIONS...a program for people with early stage memory loss |
| ADDRESS AND TELEPHONE: | 9375 Church St.  
|                     | Des Plaines, IL 60016  
|                     | (847) 824-5143  
|                     | FAX: (847) 824-8038 |
| OFFICE HOURS:       | Monday through Friday 8:00 am – 4:30 pm  
|                     | Program hours: 10:00 am – 3:00 pm |
| CONTACT PERSON:     | Gwynne Chovanec, Director  
|                     | Email: gwynne.chovanec@advocatehealth.com  
|                     | Angela Scalisi, Coordinator  
|                     | Email: Angela.scalisi@advocatehealth.com |
| STAFF:              | Art Therapist/Counselor |
| AREA SERVED:        | Any |
| FEES AND OR DUES:   | $60 per session  
|                     | $75 initial assessment fee |
| AFFILIATIONS:       | Advocate Lutheran General Hospital |
| BRIEF DESCRIPTION OF PROGRAM AND SERVICES: | EXPRESSIONS is a program for people diagnosed with the earliest stages of Alzheimer’s disease and related dementias. The sessions provide a safe, positive, strength-based environment that allows participants to learn, share, and engage together. Components of the program include camaraderie, support, physical activity, mental exercises, creative expression and education regarding memory loss. |
| BILINGUAL SERVICES PROVIDED: | Spanish |
| REMARKS OR ADDITIONAL INFORMATION: | We also offer Philips Lifeline emergency response system, adult day center, home delivered meals, counseling and consultation support, senior information and assistance, and help with Medicare/secondary insurance billing questions. |
CATEGORY OF SERVICES
MEALS ON WHEELS
INFORMATION, ASSISTANCE AND REFERRAL
SENIOR SERVICES
VOLUNTEER PROGRAMS

NAME OF AGENCY:  ADVOCATE LUTHERAN GENERAL HOSPITAL
OLDER ADULT SERVICES-HOME DELIVERED MEALS

ADDRESS AND TELEPHONE:  9375 Church Street
Des Plaines, IL 60016
(847) 296-0737
FAX: (847) 824-8038

OFFICE HOURS:  Monday - Friday: 7:30 a.m. - 4:00 p.m.

CONTACT PERSON:  Jaime Albergo, LCSW
Email: jaime.albergo@advocatehealth.com
Information and Assistance Office
Gwynne Chovanec, Director
Email: gwynne.chovanec@advocatehealth.com

STAFF:  Meals delivered by volunteers and staff

AREA SERVED:  Park Ridge (Maine Township), Unincorporated Des Plaines and Glenview
(Maine Township)

FEES AND/OR DUES:  $6.00 per meal

AFFILIATIONS:  Advocate Lutheran General Hospital
Park Ridge Kiwanis

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
We provide a hot meal (and an optional cold meal) delivered Monday thru Friday to homebound individuals who cannot prepare their own meals. All meals are prepared at Lutheran General Hospital and cooked with no added salt and consist of 700-1000 calories. We can cater to any dietary restrictions. Assessment completed by Older Adult Services Social Worker.

BILINGUAL SERVICES PROVIDED:  Spanish and Polish

REMARKS OR ADDITIONAL INFORMATION:
We also offer Philips Lifeline emergency response systems, adult day center, Expressions, counseling and consultation support, information and assistance, and help with Medicare/secondary insurance billing questions.
CATEGORY OF SERVICES:  EMERGENCY RESPONSE SYSTEM
INFORMATION, ASSISTANCE AND REFERRAL
SENIOR SERVICES

NAME OF AGENCY:  ADVOCATE LUTHERAN GENERAL HOSPITAL
OLDER ADULT SERVICES-PHILIPS LIFELINE

ADDRESS AND TELEPHONE:  9375 Church Street
Des Plaines, IL 60016
(847) 296-0737
FAX: (847) 824-8038

OFFICE HOURS:  Monday - Friday: 7:30 a.m. - 4:00 p.m.

CONTACT PERSON:  Jaime Albergo, LCSW
Email: jaime.albergo@advocatehealth.com
Information and Assistance Office
Gwynne Chovanec, Director
Email: gwynne.chovanec@advocatehealth.com

STAFF:  Information and Assistance Staff

AREA SERVED:  All counties in Illinois

FEES AND/OR DUES:  Philips Lifeline Emergency Response:  $29.95 and up Monthly Fee,
Installation fees are waived for Maine Township residents
$21.95 Shipping and Handling
No contract

AFFILIATIONS:  Advocate Lutheran General Hospital
Philips Lifeline

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
Phils Lifeline is a personal service that provides support to adults and older adults 24 hours a day allowing
them to remain independent in their own home. Lifeline allows quick access to assistance that is appropriate
whether it’s a neighbor, family or emergency personnel. The newest technology can automatically detect a fall
and summon for help. No home phone line is required for service.
No contract to sign, installation done by Advocate Lutheran General Hospital Social Worker.

BILINGUAL SERVICES PROVIDED:  Spanish and Polish

REMARKS OR ADDITIONAL INFORMATION:
We also offer adult day center, home delivered meals, Expressions, counseling and consultation support,
information and assistance, and help with Medicare/secondary insurance billing questions.
CATEGORY OF SERVICES: INSURANCE/FINANCIAL COUNSELING

NAME OF AGENCY: ADVOCATE LUTHERAN GENERAL HOSPITAL OLD AGE SERVICES-SENIOR ADVOCATE

ADDRESS AND TELEPHONE: 8820 W. Dempster Street
Niles, IL 60714
(847) 723-7277
FAX: (847) 723-2247

OFFICE HOURS: Monday through Friday 8:00 am – 4:30 pm

CONTACT PERSON: Array of staff

STAFF: Three trained Medicare/secondary insurance counselors

AREA SERVED: Northwest Suburbs and Chicago within Lutheran General service area

FEES AND/OR DUES: Free service, must be a member of Senior Advocate

AFFILIATIONS: Advocate Lutheran General Hospital/Advocate Medical Group

BRIEF DESCRIPTION OF PROGRAM AND SERVICES: Assistance with any medical billing questions, reconcile medical bills, meets one on one with individuals in the community about questions related to insurance, works closely with physician/hospital offices to solve billing problems. SHIP (Senior Health Insurance Program) certified.

BILINGUAL SERVICES PROVIDED: Polish and Italian

REMARKS OR ADDITIONAL INFORMATION: Invitation to educational lectures, seminars, and health fairs. We also can make referrals for home delivered meals, emergency response system, adult day center, and senior information and referral.
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<th>CATEGORY OF SERVICES</th>
<th>DAY CARE SERVICES</th>
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**NAME OF AGENCY:** ADVOCATE LUTHERAN GENERAL HOSPITAL  
OLDER ADULT SERVICES-SENIOR INFORMATION & ASSISTANCE

**ADDRESS AND TELEPHONE:**  
9375 Church St.  
Des Plaines, IL 60016  
(847) 296-0737  
FAX: (847) 824-8038

**OFFICE HOURS:** Monday thru Friday: 7:30 a.m. – 4:00 p.m.

**CONTACT PERSON:**  
Jaime Albergo, LCSW  
Email: jaime.albergo@advocatehealth.com  
Gwynne Chovanec, Director  
Email: gwynne.chovanec@advocatehealth.com

**STAFF:** Information and Assistance Staff

**AREA SERVED:** We can provide senior information and referrals for any city or state

**FEES AND/OR DUES:** Free service.

**AFFILIATIONS:** Advocate Lutheran General Hospital

**BRIEF DESCRIPTION OF PROGRAM AND SERVICES:**  
Information and Assistance (I&A) is a free service that connects you with trained staff that can provide you with information on a wide variety of services and programs. This office is a starting point for all senior services and provides referrals to local programs, helps answer questions regarding aging concerns or assistance accessing community based services.

**BILINGUAL SERVICES PROVIDED:** Spanish and Polish

**REMARKS OR ADDITIONAL INFORMATION:**  
We also offer Philips Lifeline emergency response system, adult day center, home delivered meals, Expressions, counseling and consultation support, and help with Medicare/secondary insurance billing questions.
CATEGORY OF SERVICES
HOSPITALS
MENTAL HEALTH SERVICES

NAME OF AGENCY:
ADVOCATE LUTHERAN GENERAL HOSPITAL
PSYCHIATRIC DAY PROGRAM

ADDRESS AND TELEPHONE:
1700 Luther Lane
Center for Advanced Care, Ste. B North
Park Ridge, IL 60068
(847) 723-5896
FAX: (847) 723-6577

OFFICE HOURS:
Monday – Friday: 8:00 a.m. – 4:30 p.m.

CONTACT PERSON:
Jeri Srur-Kwaak, LCSW, ACHT, NBCCH, Supervisor

STAFF:
Masters Level Social Workers, Psychiatrists, Nurses,
Occupational Therapist and a Pastor

AREA SERVED:
Maine Township, Northwest Chicago and Suburbs

FEES AND/OR DUES:
We accept health insurance, Medicare and Medicaid

AFFILIATIONS:
Ambulatory Association of Behavioral Health
Det Norske Veritas (DNV) Standard of Care

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
Intensive Mental Health service. Acute levels of Psychiatric care between outpatient and inpatient.

BILINGUAL SERVICES PROVIDED:
Translators Available

REMARKS OR ADDITIONAL INFORMATION:
Admission requires a level of care assessment to determine need and pre-certification before health insurance can be used. This is not an emergency level of care or appropriate as a long-term service.
**CATEGORY OF SERVICES**
- CLINICAL SERVICES
- DEVELOPMENTALLY AND PHYSICALLY DISABLED SERVICES
- DIAGNOSTIC SERVICES
- DISABLED SERVICES
- HEALTH CARE
- MENTAL HEALTH SERVICES

**NAME OF AGENCY:** ADVOCATE MEDICAL GROUP'S ADULT DOWN SYNDROME CENTER

**ADDRESS AND TELEPHONE:** 1610 Luther Lane
Park Ridge, IL 60068
(847) 318-2303
FAX: (847) 318-2377
Website: www.advocatehealth.com/luth/health-services/adult-down-syndrome-center

**OFFICE HOURS:** Monday – Friday 8:30 am – 5:00 pm
Limited Evening Appointments Available

**CONTACT PERSON:** Laura Chicoine, Program Manager
Laura.Chicoine@advocatehealth.com

**STAFF:**
Physicians and a nurse practitioner who provide medical services
An occupational therapist who provides evaluation and treatment and facilitates a variety of groups.
A registered nurse clinical coordinator and clinical staff who assist with medical care.
A registered and licensed dietician who provides nutritional counseling
Advocacy specialists who link patients and families with community services and resources and
experienced patient representatives who assist patients and schedule appointments.

**AREA SERVED:** Accepting patients living in the state of Illinois

**FEES AND/OR DUES:** Accept all major commercial insurance, and government plans, including Medicare and IDPA (Medicaid)

**AFFILIATIONS:** Advocate Lutheran General Hospital
Advocate Medical Group

**BRIEF DESCRIPTION OF PROGRAM AND SERVICES:**
The Adult Down Syndrome Center is a comprehensive medical clinic providing care for adults and adolescents, age 12 and over, with Down Syndrome, with an emphasis on health promotion, using a team approach to provide comprehensive, holistic, community-based health care services.

**BILINGUAL SERVICES PROVIDED:**

**REMARKS OR ADDITIONAL INFORMATION:**
Our multidisciplinary team has served the health and psychosocial needs of over 7,000 adolescents and adults with Down syndrome since the center opened in January 1992.
CATEGORY OF SERVICES: OUTREACH SERVICES

NAME OF AGENCY: ADVOCATES FOR MENTAL ILLNESS EDUCATION

ADDRESS AND TELEPHONE: 1220 Depot Street, #403
Glenview, IL 60025-2971
(847) 729-1457

OFFICE HOURS: Volunteer hours vary with projects

CONTACT PERSON: Vi Orr, Local Contact
Email: Viorr@comcast.net

STAFF: All Volunteers

AREA SERVED: No geographical boundaries within North, Northwest suburbs and Chicago Area.

FEES AND/OR DUES: Monetary and in-kind donations welcome

AFFILIATIONS: Metro Suburban Network of Comprehensive Community Services of the Division of Mental Health
Suburban NAMI Affiliates
Elgin Mental Health Center
Chicago Read Mental Health Center

BRIEF DESCRIPTION OF PROGRAMS AND SERVICES:
Publishers of Word Explosion: I & II books of Poetry, Verse, Prose, and Art by the Mentally Challenged.
Clothing and gifts given to area nursing homes monthly
Provide clothing to agencies working with the homeless
Kits for the Homeless Project (filled kits distributed to homeless shelters and community agencies)
NARSAD Artwork Sales (notes, holiday cards and misc. gifts)
Referrals and information

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:
NAME OF AGENCY: AGEOPTIONS

ADDRESS AND TELEPHONE: 1048 W. Lake St., Suite 300
Oak Park, IL 60301-1055
(708) 383-0258 Voice
FAX: (708) 524-0870
STATEWIDE: (800) 699-9043
Website: www.ageoptions.org
Email: information@ageoptions.org

OFFICES HOURS: Monday - Friday: 8:45 a.m. - 4:30 p.m.

CONTACT PERSON: Jonathan Lavin, Chief Executive Officer
Meghan Jenkins-Morales, Manager of Benefits, Information and Education

STAFF: Stephanie Balog, Information and Assistance Specialist

AREA SERVED: All of Cook County outside of the City of Chicago

FEES AND/OR DUES: None

AFFILIATIONS: One of thirteen Area Agencies designated by the Illinois Department on Aging and one of 670 Area Agencies nationwide.

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
Planning to help meet social and nutritional needs of older persons. We cooperate with a wide range of organizations in local areas to establish and support needed services for people age 60 and over. We administer the Federal Older Americans Act funds and some Illinois General Revenue funds to assist local organizations to provide needed priority services to older adults and people with disabilities. Responsible for the regional administration of the Elder Abuse and Neglect Program Service.

BILINGUAL SERVICES PROVIDED: Spanish

REMARKS OR ADDITIONAL INFORMATION:
AgeOptions is a private not-for-profit organization with a twenty-one member Board of Directors and thirty member Advisory Council. Additionally, we have various committees composed of a specified number of older persons. Speakers are available to customize presentations to meet organizations needs.
CATEGORY OF SERVICES: LEGAL SERVICES

NAME OF AGENCY: ALLIANCE FOR IMMIGRANT NEIGHBORS

ADDRESS AND TELEPHONE: 382 S. Mount Prospect Rd.
Des Plaines, IL 60016
(224)443-0113
Website: www.allianceforimmigrants.org

OFFICE HOURS: Tuesdays 11:00am-7:00pm
Wednesdays 11:00am-7:00pm
Saturdays 9:00am-1:00pm

CONTACT PERSON: Amy Jackson, Executive Director
ajackson@allianceforimmigrants.org

STAFF: 3 Partially-Accredited Representatives (U.S. Dept. of Justice), Law Student,
Community Liaison

AREA SERVED: Des Plaines, Mount Prospect, and surround Northwest Suburbs

FEES AND OR DUES: Low-cost legal fees, depends on service(s) sought

AFFILIATIONS: Faith Alliance Bible Church, DePaul University College of Law, World Relief

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
Alliance for Immigrant Neighbors (AIN) provides direct, immigrant legal services. AIN is recognized by the
Department of Justice, Executive for Immigration for Immigration Review, and Office of Legal Access Programs
to counsel immigration clients, complete immigration forms, and represent clients before U.S. Citizenship and
Immigration Services (USCIS). Services include:
  • General Consultations
  • Legal Permanent Residency (Green Card)
  • Citizenship
  • Family Petitions
  • Deferred Action for Early Childhood Arrivals (DACA)
  • U Visas & VAWA

BILINGUAL SERVICES PROVIDED: English, Spanish, Tagalog & Mandarin Chinese

REMARKS OR ADDITIONAL INFORMATION:
You must have an appointment in order to have a consultation with AIN. First time consultation fee: $50.
New Clients: Please schedule an appointment to speak with an AIN legal worker by calling (224) 443-0113 or
emailing info@allianceforimmigrants.org. AIN accepts payment by cash, check, or credit card.
CATEGORY OF SERVICES: INFORMATION, ASSISTANCE AND REFERRAL SUPPORT GROUP/SERVICES

NAME OF AGENCY: ALS FOUNDATION (LES TURNER)

ADDRESS AND TELEPHONE: 5550 W. Touhy, Suite 36
Skokie, IL 60077-3254
(847) 679-3311
Toll Free: (888) ALS-1107
FAX: (847) 679-9109
Website: www.lesturnerals.org
Email: info@lesturnerals.org

OFFICES HOURS: Monday - Friday/24 hour voice mail

CONTACT PERSON: Judy Richman, Director of Patient Services

STAFF: Neurologists, nurses, speech pathologist, social worker, support group, occupational therapist, genetic counselor

AREA SERVED: Chicagoland and portions of Northwest Indiana

FEES AND/OR DUES:

AFFILIATIONS: Northwestern University Feinberg School of Medicine
Northwestern Medicine

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

The Les Turner ALS Foundation patient services programs help patients and their loved ones cope with the day-to-day difficulties of living with a chronic disease. Our services include: in home consultations, support groups and educational meetings, loan banks for communication and medical equipment, financial grant programs and patient resource guide.

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:

For over forty years, the Les Turner ALS Foundation has been Chicagoland’s leader in research, patient services and education about Amyotrophic Lateral Sclerosis (ALS), serving the vast majority of people with ALS in the area, offering hope and help when it’s needed most.

The Les Turner ALS Foundation’s full spectrum patient service programs include: in-home consultations, support groups, equipment loans, grants and educational activities. The Foundation offers hope for a future without ALS by supporting the Les Turner ALS Research and Patient Center at Northwestern Medicine, bringing together three research laboratories and a multidisciplinary patient clinic under one umbrella.
CATEGORY OF SERVICES

DISASTER RELIEF
EDUCATIONAL SERVICES

NAME OF AGENCY:

AMERICAN RED CROSS
OF GREATER CHICAGO

ADDRESS AND TELEPHONE:

Arlington Heights Community Center
544 W. Northwest Hwy.
Arlington Heights, IL 60004
(847) 255-0703
FAX: (847) 255-2897
Website: www.redcross.org

OFFICE HOURS:

Monday – Friday 8:00 a.m. – 5:00 p.m.
Emergency calls taken 24 hours a day, 365 days a year
at (877)597-0747

CONTACT PERSON:

Gail Noronha, Facility Coordinator
gail.noronha@redcross.org

STAFF:

Office Staff and Volunteers

AREA SERVED:

The American Red Cross, Greater Chicago Region covers ten counties in IL
and 3 counties in Northwest IN.

FEES AND/OR DUES:

Disaster assistance is free. Charges for classes and materials.

AFFILIATIONS:

Partner with United Way

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

The American Red Cross is a symbol of hope throughout the world, and provides relief to victims of local,
national and international disasters. We help people prevent, prepare for and respond to emergencies, and
educate people to lead safer lives.

DISASTER SERVICES: 1-877-597-0747 24 hours/7 days
Military Members & Families: 888-737-4306 24 hours/7 days
Blood Services: 800-RED-CROSS or 1-800-733-2767
Health & Safety Classes: 1-800- RED-CROSS or 1-800-733-2767
Financial Donations: 1-800- RED-CROSS or 1-800-733-2767
Volunteer: 312-729-6222

BILINGUAL SERVICES PROVIDED: Spanish courses/materials available on a limited basis.

REMARKS OR ADDITIONAL INFORMATION: Together, we can save a life.
CATEGORY OF SERVICES

ABUSE AND NEGLECT
ADOLESCENT SERVICES
AUTISM
CAREER COUNSELING
CASE MANAGEMENT
CHILDREN'S SERVICES
CLINICAL SERVICES
COUNSELING
CRISIS INTERVENTION
DISABLED SERVICES
EDUCATIONAL SERVICES
FAMILY SERVICES
HEALTH CARE
HOUSING ASSISTANCE
JOB PLACEMENT SERVICES/JOB TRAINING
Mental Health Services
OUTREACH SERVICES
PUBLIC AID
PSYCHIATRIC SERVICES
REHABILITATION SERVICES
RESIDENTIAL PROGRAMS
SENIOR SERVICES
SUPPORT GROUP / SERVICES
TRANSITIONAL HOUSING & SERVICES
VOCATIONAL/REHABILITATIONAL PROGRAMS
VOLUNTEER SUPPORT SERVICES
WOMEN/CHILDREN SERVICES
YOUTH SERVICES

NAME OF AGENCY: AMITA HEALTH
ALEXIAN BROTHERS CENTER FOR MENTAL HEALTH

ADDRESS AND TELEPHONE: 3436 N. Kennicott Ave.
Arlington Heights, IL 60005
(847) 952-7460
FAX: (847) 222-1754
Website: www.alexianbroshealth.org/acmh

OFFICE HOURS: Office Hours: Monday – Thursday: 8:30 a.m. – 9:00 p.m.
Friday: 8:30 a.m. – 5:00 p.m.
Saturday: 9:00 a.m. – 1:00 p.m.

CONTACT PERSON: Rick Germann, Associate Vice President
Maxine Goldstein, Business Development Liaison
Maxine.goldstein@amitahealth.org

STAFF: 100 employees

AREA SERVED: Northwest Suburbs

FEES AND/OR DUES: We accept private insurance, Medicaid, Medicare, All Kids and self-pay.
Palatine and Wheeling Township residents are eligible for a sliding fee scale based on income.

AFFILIATIONS: Alexian Brothers Health System
Ascension Health System
Amita Health

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
Community mental health center providing medication management, therapy, and groups for children, adolescents, adults, residential, vocational program, day programming, case management, Partial Hospitalization Program (PHP) and Intensive Outpatient Programs are available.

BILINGUAL SERVICES PROVIDED: Spanish

REMARKS OR ADDITIONAL INFORMATION:
Trusted healthcare providers with 50 years of experience caring for the community.

Accreditations and Certifications:
Joint Commission
Federal Centers for Medicare and Medicaid
Illinois Department of Mental Health
Illinois Department of Rehabilitation Services
<table>
<thead>
<tr>
<th>CATEGORY OF SERVICES</th>
<th>COUNSELING</th>
</tr>
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<tbody>
<tr>
<td></td>
<td>CLINICAL SERVICES</td>
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<tr>
<td></td>
<td>YOUTH SERVICES</td>
</tr>
<tr>
<td>NAME OF AGENCY:</td>
<td>ANGELS FOR SEXUAL HEALTH, IDENTITY, AND EDUCATION</td>
</tr>
<tr>
<td></td>
<td>(Formerly Links)</td>
</tr>
<tr>
<td>ADDRESS AND TELEPHONE:</td>
<td>1779 Maple Street</td>
</tr>
<tr>
<td></td>
<td>Northfield, IL 60093</td>
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<tr>
<td></td>
<td>(847) 441-6191</td>
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<tr>
<td></td>
<td>Website: <a href="http://www.angels.org">www.angels.org</a></td>
</tr>
<tr>
<td>OFFICE HOURS:</td>
<td>Monday – Friday 9:00 a.m. – 5:00 p.m.</td>
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<tr>
<td></td>
<td>Female Clinic: Monday and Thursday evenings, some Saturday mornings</td>
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<tr>
<td></td>
<td>Male Clinic: Twice a month: 1st and 3rd Tuesday evenings</td>
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<tr>
<td></td>
<td>Pride Youth Program: Monday, Tuesday, Wednesday, and Thursday evenings</td>
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<tr>
<td></td>
<td>Community Education: as required</td>
</tr>
<tr>
<td>CONTACT PERSON:</td>
<td>Lynne Heller, Office Manager</td>
</tr>
<tr>
<td></td>
<td><a href="mailto:lynne@angels.org">lynne@angels.org</a></td>
</tr>
<tr>
<td>STAFF:</td>
<td>3 full-time, 5 part-time, 80 volunteers</td>
</tr>
<tr>
<td>AREA SERVED:</td>
<td>Suburbs of Chicago</td>
</tr>
<tr>
<td>FEES AND/OR DUES:</td>
<td>Fees for clinic services, but nobody is denied service for lack of money</td>
</tr>
<tr>
<td></td>
<td>Pride Youth Program has no charge</td>
</tr>
<tr>
<td></td>
<td>Community Education Programs – an honorarium is requested</td>
</tr>
<tr>
<td>AFFILIATIONS:</td>
<td></td>
</tr>
<tr>
<td>BRIEF DESCRIPTION OF PROGRAM AND SERVICES:</td>
<td>Angels provides health education in the schools for grades 5-12; confidential support groups and services for gay, lesbian, bisexual, and transgender youth in grades 9-12; and confidential reproductive healthcare for teens and young adults through age 25.</td>
</tr>
<tr>
<td>BILINGUAL SERVICES PROVIDED:</td>
<td>None on site but is available</td>
</tr>
</tbody>
</table>
| REMARKS OR ADDITIONAL INFORMATION: | Angel’s mission is to inform and empower young people by providing health care, education, and support to their sexuality.
<table>
<thead>
<tr>
<th>CATEGORY OF SERVICES</th>
<th>CASE MANAGEMENT</th>
<th>LEGAL SERVICES</th>
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</thead>
<tbody>
<tr>
<td>CAREER COUNSELING</td>
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<td>MENTAL HEALTH SERVICES</td>
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<tr>
<td>COUNSELING</td>
<td></td>
<td>SHELTER AND HOMELESS PREVENTION</td>
</tr>
<tr>
<td>FOOD PANTRY</td>
<td></td>
<td>TRANSITIONAL HOUSING &amp; SERVICES</td>
</tr>
<tr>
<td>FAMILY SERVICES</td>
<td></td>
<td>VOLUNTEER PROGRAMS</td>
</tr>
<tr>
<td>HEALTH CARE</td>
<td></td>
<td>INFORMATION, ASSISTANCE AND REFERRAL</td>
</tr>
</tbody>
</table>

**NAME OF AGENCY:** THE ARK

**ADDRESS AND TELEPHONE:**

- **MAIN OFFICE**
  - THE ARK NORTHWEST
  - 6450 N. California Ave.
  - 3100 Dundee Rd., Suite 802
  - Chicago, IL 60645
  - Northbrook, IL 60062
  - (773) 973-1000
  - (773) 973-0011
  - FAX: (773) 973-4362
  - FAX: (847) 272-5330

  Website: [www.arkchicago.org](http://www.arkchicago.org)
  Email: ark@arkchicago.org

**OFFICE HOURS:**

- **Main office:**
  - Monday - Thursday: 9:00 a.m. - 5:00 p.m.
  - Friday: 9:00 a.m. - 2:00 p.m.

- **Medical and Social Services Departments:**
  - Monday and Wednesday: 9:00 a.m. – 7:30 p.m.
  - Tuesday and Thursday: 9:00 a.m. - 5:00 p.m.
  - Friday: 9:00 a.m. - 2:00 p.m.

- **Northwest office:**
  - Monday: 9:00 a.m. - 7:30 p.m.
  - Tuesday and Thursday: 9:00 a.m. - 5:00 p.m.
  - Wednesday: 1:00 p.m. – 6:00 p.m.
  - Friday: 9:00 a.m. - 2:00 p.m.

**CONTACT PERSON:** Marc Swatez, Executive Director

**STAFF:**

- Marc Swatez, Executive Director
- Dr. Vicki Hass, Clinical Director, Social Services
- Sophia Zisook, Director of Volunteers

**AREA SERVED:** Services available for qualified residents of the Chicago metropolitan area

**FEES AND/OR DUES:** None; clients must demonstrate financial need

**AFFILIATIONS:** Networks with other local community agencies

**BRIEF DESCRIPTION OF PROGRAM AND SERVICES:**

- Case management, benefits advocacy
- Medical, dental, and optometry clinics and pharmacy
- Homeless shelter/transitional housing
- Food pantry
- Rent and utility assistance
- Legal aid
- Psychological counseling
- Day program for adults with chronic mental health needs
- Job counseling

**BILINGUAL SERVICES PROVIDED:** Russian, Hebrew, and Yiddish

**REMARKS OR ADDITIONAL INFORMATION:**

Kosher food pantry; Jewish programming; primarily serves the Chicagoland Jewish community
CATEGORY OF SERVICES:

- ART / ART THERAPY
- DEVELOPMENTALLY AND PHYSICALLY DISABLED SERVICES
- DISABLED SERVICES
- VOCATIONAL/REHABILITATIONAL PROGRAMS
- VOLUNTEER PROGRAMS

NAME OF AGENCY: THE ARTS OF LIFE NORTH SHORE

ADDRESS AND TELEPHONE: 1963 Johns Drive
Glenview, IL 60025
(847) 486-0808
Website: www.artsoflife.org

OFFICE HOURS: Monday - Friday, 9AM-3PM

CONTACT PERSON: Hilary Marshall, Studio Manager
hmarshall@artsoflife.org

STAFF:
- Rick Sindt, Studio Coordinator, rsindt@artsoflife.org
- Grace Guillebeau, Volunteer Coordinator, gguillebeau@artsoflife.org
- Megan Harrigan, Arts Coordinator, mcox@artsoflife.org

AREA SERVED: North Shore, City of Chicago, Southern Lake Co.

FEES AND OR DUES:
Fee for service, hourly rate varies.
Accepts some forms of state funding, including Medicaid Waiver (DD) and CILA DAY (30U) Program Funding.

AFFILIATIONS:
- Glenview Chamber of Commerce
- Council on Quality and Leadership (Accreditation)

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
The Arts of Life advances the creative arts community by providing artists with intellectual disabilities a collective space to expand their practice and strengthen their leadership.

The Arts of Life supports over 60 adult artists with disabilities at two collective art studios in the Chicagoland area. Studio programming is dictated by the specific interests and talents of our artists, who work collaboratively with volunteers and staff to manage and develop the studio. We are guided by the principles that all artists, regardless of disability, should have the opportunity to be members of an artistic community that: 1) develops organically based on their individual and collective needs; 2) is constantly shaped by their opinions, choices and interests; and 3) contributes to the larger arts community and society in general.

BILINGUAL SERVICES PROVIDED: n/a

REMARKS OR ADDITIONAL INFORMATION: n/a
CATEGORY OF SERVICES

ABUSE AND NEGLECT
ADOLESCENT SERVICES
ART/ART THERAPY
CASE MANAGEMENT
CHILDREN’S SERVICES
CLINICAL SERVICES
COUNSELING
CRISIS INTERVENTION

EMERGENCY SHELTER FOR DOMESTIC VIOLENCE
FAMILY SERVICES
SHELTER AND HOUSING SERVICES
SUPPORT GROUP/SERVICES
WOMEN/CHILDREN SERVICES
YOUTH SERVICES

NAME OF AGENCY: A SAFE PLACE/LAKE COUNTY CRISIS CENTER

ADDRESS AND TELEPHONE:
2710 17th Street
Zion, IL 60099
(847) 731-7165 Office
(847) 249-4450 Hot Line
FAX: (847) 731-7528
TTY: (847) 249-6557
Website: www.asafeplaceforhelp.org
Email: info@asafeplaceforhelp.org

OFFICE HOURS: We are in operation 24 hours every day of the year.

CONTACT PERSON: Pat Davenport, Executive Director

STAFF: 30 full-time staff and 60+ volunteers provide service and support for victims of domestic violence.

AREA SERVED: Lake, McHenry, and Northern Cook Counties

FEES AND/OR DUES: No fees are charged to victims of domestic violence.

AFFILIATIONS: Illinois Coalition Against Domestic Violence (ICADV)

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

A Safe Place/Lake County Crisis Center is a non-profit agency providing comprehensive services for victims of domestic abuse and their children. A 24-hour HELP LINE number is available; also a TTY line for hearing impaired. In addition to emergency shelter, A Safe Place offers comprehensive counseling and referrals, including individual and group counseling, children’s counseling, legal and non-legal advocacy, information and referrals for both residential and nonresidential clients. Permanent Section 8 housing is also available. Support groups meet weekly in two Lake County locations. Counseling and groups for batterers meet weekly.

BILINGUAL SERVICES PROVIDED: Spanish

REMARKS OR ADDITIONAL INFORMATION:
Please visit our website for more information: www.asafeplaceforhelp.org
CATEGOR OF SERVICES  
- CASE MANAGEMENT
- CLINICAL SERVICES
- EDUCATIONAL SERVICES
- EMERGENCY RESPONSE SYSTEM
- HEALTH CARE
- CLINICAL SERVICES
- HOME HEALTH CARE
- RESPITE CARE
- SENIOR SERVICES
- VOLUNTEER PROGRAMS
- VOLUNTEER SUPPORT SERVICES

NAME OF AGENCY:  
@HOMEMATTERS  
LUTHERAN LIFE COMMUNITIES

ADDRESS AND TELEPHONE:  
800 W. Oakton  
Arlington Heights, IL 60004  
(224) 735-4033  
FAX: (847) 754-3652  
Website: www.lutheranlifecommunities.org  
Email: msullivan@lutheranlifeocmmunities.org

OFFICE HOURS:  
8:00 a.m. - 5:00 p.m.

CONTACT PERSON:  
Mary Sullivan, Program Services Manager

STAFF:  
- Registered Nurses
- Care Managers
- Certified Nursing Assistants
- Caregivers
- Personal Advocate
- Volunteer Coordinator

AREA SERVED:  
Chicagoland and Northern Illinois

FEES AND/OR DUES:  
Fee for Service

AFFILIATIONS:  
- Health Resource Alliance
- Life Services Network
- Illinois Alliance on Aging
- American Association of Homes and Services for the Aging
- National Private Duty Association
- Illinois Home Care Council
- National Council on Aging

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:  
@HomeMatters, a licensed home health care agency, provides customized care solutions coordinated by an integrated @HomeMatters team. Services are designed to meet the unique needs of each individual with unmatched quality and excellence.

REMARKS OR ADDITIONAL INFORMATION:  
@HomeMatters is licensed to provide services to adults in six counties in the Chicagoland area. @HomeMatters offices are located in Arlington Heights and West Dundee. @HomeMatters in Arlington Heights is located at 800 West Oakton Street, Arlington Heights, IL 60004. @HomeMatters in West Dundee is located at 417 West Main Street, West Dundee, IL 60118. For more information please call 847-368-7399
CATEGORY OF SERVICES

HEALTH CARE
REHABILITATION SERVICES
RESIDENTIAL HEALTH CARE
SENIOR SERVICES

NAME OF AGENCY:

AVANTARA PARK RIDGE

ADDRESS AND TELEPHONE:

1601 North Western Avenue
Park Ridge, IL  60068
(847) 825-5531
FAX: (847) 318-6659
Website: www.avantaraparkridge.com

OFFICES HOURS:

24-hour facility
Business hours: 8:00 a.m. - 4:00 p.m./ Monday - Friday
Tours: 7 days a week

CONTACT PERSON:

Carrie Emerson, Admissions Director

STAFF:

Erin Levy, Administrator
elevy@avantara-pr.com

AREA SERVED:

Park Ridge, Des Plaines, Niles, Morton Grove, Mount Prospect, Glenview, and Chicago

FEES AND/OR DUES:

Call for rates.
Long term care – intermediate/skilled levels of care, Alzheimer’s/dementia, respite, and Medicare. Special respite rates available.

AFFILIATIONS:

AHCA

DESCRIPTION OF PROGRAM AND SERVICES:

Located in a quiet, residential neighborhood immediately South of Lutheran General Hospital, Avantara Park Ridge offers long-term care, short-term rehabilitation, specialized Alzheimer’s/dementia care, and respite (vacation) care. Please call for more detailed information concerning our many amenities. We offer a warm, upscale setting that combines all the stylish amenities of a boutique hotel while providing state of the art healthcare.

BILINGUAL SERVICES PROVIDED: German, Polish, Indian, Spanish and Tagalog

REMARKS OR ADDITIONAL INFORMATION:

At Avantara Park Ridge, we’ve taken every aspect of the post hospital rehabilitation experience and completely redesigned and reimagined it. We are a 5-star rated facility and voted Best Nursing home by US News and World Report.
### CATEGORY OF SERVICES

<table>
<thead>
<tr>
<th>ART/ART THERAPY</th>
<th>RECREATIONAL SERVICES</th>
</tr>
</thead>
<tbody>
<tr>
<td>AUTISM</td>
<td>RESIDENTIAL PROGRAMS</td>
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<tr>
<td>CASE MANAGEMENT</td>
<td>VOCATIONAL/REHABILITATIONAL PROGRAMS</td>
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<tr>
<td>DEVELOPMENTALLY DISABLED SERVICES</td>
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<tr>
<td>RESALE SHOPS</td>
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</tbody>
</table>

### NAME OF AGENCY:

**AVENUES TO INDEPENDENCE**

### ADDRESS AND TELEPHONE:

515 Busse Hwy.  
Park Ridge, IL 60068  
**(847) 292-0870**  
FAX: (847) 292-0873  
Website: [www.avenuestoindependence.org](http://www.avenuestoindependence.org)  
Email: cragg@avenuestoindependence.org

### OFFICE HOURS:

Monday - Friday: 8:00 a.m. - 4:00 p.m.

### CONTACT PERSON:

Stacie Cragg - Development Manager  
cragg@avenuestoindependence.org

### STAFF:

Robert Okazaki - President  
Cathy Kerr – Vice President of Programs

### AREA SERVED:

Northwest suburbs and Northwest Chicago

### FEES AND/OR DUES:

State Department of Human Services and Department of Rehabilitation Services funded  
Private pay on a sliding scale

### AFFILIATIONS:

Illinois ARC; Des Plaines,  
and Park Ridge Chamber of Commerce;  
Des Plaines Rotary, Park Ridge Lions Club

### BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Day programs, vocational and residential services for persons with Autism, Cerebral Palsy, Down Syndrome, other physical, intellectual, developmental disabilities.

### BILINGUAL SERVICES PROVIDED:

Spanish, American Sign Language

### REMARKS OR ADDITIONAL INFORMATION:

Residential group homes in Park Ridge, Des Plaines and Niles; Job placement, training, arts and crafts in Park Ridge, Wheeling and Chicago; Retail Thrift Store and Training Center in Chicago
CATEGORY OF SERVICES: HEALTH CARE
SENIOR SERVICES

NAME OF AGENCY: BALLARD HEALTHCARE

ADDRESS AND TELEPHONE:
9300 Ballard Road
Des Plaines, IL 60016
(847) 294-2300
Website: www.ballardhealthcare.com
Email: admissionsdir@ballardhealthcare.com

OFFICE HOURS:
Monday - Friday: 8:00 a.m. – 6:00 p.m.
Saturday 9:00 a.m. – 3:30 p.m.
Tours – 7 days a week

CONTACT PERSON:
Maribeth Einikis, Director of Admissions

STAFF:
Nursing  Physical, Occupational and Speech Therapy
Respiratory Therapy  Wound Care Nurse  Registered Dietician
Social Services  Activities  Beautician

AREA SERVED:
Cook and Lake Counties

FEES AND/OR DUES:
$199 - $280 basic per day room and board based on level of care

AFFILIATIONS:
Privately owned
Joint Programs with: most Managed Care Organizations, Seasons Hospice, Rainbow Hospice, Parkside Adult Day Care, Vitas Hospice, others

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
Specifically focused on rehabilitation and transitional care – recovering mobility, function and independence - after joint replacement, heart or other surgery, stroke or a decompensating episode of illness, Ballard also cares for the most medically complex of cases - ventilator / tracheostomy, wound care and dialysis; all market segments previously underserved with rehabilitation-focused care. State designated subacute care services include: therapy 7 days a week, 24 hour respiratory care, onsite Hemo and Peritoneal dialysis, a broad range of medical specialties, complex IV therapies, wound care, care giver education and internal case management. Ballard has an aggressive program and strong record of success for weaning patients off the ventilator and returning to the community. 24 hour admissions.

BILINGUAL SERVICES PROVIDED:
Spanish, Polish, Russian, Tagalog, Yiddish, Hindi, Gujarati, and Korean

REMARKS OR ADDITIONAL INFORMATION:
Ballard Healthcare located on Ballard Rd, just to the northwest of the Advocate Lutheran General Hospital campus, is a nationally recognized provider of rehabilitation and transitional care services. The distinct rehabilitation-focused approach to caring for our guests, along with the broad scope of care represents a particularly unique service offering, locally and across the region. Ballard is accredited by the Joint Commission on Accreditation of Healthcare Organizations (JCAHO) for long term and subacute care.
CATEGORY OF SERVICES: SENIOR RESIDENTIAL HEALTH CARE

NAME OF AGENCY: BELMONT VILLAGE ASSISTED LIVING

ADDRESS AND TELEPHONE: 2200 Golf Rd.
Glenview, IL 60025
(847) 657-7100
FAX: (847) 657-7171
Website: www.belmontvillage.com

OFFICE HOURS: Office is open from 9:00 a.m. – 6:00 p.m. all week

CONTACT PERSON: Michele Helffrich, Executive Director

STAFF: Full time registered nurse, licensed nurses on site 24 hours a day, personal assistant, liaisons/high staff to resident ratio, full time activities coordinator; physical therapists, memory program coordinator

AREA SERVED: All counties in northern Illinois

FEES AND/OR DUES: Private pay or long term care insurance is accepted. Studios beginning at $3,200.00 per month, which includes daily personal care.

AFFILIATIONS: IDPH, Licensed Shelter Care

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
Built to purpose community for older adults with 156 individual apartments. Licensed shelter care with 24-hour nurses. 24 apartments are designated in a separate, secured area for residents diagnosed with dementia. Memory programs for mild cognitive impairment.

BILINGUAL SERVICES PROVIDED: Some staff are bilingual.

REMARKS OF ADDITIONAL INFORMATION:
Restaurant style dining with menus and chef prepared meals. Full service salon and day spa. Driver available seven days a week. Scheduled activities and outings.
NAME OF AGENCY: BELLA TERRA MORTON GROVE

ADDRESS AND TELEPHONE: 8425 N. Waukegan Road
Morton Grove, IL 60053
(847) 965-8100
FAX: (847) 965-0114
Email: sosullivan@bellaterra-mg.com

OFFICE HOURS: 24 hour Nursing care
Monday - Friday: 8:00 a.m. - 5:00 p.m.
Saturdays: 7:30 a.m. – 3:00 p.m.
Weekends - Evenings by appointment

CONTACT PERSON: Kinyarda James
kjames@bellaterra-mg.com

STAFF:
Administration
Chaplaincy
Maintenance
Rehabilitation staff
Nursing
Housekeeping/Laundry
Registered Dietician
Social Services
Activities & Volunteers
Wound Care Nurse

AREA SERVED: Greater Chicago Metropolitan area, Morton Grove, Niles, Skokie, Glenview, Park Ridge

FEES AND/OR DUES: Daily room and board; supplies and services, insurance accepted

AFFILIATIONS: Medicare and Medicaid certified
Licensed by the State of Illinois

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
172 bed Skilled Nursing Home with sub-acute section
Short-term rehabilitation
Skilled and intermediate nursing care
Specialized Alzheimer's care - (including early stage dementia unit)
Rehabilitation services: physical, speech, pulmonary, and occupational therapies
Daily activity program and weekly outings via wheel chair accessible bus
Respite care
Exceptional care
Hospice care
Private suites available

BILINGUAL SERVICES PROVIDED: Polish, Tagalog, Spanish, German, Chinese, Korean, Vietnamese, Gujarati, Hindi, Marathi, Urdu and Russian

REMARKS OR ADDITIONAL INFORMATION:
Intergenerational Programs
Pet Therapy
Family Support Groups
Snack Shop
View of the Forest Preserve
Beautiful Chapel
Outdoor Gardens with Gazebos & Walking Trails
Gift Shop/ Beauty Shop
CATEGORY OF SERVICES: BETHESDA WORSHIP CENTER

NAME OF AGENCY: ABUSE AND NEGLECT

ADDRESS AND TELEPHONE: ALCOHOLISM

CHURCHES/SYNAGOGUES

FAMILY SERVICES

INFORMATION AND REFERRAL

NAME OF AGENCY: BETHESDA WORSHIP CENTER

ADDRESS AND TELEPHONE:

1280 E. Algonquin Road
Des Plaines, IL 60016
847 299-7729
bethwc7729@aol.com
www.bethesdawc.org

OFFICE HOURS: Call for appointment

CONTACT PERSON: Charles L. Reid III, Pastor

STAFF: Barbara J. Reid, CADC, Director, Women’s Ministries & Pastoral Care
Jeanne Christian, Director, Christian Education
Patricia Clayton, Administrator

FEES AND OR DUES: No charge: monetary donations welcome


BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Sweet Hour of Prayer (S.H.O.P.) Saturday 9 a.m.
Christian Education Sunday, 10 a.m.
Worship Sunday, 11:45 a.m.
Bible Study Wednesday 7:30 p.m.

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:

Bethesda is a small, friendly congregation. Our motto is “a place of help, hope and healing for those who are hurting.”
CATEGORY OF SERVICES:  ART / ART CLASSES / ART GALLERY / ART THERAPY

 NAME OF AGENCY:  BRICKTON ART CENTER

 ADDRESS AND TELEPHONE:  306 Busse Highway
                             Park Ridge, IL 60068
                             (847) 823-6611
                             FAX: (847) 823-6622
                             Website: www.bricktonartcenter.org
                             Email: bricktondirector@gmail.com

 OFFICE HOURS:  Monday – Thursday: 10:00 am – 5:00 pm
                 Friday: 10:00 am – 4:00 pm
                 Saturday: 10:00 am – 2:00 pm

 CONTACT PERSON:  Alyssa Kulak, Executive Director

 STAFF:  Kristin Haas, Art Center Director

 AREA SERVED:  Northwest Suburbs
               Northwest Chicago

 FEES AND/OR DUES:  See website for class lists: www.bricktonartcenter.org

 AFFILIATIONS:

 BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

- Full range of fine art classes for children and adults
- Community art outreach services
- Professional gallery exhibitions (free and open to the public)
- Non profit

 BILINGUAL SERVICES PROVIDED:  No

 REMARKS OR ADDITIONAL INFORMATION:
CATEGORY OF SERVICES: CHURCHES / SYNAGOGUES

NAME OF AGENCY: THE BRIDGE COMMUNITY CHURCH

ADDRESS AND TELEPHONE: 946 Thacker
Des Plaines, IL 60016
(847) 297-2525
Website: www.thebridge.church
Email: office@thebridge.church

OFFICE HOURS: Monday – Thursday: 9:00 a.m. to 4:30 p.m.

CONTACT PERSON: Becky Hardt

STAFF: Scott Ziegler, Lead Pastor
Brian Nelson, Worship & Executive Pastor
Junior Ziegler, Community Outreach Pastor
Juan Martinez, Pastor of Hispanic Ministries

AREA SERVED: Everyone Welcome

FEES AND/or DUES: None

AFFILIATIONS: Willow Creek Association

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
Saturday Service at 5 pm
Sunday Services at 8:30 am, 10:00 am and 11:00 am
Sunday Services in Spanish at 1:00 pm
Awana Club for children 3 years old through 5th grade Mondays 6:30 pm, September through April
Celebrate Recovery: Tuesday nights 7:00 pm
Teen Groups: Middle School Wednesday 6:30 pm, High School Wednesday 8:00 pm

BILINGUAL SERVICES PROVIDED: Spanish service meets at 1:00 pm on Sunday afternoons

REMARKS OR ADDITIONAL INFORMATION:
NAME OF AGENCY: THE BRIDGE YOUTH & FAMILY SERVICES

ADDRESS AND TELEPHONE: 721 S. Quentin Road, Suite 103
Palatine, IL  60067-6760
(847) 359-7490
(847) 776-3720 24 hours
FAX: (847) 359-7525
Website: www.bridgeyouth.org

OFFICE HOURS: Monday - Thursday: 9:00 a.m. - 9:00 p.m.
Friday: 9:00 a.m. - 4:00 p.m

CONTACT PERSON: Gregg Stockey, Executive Director

STAFF: 4 Crisis Intervention Counselors
5 Family Therapists
1 Prevention Specialists
1 Volunteer Coordinator
2 Spanish Speaking Family Therapists

AREA SERVED: Family, individual, and group counseling: Palatine Township
Crisis Intervention Services (CCBYS): Palatine, Barrington, Maine, Elk Grove,
Schaumburg, and Hanover Townships
Prevention Services - Palatine Township

FEES AND/OR DUES: $130 an hour. Scholarships are offered based on ability to pay.
No fee for Crisis Intervention (CCBYS) Services. Services are never refused
due to inability to pay.

AFFILIATIONS: NSJOA; ICOY

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
The Bridge provides counseling and prevention programs for young people ages 0-17 and families. Services include family therapy, individual therapy, group counseling, advocacy, community education and crisis intervention.

BILINGUAL SERVICES PROVIDED: Crisis intervention counseling and family counseling is available in Spanish.

REMARKS OR ADDITIONAL INFORMATION:
CATEGORY OF SERVICES: REHABILITATION SERVICES
RESIDENTIAL HEALTH CARE

NAME OF AGENCY: BRIDGEWAY CHRISTIAN VILLAGE

ADDRESS AND TELEPHONE: 111 E. Washington Street
Bensenville, IL 60106
(630) 766-5800
FAX: (630) 766-5473
Website: www.christianhomes.org
Email: info@christianhomes.org

OFFICE HOURS: Monday - Friday: 9:00 a.m. - 5:00 p.m.

CONTACT PERSON: Faye Sunga, Admissions, Ext. 8076
Robin Decker, Marketing/Admissions, Ext. 8052

STAFF: Administrator, nurses, social services caseworkers, pastoral care, activity representatives, clinical dieticians, physical therapists, speech therapists, occupational therapists, rehabilitation supervisor and aides.

AREA SERVED: Chicagoland area

FEES AND/OR DUES: Fees vary according to type of nursing care needed.

AFFILIATIONS: Operated by Lifelink Corporation, a licensed not-for-profit health and human service organization related to the United Church of Christ.

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
We offer intermediate, skilled and subacute nursing care in a Christian atmosphere. Pastoral and Social Services are available to offer support to families and residents. There is a spousal support group, an Alzheimer’s support group, an ethics committee and a very active family and resident council and Outpatient Therapy Services

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:
Bridgeway Christian Village is a non-profit health care facility owned by Lifelink Corporation with affiliation to the United Church of Christ and has been offering residential nursing services for 25 years. Our one story building is divided into 5 units or courts where residents are encouraged to move freely from one court to another. Many social areas are provided such as the ice cream/sandwich shop and the gift shop. Our wheelchair accessible bus helps in transporting our residents to the zoo, mall, Navy Pier, and other outings. Bridgeway Christian Village is licensed by the Illinois Department of Public Health and is Medicare and Medicaid approved. We are accredited by the Joint Commission on Accreditation of Health Care Organizations and the Commission on Accreditation of Rehabilitation Facilities.
CATEGORY OF SERVICES

HEALTH CARE
HOME HEALTH CARE
SENIOR RESIDENTIAL
SUPPORT GROUP/SERVICES
TRANSPORTATION

NAME OF AGENCY: BROOKDALE NILES

ADDRESS AND TELEPHONE: 8975 Golf Road
Niles, IL 60714
(847) 296-0333
FAX: (847) 296-3891
Website: www.brookdale.com
Email: mgurnik@brookdale.com

OFFICE HOURS: 5 days a week/ 8:30 a.m. - 5:00 p.m.
Sat. and Sun. 10:00 a.m. - 4:00 p.m.

CONTACT PERSON: Marie Gurnik, Executive Director

STAFF: Joe Skinner, Chief Engineer

AREA SERVED: Metropolitan Chicago area; Northwest suburbs; North Shore

FEES AND/OR DUES: $1,950 monthly rentals

AFFILIATIONS: Brookdale

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Independent Retirement Community

Activities program Maintenance/Engineering Services
Arts and crafts studio Swimming pool
Emergency response system Transportation
Fitness/Wellness programs Two meals per day included
Housekeeping Independent Retirement Community

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:

Call Marketing Department (847) 296-0333
<table>
<thead>
<tr>
<th>CATEGORY OF SERVICES</th>
</tr>
</thead>
<tbody>
<tr>
<td>INFORMATION, ASSISTANCE AND REFERRAL</td>
</tr>
<tr>
<td>PARENTING</td>
</tr>
<tr>
<td>SUPPORT GROUP SERVICES</td>
</tr>
<tr>
<td>WOMEN/CHILDREN SERVICES</td>
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</tbody>
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<table>
<thead>
<tr>
<th>NAME OF AGENCY:</th>
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</thead>
<tbody>
<tr>
<td>CARIS PREGNANCY COUNSELING AND RESOURCES</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>ADDRESS AND TELEPHONE:</th>
</tr>
</thead>
<tbody>
<tr>
<td>67 E. Algonquin Rd.</td>
</tr>
<tr>
<td>South Barrington, IL 60010</td>
</tr>
<tr>
<td>(224) 512-1725</td>
</tr>
<tr>
<td>Website: <a href="http://www.caris.org">www.caris.org</a></td>
</tr>
<tr>
<td>Email: <a href="mailto:info@caris.org">info@caris.org</a></td>
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</tbody>
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<table>
<thead>
<tr>
<th>OFFICE HOURS:</th>
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<tbody>
<tr>
<td>Monday, Tuesday, Thursday 9:00 am – 5:00 pm</td>
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<tr>
<td>Wednesday 9:00 am – 1:00 pm</td>
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<tr>
<td>Friday– Sunday: Closed</td>
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<table>
<thead>
<tr>
<th>CONTACT PERSON:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Katie Leibman</td>
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</tbody>
</table>

<table>
<thead>
<tr>
<th>STAFF:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Katie Leibman, Director of Client Services</td>
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</tbody>
</table>

<table>
<thead>
<tr>
<th>AREA SERVED:</th>
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</thead>
<tbody>
<tr>
<td>Northwest Suburbs/ Cook County</td>
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<table>
<thead>
<tr>
<th>FEES AND/OR DUES:</th>
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<tbody>
<tr>
<td>NONE</td>
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</table>

<table>
<thead>
<tr>
<th>AFFILIATIONS:</th>
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</thead>
<tbody>
<tr>
<td>Caris Pregnancy Counseling and Resources</td>
</tr>
<tr>
<td>Loop location</td>
</tr>
<tr>
<td>Satellite location at Lawndale Christian Health Center</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>BRIEF DESCRIPTION OF PROGRAM AND SERVICES:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Caris is a faith based, non-profit pregnancy counseling agency. Our Masters level counselors specialize in meeting the unique, emotional and practical needs of women facing unplanned pregnancies. Free services include counseling, pregnancy tests, referrals and connection groups.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>BILINGUAL SERVICES PROVIDED:</th>
</tr>
</thead>
<tbody>
<tr>
<td>None</td>
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</table>

<table>
<thead>
<tr>
<th>REMARKS OR ADDITIONAL INFORMATION:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Walk-ins accepted. Visit <a href="http://www.caris.org">www.caris.org</a> for more information or to locate a Caris site closest to you.</td>
</tr>
</tbody>
</table>
CATEGORY OF SERVICES

<table>
<thead>
<tr>
<th>ABUSE AND NEGLECT</th>
<th>DRUG TREATMENT</th>
<th>OUTREACH SERVICES</th>
</tr>
</thead>
<tbody>
<tr>
<td>CASE MANAGEMENT</td>
<td>ALCOHOLISM</td>
<td>EMERGENCY SERVICES</td>
</tr>
<tr>
<td>CLOTHS CLOSET</td>
<td>FOOD PANTRY</td>
<td>SHELTER &amp; HOUSING SERVICES</td>
</tr>
<tr>
<td>COUNSELING</td>
<td>INFORMATION, ASSISTANCE AND REFERRAL</td>
<td>SHELTER &amp; HOMELESS PREVENTION</td>
</tr>
<tr>
<td>CREDIT COUNSELING</td>
<td>LEGAL SERVICES</td>
<td>SENIOR SERVICES</td>
</tr>
</tbody>
</table>

NAME OF AGENCY: CATHOLIC CHARITIES

ADDRESS AND TELEPHONE:

REGIONAL SERVICES
1717 Rand Rd.
Des Plaines, IL 60016
(847) 376-2100
(847) 390-8214 FAX

Senior Services for Townships of Holbrook Center
Barrington, Hanover, Palatine and Wheeling
1801 W. Central
Arlington Heights, IL 60005
(847) 253-5500
(847) 253-9597 FAX

For all offices the website is: www.catholiccharities.net

OFFICE HOURS: Monday - Friday: 8:30 a.m. - 4:30 p.m. | Lunch served 11:30 a.m. – 12:30 p.m.

CONTACT PERSON: Mike Waters – Northwest Regional Director 847-376-2118 mwaters@catholiccharities.net
Adrianna Kelly – North Regional Director 847-376-2121 akelly@catholiccharities.net
Abigail Darr - Senior Nutrition Coordinator 847-797-5377 adarr@catholiccharities.net

AREA SERVED: Communities North and Northwest suburbs. Townships of: Maine, Elk Grove, Schaumburg, Hanover, Wheeling, Palatine, Barrington, Northfield, New Trier, Niles, and Evanston

FEES AND/OR DUES: Sliding scale fee for therapeutic counseling; other services are free. Suggested Donation for home delivered meals $4.00 and up.

AFFILIATIONS: Catholic Charities of the Archdiocese of Chicago, Catholic Charities USA

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Information and Referral
Family and individual therapeutic counseling
New Hope Transitional Housing
Maternity Service
Emergency Food and Assistance
In-Home case management
Senior residence/nursing homes
Senior Subsidized Housing
Keenager News (for seniors)
Maternity services for young women & couples
Workshops

Intake: For clients seeking information, advocacy or referral to Catholic Charities programs or community resources: Tuesday, Thursday and Friday, 9 am to 3 pm. Appointment recommended but not required. At other times by appointment.

Food Pantry: Distribution of four-day supply of food based on household size. Clients allowed one visit per month. No appointment needed. Monday 10 am to noon & 1 pm - 3 pm; Wednesday 10 am to noon & 1 – 6 pm; Thursday 10 am to noon & 1 – 3 pm; Closed on Tuesday and Friday

Clothing Room: Clean, gently used clothing & outerwear. Clients allowed one visit per month. No appointment needed. Tuesday 5 to 6:30 pm; Wednesday 1 to 3:00 pm; Thursday 5 to 6:30 pm; Closed on Monday, Wednesday and Friday.

Tuesday/Thursday Night Suppers: Free meals provided at 6 pm every Tuesday & Thursday night (except on holidays)

BILINGUAL SERVICES PROVIDED: Immigration/Refugee consultations are available in Spanish and several other languages. Spanish is also available in other services.

REMARKS OR ADDITIONAL INFORMATION: All Senior Services are at 1801 W. Central, Arlington Heights. Meals on Wheels program only. Our office: 721 North LaSalle Street, Chicago, IL 60610, (312) 655-7700. Suggested Donation for meals $4.00

Seniors age 60 and over are eligible for congregate meals at the Arlington Heights Senior Center. Home delivered meal clients are 60 and over and homebound. Suggested donation only, no senior is denied a meal due to an inability to donate. Senior Home Delivered and Congregate meals are provided by funds in whole or in part through an award from Age Options under title III of the Older Americans Act as administered through the Illinois Department on Aging and the Federal Administration on Aging.
CATEGORY OF SERVICES: CASE MANAGEMENT

NAME OF AGENCY: C.E.D.A.

ADDRESS AND TELEPHONE: Family Support and Community Engagement
2010 Dewey Avenue
Evanston IL 60201
(847) 328-5166 Ext. 5416

Website: www.cedaorg.net
Email: smdiaz@cedaorg.net

OFFICE HOURS: Monday - Friday: 8:30 a.m. - 5:00 p.m.

CONTACT PERSON: Sonia Diaz North Regional Manager

STAFF: North Regional Manager, Four Program Specialist and one Program Assistant

AREA SERVED: Suburban Cook County

FEES AND/OR DUES: Good Faith Effort

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Services Provided
Dental Care Program Trade Skills Program
Auto Repair Program Employment Program
Vision Care Program Family Support and Case Management
Family Nutrition Program Housing Financial Counseling and Rental Assistance
Scholarship Program

BILINGUAL SERVICES PROVIDED: There are bilingual staff that are able to speak, write and read Spanish

REMARKS OR ADDITIONAL INFORMATION:

• CEDA’s Department of Family Support and Community Engagement (FSACE) offers a range of services to Suburban Cook County residents, which assist low-income people in attaining skills, knowledge and the resources necessary to achieve self-sufficiency. The program may also provide direct client assistance to help remove barriers to self-sufficiency. Clients must sign and comply with a service agreement to be eligible for direct client assistance.

Eligibility Requirements:
• Must be a resident of suburban Cook County
• Must meet income guidelines
• Must be able to provide documentation of need: bills, estimates for service, loss of income, etc.
NAME OF AGENCY: THE CENTER FOR ENRICHED LIVING

ADDRESS AND TELEPHONE: 280 Saunders Road
Riverwoods, IL 60015
(847) 948-7001
FAX: (847) 948-7621
Website: www.CenterForEnrichedLiving.org
Email: info@CenterForEnrichedLiving.org

OFFICE HOURS: Monday – Friday: 9:00 am – 5:00 pm
Saturday- Sunday: The office is closed on weekends, but programs are open.

CONTACT PERSON: Michael Welsh-847-315-9920
Mary Ellen Holt-847-315-9917

STAFF: For Program Information contact:
Anna Longo, Program Manager

AREA SERVED: Lake, Cook, Kane & DuPage Counties

FEES AND/OR DUES: Program fees range dependent on program

AFFILIATIONS:

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
The Center for Enriched Living (CEL) provides social enrichment, recreational and skill development programs for teens and adults with developmental disabilities. CEL now also offers an Employment Opportunities Program for adults with developmental disabilities to find meaningful, paid employment in the community.

Open 7 days a week, CEL programs encompass the arts, fitness, cooking, technology, independent living skills, and community excursions along with day programs for adults and summer camp for teens and young adults.

BILINGUAL SERVICES PROVIDED: None

REMARKS OR ADDITIONAL INFORMATION:

OUR MISSION: The Center of Enriched Living exists so that people with developmental disabilities can be fully included in the community, achieve personal success, and enjoy a good quality of life.
CATEGORY OF SERVICES

ART/ART THERAPY
CAREER COUNSELING
CASE MANAGEMENT
COUNSELING
CREDIT COUNSELING
CRISIS INTERVENTION
DISABLED SERVICES
FAMILY SERVICES
SENIOR SERVICES
SENIOR TRANSPORTATION
SHELTER AND HOUSING SERVICES

FINANCIAL ASSISTANCE
HOME HEALTHCARE
HOUSING ASSISTANCE
HOMEMAKER SERVICES
INFORMATION, ASSISTANCE AND REFERRAL
INSURANCE/FINANCIAL COUNSELING
LEGAL SERVICES
NUTRITION SITES
OUTREACH SERVICES
RESIDENTIAL PROGRAMS
SENIOR HOUSING SERVICES
SENIOR RESIDENTIAL SERVICES
SENIOR TRANSPORTATION SERVICES
SHELTER AND HOUSING SERVICES
SUPPORT GROUP / SERVICES
TRANSITIONAL HOUSING & SERVICES
VOLUNTEER PROGRAMS
VOLUNTEER SUPPORT SERVICES
WOMEN/CHILDREN SERVICES

NAME OF AGENCY: CENTER OF CONCERN
ADDRESS AND TELEPHONE: 1665 Elk Blvd.
Des Plaines, IL 60016
(847) 823-0453
FAX: (847) 824-8437
Website: www.centerofconcern.org  Email: concern@centerofconcern.org
OFFICE HOURS: Monday – Thursday: 9:00 a.m. to 4:30 p.m., Friday 9:00 a.m. to 12:00 p.m.
Evenings and weekends are by appointment
CONTACT PERSON: Colleen Pelikant, Director of Programs
STAFF: For program information and assistance call 847-823-0453 or by email at: concern@centerofconcern.org
AREA SERVED: Maine Township – All Services
North Suburban Cook County – Chore Program, Housing Services, Congregate Dining
Suburban Cook County – Senior Companion Program
FEES AND/OR DUES: Services provided free of charge to residents of Maine Township. Sliding scale fee for
applies for income tax returns and Home Sharing background checks.
BRIEF DESCRIPTION OF PROGRAM AND SERVICES: The Center of Concern provides support services for Older
Adults, Housing Services, Homelessness Prevention Services and Community Services for residents of Maine Township.
Older Adult Services:
Case Management: Options counseling and in-home assessments to evaluate needs, arrange for services to meet those needs, and monitor
Referral to Resources: provide residents with valuable, unbiased referrals to resources to address needs
Friendly Visitors: Regular home visits to lonely/isolated older adults to improve their well being
Intergenerational Programs: Engages older adults with younger generations for mutual benefit
"Senior ASK": Effective and unbiased answers by phone or online that provide valuable insights, solutions, and information
Senior (CHORE) Housekeeping: Assistance with light household cleaning and maintenance projects
Senior Companionship: Matches older adults who are homebound or in living facilities with stipend volunteers.
Senior Lunch: Daily lunch program provided on weekdays to promote the health and well-being of older adults
Shopping Service: Help for the homebound and disabled with grocery/pharmacy shopping
Successful Aging Workshops: Quarterly Workshops for older adults and caregivers
Telephone Reassurance: Telephone calls every day at specified times to assure that older adults are safe and well

Housing Services/ Homelessness Prevention:
Case Management: assessments to evaluate needs, arrange for services to meet those needs, and monitor
Home Sharing: Matches homeowners seeking to share their homes with individuals needing low-cost housing
Homelessness Prevention: Financial assistance (rent/utility) and counseling to families who are homeless or facing eviction
Referral to Resources: provide residents with valuable, unbiased referrals to resources to address needs
Rapid Re-Housing/Transitional Housing: Housing with supportive services to help homeless individuals and families reach self-sufficiency

Community Services:
Alzheimer’s Support Group: Assists caregivers in learning effective strategies for managing difficult behavior and coping with the stress of their
responsibilities as a caregiver
Employment Counseling: Assistance to job seekers of all ages to develop resumes, improve interviewing skills, and job search techniques
Financial and Money Management: Debt and money counseling, Bill Payment assistance, financial security advice and planning
Income Tax Assistance: Available throughout the year; Income tax questions, preparation of basic tax returns
Legal Counseling: Powers of Attorney, Wills, and general legal advice for all ages
Medicare, Insurance and Senior Health Insurance Counseling (SHIP): Provides assistance with Medicare, Senior Health Insurance Program
(SHIP), insurance options, and aids in selecting Medicare Supplement, Medicare Prescription and Long-Term Care policies
Senior Humanities: Older adults’ discussion group

BILINGUAL SERVICES PROVIDED: Spanish, Polish and Romanian. Other languages accommodated.
CATEGORY OF SERVICES: COUNSELING DEAF EDUCATION DISABLED SERVICES RESIDENTIAL SERVICES VOCATIONAL/REHABILITATION PROGRAMS

NAME OF AGENCY: CENTER ON DEAFNESS

ADDRESS AND TELEPHONE: 3444 Dundee Road
Northbrook, IL  60062
(847) 559-0110
FAX: (847) 559-8199
TTY: (847) 559-9493
Website: www.centerondeafness.org
Email: ktaylor@centerondeafness.org

OFFICE HOURS: 8:00 a.m. - 5:00 p.m.

CONTACT PERSON: Bonita Simon, Ph.D., Executive Director

STAFF: Donna Gomez  Director of Residential Services
Kari Taylor  Program Coordinator- Centerview School
John Little  Director of Finance
Cheri Sinnott  Director of IL Service Resource Center

AREA SERVED: No boundaries

FEES AND/OR DUES: Varies with services - please call for information

AFFILIATIONS: Conference of Executives of American School for Deaf of IL
Affiliation of Private Schools for Exceptional Children
Coordinating Council for Handicapped Children
Conference of American Instructors of the Deaf
Joint Commission on Accreditation of Healthcare Organizations
DCFS
ISBE

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

<table>
<thead>
<tr>
<th>Outreach Program</th>
<th>Center on Deafness Programs</th>
</tr>
</thead>
<tbody>
<tr>
<td>Adult Sign Classes</td>
<td>Centerview Therapeutic School for BD and ED children with Hearing Impairments</td>
</tr>
<tr>
<td></td>
<td>Centerpoint Day Training and Workshop Programs for DD and ED adults with hearing impairments</td>
</tr>
<tr>
<td></td>
<td>Vocational Workshop - Vocational Training</td>
</tr>
<tr>
<td></td>
<td>Job Coaching and Counseling</td>
</tr>
</tbody>
</table>

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:
There are very few programs in the United States, which meet the needs of the exceptional deaf child. As these children move from adolescence to adulthood, it is the Center's goal to provide them with the services needed to establish good mental health, activate their academic potential and establish a creative outlet.
**CATEGORY OF SERVICES**
DISABLED SERVICES
FINANCIAL ASSISTANCE
INFORMATION, ASSISTANCE AND REFERRAL

**AGENCY NAME:**
THE CENTER
STAR NET REGION II

**ADDRESS AND TELEPHONE:**
2626 S. Clearbrook Drive
Arlington Heights, IL 60005
Phone: (224) 366-8579
Fax: (847) 278-5434
Website: [www.thecenterweb.org](http://www.thecenterweb.org)

**OFFICE HOURS:**
Monday – Friday; 8:30 a.m. – 4:30 p.m.

**CONTACT PERSON:**
Kathy Slattery

**STAFF:**
Gina Musielski
Patricia Kluzik Stauch
Cindy Berrey

**AREA SERVED:**
North and West Suburban Cook County
Dupage, Kane, Lake and McHenry Counties

**FEES AND/OR DUES:**
None

**AFFILIATIONS:**
The Center and Illinois State Board of Education

**BRIEF DESCRIPTION OF PROGRAM AND SERVICES:**
STAR NET Region II provides resources, information and training to professionals and family members that support the education of children, birth through age six. These services include a lending library, financial assistance, workshops and technical assistance to early childhood classrooms, educating children with disabilities.

**BILINGUAL SERVICES PROVIDED:**
Can be arranged

**REMARKS OR ADDITIONAL INFORMATION:**
CATEGORY OF SERVICES:
- ADOLESCENT SERVICES
- ALCOHOLISM
- CHILDREN SERVICES
- CRISIS INTERVENTION
- DRUG TREATMENT
- HOSPITALS
- MENTAL HEALTH SERVICES

NAME OF AGENCY: CENTRAL ACCESS

ADDRESS AND TELEPHONE: Lutheran General Hospital
1775 Dempster Street
Park Ridge, IL 60068
Emergency Pager # (847) 723-8080
and ask operator to page 4287

OFFICE HOURS: 24 hour coverage, 7 days/week

CONTACT PERSON: Laurie Golden, PhD

STAFF: Licensed Clinical Psychologists, Licensed Clinical Social Workers, Certified Alcohol and other Drug Abuse Counselors

AREA SERVED: Cook and Lake Counties

FEES AND/OR DUES: We accept health insurance, Medicare and Medicaid

AFFILIATIONS: Behavioral Health Services
Lutheran General Hospital

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
Central Access’s scope of service includes the clinical assessment, insurance verification/pre-certification, level of care decisions and referrals for patients needing behavioral health services. The goal of Central Access is to streamline access to Behavioral Health services, improve customer satisfaction, and facilitate clarification of clinical and benefit information at times of admission/transfer. LHG has no in-patient detox unit. No inpatient alcohol treatment. Alcohol detox handled on medical units. For outpatient alcohol treatment call (847) 755-3571

BILINGUAL SERVICES PROVIDED: Translators Available

REMARKS OR ADDITIONAL INFORMATION:
LGH has In Patient Psych Unit = adult, geriatric & child/teen. We have Partial Hospitalization Program (PHP). We have child/teen PHP (Partial Hospitalization Program); The Advocate Addiction Program (out-patient only) located at 701 Lee Street, Des Plaines, IL, # 847-755-3571
CATEGORY OF SERVICES  
DAY CARE SERVICES

NAME OF AGENCY:  
CHERISHED PLACE  
LUTHERAN LIFE COMMUNITIES

ADDRESS AND TELEPHONE:
800 West Oakton St.   417 West Main Street  
Arlington Heights, IL 60004   West Dundee, IL 60118  
(847) 368-7397   (847) 586-5780  
FAX: (847) 368-7412   FAX: (847) 586-5784  
Website: www.lutheranlifecommunities.org  
Email: lsmith@lulife.org

OFFICE HOURS:  
7:00 a.m. - 6:00 p.m.

CONTACT PERSON:  
Linda Smith, Director

STAFF:
Recreation Associates  
Certified Activity Professionals  
Certified Nursing Assistants  
Licensed Nurses

AREA SERVED:  
Chicagoland and Northern Illinois

FEES AND/OR DUES:  
Fee for Service

AFFILIATIONS:  
Health Resource Alliance  
Life Services Network  
Veterans Administration  
Illinois Alliance on Aging  
American Association of Homes and Services for the Aging  
National Council on Aging  
National Adult Day Services Association  
Illinois Adult Day Services Association

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
Cherished Place is a unique adult day services club which focuses on the individuality and dignity of each member. In a social atmosphere, club members are encouraged to participate in programs specially tailored to their abilities. Membership plans are based on each individual’s needs.

BILINGUAL SERVICES PROVIDED:
Spanish speaking staff (in both programs)

REMARKS OR ADDITIONAL INFORMATION:
Cherished Place provides wonderful opportunities for members to engage in a wide variety of social, recreational, intellectual and spiritual, success-based activities. Each month, members and their families receive an activities calendar to refer to when planning their days. These activities include intergenerational programs, musical concerts and special outings.
CATEGORY OF SERVICES

ART / ART THERAPY
CHILDREN'S SERVICES
CLINICAL SERVICES
COUNSELING
DEVELOPMENTALLY AND PHYSICALLY DISABLED SERVICES
DISABLED SERVICES
EDUCATIONAL SERVICES
JOB PLACEMENT SERVICES/JOB TRAINING
LEGAL SERVICES
PRESCHOOL PROGRAM
PUBLIC AID
RECREATIONAL SERVICES
REHABILITATION SERVICES
SENIOR SERVICES
SUPPORT GROUP SERVICES
VOCATIONAL/REHABILITATION PROGRAMS
VOLUNTEER PROGRAMS
WOMEN/CHILDREN SERVICES

NAME OF AGENCY: THE CHICAGO LIGHTHOUSE SERVING THE BLIND, VISUALLY IMPAIRED, DISABLED & VETERAN COMMUNITIES

ADDRESS AND TELEPHONE: Main Office
The Chicago Lighthouse
1850 W. Roosevelt Road
Chicago, IL 60608
(312) 666-1331
Video Phone: (312) 957-4865
FAX: (312) 243-8539
Website: www.chicagolighthouse.org

Glenview Location: 222 Waukegan Road
Glenview, IL 60025
(847) 510-6200
FAX: (847) 729-2207
Website: www.chicagolighthouse.org/north

OFFICE HOURS: Chicago location: 8:00 a.m. to 5:00 p.m. Monday - Friday
Glenview location: Monday through Friday 9:00 a.m. to 5:00 p.m.

CONTACT PERSON:
Chicago Lighthouse Job Hotline: (312) 666-1331
Adaptive Technology Center: (312) 997-3677
Chicago Lighthouse Industries: (312) 997-3645
Chicago Lighthouse Retail and Online Store: 1 (800) 919-3375
CRIS Radio: (312) 666-1331 ext. 3678
Development Center for Blind, Multi-Disabled Children: (312) 666-1331 ext. 3695
Employment Services: (312) 666-1331 ext. 3647
Illinois Instructional Materials Center: (312) 997-3699
Kane Legal Clinic: (312) 666-1331 ext. 3112
Independent Living Services: (312) 997-3673
Low Vision Clinic: (847) 510-6200
Veterans Supply Administration Program: (800) 472-8282
Make a contribution: (312) 997-3668
Inquire about volunteer opportunities: (312) 666-1331 ext. 3136
Senior's Program: (847) 510-2060
Media opportunities and to schedule a tour or presentation: (312) 997-3662

STAFF: Melissa Wittenberg, Sr. Director, Chicago Lighthouse in Glenview
Melissa.Wittenberg@ChicagoLightHouse.org

AREA SERVED: Entire Chicago metropolitan area

FEES AND/OR DUES:

AFFILIATIONS: National Industries for the Blind (NIB) General Council of Industries for the Blind (GCIB)
Association for Education and Rehabilitation (AER) National Accreditation Council (NAC)

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
The Chicago Lighthouse, whose credo is "Because there is still hope," was founded in 1906, and is one of the nation's most comprehensive social service agencies. Housed under its roof are the oldest and most prominent vision care and rehabilitation program in the U.S.; a nationally acclaimed school for children with multiple disabilities; a world class employment services program; one of the few remaining clock manufacturing facilities in America; a VA program serving veterans in all 50 states; and a radio station.

The Chicago Lighthouse works to create opportunities for children, youth and adults who are blind, visually impaired or multi-disabled. Services include vocational and educational evaluation and training; adaptive technology; computer applications; job readiness and placement; independent living training; clinical services; counseling; advocacy; information and referral. Programs are designed to optimize the potential for independent living, economic self-support, and public education through promotion of the abilities of people with disabilities.

In 2012, The Lighthouse expanded to Glenview when it opened a comprehensive site at 222 Waukegan Road to better serve residents of the north and northwest suburbs.

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:
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**NAME OF AGENCY:**  
**CHICAGO BEHAVIORAL HOSPITAL**

**ADDRESS AND TELEPHONE:**  
555 Wilson Lane  
Des Plaines, IL  60016  
(847) 768-5430  
Maine Intake (847) 768-5330  
FAX: (847) 768-5341

**OFFICE HOURS:**  
24/7 365 days a year

**CONTACT PERSON:**  
Intake Department (847) 768-5330  
Kara Moonan– Director of Business Development  
(847)-224-9740 – kmoonan@ushealthvest.com

**STAFF:**  
Full clinical staff  
Psychiatrist  
Psychologists  
Psychiatric Nurses  
CNA’s  
Educators  
LCSW’s  
LCPC’s  
CADC’s  
Dieticians  
Mental Health Technicians

**AREA SERVED:**  
Illinois

**FEES AND/OR DUES:**  
Accepting private insurance, Medicaid 20 and under, 65 and over, Medicaid MCO’s and Medicare

**AFFILIATIONS:**  
The Joint Commission

**BRIEF DESCRIPTION OF PROGRAM AND SERVICES:**  
Behavioral Health Hospital for children, adolescents, adults and senior adults.  
Specialized services for women, geriatric patients and adults with dual diagnosis, detox only services. PHP for adolescents, Daytime IOP & evening IOP for adults.

**BILINGUAL SERVICES PROVIDED:**  
Spanish, Polish, and will use the language line as needed.

**REMARKS OR ADDITIONAL INFORMATION:**  
Chicago Behavioral Hospital offers free mental health assessments and referral services for children, adolescents, adults and seniors. If treatment is advised, we can assist with admission to a CBH inpatient or outpatient program or recommend other treatment options in the community. Evidence based and compassionate care for people of all ages. Making a difference in the lives of people is what we are all about.
**CATEGORY OF SERVICES**

CHILDREN'S SERVICES
DISABLED SERVICES
INFORMATION, ASSISTANCE AND REFERRAL

**NAME OF AGENCY:**

CHILD AND FAMILY CONNECTIONS, Region # 6 CLEARBROOK

**ADDRESS AND TELEPHONE:**

1835 W. Central Road
Arlington Heights, IL  60005
(847) 385-5070
FAX: (847) 385-7260
Email: bdevito@clearbrook.org

**OFFICE HOURS:**

Monday - Friday 8:30 a.m. - 4:30 p.m.

**CONTACT PERSON:**

Brenda Devito, Program Manager

**STAFF:**

Program Manager, Service Coordinators,
Parent Liaison, LIC Coordinator, and
Social & Emotional Specialist

**AREA SERVED:**

North and Northwest Suburban Cook County

**FEES AND/OR DUES:**

Assessments- Free
Sliding Scale Participation
Fee for Direct Services

**AFFILIATIONS:**

Lead Agency for CFC is Illinois Department of Human Services, Bureau of Early Intervention

**BRIEF DESCRIPTION OF PROGRAM AND SERVICES:**

Child & Family Connections is the starting point for referral of all children under 36 months to the Part C Early Intervention system in Illinois. Developmental screenings and evaluations are arranged for children under 36 months at no cost to families. Families will be connected with services after child is determined eligible. These services include: Assistive Technology and Services; Audiology; Family Training; Health services; Medical diagnostic services; Nutrition services; Occupational therapy; Physical therapy; Psychological services; Service coordination; Social work services; Special instruction; Speech/Language pathology; Transportation; Vision services. Direct parent-to-parent support is provided by Parent Liaisons, who also connect families to local resources.

**BILINGUAL SERVICES PROVIDED:**

All services will be provided or translated in the native language of the family.

**REMARKS OR ADDITIONAL INFORMATION:**

We are part of the statewide system for early intervention. We welcome questions from community members and those interested in early intervention.
**CATEGORY OF SERVICES**
- ABUSE AND NEGLECT
- CASE MANAGEMENT
- CHILDREN'S SERVICES
- COUNSELING
- CRISIS INTERVENTION

**NAME OF AGENCY:**
CHILDREN'S ADVOCACY CENTER OF NORTH AND NORTHWEST COOK COUNTY

**ADDRESS AND TELEPHONE:**
640 Illinois Boulevard
Hoffman Estates, IL 60169
(847) 885-0100
Fax: (847) 885-0187
Website: www.cachelps.org
Email: info@cachelps.org

**OFFICE HOURS:**
8:00 a.m. – 5:00 p.m., Monday through Friday
24 hour/7 days a week emergency response, as needed

**CONTACT PERSON:**
Mark Parr, Executive Director

**STAFF:**
Executive Director, Assistant Director, Development Director, 1 Program Supervisor/2 Child Interviewers, 4 Advocates, Intake Coordinator, 3 Counselors

**AREA SERVED:**
38 communities in the north and northwest suburbs of Cook County, including all of Maine Township

**FEE AND/OR DUES:**
No fees are charged

**AFFILIATIONS:**
National Children's Alliance
Children's Advocacy Centers of Illinois

**BRIEF DESCRIPTION OF PROGRAM AND SERVICES:**
The Children’s Advocacy Center of North and Northwest Cook County is a not-for-profit agency providing direct services for child victims of sexual and severe physical abuse, and their families, including: Coordination of the multidisciplinary investigation, expert child interviews and medical evaluations, court preparation and advocacy, support groups for child victims and parents, linkage to community services, short-term counseling when referral is not possible, extensive follow-up and case tracking.

**BILINGUAL SERVICES PROVIDES:**
Spanish

**REMARKS OR ADDITIONAL INFORMATION:**
The Center is the lead agency for the Safe from the Start Program, a community-based project providing services for young children (birth through age 5), who have been exposed to violence, and their families.
CATEGORY OF SERVICES: CHILD CARE SERVICES
SCHOOLS

NAME OF AGENCY: CHILDREN’S HOME & AID
COMMUNITY CHILD CARE CENTER OF PALATINE TOWNSHIP

ADDRESS AND TELEPHONE: 721 S. Quentin Road, Suite 104
Palatine, IL 60067
(847) 991-1030
FAX: (847) 358-9278

OFFICE HOURS: Monday thru Friday 7:00 a.m. to 6:00 p.m.

CONTACT PERSON: Linda Wywialowski, Director
Email: lwywialo@childrenshomeaid.org

STAFF: The center is staffed with college degreed teachers and assistants. With a cook on staff.

AREA SERVED: Palatine Township and other Northwest Suburban communities

FEES AND/OR DUES: DHS Funding accepted

AFFILIATIONS: Licensed by DCFS
Accredited by Council of Accreditation of Services for Families & Children
Accredited by National Association for the Education of Young Children

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
As an Early Head Start and Head Start program serving children six weeks to five years old. Additionally a home base program is available for children three to five years old. Eligibility is determined based upon family income, family situation, and the need of the family. Part day, full day, and extended services are available.

BILINGUAL SERVICES PROVIDED: Some Spanish speaking staff are employed

REMARKS OR ADDITIONAL INFORMATION:
On site DHS funding available. Developmental assessments are completed quarterly for each child. Results are shared with parents. A nutrition program offers children breakfast, hot lunch and snack prepared on premises daily. Menus are planned to provide a low-salt, low sugar diet. The Center provides infant formula, diapers and wipes. We also have centers in Schaumburg (630) 671-2400 and Carpentersville (847) 844-5100.
CATEGORY OF SERVICES  CHURCHES/SYNAGOGUES

NAME OF AGENCY: CHRIST CHURCH
UNITED CHURCH OF CHRIST

ADDRESS AND TELEPHONE: 1492 Henry Avenue
Des Plaines, IL 60016
(847) 297-4230
FAX: (847) 299-1417
Website: www.christchurchucc.org
Email: christ-church.ucc@sbcglobal.net

OFFICE HOURS: Monday - Friday: 10:00 a.m. - 5:00 p.m.

CONTACT PERSON: Rev. Virginia E. Ericson – Pastor

STAFF: James Brownold – Director of Chancel Choir, Director of Handbell Choir
Deborah Grenier – Administrative Secretary
Rita Barth – Business Manager

AREA SERVED: Northwest Corner of Chicago and Northwest Suburbs

FEES AND/OR DUES: None

AFFILIATIONS: United Church of Christ

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
Purpose to worship God, preach the gospel of Jesus Christ, observe the sacraments and celebrate the presence of the Holy Spirit. Realize Christian fellowship and unity within this church and the church universal; to render loving service toward humankind, and strive for righteousness, justice and peace.

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:
Sunday Schedule: 9:30 a.m. Worship Service
9:30 a.m. Children's Church/Sunday School
10:30 a.m. Coffee and Fellowship

Building is handicapped accessible.
CATEGORY OF SERVICES

AUTISM
CHILDREN’S SERVICES
CLINICAL SERVICES
DEVELOPMENTALLY AND PHYSICALLY DISABLED SERVICES
DISABLED SERVICES
RESIDENTIAL PROGRAMS
RESPITE CARE
VOLUNTEER PROGRAMS

NAME OF AGENCY: CLEARBROOK

ADDRESS AND TELEPHONE:
1835 W. Central Rd.
Arlington Heights, IL 60005
(847) 385-5328
TTY: (847) 870-2239
FAX: (847) 870-7741
Website: www.clearbrook.org
Email: info@clearbrook.org

OFFICE HOURS: 8:30 a.m. - 5:00 p.m.

CONTACT PERSON: Melinda Meyer, Director of Admissions

STAFF: Licensed, certified, trained staff

AREA SERVED: Chicago; Cook, Boone, DuPage, Grundy, JoDaviess, Kane, Kankakee, Kendall, Lake McHenry, Stephenson, Will, Winnebago counties

FEES AND/OR DUES: Fees vary depending on the program.

AFFILIATIONS:
Licensed by Illinois Department of Human Services, Illinois Department of Public Health
American Association on Intellectual and Developmental Disabilities
United Way of Metropolitan Chicago
Greater O’Hare Association
Schaumburg Business Association
Illinois Association of Rehabilitation Facilities (IARF)

BILINGUAL SERVICES PROVIDED: Spanish and others as requested and Sign Language

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
For more information about programs below, visit www.clearbrook.org
Adult Day Services Clinical Services
Adult Residential Homes Community Employment Services
Autism Services Home-Based Services
Children’s Services Volunteer Programs

REMARKS OR ADDITIONAL INFORMATION:
Largest provider of home-based services in the State of Illinois
CATEGORY OF SERVICES: HOME HEALTH CARE

NAME OF AGENCY: COMFORCARE HOME CARE

ADDRESS AND TELEPHONE: 1400 Renaissance Drive, Suite 103
Park Ridge, IL 60068
(847) 823-0800
FAX: (847) 692-6033
Website: www.parkridge.comforcare.com

OFFICE HOURS: Monday – Friday 9:00 am – 5:00 pm
Telephone answered 24hrs/day 7 days/week

CONTACT PERSON: Mickey Sons, President & Owner

STAFF: CAN, NA HHA, RN, Director Of Operations

AREA SERVED: Des Plaines, Edison Park, Elmwood Park, Franklin Park, Harwood Heights,
Melrose Park, Mount Prospect, Norridge, Northlake, Norwood Park,
Oricle Park, Park Ridge, Portage Park, River Grove, Rosemont, Schiller Park

FEES AND/OR DUES: Fees depend on care services requested, and total number of hours needed.

AFFILIATIONS: Licensed by Illinois Department of Public Health
Park Ridge Chamber of Commerce
Park Ridge Rotary

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
Bathing, Grooming and Hygiene
Transfers
Meal Preparation
Medication Reminders
Transportation/errands
Chore services
Light house keeping
Family respite

BILINGUAL SERVICES PROVIDED:
All caregivers read, write, and speak English

REMARKS OR ADDITIONAL INFORMATION:
ParkRidge@comforcare.com
Parkridge.comforcare.com
License # 3000793
CATEGORY OF SERVICES

ABUSE & NEGLECT
CRISIS INTERVENTION
EMERGENCY SHELTER FOR DOMESTIC VIOLENCE
FOOD PANTRY
HOUSING ASSISTANCE
INFORMATION, ASSISTANCE AND REFERRAL
SHELTER AND HOMELESS PREVENTION
SHELTER AND HOUSING SERVICES

NAME OF AGENCY: COMMUNITY CRISIS CENTER, INC.

ADDRESS AND TELEPHONE:
P. O. Box 1390
Elgin, IL  60121
Bus: (847) 742-4088
(847) 697-2380
FAX: (847) 742-4182
Website: http://www.crisiscenter.org
Email: cccpeace@crisiscenter.org

OFFICE HOURS: 24 hours a day, 365 days a year

CONTACT PERSON: Case manager on duty

STAFF: Professional, Degreed Case Manager/Counselors/Advocates

AREA SERVED: Primarily Northern Kane and Northwest Suburban Cook Counties

FEES AND/OR DUES: No fees except for the Abuser Intervention Program which charges on a sliding scale.

AFFILIATIONS: Illinois Coalition Against Domestic Violence
 Illinois Coalition Against Sexual Assault
 Illinois Coalition for the Homeless

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
The CCC provides immediate twenty-four hour caring and professional services in response to requests from individuals and families affected by domestic violence, sexual assault, economic crisis situations and homelessness. CCC also provides abuse intervention services. 24 hour hotline available for crisis help and information and referral.

BILINGUAL SERVICES PROVIDED:
Bilingual Counselors (English and Spanish) available.

REMARKS OR ADDITIONAL INFORMATION:
CATEGORY OF SERVICES:   HOUSING ASSISTANCE  
                            HEALTH CARE  
                            MENTAL HEALTH SERVICES  
                            SHELTER & HOUSING SERVICES  
                            VOLUNTEER PROGRAMS  

NAME OF AGENCY:   CONNECTIONS FOR THE HOMELESS  

ADDRESS AND TELEPHONE:   1458 Chicago Ave  
                           Evanston, IL 60201  
                           (North west corner in the basement of Lake Street Church)  
                           (847)424-0945 (x.10 for general voice mail)  
                           FAX: 847-424-1013  
                           Website: www.cfthinc.org  

OFFICE HOURS:   Entry Point: M-Th 8am-12pm  
                 Hilda's Place: Everyday 6pm-7am  
                 Staff available at other time with an appointment  

CONTACT PERSON:   Roland Fouche, Chicago Avenue Coordinator  

STAFF:   Site Coordinator, Volunteer Coordinators, LCSW, Case managers, RN,  
         Physician, Psychiatrist, Milieu Staff, Maintenance Staff  

AREA SERVED:   Evanston and North Shore  

FEES AND OR DUES:   None.  

AFFILIATIONS:   

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:  

Entry Point Services provides:  
-Showers  
-Laundry  
-Case management  
-Mental health services (LCSW and Psychiatrist)  
-Health services (Physician and RN)  
-Meals  
-Computer access  
-Variety of groups (including job club, financial literacy, and spirituality)  
-Employment resources  

Hilda's Place provides:  
-A bed  
-Storage Locker  
-Shower  
-Laundry  
-Case management  
-Mental health services (LCSW and Psychiatrist)  
-Health services (Physician and RN)  
-Meals  
-Computer access  
-Variety of groups (including job club, financial literacy, and spirituality)  
-Employment resources  

Volunteer Program: This is a great program for a variety of people. If you are interested in volunteering, please access and fill out the online volunteer application. Someone from the volunteer office with then call you and inform you about available opportunities. www.cfthinc.org  

Internship Program: Currently Connections is open to accepting interns. In the past the interns have been affiliated with MSW programs, and are supervised under an Licensed Clinical Social Worker.  

BILINGUAL SERVICES PROVIDED: Spanish speaking case manager  

REMARKS OR ADDITIONAL INFORMATION:  

CATEGORY OF SERVICES: CREDIT COUNSELING

NAME OF AGENCY: CONSUMER CREDIT COUNSELING SERVICE OF GREATER CHICAGO, A DIVISION OF MONEY MANAGEMENT INTERNATIONAL

ADDRESS AND TELEPHONE: 70 E. Lake St., Suite 1115
Chicago, IL  60601
(888) 845-5669
Website: www.moneymanagement.org

OFFICE HOURS: Main Office: 8:00 a.m. - 5:00 p.m.

CONTACT PERSON: Kelly Allen, Service Manager

STAFF: 20

AREA SERVED: Chicagoland Area & Rockford

FEES AND/OR DUES: Budget and Credit Counseling: Free
Housing Counseling: Free
Debt Management Plan: $50 set up fee; up to $40 for monthly fee for services
Bankruptcy Counseling/Certificate: $50

AFFILIATIONS: National Foundation for Credit Counseling (NFCC)
Association of Independent Consumer Credit Counseling Agencies (AICCCA)
Council on Accreditation (COA)

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
Consumer Credit Counseling Service of Greater Chicago (CCCS) is dedicated to teaching consumers effective money management skills and the wise use of credit. We offer educational seminars; money management, housing, and bankruptcy counseling; and debt management assistance. The Debt Management Plan (DMP) is a plan whereby we work with consumers and their creditors to establish a realistic program that enables them to repay their debts, rehabilitate their credit worthiness and develop effective money management skills.

BILINGUAL SERVICES PROVIDED: Spanish

REMARKS OR ADDITIONAL INFORMATION: CCCS offers phone counseling and online counseling as well as in-person counseling.
NAME OF AGENCY: COOK COUNTY DEPARTMENT OF PUBLIC HEALTH

ADDRESS AND TELEPHONE:
North District Office
Rolling Meadows
(847) 818-2860
*TDD: (847) 818-2023
Website: www.cookcountypublichealth.org

OFFICE HOURS: 8:30 a.m. - 4:30 p.m. Clinic hours vary. Services are available by appointment only. Appointments and questions about CCDPH services should be directed to your district health office.

CONTACT PERSON: At North District - Regina Sovcik

STAFF: Medical, nursing, dental, health education, other

AREA SERVED: Suburban Cook County. Other clinics include:
- West: Maywood (708) 786-4000 *TDD: (708) 786-4002
- Southwest: Bridgeview (708) 974-6160 *TDD: (708) 974-6043
- South: Markham (708) 232-4500 *TDD: (708) 232-4010
- TB*: Forest Park (708) 836-8600

FEES AND/OR DUES: CCDPH clinic services are available to SCC residents. Financial eligibility requirements may apply. Please call the number above for more information.

AFFILIATIONS: A service of Cook County Government for suburban Cook County residents
Affiliate, Cook County Health and Hospitals System

BRIEF DESCRIPTION OF PROGRAM AND SERVICES: Clinic Services

OTHER SERVICES:
- Communicable Disease Prevention and Control, Environmental Health, Prevention Services, Policy Development and Communications.

BILINGUAL SERVICES PROVIDED: Yes.

REMARKS OR ADDITIONAL INFORMATION:
For more detailed information, please visit our website.
**CATEGORY OF SERVICES**: OUTREACH SERVICES

**NAME OF AGENCY**: COOK COUNTY STATE'S ATTORNEY'S OFFICE
COMMUNITY OUTREACH AND SPECIAL EVENTS

**ADDRESS AND TELEPHONE**: Cook County Administration Building
69 W. Washington, 20th Floor
Chicago, IL 60602
(312) 603-8710
FAX: (312) 603-9831
Website: www.statesattorney.org

**OFFICE HOURS**: 8:30 a.m. to 5:00 p.m.

**CONTACT PERSON**: Mina Montes, Director
C/o Susan Neal, Scheduler

**STAFF**: 9

**AREA SERVED**: Cook County

**FEES AND/OR DUES**: Services provided at no cost to Cook County residents

**AFFILIATIONS**: 

**BRIEF DESCRIPTION OF PROGRAM AND SERVICES**: 

The Community Relations and Special Events Unit is responsible for the office’s Outreach Program and offers an array of informational services to the public, such as the Speakers Bureau, Law Mobile, annual Anti-Drug Poster Contest, and brochures at no cost to the public. At the same time, the unit serves as a liaison to the African, Asian, Hispanic, Hate Crimes and Gay, Lesbian, Bi-Sexual, and Trans Gendered communities with quarterly council meetings and annual Awards Ceremonies. In addition, Senior Citizen programs are presented to senior groups and agencies, which are coordinated by the unit’s senior citizen liaison.

**BILINGUAL SERVICES PROVIDED**: Bilingual services are provided upon request.

**REMARKS OR ADDITIONAL INFORMATION**: Programs offered to elementary school children include: Choose Not to Lose (grades 5-8), Youth Empowerment (grades 7-8), Hate Crimes (grades 7-8), and Cyber Safety/Teen Dating Violence (grades 7-8).

Programs offered to high school students include: Law for Life, Hate Crimes, Cyber Safety/Teen Dating Violence, Driver Safety videos, and Youth Empowerment.

The Law Mobile, “Our Office on Wheels” participates in parades and informational fairs, and distributes literature/brochures at these events.
CATEGORY OF SERVICES: INFORMATION, ASSISTANCE AND REFERRAL

NAME OF AGENCY: CITY OF DES PLAINES
Health and Human Services Division

ADDRESS AND TELEPHONE: 1420 Miner Street, Room 502
Des Plaines, IL 60016
(847) 391-5480
FAX: (847) 827-2292
Website: www.desplaines.org
Email: hhs@desplaines.org

OFFICE HOURS: Monday - Friday: 8:30 a.m. - 5:00 p.m.

CONTACT PERSON:
Kathy Puetz, Community Social Worker
kpuetz@desplaines.org
Jeanine Stricker, Community Social Worker
jstricker@desplaines.org

STAFF:

AREA SERVED: Corporate city limits of Des Plaines & residents only

FEES AND/OR DUES: None

AFFILIATIONS: None

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
Emergency assistance with water shut-off notices from the city of Des Plaines
Information and referral

BILINGUAL SERVICES PROVIDED: Available as needed

REMARKS OR ADDITIONAL INFORMATION:
Case management, (Short Term)
Information and Referral
CATEGORY OF SERVICES: SCHOOLS

NAME OF AGENCY: DES PLAINES ELEMENTARY SCHOOL DISTRICT #62

ADDRESS AND TELEPHONE: 777 Algonquin Road
Des Plaines, IL  60016
(847) 824-1160
FAX: (847) 824-0612
Email: voehringerb@d62.org

OFFICE HOURS: Monday - Friday: 8:00 a.m. - 4:00 p.m.

CONTACT PERSON: Brad Voehringer, Director, Pupil Personnel Services

STAFF: Full range of educational personnel and special education personnel appropriate to the public school setting.

AREA SERVED: City of Des Plaines

FEES AND/OR DUES: Tax supported

AFFILIATIONS: Maine Township Special Education Program (MTSEP)
Low Incidence Cooperative Association (LICA)

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Community Consolidated School District #62 provides a full spectrum of services to all students in the area of regular educational programming, as well as special education programming.

Special Education mandatory programs and services shall be provided in accordance with 23 Illinois Administrative Code 226 by District 62 in cooperation with the Maine Township Special Education Program and other authorized agencies and/or personnel.

BILINGUAL SERVICES PROVIDED: All languages

REMARKS OR ADDITIONAL INFORMATION:

District 62 has eight (8) elementary schools, two (2) middle schools, and one (1) K-8 school.
CATEGORY OF SERVICES: INFORMATION, ASSISTANCE AND REFERRAL

NAME OF AGENCY: DES PLAINES HEALTHY COMMUNITY PARTNERSHIP/FOUNDATION

ADDRESS AND TELEPHONE: Des Plaines Human Services Department
1420 Miner Street, 402
Des Plaines, Illinois 60016
(847) 391-5480
FAX: (847) 391-5484
Email: Kpuetz@desplaines.org

OFFICE HOURS: 8:30 a.m. to 5:00 p.m. Monday – Friday

CONTACT PERSON: Kathy Puetz, Healthy Community Partnership and Foundation, Secretary

STAFF:

AREA SERVED: Des Plaines

FEES AND/OR DUES: None

AFFILIATIONS: The Des Plaines Healthy Community Partnership has been in existence since September 1997. The Partnership promotes a close working relationship with schools, businesses, individuals, religious and social organizations.

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
Mission: Identifying, linking, and mobilizing community assets that will benefit all people of Des Plaines.
Goals: Assess and identify resources; determine priorities and develop action plans. Mobilize people, organizations, institutions, and systems to take action. Share an understanding of positive community development and enhancement of quality of life. Connect shared resources with community values.
Four Tasks Forces: Healthy Communities/Healthy Youth; Neighbors Helping Neighbors; Behavioral Health; Healthy Living. Our commitment is to bring together all aspects of the community for planning, learning, and networking; address complex issues and tap into alternative problem-solving approaches; recognize and utilize our citizens and their capacities to make a difference in their own and other people’s lives, sustain commitments over time.

BILINGUAL SERVICES PROVIDED: Access to interpreters if pre-arranged

REMARKS OR ADDITIONAL INFORMATION:
Des Plaines Healthy Community Partnership on the first Thursday of each month at 8:00 a.m. at 515 E. Dempster (Des Plaines Park District – Prairie Lakes facility) except for January, July and August.
NAME OF AGENCY:  DES PLAINES PARK DISTRICT

ADDRESS AND TELEPHONE:  Administrative & Leisure Center
2222 Birch Street
Des Plaines, IL 60018
(847) 391-5700
FAX: (847)391-5707
Website: www.dpparks.org
Email: pr@dpparks.org

OFFICE HOURS:  Administrative & Leisure Center  Weekdays: 7:00 a.m. to 9:30 p.m.
Saturdays: 8:30 a.m. to 6:00 p.m.
Sundays: 1:00 p.m. to 6:00 p.m.

Prairie Lakes Community Center  Weekdays: 5:30 a.m. to 9:30 p.m.
Weekends: 7:00 a.m. to 5:00 p.m.

Golf Center Des Plaines  Daily: 8:00 a.m. to 10:00 p.m.

Mountain View Adventure Center, Lake Park Golf Course, Mystic Waters,
Chippewa Pool, Iroquois Pool all have seasonal hours, April – October.

CONTACT PERSON:  John P. Hecker, Executive Director

STAFF:  Paul Cathey, Superintendent of Parks and Planning
Donald Miletic, Superintendent of Business & Golf Operations
Linda Traina, Superintendent of Recreation
Jennifer Boys, Assistant Superintendent of Recreation

AREA SERVED:  Des Plaines (East of Mt. Prospect Rd), portions of Unincorporated Des
Plaines, and parts of Park Ridge and Mt. Prospect

FEES AND/OR DUES:  Based on individual programs or services. Scholarships available.

AFFILIATIONS:  Member of: Illinois Parks & Recreation Association; Illinois Association of
Park Districts; National Recreation and Park Association

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
We offer a wide variety of leisure activities, cultural and educational programs for all ages year round. The
district has three pools, two golf courses and a driving range, a mini-golf course, skate & BMX bike park, Prairie
Lakes Community/Fitness Center, preschools, a teen center, a theater, summer camps, three seasonal fairs,
and dozens of events. Our website lists everything we do. Call for information.

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:

60 parks and facilities operated. Administrative & Leisure Center, Creative Corners Preschool, Des Plaines
Teen Center, Golf Center Des Plaines, Lake Park Golf Course & Marina, Mountain View Adventure Center,
Mystic Waters Family Aquatic Center, Prairie Lakes Community & Fitness Center, Prairie Lakes Theater.
CATEGORY OF SERVICES: LIBRARY

NAME OF AGENCY: DES PLAINES PUBLIC LIBRARY

ADDRESS AND TELEPHONE: 1501 Ellinwood Street
Des Plaines, IL 60016
(847) 827-5551
After hours Reference Service: (847) 803-3977
Website: www.dppl.org
Email: help@dppl.org

OFFICE HOURS: Monday - Friday: 9:00 a.m. - 9:00 p.m.
Saturday: 9:00 a.m. - 5:00 p.m.
Sunday: 1:00 p.m. - 5:00 p.m.

CONTACT PERSON: Holly Richards-Sorensen, Library Director

STAFF: Librarians, clerks, pages, general workers

AREA SERVED: Des Plaines

FEES AND/OR DUES: Free to residents of incorporated Des Plaines

AFFILIATIONS: Illinois Library Association

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
Free public circulating library; a cultural and educational center providing materials, services, computers and programs for children and adults, as well as meeting rooms for public use.

BILINGUAL SERVICES PROVIDED:
Books, CD ROMs and audiovisual materials for learning English. Considerable collection for adults in Gujarati, Polish, Russian, and Spanish; also some materials in French, German, Hindi, Italian, Korean, and Urdu. For children: considerable collection of Polish and Spanish children’s books and CDs. Also some children’s books in Arabic, French, German, Gujarati, Korean, Russian and other languages. Spanish-speaking staff are usually available. Each public service desk has a list of staff that speaks other languages and their work schedules.

REMARKS OR ADDITIONAL INFORMATION:
The library has over 303,000 items including books, magazines, newspapers, audio books, CDs, DVDs, CD-ROMs, videocassettes and some audiocassettes, as well as a circulating art collection. An extensive reference collection includes special business reference materials. Many programs are offered for adults, children, and families. The catalog may be accessed 24 hours a day through the library Website, and patrons may ask reference questions live online seven days a week. Cardholders may also access many online databases 24 hours a day through the library Web site. The Mobile Library visits nearly 40 locations, and delivery service is offered for homebound residents. Assistive technology equipment is available for sight- and hearing-impaired patrons. There are also many volunteer opportunities.
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**NAME OF AGENCY:**

EAST MAINE SCHOOL DISTRICT #63

**ADDRESS AND TELEPHONE:**

10150 Dee Rd.
Des Plaines, IL 60016
(847) 299-1900
FAX: (847) 299-9963
Website: www.emsd63.org

**OFFICE HOURS:**

Monday - Friday: 7:30 a.m. to 4:30 p.m.

**CONTACT PERSON:**

Dr. Scott Clay, Superintendent

**STAFF:**

Full range of educational personnel and special education personnel appropriate to the public school setting for grades PreK-8.

**AREA SERVED:**

East Maine Township

**FEES AND/OR DUES:**


**AFFILIATIONS:**


**BRIEF DESCRIPTION OF PROGRAM AND SERVICES:**

East Maine School District #63 provides a full spectrum of services to all students in the area of regular educational programming, as well as special education programming.

We have a 3-5 year old pre-school program in the areas of special education, at-risk, and tuition based programs. Our curriculum is research based and developmentally appropriate. Strong emphasis is placed on language, motor, social, independence and pre-kindergarten skills in our First Steps Pre-School.

**BILINGUAL SERVICES PROVIDED:**

East Maine School District 63 provides extensive English language learning services to all students who qualify in preschool through eighth grades. The Spanish Dual Language program is offered to Latino students in preschool through fourth grades. All English learning programs and services are required and monitored by the Illinois State Board of Education. Free adult English Language Learning classes are provided to parents and family members of our students. Please check out the district website at www.emsd63.org for more information on all programs and services.

**REMARKS OR ADDITIONAL INFORMATION:**

For a total description of services provided, please contact Dr. Shawn Schleizer, Assistant Superintendent of Human Resources, Educational Service Center, 10150 Dee Road, Des Plaines, IL 60016. Phone: 847.299.1900
CATEGORY OF SERVICES: GOVERNMENT

NAME OF AGENCY: ELK GROVE TOWNSHIP

ADDRESS AND TELEPHONE: 2400 S. Arlington Heights Rd.
Arlington Heights, IL  60005
(847) 437-0300
Fax: (847) 437-0434
Website: www.elkgrovetownship.com

OFFICE HOURS: Monday – Friday: 9:00 a.m. – 4:00 p.m.

CONTACT PERSON: Michael H. Sweeney, Supervisor

STAFF: Paul Pioch, Administrator
Lisa Menich, Director of General Assistance and Community Outreach

AREA SERVED: Elk Grove Township boundaries are Central Ave. to the North, Devon Ave. to the South, Mount Prospect Rd. to the East and Rohlwing Rd. to the West.

AFFILIATIONS:

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
Assessors Office
Emergency Assistance
Employment Support Center (Tues. & Thur.)
Food Pantry
General Assistance
Hunting & Fishing Licenses
LIHEAP
Mobile Dental Clinic
Senior Transportation
Vehicle Sticker Sales
Vet Center Counselor (By Appointment Only)
Youth & Family Services

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:
CATEGORY OF SERVICES: CHILD CARE SERVICES

NAME OF AGENCY: ELK GROVE TOWNSHIP COMMUNITY DAY CARE CENTER

ADDRESS AND TELEPHONE: 711 Chelmsford Lane
Elk Grove Village, IL 60007
(847) 439-5577
FAX: (847) 439-5584
Email: egtdcc@aol.com

OFFICE HOURS: Monday thru Friday: 6:30 a.m. to 6:00 p.m.

CONTACT PERSON: Annette Capuani

STAFF:

AREA SERVED: Primarily Elk Grove Township but all geographical areas are served.

FEES AND/OR DUES: Varies - Depending on age of child
9 separate varied programs
Subsidized tuition is based on income and size of family.

AFFILIATIONS:

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
Childcare services for children 3 months to 12 years of age.
Parent education classes offered throughout the year.

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:
Subsidized tuition available
| CATEGORY OF SERVICES | FINANCIAL ASSISTANCE  
|                      | FOOD PANTRY  
|                      | INFORMATION, ASSISTANCE AND REFERRAL |

**NAME OF AGENCY:** ELK GROVE VILLAGE COMMUNITY SERVICE

**ADDRESS AND TELEPHONE:**
901 Wellington Avenue  
Elk Grove Village, IL 60007  
(847) 357-4120  
FAX: (847) 357-4122  
Website: [www.elkgrove.org](http://www.elkgrove.org)

**OFFICE HOURS:** 8:30 a.m. - 5:00 p.m.

**CONTACT PERSON:** Linda Blair, lblair@elkgrove.org

**STAFF:** Martha L. Vela, mvela@elkgrove.org

**AREA SERVED:** Elk Grove Village Only

**FEES AND/OR DUES:** None

**AFFILIATIONS:** Village of Elk Grove

**BRIEF DESCRIPTION OF PROGRAM AND SERVICES:**
Information and referral, limited financial assistance through Salvation Army and Elk Grove Housing Fund, food pantry, child care listing, community education.

**BILINGUAL SERVICES PROVIDED:** Spanish

**REMARKS OR ADDITIONAL INFORMATION:**
Financial assistance for Elk Grove Village residents only.
CATEGORY OF SERVICES

- ADOLESCENT SERVICES
- ART
- CHILD CARE SERVICES
- CHILDREN'S SERVICES
- EDUCATIONAL SERVICES
- PRESCHOOL PROGRAM
- RECREATIONAL SERVICES
- SCHOOLS
- VOLUNTEER PROGRAMS
- YOUTH SERVICES

NAME OF AGENCY: EXPANDED LEARNING, EAST MAINE SCHOOL DISTRICT

ADDRESS AND TELEPHONE: 8955 Greenwood Ave, Room 137
Niles, IL 60714
(847) 827-4137
Fax: (847) 827-6274

OFFICE HOURS: 8:00am – 4:00pm

CONTACT PERSON: Brian Williams

STAFF: Brian Williams, Director
Rene’e Rosenblatt, Expanded Learning Administrative Assistant

AREA SERVED: Maine Township
East Maine School District 63

FEES AND OR DUES: Vary

AFFILIATIONS: Maine Township

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
Expanded Learning provides programs for youth and teens in Maine Township and East Maine School District 63. Our youth services initiatives include the following:

- Art
- Homework Assistance
- Service Learning
- Social Emotional Learning
- Sports and Fitness
  - Open Gym
  - Basketball League
  - Volleyball League
  - STEAM programs

Out of School Time Programs:
- Half Day Programs
- Spring Fling
- Summer Learning Program
- Winter Break

BILINGUAL SERVICES PROVIDED: Varies by site

REMARKS OR ADDITIONAL INFORMATION:

We seek volunteers to support:
- Mentor Youth
- Homework support
- Supervision and facilitate community youth programs
FAMILY GUIDANCE CENTERS, INC.

484 Lee Street
Des Plaines, IL 60016
(847) 827-7517
Fax: (847) 827-2707
www.fgcinc.org
Email: pmalysko@fgcinc.org (Mental Health Program)
srosenthal@fgcinc.org (Program Manager)

OFFICE HOURS:
Monday – Saturday 6:30 AM – 11:00 AM
and then 12:00 PM – 2:30 PM for Methadone Dosing
Monday – Friday 7:30 AM – 4:00 PM for the Mental Health Program by Appointment

CONTACT PERSON:
Paulina Malysko, LPC (Mental Health Program)
Samantha Rosenthal, LCSW (Drug Treatment Program; Program Manager)

STAFF:
Samantha Rosenthal, LCSW (Program Manager)
Paulina Malysko, LPC (Mental Health Therapist)
Lisa Knych (Front Desk Reception)
Frank Davis, LSW (Substance Abuse Counselor)
Maurice Ashford, CADC (Substance Abuse Counselor)

AREA SERVED:
Des Plaines and Surrounding Areas

FEES AND OR DUES:
Medicaid Accepted for the Mental Health Program, Medicaid and Low income/No Income Accepted for Medication (Methadone and Vivitrol) Assisted Treatment and Drug Free Substance use Treatment.

AFFILIATIONS:
Accredited by JCAHO, Licensed by the Illinois Department of Human Services Division of Alcoholism and Substance Abuse

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
Persons appropriate for outpatient programming are in need of a structured treatment focused on the prevention of illicit use, but are ready to begin incorporating sober lifestyle changes into settings outside of treatment such as family, work, school, etc. Recognizing substance abuse as a multidimensional problem, outpatient treatment plans can address many issues including HIV, Hepatitis C, and other infectious disease prevention, job-readiness, perinatal addiction, domestic violence, criminal justice issues, parenting, concurrent health issues, and mental health in conjunction with the overarching goal of freedom from drug and alcohol abuse. The outpatient service menu includes substance abuse assessment, group counseling, individual counseling, case management, and periodic drug screening.

FGC employs qualified licensed master level licensed counselors and social workers to provide mental health counseling. With training and experience in both mental health and substance abuse, the clinical staff is able to assess the impact of mental health issues on recovery from substance abuse and dependency. The patient is guided in concrete steps toward healing from trauma, development of healthier family and social relationships, ongoing management of any chronic mental health conditions, and the prevention of illicit substance use.

BILINGUAL SERVICES PROVIDED: Polish

REMARKS OR ADDITIONAL INFORMATION: The Mental Health Program offers weekly hour long individual mental health therapy sessions as well as mental health case management sessions on an as needed basis.
CATEGORY OF SERVICES:  
- ADOLESCENT SERVICES
- CHILDREN’S SERVICES
- CLINICAL SERVICES
- COUNSELING
- FAMILY SERVICES
- MENTAL HEALTH SERVICES
- OUTREACH SERVICES
- PARENTING
- SENIOR SERVICES
- WOMEN/CHILDREN SERVICES
- YOUTH SERVICES

NAME OF AGENCY:  
FAMILY SERVICE CENTER OF WILMETTE, GLENVIEW, NORTHBROOK AND KENILWORTH

ADDRESS AND TELEPHONE:  
3545 LAKE AVENUE, SUITE 200  
WILMETTE, IL 60091  
847-251-7350  
FAX: (847) 853-2600  
Website: www.familyservicecenter.com  
Email: info@familyservicecenter.com

OFFICE HOURS:  
Monday – Friday: 9:00 am – 5:00 pm  
Weekday Evenings and Weekends also available.

CONTACT PERSON:  
Renee Z. Dominguez, PhD, Executive Director

STAFF:  
Licensed Clinical Psychologists; Licensed Clinical Social Workers;  
Licensed Social Workers; Certified Alcohol and Drug Counselors;  
Licensed Professional Counselors; Licensed Clinical Professional  
Counselors; and Post-Doctoral Fellows.

AREA SERVED:  
Northern Cook County Suburbs (Wilmette, Glenview, Northbrook & Kenilworth)

FEES AND OR DUES:  
Fees for clinical services. Major medical insurance accepted.  
Subsidized fee schedule available.

AFFILIATIONS:  

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:  
- Individual, couples, and family therapy to people seeking services for a wide range of emotional,  
  behavioral, substance abuse, and relationship problems.  
- Participation on the New Trier Township and Northfield Township Crisis Response Teams.  
- Immediate access to complete Health and Safety Assessments to high school students in the five area  
  high schools (Glenbrook North, Glenbrook South, New Trier, Loyola, and Regina) and several  
  middle/grade schools.  
- Outreach, training, and educational activities to community partners.  
- Prevention/Wellness activities including Mindfulness Sessions and Parent Training.

BILINGUAL SERVICES PROVIDED:  
None

REMARKS OR ADDITIONAL INFORMATION:  

**CATEGORY OF SERVICES**
- CASE MANAGEMENT
- TRANSITIONAL HOUSING AND SERVICES
- WOMEN AND CHILDREN SERVICES

**NAME OF AGENCY:** FELLOWSHIP HOUSING CORPORATION

**ADDRESS AND TELEPHONE:**
2200 W Higgins Rd Suite 130
Hoffman Estates, IL 60169
(847) 882-2511
Fax: (847) 882-3288
Website: www.fhcmoms.org

**OFFICE HOURS:** Monday – Thursday, 9:00 am – 5:00 pm, Friday 9:00 am- 3:00 pm

**CONTACT PERSON:** Heather Corins, Program Director
heather@fhcmoms.org

**STAFF:**
- Pam Orr, Executive Director
- Lauren Wiens, Associate Director
- Heather Corins, Program Director
- Melissa Blue, Operations Manager
- Courtney Burton, Event Manager
- Lisa Fleming, Family Advocate
- Rachel Barry, Family Advocate

**AREA SERVED:** North/Northwest Chicago Suburbs

**FEES AND OR DUES:** None

**AFFILIATIONS:** Member of Association of Homeless Advocates in the North/Northwest District; Member of Illinois Coalition to End Homelessness; Member of Schaumburg Business Association; Member of Hoffman Estates Chamber of Commerce

**BRIEF DESCRIPTION OF PROGRAM AND SERVICES:** Fellowship Housing provides a two-year transitional housing program with case management services to single mothers and their children who are experiencing a housing crisis. Fellowship Housing has a strong focus on the financial aspect of independence and the moms in the program work closely with their family advocate on budgeting and financial literacy.

**BILINGUAL SERVICES PROVIDED:** None

**REMARKS OR ADDITIONAL INFORMATION:** Fellowship Housing is a Stage II Transitional Housing program. To be eligible for program services, applicants must be working full time, be 21 or older, have their own transportation.
CATEGORY OF SERVICES
CASE MANAGEMENT
CHILDREN'S SERVICES
WOMEN AND CHILDREN SERVICES

NAME OF AGENCY:  FIRMAN COMMUNITY SERVICES

ADDRESS AND TELEPHONE:  1855 Rohlwing Rd, Suite A
Rolling Meadows, IL 60008
(847) 222-1200
Fax: (847) 342-0347
Website: www.firmancommunityservices.com

OFFICE HOURS:  9:00 am – 5:30 pm, Monday – Friday

CONTACT PERSON:  Joanne Plotnik, Supervisor

STAFF:  40 full time staff including social workers, nurse, and other college degree professionals

AREA SERVED:  Offices in Rolling Meadows, Chicago, Cicero, and Worth servicing Cook County

FEES AND OR DUES:  ALL of our services are free

AFFILIATIONS:  Firman CS has a vast list of partnerships and memberships available by request.

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
Firman’s Suburban Maternal Child Health Program helps women with pre- and post-natal care, and infants up to one year old. We provide needed education, resources, and referrals to promote healthier pregnancies, deliveries, and infants weighing more than 5 pounds at birth. Our mission is to reduce infant mortality. Our case managers work closely with their clients and assist them to have medical insurance, primary care physicians, access to other programs such as WIC, and a safe and healthy living environment as well as emotional and family support.

BILINGUAL SERVICES PROVIDED:  Spanish, Polish, Urdu, Arabic, and others

REMARKS OR ADDITIONAL INFORMATION:  Please visit our website for more information: www.firmancommunityservices.com
CATEGORY OF SERVICES: CHURCHES/SYNAGOGUES

NAME OF AGENCY: FIRST CONGREGATIONAL CHURCH
UNITED CHURCH OF CHRIST

ADDRESS AND TELEPHONE:
766 Graceland Avenue
Des Plaines, IL 60016-4563
(847) 299-5561
FAX: (847) 299-4291
Website: www.fccdp.net
Email: secretaries@fccdp.org

OFFICE HOURS: Monday - Friday: 9:00 a.m. - 3:00 p.m.
Sunday Worship Services: 8:00 a.m. and 9:30 a.m.
Sunday Church School: 9:30 a.m.

CONTACT PERSON: Church Office

STAFF: Rev. Francois “Co” DuToit, Minister
Mrs. Sue Almerigi, Coordinator of Children’s & Adult Education
Mr. Charles Moore, Director of Music Ministries + Church Organist
Mrs. Debra Walusiak, Director of Church Growth
Mrs. Jana Haas, Bookkeeping and Finances

AREA SERVED: Des Plaines & Northwest suburban communities

FEES AND/OR DUES:

AFFILIATIONS: Illinois Conference United Church of Christ
Chicago Metropolitan Association, U.C.C.
Des Plaines Chamber of Commerce and Industry

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
First Congregational Church is a community-based congregation. Our facilities are utilized by a number of civic organizations, such as Narcotics Anonymous (NA), Alcoholics Anonymous (AA), English As A Second Language (ESL), square dance groups, plus a number of its own activities such as: worship, youth groups, adult groups, Bible studies, spiritual growth, and retreats.

The pastor is available for non-church member weddings, funerals, baptisms, etc.

Preschool Program-State licensed & open to all
Morning Classes - Ages 3 to 5 years.
9:15 a.m. to 11:45 a.m.
M, W, and F, T and Th, M-F, M-Th, or T, W, and Th
There is a charge for the classes and a $100 registration fee. Additional fee. Before & after school care available.

BILINGUAL SERVICES PROVIDED: English As A Second Language Classes (ESL)

REMARKS OR ADDITIONAL INFORMATION: Meeting rooms available for civic and community groups of businesses
CATEGORY OF SERVICES: CHURCHES/SYNAGOGUES

NAME OF AGENCY: FIRST UNITED METHODIST CHURCH OF DES PLAINES

ADDRESS AND TELEPHONE: 666 Graceland Avenue
DesPlaines, IL 60016
(847) 827-5561
FAX: (847) 827-1162
Website: www.fumcdp.org
Email: fumcdp@sbcglobal.net

OFFICE HOURS: Monday – Friday: 9:00 a.m. to 5:00 p.m.

CONTACT PERSON: Jeanette Frank, Administrative Secretary

STAFF: Reverend Dr. Irene Taylor, Pastor
Karen Bruchman, Organist
Anne Hardy, Mother’s Day Out Director

AREA SERVED: Des Plaines and surrounding communities

FEES AND/OR DUES:

AFFILIATIONS: United Methodist, Northern Illinois Conference
Des Plaines Ministerial Association

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Mission Statement: As a community of faith, our mission is to invite all people to know God through Jesus Christ. Our Core values are: Love, Compassion, Forgiveness, and Spiritual Growth.

Sunday Worship 10:00 a.m.
Sunday School (All Ages) 9:00 a.m.
Adult Education and Group Studies
Youth Ministry - Jr. High, Sr. High

Mother’s Day Out Program, (Mon/Thurs/Fri)
Bessie’s Table (Monday’s 5:30 p.m.)

BILINGUAL SERVICES PROVIDED: Home of Iglesia Methodista Unida Nuevo Amanecer
Worship Sunday 11:00 a.m.
Rosa Villareal, Pastor

REMARKS OR ADDITIONAL INFORMATION:

Fully handicapped accessible
Childcare available during Sunday worship
Bessie’s Table Monday evenings from 5:30 pm – 6:30 pm. (Free community meal)
Contact to volunteer: bessiesdinner_desplaines@yahoo.com
CATEGORY OF SERVICES
- CHURCHES/SYNAGOGUES
- RECREATIONAL SERVICES
- VOLUNTEER PROGRAM

NAME OF AGENCY: FIRST UNITED METHODIST CHURCH OF PARK RIDGE

ADDRESS AND TELEPHONE:
418 Touhy Avenue
Park Ridge, IL 60068
(847) 825-3144
FAX: (847) 825-3149
Website: www.parkridgeumc.org
Email: office@parkridgeumc.org

OFFICE HOURS: Monday - Friday: 9:00 a.m. to 2:00 p.m.

CONTACT PERSON: TBD

STAFF: Rev. Rich Darr, Pastor

AREA SERVED: Park Ridge and surrounding communities

FEES AND/OR DUES:

AFFILIATIONS: United Methodist - Northern Illinois Conference

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Sunday Worship: 8:00 a.m.
9:30 a.m.
Sunday School for Children during the 9:30 a.m. service
Christian Education For All Ages: 10:30 a.m.

Small Group Studies and Support Groups
Medical Equipment Loan Closet
Youth Fellowship for Middle & High school
Volunteer & Mission Outreach
Parenting, Family Relationships, Funeral and Baptism Exploration
Planning, Planning, Specialized Seminars: Christian Discipleship
Share building with Park Ridge Teen Center, Cub Pack, Scout Troop 1
Montessori pre-school and Language Stars: second language classes

BILINGUAL SERVICES:

REMARKS OR ADDITIONAL INFORMATION:
Sanctuary and first floor are handicapped accessible
Parking available in church lot on Grant Place, East of Prospect Ave.
CATEGORY OF SERVICES: SUPPORT SERVICES
TRANSPORTATION

NAME OF AGENCY: FISH of Park Ridge

ADDRESS AND TELEPHONE: P. O. Box 86
Park Ridge, IL 60068-0086
(847) 297-2510 (Gloria Stepek-Maine Township)

OFFICE HOURS: To schedule a ride contact: Maine Township (847) 297-2510 x283- Gloria Stepek

CONTACT PERSON: Mr. Edward J. Oken, President
1435 Garden St.
Park Ridge, IL 60068
(847) 696-0761

STAFF: All volunteer drivers

AREA SERVED: All of Maine Township and all of Park Ridge

FEES AND/OR DUES: None

AFFILIATIONS: Independent Charity

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
Providing transportation to medical and dental appointments, including dialysis, counseling, physical and radiation therapy. Free of charge.

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:
Fish is the Christian symbol for help – open to all denominations. FISH: Friends Indeed Serve and Help. Volunteer drivers are needed, call Ed at (847) 696-0761. e.oken@yahoo.com
FRIENDSHIP VILLAGE SCHAUMBURG

350 West Schaumburg Road
Schaumburg, IL 60194
(847) 884-5050
(800) 475-9092
FAX: (847) 884-5473
Website: www.friendshipvillage.org

OFFICE HOURS:
Sundays: 10:00 a.m. – 2:00 p.m.
Monday – Saturdays: 9:00 a.m. – 5:00 p.m.

CONTACT PERSON:
Steve Yenchek-President and CEO, FSO
Pat Mash-VP, Planning & Marketing
Dean Dellaria-Director of Sales

STAFF:
Debra Charles-Residency Counselor
Patrick Long-Residency Counselor
Nancy Ryan-Residency Counselor
Mariann Wherry-Residency Counselor
Phyllis Brennan-Move-In Coordinator
Rosemary Newman-Community Relations/Events Coordinator
Liz Kolbuk-Marketing Specialist
Jordan Thomason-Marketing Assistant
Kim Arricri-Residency Counselor
Regina Sarno-Residency Counselor

AREA SERVED:
Chicago Region

FEES AND/OR DUES:
Life Care Contract – includes refundable entrance fee plans
Monthly Rentals Available
90 Day Trial Stays Available

AFFILIATIONS:
Leading Age
Life Services Network
Roosevelt University Life Long Learning
Harper College Life Long Learning

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
Located on over 60 acres, as a leading Continuing Care Retirement Community (CCRC), Friendship Village offers exceptional living options for residential living, assisted living, skilled care, rehabilitation therapy and memory support on one campus. There are three residential living neighborhoods that feature floor plans ranging from studios, alcoves, one and two bedroom apartments and private garden homes. There is: 24 hour security, housekeeping, maintenance services, cable, over 450 activities per month, two fitness centers, a swimming pool, on-site bank and ATM, library, computer room, five eating venues, three ponds, a courtesy car and two courtesy buses among the many amenities.

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:
Friendship Village is a not for profit, non-denominational community and the first CCRC in Illinois to earn accreditation from the Commission on Accreditation of Rehabilitation Facilities (formerly known as the Continuing Care Accreditation Commission.) For over 40 years Friendship Village has a solid reputation of serving individuals age 62 and over.
CATEGORY OF SERVICES: INFORMATION, ASSISTANCE AND REFERRAL
RECREATIONAL SERVICES
SENIOR SERVICES

NAME OF AGENCY: FRISBIE SENIOR CENTER
(DES PLAINES COMMUNITY SENIOR CENTER)

ADDRESS AND TELEPHONE:
Frisbie Senior Center
Cumberland Commons
52 E. Northwest Hwy.
Des Plaines, IL 60016
(847) 768-5944
FAX: (847) 768-9398
Email: info@frisbieseniorcenter.org
Website: www.frisbieseniorcenter.org

SERVICE HOURS: Monday & Thursday: 8:30 a.m. – 8:00 p.m.
Tuesday, Wednesday, and Friday: 8:30 a.m. - 4:00 p.m.

CONTACT PERSON: Stephen Samuelson, MPA

STAFF:
Stephen Samuelson, MPA, President & CEO
Melissa Kalliantasis, MSW, Program Manager
Dennis Rosa, Benefits Enrollment/Meals on Wheels/Medical Closet
Sally Thomphsen, Trip Coordinator
Dawn Husby, Manager – Once & Again Resale Store

AREA SERVED: Northern Illinois / Cook County

FEES AND/OR DUES: Membership - $65 single/ $115 couple

AFFILIATIONS: Maine Township, City of Des Plaines, Des Plaines Park District,
Illinois Association of Senior Centers, AARP, AgeOptions, NCOA,
North Shore Senior Center, Des Plaines Chamber of Commerce,
and Mount Prospect Chamber of Commerce

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
Full service facility for senior citizens where organized social, educational, health, nutritional, physical,
recreational, and cultural programs are provided. Programs include trips, events, parties, cash bingo,
computer classes, tai chi, water aerobics, senior exercise, Zumba, Ping-Pong, Big Band, dances (square,
round), arts & crafts, mahjongg, cards, golf, billiards, and much more. Services include SHIPs counseling,
taxicab voucher assistance, temporary handicap placard applications, “Access to Care” and “Benefits
Access” applications, license plate discounts, “Ride Free” (CTA) discounts, health screenings (balance,
blood pressure, dental, glucose, hearing, memory) counseling, legal assistance, information and referral,
senior employment service, tax assistance, driver’s refresher courses, support groups, and medical
equipment closet, circuit breaker, veteran’s services, and much more. Contact the Center for more details

BILINGUAL SERVICES PROVIDED: Spanish

REMARKS OR ADDITIONAL INFORMATION:
VA representative is 3-4 days per month. “Once & Again” resale enterprise accepts charitable donations.
CATEGORY OF SERVICES: CLINICAL SERVICES
COUNSELING
INFORMATION, ASSISTANCE AND REFERRAL

NAME OF AGENCY: GENESIS CENTER OF HEALTH AND EMPOWERMENT
Access Community Health Network

ADDRESS AND TELEPHONE:
1 N. Broadway
Des Plaines, IL 60016
(847) 298-3150
FAX: (847) 298-5235
Website: www.accesscommunityhealth.net

OFFICE HOURS:
Monday: 8:00 a.m. – 8:00 p.m.
Tuesday: 8:00 a.m. – 6:00 p.m.
Wednesday: 8:00 a.m. – 7:00 p.m.
Thursday: 8:00 a.m. – 7:00 p.m.
Friday: 8:00 a.m. – 5:00 p.m.
Saturday: 8:00 a.m. – 12:00 p.m.

CONTACT PERSON:
Medical Director: Ian Jasenof, OB/GYN
ian.jasenof@accesscommunityhealth.net

STAFF:
Clinic Office Manager: Gloria Dominquez
Community Representative: Ramon Sanchez
Clinic program: Physicians, family medicine

AREA SERVED:
Chicagoland Communities

FEES AND/OR DUES:
Fees vary according to service
Accept commercial insurance, many HMO's, PPO's, Medicare,
Access to Care, All Kids, and Medicaid
Non-insured patients may qualify for a discount program.

AFFILIATIONS:
Access Community Health Network
Lutheran General Hospital – Advocate (Insured patients only)
Joint Commission accredited

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
The mission of Access Community Health Network is to provide high quality, cost effective comprehensive primary health care, including preventive care in Chicagoland communities.

BILINGUAL SERVICES PROVIDED: Spanish

REMARKS OR ADDITIONAL INFORMATION:
CATEGORY OF SERVICES: ADOLESCENT SERVICES
YOUTH SERVICES

NAME OF AGENCY: GIRL SCOUTS OF GREATER CHICAGO & NW INDIANA

ADDRESS AND TELEPHONE: Vernon Hills Regional Service Center
650 N. Lakeview Parkway
P.O. Box 8116
Vernon Hills, IL 60061-8116
Phone: (847) 573-0500
Fax: (847) 573-0400
Web site: www.girlscoutsgcnwi.org

OFFICE HOURS: Monday - Thursday: 9:00 a.m. - 6:00 p.m.
Friday: 9:00 a.m. - 1:00 p.m.

CONTACT PERSON: Rosita Rice, Chief Operations Officer – Internal
rrice@ilcrossroads.org
Karyn DuBose, Director of Development
kdubose@ilcrossroads.org

STAFF: 45 regular staff

AREA SERVED: 102 communities in northeastern Illinois encompassing Lake County and northwest Cook County
Membership: 36,888 girls
9,570 adult volunteers

FEES AND/OR DUES: $10 membership dues

AFFILIATIONS: United Way

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
We build girl leaders! We offer our contemporary Girl Scout program through six responsive service delivery options: Troops, Trippers, Collaborations, Studio 2B, Outdoor Education/Camping/Health, and Contemporary Awareness Programs. Program topics include but are not limited to: reading and financial literacy, math and science enrichment, mental and physical fitness, safety, and self-confidence.

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:
Girl Scouts is the world’s largest educational organization for girls. Since 1912, more than 50 million women in the United States have experienced Girl Scouting during their childhood. Today, Girl Scouts remains the leading organization for girl-centered program, where girls build character and skills for success in the real world. In partnership with adults, girls develop qualities that will serve them all their lives. These qualities include planning and knowledge-based decision-making, leadership skills, strong values, social conscience, and conviction about their own potential and self-worth. We value and cultivate an action-oriented environment that presents outcome-based programs while encouraging girls to learn, grow, and excel as members of a proactive, innovative, well-recognized community organization.

There are several volunteer opportunities available.
CATEGORY OF SERVICES: HEALTH CARE
REHABILITATION SERVICES
SENIOR NURSING CARE

NAME OF AGENCY: GLENBRIDGE NURSING AND REHABILITATION CENTRE

ADDRESS AND TELEPHONE: 8333 W. Golf Rd.
Niles, IL 60714
(847) 966-9190
(847) 966-1190 Fax
www.glenbridgerehab.com

OFFICE HOURS: Monday - Friday: 8:30 a.m. - 5:00 p.m.
(Appointments available upon request 7 days a week)

CONTACT PERSON: Sandi Swain, Dir. Of Business Development
sswain@hhmgmt.net

STAFF: Daniel Glenner, Administrator
Tisha Evangelista Director of Nursing

AREA SERVED: Open


AFFILIATIONS: Illinois Council on Long-Term Care
Village of Niles
Illinois Department of Healthcare & Family Services
JCAHO
Illinois Department of Public Health

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
Elegant dining in the Stratford Room
Secured Dementia / Alzheimer’s Unit
Post op/rehab stay (specialized 27 bed unit) Physical, Occupational and Speech therapy
24 hour skilled nursing care Family support groups
Hospice Medical supervision
All religions served Dialysis on site
Social Service & Activity programs Respite Care stays
Ventilator Unit Russian Program
Respiratory Care Korean Program

BILINGUAL SERVICES PROVIDED: Polish, Russian, Korean

REMARKS OR ADDITIONAL INFORMATION:
Awarded 6 stars for Quality Care by the State of Illinois
Certified by Medicare, Public Aid, Veteran’s Administration
Admissions accepted 7 days a week
Appointment available upon request
Case management team will apply for public aid for residents
CATEGORY OF SERVICES:  
CLINICAL SERVICES  
DEVELOPMENTALLY AND PHYSICALLY DISABLED SERVICES  
DISABLED SERVICES  
RESIDENTIAL PROGRAMS  
RESPITE CARE  

NAME OF AGENCY: GLENKIRK  

ADDRESS AND TELEPHONE:  
3504 Commercial Avenue  
Northbrook, IL 60062  
(847) 272-5111  
FAX: (847) 272-7350  
www.glenkirk.org  

OFFICE HOURS: 8:30 a.m. - 5:00 p.m.  

CONTACT PERSON:  
Kori L. Larson, Executive Director/COO  
klarson@glenkirk.org  
Colleen Lennon, President, Keystone Foundation  
cleenon@thekeystonefoundation.org  

STAFF: Glenkirk employs a professionally trained staff both for programming and administrative duties.  

AREA SERVED: Northern Cook and Lake Counties  

FEES AND/OR DUES: Most programs have no fees.  

AFFILIATIONS:  
The American Association on Intellectual and Developmental Disabilities (AAIDD)  
The ARC of Illinois  
The Institute on Public Policy for People with Developmental Disabilities  
The National Association for the Dually Diagnosed  
NISH (Ability One)  
NAID (National Association for Informational Destruction)  
United Way of Metropolitan Chicago member United Ways: North Shore, North Suburban, and Northwest Barrington Area United Way  
Various Local Townships  

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:  
Glenkirk is a not-for-profit organization that has been providing comprehensive, community-based services for people with developmental disabilities for over 57 years. Glenkirk serves over 1,200 children and adults with developmental disabilities at over 50 sites throughout Lake and Cook Counties each year offering more options than ever for residential and vocational services; therapies; health and wellness education; and recreation. Glenkirk Next Generation Services offers a variety of choices in day and vocational programs for adults with intellectual disabilities, including a senior center. All of Glenkirk’s residential programs are community-based and range from 24-hour supervised housing to independent living arrangements. Glenkirk support and ancillary services include respite and occupational, physical, and speech therapy. Other programs include the Full Life Program and College for Living, which offers a wide array of life-enhancing programs and classes, creative arts, leisure, community events, sensory, horticulture therapy. Life Balance Services, which offers social and behavioral counseling, therapies, and education to families and individuals, utilizing art, music and dance.  

BILINGUAL SERVICES PROVIDED:  

REMARKS OR ADDITIONAL INFORMATION:  
All Glenkirk programs are based on the principle of empowerment and provide unique opportunities for individuals with disabilities to achieve their fullest potential and live as independently as possible. Informed choice, personal dignity, responsibility, and individualization are the key components of our Mission.
CATEGORY OF SERVICES: CHURCHES/SYNAGOGUES

NAME OF AGENCY: GLENVIEW EVANGELICAL FREE CHURCH

ADDRESS AND TELEPHONE: 2 Shermer Road
Glenview, IL 60025
(847) 724-7277
FAX: (847) 724-7276
Website: www.glenviewefc.org
Email: staff@glenviewefc.org

OFFICE HOURS: Monday – Friday: 9:00 to 5:00 pm

CONTACT PERSON: Administrative Assistant

STAFF: Manny Rocha, Senior Pastor
Jay Brown, Associate Pastor
Tony Johnson, Pastor of Youth Ministries

AREA SERVED: Glenview, Morton Grove, Park Ridge, Niles, Skokie, and surrounding communities

FEES AND/OR DUES: Not applicable

AFFILIATIONS: Evangelical Free Church of America

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
Worship Services / Sunday School Classes
Christian Education
Pastoral Care and Support
Ministry and Support Groups for the Disabled
Awana Programs - Age 2 years thru 6th Grade - Wednesday 6:30 p.m. to 8:00 p.m.
Junior High and High School Youth Groups
Group Bible Studies

BILINGUAL SERVICES PROVIDED:
Japanese Worship Service
Japanese English Classes - Friday 9:30 a.m. to 11:00 a.m.

REMARKS OR ADDITIONAL INFORMATION:
Handicapped Accessible
CATEGORY OF SERVICES: SENIOR SERVICES

NAME OF AGENCY: GLENVIEW SENIOR CENTER

ADDRESS AND TELEPHONE:
Park Center
2400 Chestnut
Glenview, IL 60026
(847) 724-4793
FAX: (847) 486-5399
www.glenviewparks.org/senior-center/senior-center.htm

OFFICE HOURS: Monday through Friday: 9:00 a.m. - 4:00 p.m.

CONTACT PERSON: Megann Panek, Director
megann.panek@glenviewparks.org

STAFF:
Sue Geanuleas, Program Coordinator
Jill Becker, Program Coordinator
Grace Witek, Receptionist

AREA SERVED: Glenview Park District & Surrounding Communities

FEES AND/OR DUES: $25 resident and $30 non-resident fees for yearly membership.

AFFILIATIONS:
Glenview Park District
NCOA
NISC
AISC
IPRA

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
Recreation, education and service - Information and Referral

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:
Social services provided by the Northshore University Healthcare, North Shore Senior Center, Village of Glenview and A.A.R.P.
CATEGORY OF SERVICES: HEALTH CARE
RESIDENTIAL HEALTH CARE
SENIOR SERVICES

NAME OF AGENCY: GLENVIEW TERRACE

ADDRESS AND TELEPHONE:
1511 Greenwood Road
Glenview, IL 60025
(847) 729-9090
FAX: (847) 729-9135
Website: www.glenviewterrace.com

OFFICE HOURS: We provide rehabilitation and healthcare services around the clock. If you’d like to tour Glenview Terrace, please call us at 847-729-9090.

CONTACT PERSON: Stephanie Jarvis, Director of Marketing

STAFF:

AREA SERVED: North Shore & Chicago Metropolitan Area

FEES AND/OR DUES: Please call for rates

AFFILIATIONS: None

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
Glenview Terrace is best known as the industry leader in post-hospital rehabilitation, including orthopedic rehabilitation and stroke recovery. With two exclusive rehabilitation wings, Glenview Terrace offers an aggressive blend of traditional and advanced rehabilitation services to help patients recover quickly and safely, featuring one-on-one physical, occupational, speech and respiratory therapies up to seven days a week.

Glenview Terrace is equally known for expert and compassionate long-term nursing services and Alzheimer’s care, as well as short-term respite and hospice care.

With impressive clinical outcomes, high staff-to-guest rations, an elegant setting and wide array of amenities, it’s no wonder why Glenview Terrace consistently earns top marks in guest satisfaction surveys.

BILINGUAL SERVICES PROVIDED:
Our nursing staff speaks Spanish, Tagalog, Polish and various other languages and dialects.

REMARKS OR ADDITIONAL INFORMATION:
Accredited by the Joint Commission on Accreditation of Healthcare Organization, Glenview Terrace is both Medicare and Medicaid approved and accepts all insurances.
CATEGORY OF SERVICES
- CHILD CARE SERVICES
- FAMILY SERVICES
- PRESCHOOL PROGRAM
- RECREATIONAL SERVICES
- YOUTH SERVICES
- VOLUNTEER PROGRAMS

NAME OF AGENCY: GOLF-MAINE PARK DISTRICT
Website: www.gmpd.org

ADDRESS AND TELEPHONE:
Administrative Offices
8800 Kathy Lane
Niles, IL 60714
(847) 297-3000
FAX: (847) 297-6179

OFFICE HOURS: Monday - Friday: 8:30 a.m. – 5:00 p.m.

CONTACT PERSON: John Jekot, Executive Director
JOHN@gmpd.org

STAFF:
- John Jekot, Executive Director
- Darcy Deacy, Business Manager
- Stacey Greenfield, Superintendent of Recreation
- Ed Deacy, Building & Grounds Supervisor
- Sam Mathew, Dee Park Facility Manager & Marketing Coordinator
- Kevin Hubka, Facility Supervisor/Feldman Park
- Goska Milewski, Recreation Supervisor & Preschool Coordinator
- Keith Mickle, Building & Grounds Assistant

AREA SERVED: Northwest Niles and Unincorporated Des Plaines:
East of Potter; South of Golf Road; West of Greenwood;
and North of Dempster; Parts of Park Ridge

FEES AND/OR DUES: Varies by program or activity

AFFILIATIONS:
- Niles Chamber of Commerce
- Illinois Parks and Recreation Association
- National Parks and Recreation Association
- Maine-Niles Association for Special Recreation
- Rotary of Skokie Valley

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
Dee Park houses a cricket pitch, Water Spray Park, playground, three ball fields; two sand volleyball, horse shoe pits, quite area, community garden, basketball and tennis courts. There are two recreation centers with gymnasiums and multi-purpose rooms. Programs include: Summer Camp, Preschool, Child Care (before and after school), youth and adult sports leagues, ballet, Tae Kwon Do, Zumba, adult exercise and art, arts & crafts, indoor track, mini fitness area. Rooms are available for rental.

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:
CATEGORY OF SERVICES
- CHURCHES / SYNAGOGUES
- CLINICAL SERVICES
- DIAGNOSTIC SERVICES
- HEALTH CARE
- HOSPICE
- NURSING
- REHABILITATION SERVICES
- RESIDENTIAL HEALTH CARE
- RESPITE CARE
- SENIOR NURSING CARE
- SENIOR SERVICES

NAME OF AGENCY: GROSSE POINTE MANOR NURSING & REHABILITATION CENTRE

ADDRESS AND TELEPHONE: 6601 W. Touhy Ave.
Niles, IL 60714
(847)-647-9875
FAX: (847)-588-0870
Website: www.grossepointemanor.com

OFFICE HOURS: 24 Hour Nursing Care
Daily: 7:00am – 7:00pm

CONTACT PERSON: Michelle Castronova, Admissions Director

STAFF: Dovie Mauer, Administrator
Sherry Mauer, RN, Director of Nursing
Nancy Jonas, Social Services Coordination

AREA SERVED: Greater Chicago Metropolitan Area & North Shore

FEES AND/OR DUES: Private pay
Public Aid
Medicare
Most Insurance plans accepted
Please call for room rates

AFFILIATIONS: Illinois Council on Long-Term Care, Village of Niles,
Medicare & Medicaid Certified, Illinois Health Care Association

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
Grosse Pointe Manor is a 99 bed Skilled Nursing & Rehabilitation Facility.
We provide:
- 24 Hour Professional Nursing Care
- Case Management team will apply for Public Aid for residents
- All religions & cultures served
- Attractive & comfortable private areas for family visits
- Religious services in new elegant Theater / Meeting Room
- Nutritious meals prepared by our culinary staff
- Free Satellite Television in every room
- Private suites available
- Physical, Occupational & Speech Rehabilitation
- Skilled, Intermediate, respite, & Hospice Care
- On-Site Beauty Salon
- Wide variety of activities to meet individual needs
- 50 Seat Theater / Meeting Room
- Specialized Alzheimer’s Care
- Private phone lines available

BILINGUAL SERVICES PROVIDED: Russian, Polish, Korean, & Spanish.

REMARKS OR ADDITIONAL INFORMATION:
Weekend tours & Admissions
Secure play-ground & recreational area
Penthouse patio overlooking forest preserve
Winner of America’s Top Nursing Homes Award
NAME OF AGENCY: HANDSON SUBURBAN CHICAGO

ADDRESS AND TELEPHONE: Forest View Educational Center
2121 S. Goebbert
Arlington Heights, IL  60005
(847) 228-1320
FAX: (847) 228-1327
Website: www.HandsOnSuburbanChicago.org
Email: volunteer@handsonsuburbanchicago.org

OFFICE HOURS: Monday - Friday: 8:30 a.m. – 4:00 p.m.

CONTACT PERSON: Jordan Friedman, Executive Director

STAFF: HandsOn Suburban Chicago employs both full time and part time employees for various programs

AREA SERVED: Northwest Suburban Cook & Northern DuPage Counties

FEES AND/OR DUES:

AFFILIATIONS: HandsOn Network
Points of Light Foundation
Corporation for National and Community Service

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
Recruit and refer volunteers in nonprofit agencies and schools. Senior Corps-RSVP (Retired & Senior Volunteer Program) places seniors in volunteer opportunities. Volunteering 101, Community Education classes in District 214 Impact Volunteer Recognition Awards Program Offers Nonprofit Volunteer Management Training Organize Volunteers for Paintathon, Make a Difference Day, and Holiday Giving School & Youth tutoring programs

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:

Founded in 1969, HandsOn Suburban Chicago (HOSC) has a mission to “inspire, equip and mobilize people to volunteer and take action that builds vibrant and prosperous communities”. HOSC primarily recruits and refers volunteers with nonprofits in need of help and provides training for nonprofit staff in volunteer and nonprofit management. Working with over 200 local schools and nonprofits, HOSC provides these organizations with critical capacity building support for strengthening and sustaining their programs. As one of thirteen volunteer centers in Illinois, HOSC’s service area includes 44 towns and villages in the north and northwest suburbs of Chicago, reaching a population of over 1.4 million.
HANOVER TOWNSHIP

250 S. Route 59
Bartlett, IL  60103-1648
(630) 837-0301
FAX: (630) 837-9064
Email: hanover@hanover-township.org
Website: www.hanover-township.org

Monday, Wednesday, Thursday, Friday: 8:30 a.m. to 4:30 p.m.
Tuesday: 8:30 a.m. to 6:00 p.m.

James C. Barr, Administrator

Craig Essick, Director of Emergency Services
Patty Glascott, Chief Deputy Assessor
Mary Jo Imperato, Director of Welfare Services
Barbara Kurth-Schuldt, Director of Senior Services
Tom Kuttenberg, Director of Community and Veterans Affairs
John Parquette, Director of Youth & Family Services
Suzanne Powers, Manager of the Mental Health Board
Sam Santangelo, Highway Department Foreman
Kristen Smith, Director of Community Health
Steve Spejcher, Director of Facilities and Maintenance

Hanover Township
Boundaries:  Toll Road (North), DuPage Line (South)
            Kane Line (West), Barrington Rd. (East)

Sliding Scale for Family Therapy Services
Bus ride one way - $ 1.00
Bus ride round trip - $ 1.50
Tutoring - $35 per student per semester

Government Agency

SHIP, Senior Health Insurance Program
Information and Referral
Senior Social/Recreational Activities
Family Therapy
Speak Out for Families (Community Education Presentations)
Youth Outreach
Salvation Army Helping Site
CNN (Community Nutrition Network) Site
Low Income Home Energy Assistance (LIHEAP)
Financial Aid (Emergency and General Assistance)
Passport Services
Handicap Placards

Senior/Handicapped Dial-a-Bus
Senior Counseling Outreach
Public Aid Advocacy and Intervention
Tutoring Services
Emergency Pantry
Circuit Breaker
Access to Care Intake Site
Open Gym for Youth
Community Center (for all ages)
Fishing/Hunting License Sales
Voter and Election Services
Cook County Vehicle Sticker Sales

Spanish

Maine Township Agency Directory 88  Supervisor Laura J. Morask
CATEGORY OF SERVICES:

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NAME OF AGENCY: HANUL FAMILY ALLIANCE
(Korean American Senior Center)

ADDRESS AND TELEPHONE: 1166 S. Elmhurst Rd
Mt. Prospect, IL 60056
(847) 439-5195
Fax (847) 439-5197
Website: www.hanulusa.org
Email: hanul@hanulusa.org
www.facebook.com/hanulchicago

OFFICE HOURS: Mon-Fri: 8:30 am - 4:30 pm

CONTACT PERSON: Irene Jisun Sohn, MSW, Executive Director
Nam Kyu Kim, MSW, Deputy Executive Director

STAFF: Please contact 847-439-5195 for further assistance.

AREA SERVED: North and Northwest Suburban Cook

FEES AND/OR DUES: None but we ask for a nominal fee or suggested donation for some services

AFFILIATIONS: None

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Hanul's mission is to provide comprehensive community-based services to meet the needs of Korean-American seniors and families to enhance their quality of life.

1. Community Care Program (HOMECARE, in-home service)
2. BENEFIT ASSISTANCE PROGRAM (Korean language available)
3. NUTRITION PROGRAM (1) Congregate Meal of Korean Hot Meal (2) Home Delivered Meal for Homebound
4. LEGAL AND IMMIGRATION SERVICES (Citizenship, Green Card)
5. Summer YOUTH SCIENCE CAMP
6. SAVVY Alzheimer's CAREGIVERS PROGRAM
7. COMMUNITY HEALTH SERVICES and Mental Health Counseling/ Substance Abuse and Addiction (Korean available)
8. ESL CLASS, Line Dace, Dahn & Yoga class. Korean Senior's Day Annual Event on May
9. Korean CONSULATE GENERAL OFFICE'S SUBURBAN OUTREACH SERVICE

BILINGUAL SERVICES PROVIDED: Korean and English

REMARKS OR ADDITIONAL INFORMATION:
HFA is not a novice organization that is taking its first step in the field of social services. In the past 31 years, the organization has been providing services to Korean community under the name of Korean American Senior Center. HFA annually serves over 10,000 Korean Americans at two different locations, the City of Chicago, Mt. Prospect, and Lake County. As the one and only established Korean community based-organization in the suburbs, new programs and services for all Korean individuals and families are constantly being developed at this Mt. Prospect location under the new name, Hanul Family Alliance.
CATEGORY OF SERVICES  
ADOLESCENT SERVICES  
CRISIS INTERVENTION  
RESIDENTIAL PROGRAMS

NAME OF AGENCY:  THE HARBOUR, INC.

ADDRESS AND TELEPHONE:  
1440 Renaissance Dr, Ste 240  
Park Ridge, IL 60068  
(847) 297-8540  
FAX: (847) 297-8562  
Website: www.theharbour.org  
Email: general@theharbour.org

OFFICE HOURS:  Office: 9:00 a.m. - 5:00 p.m.  
Shelter is open 24 hours

CONTACT PERSON:  Sandy Godinez, Intake Coordinator  
sandy@theharbour.org

STAFF:  Kris Salyards, LCSW, Executive Director

AREA SERVED:  North and Northwest suburbs of Cook County including the following townships: Maine, Niles, Elk Grove, Barrington, Evanston, Schaumburg, Wheeling, Northfield, New Trier, Palatine and Hanover

FEES AND/OR DUES:  None

AFFILIATIONS:  Chicago Coalition for the Homeless, the Alliance to End Homelessness in Suburban Cook County, the Association of Homeless Advocates in the North/Northwest District (AHAND)

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Safe Harbour Emergency Shelter - provides emergency shelter and supportive services including therapeutic crisis intervention, educational and employment support, and discharge planning for homeless young women ages 12-20.  
Youth in Transition – provides up to 18 months of transitional housing to homeless youth ages 16-21 including case management, financial literacy education, educational and employment support, and life skills training. Housing is provided via both supervised group homes and scattered-site apartments with declining rent subsidies.

BILINGUAL SERVICES PROVIDED:  Upon Request

REMARKS OR ADDITIONAL INFORMATION:  
24-hour availability. Press “0” at voice mail, for emergency or after office hours for further assistance.
| CATEGORY OF SERVICES | AUTISM  
|                      | CHILDREN'S SERVICES  
| NAME OF AGENCY:      | HAVE DREAMS  
|                     | Helping Autistic Voices Emerge  
| ADDRESS AND TELEPHONE: | 515 Busse Hwy., Suite 150  
|                     | Park Ridge, IL 60068  
|                     | (847) 685-0250  
|                     | FAX: (847) 685-0257  
|                     | Website: [www.havedreams.org](http://www.havedreams.org)  
|                     | Email: mjohnsen@havedreams.org  
| OFFICE HOURS:       | 10:00 a.m. – 6:00 p.m.  
| CONTACT PERSON:     | Melanie Johnsen, Administrative Coordinator  
| STAFF:              | Total paid staff: 48  
|                     | Kristina Johnsen, MA, Executive Director  
|                     | Bobbi Goldman, Director of Development  
|                     | Dr. Jeff Salt, Director of Psychological Services  
| AREA SERVED:        | Maine Township and the surrounding area  
| FEES AND/OR DUES:   | $50 per class/week  
| AFFILIATIONS:       | Advisors: Bennett Leventhal, MD, University of Illinois at Chicago  
|                     | Catherine Lord, Ph.D., University of Michigan  
|                     | Laurie Wakschlag, Ph.D, University of Illinois at Chicago  
| BRIEF DESCRIPTION OF PROGRAM AND SERVICES: | Founded in 1996, Have Dreams provides structured after school and weekend programs for children with autism, emphasizing the skills needed for independence, social/relationship development and communication. Have Dreams hosts educational seminars several times per year for educators, therapists and parents. Have Dreams is a not for profit organization, funded by grants, donations and fundraisers.  
| BILINGUAL SERVICES PROVIDED: | Spanish  
| REMARKS OR ADDITIONAL INFORMATION: | Have Dreams opened another site at 2020 Dempster, Evanston, IL in summer of 2010, serving more children and families affected by autism.  

**CATEGORY OF SERVICES**

HEALTH CARE

**NAME OF AGENCY:**

HCR – MANOR CARE OF ROLLING MEADOWS

**ADDRESS AND TELEPHONE:**

4225 Kirchoff Road  
Rolling Meadows, IL 60008  
(847) 397-2400  
FAX: (847) 397-2414  
Website: [www.hcr-manorcare.com/rollingmeadows](http://www.hcr-manorcare.com/rollingmeadows)

**OFFICE HOURS:**

24 hours a day, 7 days a week

**CONTACT PERSON:**

Maureen Krah, Administrator  
Courtney Vettore, Admissions Director

**STAFF:**

Dr. Phillip Kiley - Medical Director  
Lycel Martinez, RN – DON  
Marietta DeLos Santos – Unit Manager  
Lea Nacorda – Unit Manager  
Grace Navarro – Unit Manager  
Frank Moens – Director of Rehab

**AREA SERVED:**

Northwest Suburban Area

**FEES AND/OR DUES:**

Medicare and Medicaid Certified  
Most Insurance Programs Accepted  
Please call for rate information

**AFFILIATIONS:**

Illinois Health Care Association  
Joint Commission Accredited

**BRIEF DESCRIPTION OF PROGRAM AND SERVICES:**

Our health care services include: Skilled Nursing and Rehabilitation, Health Care Center, Palliative Care and Alzheimer’s Care on our secured Arcadia Unit. Additionally, our center has wall-to-wall carpeting, resident phone systems, cable TV, exclusive activities and other gracious amenities.

Turnover rate is very low; we have a number of employees who have been working here 14-20 years. Rehabilitation/Therapy staff are “In-House” staff (employees of Manor Care) and we provide therapy 5-6 days per week for residents who meet Medicare criteria. Medicare Part B Therapy Services are also available for residents who meet Medicare Criteria.

**BILINGUAL SERVICES PROVIDED:**

Spanish, Indian dialects, Polish, Russian

**REMARKS OR ADDITIONAL INFORMATION:**

With combined knowledge and experience, HCR Manor Care of Rolling Meadows provides the depth and breadth of services you are looking for. Our reputation for providing care has been earned at our Rolling Meadows locations for over 25 years. Please stop by and/or contact our Admissions Director.
CATEGORY OF SERVICES:  HOSPICE

NAME OF AGENCY:  HEARTLAND HOME HEALTH CARE HOSPICE

ADDRESS AND TELEPHONE:  4415 W. Harrison St., Ste. 401
Hillside, IL 60162
(708) 234-2800 - Referrals (800) 994-9400
FAX: (708) 234-2833
Website: www.hospicepartners.net

North Area:  Lake Bluff Office
49 Sherwood Terrace, Suite N
Lake Bluff, IL  60044
(847) 735-9900

OFFICE HOURS:  Staff & on-call services 24 hours/day, 7 days/week

CONTACT PERSON:  Elaine Markowski, RNH – Administrator

STAFF:  Hospice professionals: Registered Nurses, social workers, home health aids, chaplains, physicians and volunteers.

AREA SERVED:  Cook, DuPage, Kane, Kendall, Lake, McHenry & Will Counties

FEES AND/OR DUES:  Reimbursement for Services: Medicare, Medicaid, private pay, and insurance plans (HMO’s, PPO’s, etc.)

AFFILIATIONS:  Referrals from Rush University Medical Center, Oak Park Hospital, Rush-Copley Medical Center

BRIEF DESCRIPTION OF PROGRAM & SERVICES:
Hospice Partners is a community-based not-for-profit hospice program, licensed by the State of Illinois, certified by Medicare & Medicaid and accredited by JCAHO to provide complete hospice care to persons and families facing life-limiting illnesses. Hospice uses an interdisciplinary team to provide pain management and symptom control for the patient’s physical needs and social, emotional and spiritual support to meet the patient and family’s concerns. Hospice also provides bereavement support and grief groups for family, friends and caregivers after the loss. Grief groups are open to the public.

BILINGUAL SERVICES:  Hospice Partner’s staff speaks Spanish, German, and limited Italian. In addition we rely on the AT&T Optimal Language Line to provide translation services for over 100 languages.

REMARKS OR ADDITIONAL INFORMATION:
CATEGORY OF SERVICES

COUNSELING
HEALTH CARE
INFORMATION, ASSISTANCE AND REFERRAL

NAME OF AGENCY:

VILLAGE OF HOFFMAN ESTATES
DEPARTMENT OF HEALTH & HUMAN SERVICES

ADDRESS AND TELEPHONE:

1900 Hassell Rd.
Hoffman Estates, IL 60195
(847) 781-4850
FAX: (847) 781-4869
Website: www.hoffmanestates.org

OFFICE HOURS:

8:30 a.m. to 5:00 p.m.
Evening counseling by appointment

CONTACT PERSON:

Secretary will direct inquiry to staff responsible for specific service.

STAFF:

18, 7 full time (2 predoctoral interns), 10 part-time (nurses and masters degreed therapists), and 1 part-time psychologists.

AREA SERVED:

Hoffman Estates; All communities for Children’s Immunizations

FEES AND/OR DUES:

Minimal fees for some services

AFFILIATIONS:

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Children’s immunization and general adult health clinics; family, individual, couple, child, and crisis, counseling
Community education regarding health (physical and mental) issues; information and referral services

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:

Director of Health and Human Services is Algean Garner, Psy.D.
CATEGORY OF SERVICES: HOSPITALS

NAME OF AGENCY: PRESENCE HOLY FAMILY MEDICAL CENTER

ADDRESS AND TELEPHONE: 100 N. River Road
Des Plaines, IL  60016
Main: (847) 297-1800
Physician Referral: 877-737-4636
Website: www.presencehealth.org/holyfamily

OFFICE HOURS: Medical Center: 24 hours/7 days/week
Physician Referral: 8:00 a.m. – 8:00 p.m. - 7 days a week

CONTACT PERSON: Yolande Wilson-Stubbs, COO

STAFF: Professional, caring and compassionate staff includes registered nurses, certified technicians and technologists and highly credentialed staff physicians and specialists.

AREA SERVED: Chicago, North and Northwest Suburbs.

FEES AND/OR DUES: Varies by service.

AFFILIATIONS: Presence Health

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
Cardiology Services
Clinical Neurodiagnostic Services
Dialysis
Gastroenterology Lab
Immediate Care Center
Laboratory Services
Long-Term Specialty Hospital
MRI
Occupational Health
Outpatient Services
Outpatient Surgery
Pain Center
Pre-Surgical Testing
Pulmonary Care
Radiology
Rehabilitation: PT, OT, Speech
Sleep Disorders Center
Women’s Imaging Center
Wound Healing Center
Medical Imaging
Substance Abuse Treatment
Vein Clinic

BILINGUAL SERVICES PROVIDED: Arabic, Chinese, Filipino, German, Greek, Gujarati, Hindi, Italian, Korean, Malayalam, Polish, Punjabi, Russian, Spanish, Tagalog, Taiwanese, Thai, Urdu, Yugoslavian and Sign Language

REMARKS OR ADDITIONAL INFORMATION:
Child Care Center (Open to the Public)
(847) 297-1800 ext. 1700
**CATEGORY OF SERVICES**  
ALCOHOLISM  
DRUG TREATMENT  

**NAME OF AGENCY:**  
HOLY FAMILY MEDICAL CENTER  
SUBSTANCE ABUSE PROGRAM  
"KEYS TO RECOVERY"  
Serving the community since 1991  

**ADDRESS AND TELEPHONE:**  
100 N. River Road  
Des Plaines, IL 60016  
(847) 298-9355 (intake and hotline)  
FAX: (847) 298-3732  

**OFFICE HOURS:**  
Intake 7 AM to 5 PM  
24 hour hotline – off hour admissions can be coordinated  

**CONTACT PERSON:**  
Ray Imig, CADC, Intake Manager  

**STAFF:**  
**Physicians & Psychologist**  
Rajeswar Rajgopal, M.D., ASAM, Medical Director  
Jacob Moskovic, M.D., Psychiatrist  
Joseph N. O'Donnell, PhD., Psychologist  
Staff Physicians: Maria Powel, M.D., and Stanley Tomczyk, M.D., George Lagorio, M.D.  
Richa Varma, M.D., Heyer Devarapalli, M.D.  
Irena Dubiel, LCPC (trauma specialist)  

**Clinicians**  
Sandra Janowski, LCSW, CADC  
Stan Hall, CADC, Therapist/Case Manager  
Joe Falkeis, MS, CADC, Therapist/Case Manager  
Lori San Pietro, MS, LPC, CADC, Therapist/Case Manager  
Also 30 nurses and 15 patient care technicians  
Ellen Rieger, LCPC, CADC  
Lynn Kite, BS, CADC, Therapist/Case Manager  
Susan Frazier, LPC, CADC, Therapist/Case Manager  
Theresa Okunowski, MA, ATR, LPC, NCRS, CADC Counselor  
Brian Katz, LCPC,CADC, Counselor  
Mary Hoover, LCPC, Intake Counselor  
Jolanta Lizewski,MS,CADC Intake Counselor  

**AREA SERVED:**  
Des Plaines, Mount Prospect, Park Ridge, Prospect Heights, Elk Grove Village, Niles, Chicago and surrounding suburbs including Northwest Indiana  

**FEES:**  
Medicare, many HMO/PPO’s and discounted self pay options  

**AFFILIATIONS:**  
Accredited by JCAHO & by Illinois Department of Public Health  

**BRIEF DESCRIPTION OF PROGRAM AND SERVICES:**  
"Keys to Recovery" is a patient – family centered treatment program for adults 18+ with alcohol and other drug abuse problems. There are 43 beds for Inpatient detox/residential, day/evening outpatient and continuing care programs. Detailed information is contained in web site www.keystorecovery.com or can be mailed/faxed.  

**BILINGUAL SERVICES PROVIDED:**  
None  

**REMARKS OR ADDITIONAL INFORMATION:**  
1. Evaluations/assessments by experienced professionals provided at no charge.  
2. EEG Biofeedback training, which is helpful in preventing relapse, is available.  
4. Certified gambling addiction counselors on staff.
NAME OF AGENCY: HOLY TRINITY EVANGELICAL LUTHERAN CHURCH

ADDRESS AND TELEPHONE: 2328 Central Road
Glenview, IL 60025
(847) 724-6060
FAX: (847) 724-6150
Website: www.myHTLC.org
Email: vmcconnell@myHTLC.org

OFFICE HOURS: Monday - Friday: 8:00 a.m. and 2:00 p.m.

CONTACT PERSON: Rev. Christopher Neptun

STAFF: Vikki McConnell, Secretary
Katie Deaver, Director of Music
Margarita Medellin, Custodian

AREA SERVED: The area bounded by Dempster, the Edens Expressway, the Illinois Tollway, and Willow Road.

FEES AND/OR DUES: None assigned

AFFILIATIONS: Evangelical Lutheran Church in America and Metropolitan Chicago Synod

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Sunday Worship Service: 9:00 a.m.
Sunday School: 9:00 a.m.
Summer Schedule: June, July and August: 9:00 a.m. only
Educational Programs (Children, Youth, Adults)
Youth Programs Community Services

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:

Alcoholics Anonymous
Handicapped Accessible
CATEGORY OF SERVICES:  COUNSELING  
CRISIS INTERVENTION
WOMEN AND CHILDREN SERVICES

NAME OF AGENCY:  HOPELINE

ADDRESS AND TELEPHONE:  
8624 W. Normal  
Niles, IL 60714  
(847) 823-HOPE  
FAX: (847) 823-4291

OFFICE HOURS:  9 a.m. - 9 p.m. Monday – Friday/Daytime Volunteers  
24-hour answering machine

CONTACT PERSON:  Monica Paolelli, RN: Volunteer Coordinator

STAFF:  Over 20 trained Hopeline telephone volunteers

AREA SERVED:  Northwest Chicago, North and Northwest Suburbs

FEES AND/OR DUES:  None

AFFILIATIONS:  Nile-Park Ridge Cluster of Catholic Churches: St. Isaac Jogues,  
Mary Seat of Wisdom, St. John Brebeuf, Our Lady of Ransom and  
St. Paul of the Cross

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
A volunteer hotline, which assists girls and women facing the challenge of unplanned pregnancies.

It is our aim to work with those in need of our services in a holistic way to help them deal with the physical,  
psychological, spiritual, social and educational aspects of their lives.

It is our hope to provide immediate and compassionate response as well as providing unconditional, long-term  
presence.

Referrals to the following supportive assistance and services may include: pregnancy testing, medical and  
psychological resources, childbirth training, parenting education, support groups and community agencies, and  
assistance with housing and vocational training.

HOPELINE also has a closet of infant and toddler needs.

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:
HOPELINE helps with pregnancy related problems regardless of age, religious affiliation or marital status.
CATEGORY OF SERVICES: CHURCHES/SYNAGOGUES

NAME OF AGENCY: IGLESIA METODISTA UNIDA NUEVO AMANECER

ADDRESS AND TELEPHONE: 666 Graceland Avenue
Des Plaines, IL 60016-4563
(847) 827-6939
FAX: (847) 803-9006

OFFICE HOURS: Monday - Friday: 9:00 a.m. to 3:00 p.m.

CONTACT PERSON: Roger Zavala, Pastor

STAFF:

AREA SERVED: Des Plaines and surrounding communities

FEES AND/OR DUES:

AFFILIATIONS: United Methodist - Northern Illinois Conference

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Christian Education - 11:45 a.m. Sundays
Worship Services - 12:45 p.m. Sundays
Special services for praying and Bible Study - 7:00 p.m. Fridays

Youth Ministry
Personal pastoral counseling
United Methodist Women
Fellowship for all ages

BILINGUAL SERVICES PROVIDED:

All our religious services and other activities are in Spanish.

REMARKS OR ADDITIONAL INFORMATION:

Building is fully handicapped accessible.
CATEGORY OF SERVICES

GOVERNMENT SERVICES
JOB PLACEMENT SERVICES/ JOB TRAINING
UNEMPLOYMENT

NAME OF AGENCY:

ILLINOIS DEPT. OF EMPLOYMENT SECURITY (IDES)

ADDRESS AND TELEPHONE:

723 W. Algonquin
Arlington Heights, IL 60005
(847) 981-7400
FAX: (847) 981-7182
Website: www.ides.illinois.gov

OFFICE HOURS:

Monday thru Friday: 8:30 a.m. - 5:00 p.m.

CONTACT PERSON:

Laura Crivlare-Maglio
Laura.Crivlare@illinois.gov

STAFF:

36 employees

AREA SERVED:


FEES AND/OR DUES:

None

AFFILIATIONS:

None

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

The Illinois Department of Employment Security provides job placement services and unemployment insurance benefits for job seekers and the unemployed. This facility is an Employment and Training Center. We offer a variety of programs for jobs seekers and employers. Some of the services we offer for job seekers are: On-Site Recruitment, Resume Writing, Job Seeker Workshops, Computer Classes, access to Workforce Investment Opportunity Act (WIOA) programs, Veteran Services and much more. Job seekers also have access to the internet, fax machines and phones free of charge. Additionally, we will copy resumes at no charge. Additionally, we offer services for employers, such as: On-Site Recruitment, a monthly Employer Club, assistance with posting open positions and recruiting for those positions, use of space for interviewing and orientation, among other services and employer programs.

BILINGUAL SERVICES PROVIDED:

Spanish, Polish

REMARKS OR ADDITIONAL INFORMATION:

We are part of the Arlington Heights workNet Center.
CATEGORY OF SERVICES: WELFARE

NAME OF AGENCY: ILLINOIS DEPARTMENT OF HUMAN SERVICES

ADDRESS AND TELEPHONE: 8020 St. Louis Ave.
Skokie, IL 60076-2923
800-972-5829
847-745-3207
FAX: 847-745-3276

OFFICE HOURS: Monday - Friday: 8:30 a.m. - 5:00 p.m.

CONTACT PERSON: Aida Sanchez, Local Office Administrator

STAFF: About 180 professional caseworkers

AREA SERVED: North and Northwest Suburban Cook County Townships except Barrington, Hanover Park, Franklin Park, Melrose Park, River Grove, Schiller Park, and Elmwood Park.

FEES AND/OR DUES: None

AFFILIATIONS:

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
The Department provides financial, medical and food stamp benefits to those who qualify for assistance. Provides supportive services to low-income working families. Assists participants, who are receiving Temporary Assistance to Needy Families and programs with activities that will lead to self-sufficiency and independence.

BILINGUAL SERVICES PROVIDED: Spanish, Polish and Russian

REMARKS OR ADDITIONAL INFORMATION:
CATEGORY OF SERVICES: REHABILITATION SERVICES

NAME OF AGENCY: ILLINOIS DEPARTMENT OF HUMAN SERVICES
DIVISION OF REHABILITATION SERVICES

ADDRESS AND TELEPHONE: 715 W. Algonquin, Ste. A
Arlington Hts., IL 60005
(847) 758-3483
FAX: (847) 758-3473

OFFICE HOURS: Monday - Friday: 8:30 a.m. - 5:00 p.m.

CONTACT PERSON: Cynthia Lilburn – Public Service Administrator

STAFF:

AREA SERVED: North/Northwest Suburban Cook County

FEES AND/OR DUES: State and Federal Funded
Services determined by eligibility and by referral/application

AFFILIATIONS: State of Illinois

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
Vocational rehabilitation and Home Service Program

BILINGUAL SERVICES PROVIDED: Spanish and Sign Language

REMARKS OR ADDITIONAL INFORMATION:
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<th>CATEGORY OF SERVICES</th>
<th>CHILDREN'S SERVICES INFORMATION, SERVICES AND REFERRAL</th>
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<tr>
<td>NAME OF AGENCY:</td>
<td>ILLINOIS DEPARTMENT OF HEALTHCARE &amp; FAMILY SERVICES DIVISION OF CHILD SUPPORT SERVICES</td>
</tr>
</tbody>
</table>
| ADDRESS AND TELEPHONE: | 36 W. Wabash - 9th Floor #1  
Chicago, IL  60603  
(312) 793-7987  
Hot Line: (800) 448-4278  
TTY: (800) 526-5812 |
| OFFICE HOURS: | 8:30 a.m. - 5:00 p.m. |
| CONTACT PERSON: | Agency representative |
| STAFF: | |
| AREA SERVED: | State of Illinois |
| FEES AND/OR DUES: | None |
| AFFILIATIONS: | |
| BRIEF DESCRIPTION OF PROGRAM AND SERVICES: | The Child Support Services program is a program run by the Illinois Department of Healthcare and Family Services (HFS). This is a program for parents or guardians who need help establishing legal parentage and/or getting support payments for their children. The program serves parents who receive public assistance and/or medical assistance as well as those who do not. The program also offers specialized assistance to non-custodial parents. |
| BILINGUAL SERVICES PROVIDED: | Spanish and other languages. |
| REMARKS OR ADDITIONAL INFORMATION: | Website: www.ChildSupportIllinois.com  
Email: hfs.webmaster@illinois.gov |
<table>
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<tr>
<th>CATEGORY OF SERVICES</th>
<th>SUPPORT GROUP/SERVICES</th>
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<tr>
<td>NAME OF AGENCY:</td>
<td>ILLINOIS EYE BANK</td>
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</table>
| ADDRESS AND TELEPHONE: | 547 West Jackson Blvd., Suite 600  
Chicago, Illinois 60661  
(312) 706-6750  
Toll-Free: (800) 548-4703  
Fax: (312) 706-6761  
Website: [http://www.mebtc.org/](http://www.mebtc.org/)  
E-mail: info@midwesteyebanks.org |
| OFFICE HOURS:        | Monday - Friday: 8:00 a.m. - 5:00 p.m. |
| CONTACT PERSON:      | Kara Kelly, Manager, Professional / Public Education |
| STAFF:               |                                      |
| AREA SERVED:         | Northern 2/3 of Illinois |
| FEES AND/OR DUES:    | N/A (included in surgical fees) |
| AFFILIATIONS:        | Illinois Hospital Association  
Eye Bank Association of America |
| BRIEF DESCRIPTION OF PROGRAM AND SERVICES: |  
Procure and distribute corneas for transplantation.  
Provide tissue for research and training for ophthalmologists.  
Provide public and professional education to raise awareness of the need for organ and tissue donation for life-saving and life-enhancing transplantation. |
| BILINGUAL SERVICES PROVIDED: |                                      |
| REMARKS OR ADDITIONAL INFORMATION: |  
Available to provide speakers for community meetings, civic clubs, etc. and to encourage decision making about donation and family discussions to reveal wishes regarding donation. |
CATEGORY OF SERVICES: CAREER COUNSELING
JOB PLACEMENT SERVICES/ JOB TRAINING

NAME OF AGENCY: ILLINOIS WORKNET CENTERS
(formerly Worknet Northern Cook County)

ADDRESS AND TELEPHONE: 723 West Algonquin Rd.
Arlington Heights, IL 60005
Phone (847) 981-7400
Fax (847) 981-7182
Website: www.worknetncc.com
Email: wia@worknetncc.com

OFFICE HOURS: 8:30 am – 5:00 pm

CONTACT PERSON:
Al Saulys, Executive Director
asaulys@worknetncc.com
Lisa Maentz, Associate Director
lmaentz@worknetncc.com
Stacey Kregel, Adult Services
skregel@worknetncc.com
Amanda Rothenburger, Youth Services
arothenburger@worknetncc.com

STAFF: 16 staff

AREA SERVED: Northwest Suburban Cook County

FEES AND/OR DUES: No cost

AFFILIATIONS:

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
Illinois Worknet Centers assist both employers and job seekers by providing recruitment, education, and training services. Customized job candidate searches, applicant pre-screening, interviewing facilities, and employee training opportunities are available for employers. Our walk-in facilities make it easy for job seekers to use our career resource library, job readiness workshops, computer workshops, access fax machines, copiers, computers and phone, search for open positions, and learn about training and educational programs. We also provide targeted services, for individuals who qualify, for education vouchers, and job training programs.

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:
CATEGORY OF SERVICE: SENIOR SERVICES

NAME OF AGENCY: STATE OF ILLINOIS
DEPARTMENT ON AGING

ADDRESS AND TELEPHONE: One Natural Resources Way #100 Springfield, IL 62702-1271
1 (800) 252-8966
Out of state (217) 524-6911
(TTY) 1-888-206-1327
FAX: (217) 524-9644
Website: www.state.il.us/aging/
Email: aging.ilsenior@illinois.gov

OFFICE HOURS: Monday - Friday: 8:30 a.m. - 5:00 p.m.

CONTACT PERSON: Senior HelpLine 1-800-252-8966
SHIP – Senior Health Insurance Program 1-800-252-8966;
Adult Protective Services Intake 1-866-800-1409;
TTY 1-888-206-1327
Benefits Access On-line Application https://idoaweb.aging.illinois.gov/baa

AREA SERVED: Persons age 60 and over, statewide, Employment programs 55+, BAA, SHIP, SHAP, ADRC

FEES AND/OR DUES: Generally free of charge

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
Advance Directives- Durable Power of Attorney
Health and Property, Living Wills;
Area Agencies on Aging;
Benefits Access Application (BAA - Seniors and Disabled Ride Free; Reduced License Fee);
Community bases services to remain independent in your own home;
Community Care Program - Adult Day Service Facilities, Emergency Home Response and Home Care Aides;
Comprehensive Care Coordination (in-home and hospital assessment - Care Managers);
Employment Program ages 55+;
Family Caregiver Support Program;
Grandparents Raising Grandparents;
Housing Information;
Information and Assistance ages 60+ and caregivers;
Legal Services;
Long Term Care Ombudsman (Nursing Facility Residents);
Meals, Congregate and Home Delivered;
Outreach;
Senior Centers;
Senior Health Assistance Program (SHAP sites)
for application assistance and benefits counseling;
Transportation;
Volunteer Programs - Foster Grandparents- FGP (in some areas), Long Term Care Ombudsman and Retired Senior and Volunteer Program – RSVP;

BILINGUAL SERVICES PROVIDED: Spanish

REMARKS OR ADDITIONAL INFORMATION:
The Illinois Department on Aging Senior HelpLine statewide toll-free Information and Assistance Call Center;
SHIP – Senior Health Assistance Program (Medicare and insurance counseling); Adult Protective Services Reports (formerly Elder Abuse) ages 60 year of age and older and persons with disabilities ages 18-59; Aging and Disability Resource Centers (ADRC); and Benefits Access On-line Application (BAA Seniors and Persons with Disabilities Ride Free; Reduced License Fee).
CATEGORY OF SERVICES:  LEGAL SERVICES

NAME OF AGENCY:  STATE OF ILLINOIS
GUARDIAN ADVOCACY COMMISSION

ADDRESS AND TELEPHONE:  North Suburban Office
9511 Harrison - Room W-300
Des Plaines, IL 60016
(847) 294-4264
FAX: (847) 294-4263

OFFICE HOURS:  Monday - Friday: 8:30 a.m. to 5:00 p.m.

CONTACT PERSON:  All intakes are handled through our west suburban
office in Hines, IL (708) 338-7500 or Toll-Free: (866) 274-8023

STAFF:  Office of State Guardian, Human Rights Authority, and Legal
Advocacy Service staff are in the north suburban office.

AREA SERVED:  Northwest Cook County suburbs, Lake County, DuPage County,
Kane County, Kendall County, and City of Chicago north of Foster Avenue

FEES AND/OR DUES:  Sliding scale

AFFILIATIONS:  State agency

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
Office of State Guardian - guardian of last resort for disabled adults
Human Rights Authority - investigates violation of disability laws
Legal Advocacy Service - individual representation for rights violations

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:
CATEGORY OF SERVICES: CHURCHES/SYNAGOGUES

NAME OF AGENCY: IMMANUEL LUTHERAN CHURCH & SCHOOL

ADDRESS AND TELEPHONE: 855 Lee Street
Des Plaines, IL 60016
(847) 824-3652
FAX: (847) 824-3687
Website: www.immanueldp.org
Email: immanueldp@immanueldp.org

OFFICE HOURS: Monday - Friday: 8:30 a.m. - 4:30 p.m.

CONTACT PERSON: Karen Hennessey, Church Secretary

STAFF: Vacant - Pastor
Gail Spero, Principal

AREA SERVED: Des Plaines, North Maine

FEES AND/OR DUES: Free-will Offering; School Tuition

AFFILIATIONS: The Lutheran Church - Missouri Synod

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
Church and School, Pre-School through 2nd Grade
Bible Studies; Sunday School; Vacation Bible School
Music program
Premarital & Marital counseling
Women’s Organization
Personal pastoral counseling
Senior citizens programs

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:
Worship Services:
September - May: Memorial Day - Labor Day
Sundays, 8:30 a.m., 9:30 a.m. & 10:45 a.m.
Sundays, 8:00 a.m. & 10:00 a.m.
Sunday School, 9:45 a.m.
CATEGORY OF SERVICES: COUNSELING

NAME OF AGENCY: INTERFAITH COUNSELING CENTER

ADDRESS AND TELEPHONE: c/o Unity Northwest
259 E. Central Rd
Des Plaines, IL 60016
(847) 828-9877
Website: http://unitynorthwest.org/ICC/ICC.html
Email: info@dynamiccounseling.info

OFFICE HOURS: By appointment

CONTACT PERSON: Lynn Barrette, LCSW

STAFF: Lynn Barrette, LCSW
Leo Dhont, LCSW
Peggy Dhont, LUT

AREA SERVED: Counseling for adults, adolescents, couples, families.

FEES AND/OR DUES: Free-will offering (donation) for services

AFFILIATIONS: Located within Unity Northwest Church

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
The Interfaith Counseling Center (ICC) offers counseling to individuals, couples and families on a free-will offering basis for up to three visits. By the third visit, you will be able to choose to end counseling, continue off-site, or be referred to a therapist or other community service agency that will best serve your needs. ICC is available to people of all religious, cultural and socio-economic backgrounds, and provides support for a wide array of issues: spiritual, personal, relationships, parenting support, stress release, depression and anxiety.

BILINGUAL SERVICES PROVIDED: No

REMARKS OR ADDITIONAL INFORMATION:
Website: http://unitynorthwest.org/ICC/ICC.html
Email: info@dynamiccounseling.info
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<th>CATEGORY OF SERVICES</th>
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<td>ADOLESCENT SERVICES</td>
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<td>MENTAL HEALTH SERVICES</td>
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<tr>
<td>COUNSELING</td>
<td>PARENTING</td>
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**NAME OF AGENCY:** JEWISH CHILD AND FAMILY SERVICE

**ADDRESS AND TELEPHONE:** GOLDIE BACHMAN LUFTIG BUILDING
5150 West Golf Road
Skokie, IL 60077
(847) 568-5200
FAX: (847) 568-5125
Website: www.jcfs.org

**OFFICE HOURS:**
Monday, Tuesday, and Thursday: 9:00 am – 9:00 pm
Wednesday: 9:00 am – 5:30 pm
Friday: 9:00 am – 4:30 pm

**CONTACT PERSON:** Intake: (855) ASK-JCFS or (855) 275-5237
Lynn Shyman, LSCW, Director of Adult, Child, and Family Services
(847) 745-5452

**STAFF:**
9 master level counselors
1 PhD in psychology, trained in the former USSR
1 Jewish Chaplain

**AREA SERVED:**
Evanston
Wilmette, Glenview, Skokie, Niles, Morton Grove,
Des Plaines and Park Ridge

**FEES AND/OR DUES:**
Insurance, self pay, adjustment can be made if necessary.
Medicaid accepted.

**AFFILIATIONS:**
Jewish Federation supported by the Jewish United Fund, Alliance for
Children and Families, Association of Jewish Family and Children’s Agencies

**BRIEF DESCRIPTION OF PROGRAM AND SERVICES:**
Individual, couple, family, and group counseling for people of all ages
Financial Assistance
Financial Counseling
Jewish Healing Network of Chicago
Divorce Specialty Center
Jewish Center on Addictions

**BILINGUAL SERVICES PROVIDED:** Russian

**REMARKS OR ADDITIONAL INFORMATION:**
Services are offered to individuals and families of all religions, races, and cultures.
NAME OF AGENCY: JEWISH VOCATIONAL SERVICE-ARLINGTON HEIGHTS

ADDRESS AND TELEPHONE: 1156 West Shure Drive, Suite 1181
Arlington Heights, IL 60004
(847) 392-8205
TTY: (847) 392-7916
Fax: (312) 553-5527
Website: www.jvschicago.org
Email: jvsah@jvschicago.org

OFFICE HOURS: Monday - Thursday: 8:30 a.m. - 5:00 p.m.
Friday: 8:30 a.m. - 4:00 p.m.

CONTACT PERSON: Gene Davidovich, Career Counselor (847) 392-8205

STAFF: Micki Baron-Gerstein, Interpreting Services
2 - Career Counselors

AREA SERVED: Far North, Northwest and Western suburbs

FEES AND/OR DUES: Sliding Fee Scale

AFFILIATIONS: Jewish Federation of Metropolitan Chicago
United Way

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
Job placement, career and vocational counseling/testing. Special services for professional, managerial and technical personnel, job search services are available for ages 18 and up.

BILINGUAL SERVICES PROVIDED: Russian

REMARKS OR ADDITIONAL INFORMATION:
Resource for individuals who are handicapped and in need of vocational evaluation and/or referral for vocational rehabilitation services.
Accredited by Commission for Accreditation of Rehabilitation Facilities and by the International Association of Counselor Services, Inc.
A licensed professional service corporation for the State of Illinois Non-sectarian
CATEGORY OF SERVICES: CAREER COUNSELING

NAME OF AGENCY: JVS CHICAGO
(JEWISH VOCATIONAL SERVICE-SKOKIE)

ADDRESS AND TELEPHONE: 5051 Golf Road
Skokie, IL 60077
(847) 568-5150
FAX: (312) 553-5525 or (847) 568-9044
Website: www.jvschicago.org

OFFICE HOURS: Monday - Thursday: 8:30 a.m. - 5:00 p.m.
Friday: 8:30 a.m. - 4:00 p.m.

CONTACT PERSON: Linda Wolfe, Director of Career Development

STAFF: Ten Professional Career Counselors and Coaches

AREA SERVED: North, Northwest and Western suburbs and Chicago

FEES AND/OR DUES: Fees for services

AFFILIATIONS: Affiliates: Jewish Federation of Metropolitan Chicago

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
Focus on job campaign strategies. Career counseling services include training workshops; interviewing, resume, cover letters, in-depth networking, negotiating, self-marketing strategies and branding. Also, career assessment, interpretation, Linked In, and on-going job skills/strategy workshops.

BILINGUAL SERVICES PROVIDED: Russian.

REMARKS OR ADDITIONAL INFORMATION:
CATEGORY OF SERVICES: MENTAL HEALTH SERVICES

NAME OF AGENCY: THE JOSSELYN CENTER

ADDRESS AND TELEPHONE: 405 Central Avenue
Northfield, IL 60093
(847)441-5600

OFFICE HOURS: Monday-Thursday, 9 am-8 pm
Friday, 9 am-5 pm.

CONTACT PERSON: Michael Scholl, Director of Clinical Services

STAFF: Josselyn’s staff is comprised of case managers, psychiatrists, licensed clinical social workers and therapists.

AREA SERVED: Josselyn serves 67 communities from across north-northwest Cook and Lake Counties

FEES AND OR DUES: Medicaid and Medicare is accepted, as is private insurance. A complete listing of accepted insurance is available online at: https://www.josselyn.org/services/accepted-insurance-plans

A sliding-fee-scale is also available for eligible communities, including Maine Township.

AFFILIATIONS: The Josselyn Center is CARF accredited for child, adolescent and adult outpatient therapy. CARF (Commission on Accreditation for Rehabilitation Facilities) is an international organization promoting quality health and human services.

Josselyn is licensed by the Illinois Department of Human Services as a Medicaid provider.

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Josselyn’s comprehensive clinical services for children, teens and adults include:

• Psychiatric Assessment, Services and Medication Monitoring
• Individual, Couple, Family and Group Therapy/Counseling
• Community Support Services
• Case Management Services

Community programming includes:

• Art Therapy - uses the creative process and resulting artwork to explore feelings, foster self-awareness and develop social skills
• In 2018, Josselyn will offer community Art therapy groups in Highland Park
• The Living Room - an alternative to the ER for adults experiencing a mental health crisis
• Drop In Center - a calm, safe environment for adults seeking support, social skills training, stress and anxiety management and more
• Camp Neeka -- Therapeutic summer day camp for children ages of 8 - 12.
• Job Counseling -- Impact Behavioral Health Partners provides Josselyn clients with on-site employment counseling.

BILINGUAL SERVICES PROVIDED: We have 7 bilingual staff available for clients who speak Spanish, Polish, Arabic, French, and Serbian.

REMARKS OR ADDITIONAL INFORMATION:
CATEGORY OF SERVICES: SHELTER AND HOMELESS PREVENTION SUPPORT SERVICES

NAME OF AGENCY: JOURNEYS / THE ROAD HOME

ADDRESS AND TELEPHONE: 1140 E Northwest Highway
Palatine, IL 60067
(847) 963-9163
FAX (847) 963-9120
Website: www.journeystheroadhome.org

OFFICE HOURS: Monday – Friday 7:30 a.m. to 4:00 p.m. (Day Center)

CONTACT PERSON: Todd Stull, Clinical Director
(847) 963-9163, ext. 15
t.stull@journeystheroadhome.org

STAFF: 15 Staff Members; 6 Clinical Staff

AREA SERVED: North and Northwest Suburban Cook County

FEES AND/OR DUES: None

AFFILIATIONS: PADS SHELTERS
www.journeystheroadhome.org/landing/services/shelter-sites

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
The HOPE Center is a day resource center that provides free services to the homeless and those at risk of becoming homeless. The HOPE Center offers case management, vocational counseling, mental health counseling, and supportive housing counseling, as well as referrals to pro-bono doctors, dentists, and state and federal entitlements. Additional HOPE Center services include a food pantry, hot meals, a clothing closet, laundry and shower facilities, access to voice mail and a mailbox, and transportation services to medical appointments and job interviews.

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:
CATEGORY OF SERVICES:  ABUSE AND NEGLECT
                  CRISIS INTERVENTION
                  WOMEN/CHILDREN SERVICES

NAME OF AGENCY:  KAN-WIN

ADDRESS AND TELEPHONE:  1440 Renaissance Drive Suite 460
                          Park Ridge, IL 60068
                          Office: 847-299-1392 or 773-583-1392
                          Crisis Hotline: 773.583.0880
                          Email: info@kanwin.org
                          Website: www.kanwin.org

OFFICE HOURS:  Mon-Fri 9AM-5PM
               Crisis Hotline: 24 hours/7 days a week (773-583-0880)

CONTACT PERSON:  Please call us.

STAFF:  For the safety of the staff members and volunteers, we cannot list their names publicly. To learn more about the agency, please visit: www.kanwin.org

AREA SERVED:  Suburban Cook County including Maine Township, City of Chicago, Lake, DuPage, Kane and Will counties.

FEES AND OR DUES:  All services for survivors of domestic violence and/or sexual assault are free. For educational programs, there may be nominal fees.

AFFILIATIONS:  Northwest Suburban Alliance Against Domestic Violence; Illinois Coalition Against Domestic Violence; Chicago Metropolitan Battered Women’s Network

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

KAN-WIN’s mission is to eradicate all forms of violence against women, including domestic violence and sexual assault, by empowering Asian American survivors and engaging the community through culturally competent services, community education and outreach, and advocacy. Programs include: 24-hour hotline; crisis intervention; legal, economic, and social services advocacy; case management; shelter referral; counseling; support groups; children’s program; education and outreach programs.

BILINGUAL SERVICES PROVIDED:  Services can be provided in English and Korean. Tagalog and Spanish speaking staff are also available. Telephonic interpretation available for other languages.

REMARKS OR ADDITIONAL INFORMATION:
CATEGORY OF SERVICES

- ADOLESCENT SERVICES
- FAMILY SERVICES
- MEALS ON WHEELS
- MENTAL HEALTH SERVICES
- SENIOR SERVICES
- VOCATIONAL / REHABILITATION PROGRAMS
- VOLUNTEER PROGRAMS

NAME OF AGENCY: KENNETH YOUNG CENTER

ADDRESS AND TELEPHONE:
1001 Rohlwing Road
Elk Grove Village, IL 60007
Phone: (847) 524-8800
FAX: (847) 524-8824
Deaf Relay: 711
Website: www.kennethyoung.org
Email: email@kennethyoung.org

OFFICE HOURS:
Monday - Thursday: 9:00 a.m. - 9:00 p.m.
Friday: 9:00 a.m. - 5:00 p.m.
Saturday: 9:00 a.m. - 2:00 p.m.

CONTACT PERSON:
Ask for the Intake Counselor

STAFF:
170 staff members, 90% have graduate degrees
3 psychiatrists are available

AREA SERVED:
North/Northwest suburbs

FEES AND/OR DUES:
We accept Medicaid, private insurance and self pay

AFFILIATIONS:
JCAHO Accredited
www.kennethyoung.org

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

KYC provides comprehensive support to clients from 3-105 years old through mental health programs and community-based senior services. Behavioral health services include individual and group therapy, day programming through the regional Drop-In Center in Mt. Prospect, psychiatric services, case management, employment services, mentoring and more. Older adult programs include home-delivered meals, care coordination, benefits counseling, caregiver support, and screenings for care options. Each client is individually supported with wraparound services that maximize their independence and ensure quality of life for our community’s most vulnerable.

BILINGUAL SERVICES PROVIDED: Spanish, Gujarati

REMARKS OR ADDITIONAL INFORMATION:
CATEGORY OF SERVICES: RECREATIONAL SERVICES

NAME OF AGENCY: LATTOF YMCA

ADDRESS AND TELEPHONE: 300 E. Northwest Highway
Des Plaines, IL 60016
(847) 296-3376
FAX: 847-296-9431
Website: www.lattofymca.org

OFFICE HOURS: Monday - Friday: 5:00 a.m. to 10:00 p.m.
Saturday: 6:00 a.m. to 6:00 p.m.
Sunday: 7:00 a.m. to 6:00 p.m.

CONTACT PERSON: David Rodriguez

STAFF: 125 staff and over 400 volunteers

AREA SERVED: Mount Prospect, Des Plaines, Arlington Heights, Park Ridge,
Prospect Heights, Wheeling, Glenview, and outlying areas

FEES AND/OR DUES: Open membership dues depending on type of membership desired and
household income

AFFILIATIONS: YMCA of Metropolitan Chicago

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
Provides Quality Programs in Aquatics, Sports, Youth Development, Seniors, Health and Fitness. We build
strong kids, strong families, and strong communities.

BILINGUAL SERVICES PROVIDED: Some Spanish Bilingual Staff

REMARKS OR ADDITIONAL INFORMATION:
CATEGORY OF SERVICES: LEGAL SERVICES

NAME OF AGENCY: LAF

ADDRESS AND TELEPHONE: 120 S. LaSalle – 9th Floor
Chicago, IL 60603
FAX: (312) 341-1041
Website: www.lafchicago.org

OFFICE HOURS: Monday - Friday: 8:45 a.m. to 5:00 p.m.

CONTACT PERSON: Central Screening Unit (312) 341-1070

STAFF:

AREA SERVED: Cook County and long-term care residents in Lake County and Suburban Cook County

FEES AND/OR DUES: None

AFFILIATIONS: United Way

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
Free civil (not criminal) legal service to low income and elderly (60+) residents of Suburban Cook County and long-term care residents in suburban Cook and Lake Counties.

BILINGUAL SERVICES PROVIDED: Spanish

REMARKS OR ADDITIONAL INFORMATION:
Callers must be income and asset eligible for our federally funded services. Seniors are eligible if they are 60 years or older and are seeking services in suburban Cook County. Although LAF is in one location only, we can do outreach when necessary.
CATEGORY OF SERVICES:
- ALCOHOLISM
- CRISIS INTERVENTION
- FOOD PANTRY
- CASE MANAGEMENT
- DRUG TREATMENT
- SENIOR SERVICES
- COUNSELING
- FAMILY SERVICES
- SENIOR TRANSPORTATION

NAME OF AGENCY: LEYDEN FAMILY SERVICE AND MENTAL HEALTH CENTER
LEYDEN AFTERCARE

ADDRESS AND TELEPHONE:
10001 W. Grand Avenue 10200 W. Grand Avenue
Franklin Park, IL 60131 Franklin Park, IL 60130
847-451-0330
Website: www.leydenfamilyservice.org

OFFICE HOURS:
Monday – Thursday 9:00 a.m. – 9:00 p.m. M-T-Th-F 9:00 a.m. – 5:00 p.m.
Friday 9:00 a.m. – 5:00 p.m. Wednesday 9:00 a.m. – 7:00 p.m.
Saturday 9:00 a.m. – 3:00 p.m. Saturday 10:00 a.m. – 3:00 p.m.

SHARE Program
1776 Moon Lake Boulevard
Hoffman Estates, IL 60169
24-Hours 7 Days/Week

CONTACT PERSON: Donna Chiariello Santoro, CEO

STAFF: Psychiatrist, LCSW, LCPC, QMHP RN, CADC, MHP, LPN

AREA SERVED: Leyden Township, Maine Township and surrounding communities.
Inpatient Substance Use the entire State of Illinois especially Cook, Suburban Cook, Kane, Kendall and Lake Counties.

FEES AND OR DUES: Leyden Family Service accepts Medicaid, Medicare, Managed CareMedicaid and many private insurance carriers. Uninsured and underinsured clients are eligible to be assessed for services on a discounted fee schedule.

AFFILIATIONS:
Preferred Provider for BC/BS and other private insurances. Illinois Association for Behavioral Health
Members of: Community Behavioral Healthcare Association Franklin Park/Schiller Park Chamber of Commerce
Mental Health Corporation of America Illinois Department of Healthcare and Family Services
Department of Human Services DCFS, Department on Agency, AgeOptions
Department of Alcoholism and Substance Abuse

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
- Therapy and counseling for adults, adolescents and children.
- Psychiatric services for Agency clients.
- Adults’ Psychosocial rehabilitation program: skill building for clients with chronic and persistent mental illness.
- Screening and Assessment and Support Services (SASS): screening and assessment for children who have Public Aid and are at risk for psychiatric hospitalization.
- Intensive Placement Services for children – DCFS.
- Senior program/benefits assistance which helps seniors apply for various benefits and programs.
- Inpatient substance abuse treatment (at SHARE in Hoffman Estates), Intensive Outpatient at SHARE for adults.
- Gambling education and treatment (SHARE)
- Substance Abuse Outpatient Program and DUI (SHARE and Leyden)
- Detoxification and Rehabilitation for Adult Male and Females
- Crisis Program for individuals and families in distress.
- After Hours Crisis Line.
- Food Pantry provides emergency food for families in distress.

BILINGUAL SERVICES PROVIDED: English, Spanish, Polish

REMARKS OR ADDITIONAL INFORMATION: Accredited by the Joint Commission; Licensed by DASA; Medicaid Certified
CATEGORY OF SERVICES
FAMILY SERVICES
INFORMATION, ASSISTANCE AND REFERRAL

NAME OF AGENCY:
LIFELINK/BENSENVILLE HOME SOCIETY
CHILD & FAMILY SERVICES

ADDRESS AND TELEPHONE:
331 S. York Road
Bensenville, IL 60106
(630) 521-8287
FAX: (630) 521-8844
Website: www.lifelink.org

OFFICE HOURS:
Monday - Friday: 9 a.m. - 5:00 p.m.

CONTACT PERSON:
Maria Scianna, Quality and Compliance Specialist

STAFF:
International Adoption: Caseworkers in Bensenville, Champaign, Peoria, Moline, Rockford, Iowa, Wisconsin
Foster Care: Caseworkers in Chicago –2 offices
Information and Referral

AREA SERVED:

FEES AND/OR DUES:
International adoption fees vary

AFFILIATIONS:
Lifelink/Bensenville Home Society, a licensed not-for-profit health and human service organization related to the United Church of Christ

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
1. Adoption - International
2. Foster Care
3. Head Start for all of DuPage County
4. Speakers Bureau
5. Refer clients to other agencies if the Society cannot provide the service
6. Healthy Families
7. Latino Family Services

BILINGUAL SERVICES PROVIDED: Spanish

REMARKS OR ADDITIONAL INFORMATION:
Lifelink has served children, families and the aging since 1895.
For more than 100 years, Lifelink has sustained a commitment of care, concern and compassion and has dedicated itself to providing a holistic continuum of care for individuals in its programs.
Programs and services include: adoption, foster care, Head Start, housing for seniors and physically challenged adults, information and referral and Latino family services.
| CATEGORY OF SERVICES | DISABLED SERVICES  
| | FAMILY SERVICES  
| | SENIOR SERVICES  

| NAME OF AGENCY: | LIFELINK/BENSENVILLE HOME SOCIETY  
| | HOUSING  

| ADDRESS AND TELEPHONE: | 331 S. York Road  
| | Bensenville, IL 60106  
| | (630) 521-8013  
| | FAX: (630) 776-5851  

| OFFICE HOURS: | Monday - Friday: 9 a.m. - 5 p.m.  

| CONTACT PERSON: | Iris Berg, Director of Social Services-Housing  
| | Irma Crawford, (847) 521-8071  

| STAFF: | Administrators, social workers, activity representatives, housekeeping and maintenance personnel at each facility.  

| AREA SERVED: | Facilities located in Arlington Heights, Bensenville, Chicago, Elmhurst and Schaumburg, Downers Grove, Palatine, Barrington Glenview, Florida and Kansas City, MO  

| FEES AND/OR DUES: | Rent not to exceed 30% of gross monthly income.  

| AFFILIATIONS: | Facilities operated by Lifelink Corporation, a licensed not-for-profit health and human service organization related to the United Church of Christ  

| BRIEF DESCRIPTION OF PROGRAM AND SERVICES: | Provide subsidized housing for low-income seniors and physically challenged persons.  

| BILINGUAL SERVICES PROVIDED: |  

| REMARKS OR ADDITIONAL INFORMATION: | Applicants must be 62 years of age or over or be physically challenged. Applicants may not exceed annual income guidelines established by the U. S. Department of Housing and Urban Development.  

CATEGORY OF SERVICES: FAMILY SERVICES

NAME OF AGENCY: LIFELINK INTERNATIONAL ADOPTION

ADDRESS AND TELEPHONE: 188 Industrial Dr. Suite #206
Elmhurst, IL 60126
(630) 521-8281
Website: www.lifelinkadoption.org
Email: intadopt@lifelink.org

OFFICE HOURS: Monday - Friday: 9:00 – 5:00

CONTACT PERSON: Dana Ellenby-Bergeron – Adoption Coordinator

STAFF: International Adoption: Caseworkers in Elmhurst, throughout Illinois, most of Iowa and Wisconsin

AREA SERVED:

FEES AND/OR DUES:

AFFILIATIONS:
Licensed by: Illinois Department of Children and Family Services: ID # 508312
Iowa Department of Human Services
Wisconsin Department of Health and Family Services

Accredited by: Council of Accreditation
Hague Convention

Affiliated with: Child Care Association of Illinois
Joint Council on International Children’s Services

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:

Building Families Since 1895
Lifelink was founded in 1895 in Bensenville, Illinois, by predecessor congregations of what is now the United Church of Christ. On August 1, 2010, Lifelink International Adoption was acquired as a subsidiary of Lutheran Child and Family Services of Illinois (LCFS). As a ministry of LCFS, Lifelink International Adoption continues to provide all applicant families with quality and professional service, along with our commitment to be available throughout the adoption journey. Both agencies have provided international adoption services since 1984.
**CATEGORY OF SERVICES**

- **COUNSELING**
- **CRISIS INTERVENTION**
- **INFORMATION AND REFERRAL**

- **LEGAL SERVICES**
- **SUPPORT GROUP/ SERVICES**
- **WOMEN/CHILDREN SERVICES**

**NAME OF AGENCY:** LIFE SPAN

**ADDRESS AND TELEPHONE:**
701 Lee Street, Suite 700
Des Plaines, IL 60017
(847) 824-0382 OFFICE
TTY: (847) 824-0189
FAX: (847) 824-5311
Website: [www.life-span.org](http://www.life-span.org)
Email: life-span@life-span.org

70 E. Lake Street, Suite 700
Chicago, IL 60601
(312) 408-1210
FAX: (312) 408-1223

**OFFICE HOURS:** Monday - Friday: 9 a.m. - 5 p.m.
Evenings by appointment

**CONTACT PERSON:** Persons interested in counseling services may contact our Des Plaines office at (847) 824-0382, Monday through Friday from 9 a.m. – 5 p.m. Persons interested in legal services may contact our Center for Legal Services located in Chicago at (312) 408-1210 on Tuesdays and Thursdays between 9:30 a.m. and 12:00 p.m.

**STAFF:**

**AREA SERVED:** Cook County

**FEES AND/OR DUES:** None

**AFFILIATIONS:**
- North Suburban Alliance on Domestic Violence, Executive Board
- Chicago Metropolitan Battered Women’s Network
- Illinois Domestic Violence Professional Certified Training Site

**BRIEF DESCRIPTION OF PROGRAM AND SERVICES:**

Life Span provides comprehensive services, including counseling and legal assistance, to victims of sexual assault and domestic violence and their children. Life Span offers individual, family and child counseling for people effected by domestic and/or sexual violence. We also help them with legal representation in child custody, child support, orders of protection and immigration cases.

**BILINGUAL SERVICES PROVIDED:** English, Spanish, Polish and Arabic.

**REMARKS OR ADDITIONAL INFORMATION:**
The client must call the agency herself to schedule appointments.
**CATEGORY OF SERVICES**  INFORMATION, ASSISTANCE AND REFERRAL

**NAME OF AGENCY:**  LIFT- Chicago Region

**ADDRESS AND TELEPHONE:**

<table>
<thead>
<tr>
<th>Office</th>
<th>Address</th>
<th>Telephone</th>
<th>Fax</th>
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<tbody>
<tr>
<td>Evanston Office</td>
<td>1932 Dewey Avenue, 3rd Floor (Faith Temple Church)</td>
<td>Phone: (847) 491-6707</td>
<td>Fax: (847) 491-6704</td>
</tr>
<tr>
<td>Uptown Office</td>
<td>4554 N. Broadway, Suite 329 Chicago, IL 60640</td>
<td>Phone: (773) 303-0700</td>
<td>Fax: (773) 303-0702</td>
</tr>
<tr>
<td>Pilsen Office</td>
<td>c/o National Able Network, 3rd Floor 1700 W. 18th Street Chicago, IL 60608</td>
<td>Phone: (312) 994-8387</td>
<td>Fax: (312) 994-8351</td>
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Website for all offices: [http://www.liftcommunities.org/chicago](http://www.liftcommunities.org/chicago)

**OFFICE HOURS:**  9:00 am – 5:00 pm Monday - Friday

**CONTACT PERSON:**  Ben Reuler, Executive Director

**STAFF:**  6 full-time staff (Site Coordinators)
40+ volunteers provide direct client service in various offices

**AREA SERVED:**  No residency restrictions

**FEES AND/OR DUES:**  All services are 100% free of cost

**AFFILIATIONS:**  LIFT is a national organization located in Boston, Chicago, New York, Philadelphia, and Washington D.C.

**BRIEF DESCRIPTION OF PROGRAM AND SERVICES:**

LIFT is a growing movement to combat poverty and expand opportunity for all people in the United States. We envision a day when all of our neighbors have the opportunity to achieve economic security and pursue their aspirations. LIFT clients work one-on-one with trained advocates- talented students from area colleges and universities- to find job, secure safe and stable housing, make ends meet through public benefits and tax credits, and obtain quality referrals for services like childcare, healthcare, education and training, legal services, and food and clothing assistance. Simultaneously, the LIFT experience pushes advocates to grapple with Chicago's most challenging issues related to poverty, race, inequality, and policy.

**BILINGUAL SERVICES PROVIDED:** Available by request

**REMARKS OR ADDITIONAL INFORMATION:**
CATEGORY OF SERVICES: SCHOOLS

NAME OF AGENCY: LINCOLN MIDDLE SCHOOL GUIDANCE AND COUNSELING DEPARTMENT PARK RIDGE SCHOOL DISTRICT 64

ADDRESS AND TELEPHONE: 200 S. Lincoln Park Ridge, IL 60068 (847) 318-4226 FAX: (847) 318-4210 Email: kschayer@d64.org

OFFICE HOURS: Monday - Friday: 7:35 a.m. - 3:20 p.m.

CONTACT PERSON: Katy Schayer, Guidance Counselor

STAFF:

AREA SERVED: District 64 - Park Ridge - part of Niles

FEES AND/OR DUES: NONE

AFFILIATIONS:

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
Individual and group counseling for middle school students
Counseling for parents of middle school students
Parent education program
General drug prevention
Career Education

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:
CATEGORY OF SERVICES
- AUTISM
- DEVELOPMENTALLY AND PHYSICALLY DISABLED SERVICES
- HEALTH CARE
- INFORMATION, ASSISTANCE AND REFERRAL
- RECREATIONAL SERVICES
- REHABILITATION SERVICES
- RESIDENTIAL HEALTH CARE
- VOCATIONAL/REHABILITATION PROGRAMS

NAME OF AGENCY:
LITTLE CITY FOUNDATION

ADDRESS AND TELEPHONE:

MAIN OFFICE
1760 W. Algonquin Road
Palatine, IL 60067
(847) 358-5510
FAX: (847) 358-3291
Website: www.littlecity.org
Email: info@littlecity.org
OFFICE HOURS: Palatine Office Hours: 8:30 a.m. - 4:30 p.m.
Chicago Office Hours: 9:00 a.m. - 5:00 p.m.

CHICAGO OFFICE
700 North Sacramento Boulevard, Suite 201
Chicago, IL 60612
(773) 265-1539 or 855-WE-FOSTER
FAX: (847) 221-7655
Website: www.littlecity.org/foster
Email: foster@littlecity.org

CONTACT PERSON:
Christy Pitel, Adult Social Work Services

STAFF:
- Program Information Contact: Jennifer Rupp for more info contact info@littlecity.org
- Adult Services Program Administrator: Karl Kopp
- Children Services Director: Jung Mi-Yi, Psy.D
- Center for Education Principal: Karrie Dean
- Foster Care and Adoption & Home Based Supports Director: Rich Bobby

AREA SERVED:
Chicago; Cook, Lake, DuPage, McHenry and Kane Counties

FEES AND/OR DUES:
State funding, private pay options

AFFILIATIONS:
- DCFS, DHS, IDPH, CARF, HRC All Children-All Families Seal of Recognition, American Association of Children’s Residential centers, Illinois Residential Providers Group, NADD

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
For more than 50 years, Little City Foundation has developed innovative and personalized programs to fully assist and empower children and adults with autism and other intellectual and developmental disabilities. With a commitment to attaining a greater quality of life for Illinois’ most vulnerable citizens, Little City actively promotes choice, person-centered planning and a holistic approach to health and wellness. Little City’s ChildBridge services include in-home personal and family supports, clinical and behavior intervention, 24/7 residential services and special needs foster care and adoption. Little City’s LifePath Adult Services offers a variety of residential options, employment opportunities, home-based services, case management, day supports, Special Olympics, an award-winning Center for the Arts and more. The organization has a 56-acre campus in Palatine and offices in Chicago. Visit www.littlecity.org.

BILINGUAL SERVICES PROVIDED: Yes

REMARKS OR ADDITIONAL INFORMATION:
CATEGORY OF SERVICES: CHURCHES/SYNAGOGUES

NAME OF AGENCY: LUBAVITCH CHABAD AND FREE OF NILES

ADDRESS AND TELEPHONE: 9401 N. Margail
Des Plaines, IL 60016
(847) 296-1770
FAX: (847) 296-1823
Website: www.chabadandfree.com
Email: chabad@chabadandfree.com

OFFICE HOURS: Monday thru Friday 9:00 a.m. to 5:00 p.m.
Sunday 10:00 a.m. to 3:00 p.m.

CONTACT PERSON: Rabbi Binyomin Scheiman
Rabbi Naftuly Hershkovitch

STAFF: Same

AREA SERVED: Morton Grove, Park Ridge, Glenview, Niles and Des Plaines

FEES AND/OR DUES:

AFFILIATIONS: Jewish

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
We service both American and Russian Jewish with all religious needs.

Programs: Prison Outreach Program, Adult Education, Senior Citizen Study Groups,
Pre-teen Rap Sessions, Sabbath and Holiday Prayer Service, Family Picnics and Outings,
Holiday Awareness, and Day and Overnight Camping

BILINGUAL SERVICES PROVIDED: Russian, Yiddish and Hebrew

REMARKS OR ADDITIONAL INFORMATION:
We are open to all regardless of background or level of observance.
CATEGORY OF SERVICES: DIAGNOSTIC SERVICES
HOSPITALS

NAME OF AGENCY: LUTHERAN GENERAL HOSPITAL
CARE MANAGEMENT/SOCIAL WORK

ADDRESS AND TELEPHONE: 1775 W. Dempster
8 South
Park Ridge, IL 60068
(847) 723-5475
FAX: (847) 723-2267

OFFICE HOURS: Monday - Friday: 8:00 a.m.- 4:30 p.m.
Staff on site to serve inpatients needs daily.

CONTACT PERSON: Latonia Walker, RN, Care Management/Social Work

STAFF: Social Workers and RN's

AREA SERVED: Northwest Chicago and suburban area

FEES AND/OR DUES: NONE

AFFILIATIONS: Joint Commission, Illinois Hospital Association, National Association of
Social Work, American Hospital Association, Metropolitan Chicago
Healthcare Council, American Case Management Association

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

- Community Connection
- Customer Service
- Medical Necessity Screening
- Discharge Planning
- Patient Advocacy
- Clinical Review
- Reimbursement
- Throughput
- Resource Utilization

BILINGUAL SERVICES PROVIDED:
Translators available to hospital patients, Bilingual/bicultural Russian and Polish social workers on site,
Bilingual Spanish social workers on site

REMARKS OR ADDITIONAL INFORMATION:

- Provide comprehensive care to hospital patients
- Outpatients are seen via other providers- Advocate Health Care System
CATEGORY OF SERVICES

REHABILITATION SERVICES
SUPPORT GROUP/SERVICES

NAME OF AGENCY:
LUTHERAN GENERAL HOSPITAL
PHYSICAL MEDICINE & REHABILITATION UNIT

ADDRESS AND TELEPHONE:
1775 Dempster St.
Park Ridge, IL 60068
(847) 723-6690
FAX: (847) 723-8075

OFFICE HOURS:
2:00 p.m. – 7:00 p.m., Monday - Thursday

CONTACT PERSON:
Fr. James Barry, CP, Chaplain of Rehab; Department of Spiritual Care
(847) 723-6395

STAFF:
Medical doctors, nurses, therapists - physical, occupational, vocational
counseling, speech and audiology, recreational activities, social workers,
psychologists, and pastoral care.

AREA SERVED:
Chicagoland

FEES AND/OR DUES:
To be determined

AFFILIATIONS:
Lutheran General Hospital

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
Intensive rehabilitation therapy programs are provided for post-stroke, brain injury and motor vehicle accidents
and other handicapping diseases.

BILINGUAL SERVICES PROVIDED:
English, Spanish, Korean, and Japanese
Other languages are available upon prior notification.

REMARKS OR ADDITIONAL INFORMATION:
Brain Injury Support Group, Stroke Club (Support Group) for patients and families.
6 West Volunteers (former Rehab patients now assist other Rehab patients), Daily visits to patients

Brain Injury Support Group Meeting- 3rd Saturday, 10:00 am – 11:30 am
at Lutheran General Hospital, Dr. Nancy Landre

Stroke Support Group, Dr. Mary Schmidt
Recreation Therapy for In Patient by therapist- activities on Sunday afternoon
### Maine Township Agency Directory

**Supervisor** Laura J. Morask

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<tr>
<th>CATEGORY OF SERVICES</th>
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<tr>
<td>Clinical Services</td>
<td>LUTHERAN HOME</td>
<td>800 West Oakton St.</td>
<td>8:00 a.m. - 6:00 p.m.</td>
<td>Linda Smith, Marketing Services Director</td>
<td>Licensed Nursing Home Staff, Speech Therapists, Physical Therapists, Respiratory Therapists, Occupational Therapists, Massage Therapist</td>
<td>Chicagoland and Northern Illinois</td>
<td>Fee for Service/Medicare and Medicaid Certified</td>
<td>Health Resource Alliance, Life Services Network, Illinois Alliance on Aging, American Association of Homes and Services for the Aging</td>
<td>At Lutheran Home, we offer a continuum of care that includes Assisted Living, Memory Support, Health Care and Short-Term Rehabilitation. Lutheran Home has a rich history of person-centered care and sound management that flows from our core commitment to ministry and service. Since 1892, we have been setting the standard for exceptional senior living that acknowledges and honors each individual's journey. Each member of our staff is dedicated to the mission and ministry of Lutheran Home, always seeking to help each resident experience the highest quality of life possible. Personal rhythms of life are respected and every effort is made to accommodate the preferences of each resident with regards to his or her daily routine.</td>
<td>A not-for-profit organization, the Lutheran Home has been serving older adults and their families since 1892.</td>
</tr>
<tr>
<td>Educational Services</td>
<td>LUTHERAN LIFE COMMUNITIES</td>
<td>800 West Oakton St.</td>
<td>(847) 368-7400</td>
<td>Linda Smith, Marketing Services Director</td>
<td>Licensed Nursing Home Staff, Speech Therapists, Physical Therapists, Respiratory Therapists, Occupational Therapists, Massage Therapist</td>
<td>Chicagoland and Northern Illinois</td>
<td>Fee for Service/Medicare and Medicaid Certified</td>
<td>Health Resource Alliance, Life Services Network, Illinois Alliance on Aging, American Association of Homes and Services for the Aging</td>
<td>At Lutheran Home, we offer a continuum of care that includes Assisted Living, Memory Support, Health Care and Short-Term Rehabilitation. Lutheran Home has a rich history of person-centered care and sound management that flows from our core commitment to ministry and service. Since 1892, we have been setting the standard for exceptional senior living that acknowledges and honors each individual's journey. Each member of our staff is dedicated to the mission and ministry of Lutheran Home, always seeking to help each resident experience the highest quality of life possible. Personal rhythms of life are respected and every effort is made to accommodate the preferences of each resident with regards to his or her daily routine.</td>
<td>A not-for-profit organization, the Lutheran Home has been serving older adults and their families since 1892.</td>
</tr>
</tbody>
</table>
NAME OF AGENCY:        LUTHERAN SOCIAL SERVICES OF ILLINOIS

ADDRESS AND TELEPHONE: 1001 E. Touhy Avenue, Ste. 50
                        Des Plaines, IL 60018
                        (847) 635-4600
                        TTY: (847) 390-1409
                        Fax: (847) 635-6764
                        Website: www.LSSI.org
                        Email: info@LSSI.org

OFFICE HOURS:          8:30 A.M. – 4:30 P.M.

CONTACT PERSON: The Rev. Denver Bitner, D.Min., President and CEO
                   Jean Johnson, Vice President, Advancement

AREA SERVED:          Statewide

FEES AND/OR DUES:      Varies by service

AFFILIATIONS:         Evangelical Lutheran Church in America Illinois Synods

BRIEF DESCRIPTION OF LOCAL PROGRAM AND SERVICES:

Behavioral Health Services – Children’s Community Services
Northwest Suburbs (Foster Care, Adoption and Related
(Substance Abuse Treatment) Services)
Director: Mary Madsen
(847) 619-0849
Executive Director: John Schnier
(847) 635-1592

Behavioral Health Services – St. Matthew Center for Health (nursing & rehab)
Far Northwest Suburbs Administrator: Trina Springs-Rehder
(Counseling and Mental Health Services) www.StMatthewCenter.org
Director: Connie Yablonski (847) 825-5531
(773) 774-7555

Intact Family Services North – Shoreline Place, Wilmette
Far Northwest Suburbs (housing for seniors)
(773) 763-4720
Director: Karen Dawkins
(847) 251-6212
Senior Supervisor: Julie Hanson TTY: (847) 390-1460

BILINGUAL SERVICES PROVIDED:
Behavioral Health Services – Northwest Suburbs (847) 619-0849
Provides substance abuse assessments, outpatient treatment to Spanish-speaking individuals
Director: Mary Madsen

REMARKS OR ADDITIONAL INFORMATION: Adoption website: www.AdoptionIllinois.org
CATEGORY OF SERVICES: INFORMATION, ASSISTANCE AND REFERRAL

NAME OF AGENCY: MAINE COMMUNITY YOUTH ASSISTANCE FOUNDATION (MCYAF)

ADDRESS AND TELEPHONE: 1131 South Dee Road  
Park Ridge, IL 60068  
847-858-7090  
Website: www.mcyaf.com and www.facebook.com/MCYAF  
Email: tcollins@mcyaf.com

OFFICE HOURS: Monday - Friday, 8:00 a.m. – 5:00 p.m.

CONTACT PERSON: Teri Collins, PhD., Executive Director

STAFF:

AREA SERVED: Maine Township

FEES AND/OR DUES: None

AFFILIATIONS:
Advocate Lutheran General Hospital and Children's Hospital  
City of Des Plaines  
City of Park Ridge  
Community Consolidated School District 62  
Community Consolidated School District 64  
Cook County Department of Public Health  
Des Plaines Chamber of Commerce  
Des Plaines Fire Department  
Des Plaines Healthy Community Partnership  
Des Plaines Kiwanis  
Des Plaines Ministerial Association  
Des Plaines Park District  
Des Plaines Police Department  
Des Plaines Public Library  
Des Plaines Rotary  
Des Plaines Youth Commission  
East Maine School District 63  
Health Impact Collective of Cook County  
Illinois Liquor Control Commission  
The Juniper Center  
Keys to Recovery  
Loyola University School of Nursing  
Maine Township  
Maine Twp. High School District 207  
Maryville  
Mary Seat of Wisdom CRUX  
Niles Chamber of Commerce  
Niles Family Services  
Niles Park District  
Niles Police Department  
Niles Public Library  
Niles Teen Center  
Notre Dame College Prep  
Oakton Community College  
OCCHY  
Park Ridge Chamber of Commerce  
Park Ridge Community Fund  
Park Ridge Fire Department  
Park Ridge AM and PM Kiwanis  
Park Ridge Health Commission  
Park Ridge Police Department  
Park Ridge Park District  
Park Ridge Public Library  
Park Ridge Rotary  
Park Ridge Youth Commission  
Peers Services  
Presence Health  
Rosemont Chamber of Commerce  
Senator Laura Murphy  
State Representative Marty Moylan  
US Representative Jan Schakowsky  
Village of Niles

BRIEF DESCRIPTION OF PROGRAMS AND SERVICES: MCYAF is dedicated to the prevention of adolescent drug and alcohol prevention and the promotion of positive mental health in Maine Township. MCYAF is a community coalition of residents, schools, government, law enforcement, civic organizations, faith communities, businesses and youth helping kids make healthy choices with an emphasis on drug and alcohol prevention. MCYAF utilizes nationally recognized and evidence-based programs to help communicate with parents and youth and is considered the leader in substance abuse prevention in Maine Township. We provide educational materials and sponsor programs aimed at helping parents navigate the teen years with their children. The MCYAF youth program offers service and leadership opportunities for teens.

BILINGUAL SERVICES PROVIDED: Some substance abuse prevention materials and presentations are provided in Spanish.

ADDITIONAL INFORMATION: Monthly Coalition meetings are open to the public for anyone interested in supporting a healthy community initiative. Meetings are held the fourth Thursday of the month, 8:30 a.m. – 10:00 a.m., at the District 207 Administration Board Room at Maine South High School, 1111 S. Dee Road, Park Ridge, IL 60068.
CATEGORY OF SERVICES: EDUCATIONAL SERVICES
SCHOOLS

NAME OF AGENCY: MAINE EAST HIGH SCHOOL

ADDRESS AND TELEPHONE: 2601 W. Dempster
Park Ridge, IL 60068
(847) 825-4484
FAX: (847) 825-1636

OFFICE HOURS: Monday - Friday: 7:30 a.m. - 4:00 p.m.

CONTACT PERSON: Mr. Victor A. DiPrizio, Director of Student Personnel Services

STAFF: Dr. Ruth Shook-Orr, Psychologist
Mr. Peter McBride, Social Worker
Ms. Meagan Geurts, Social Worker
Ms. Erin Lawler, Social Worker

AREA SERVED: Specifically defined area in Maine Township

FEES AND/OR DUES: None for students residing in the Maine East attendance area.

AFFILIATIONS: Accredited by the North Central Association

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
Social work and psychological services for Maine East students

BILINGUAL SERVICES PROVIDED: Bilingual program in Spanish, Polish and Gujarati

REMARKS OR ADDITIONAL INFORMATION:
CATEGORY OF SERVICES

- ADOLESCENT SERVICES
- RECREATIONAL PROGRAMS
- AUTISM
- SENIOR SERVICES
- CHILDREN'S SERVICES
- YOUTH SERVICES
- DEVELOPMENTALLY AND PHYSICALLY DISABLED SERVICES
- DISABLED SERVICES

NAME OF AGENCY: MAINE-NILES ASSOCIATION OF SPECIAL RECREATION

ADDRESS AND TELEPHONE:

.website 6820 Dempster Morton Grove, IL 60053 
(847) 966-5522
Relay System: (800) 526-0844
FAX: (847) 966-8340
Website: www.mnasr.org
Email: sbear@mnasr.org

OFFICE HOURS: 9:00 a.m. - 5:00 p.m.

CONTACT PERSON: Suzanne Bear, Executive Director

STAFF:

- Jennifer Gebeck, Superintendent of Recreation
- Kat Hamilton, Support Staff Manager
- Kelly Brunning, Senior Operations Manager
- Lauren Ruiz, Program Manager
- Katie Weadley, Inclusion Manager
- Barbara Saunders, Public Information Manager
- Tom Byczek, Business Manager
- Beth Kimura, Recreation Specialist
- Mel Lofgren, Recreation Specialist
- Alexandra Walch, Recreation Specialist
- Liam Ryan, Recreation Specialist
- Stella Liponi, Liponi Liaison
- Claudia Werner, Registrar
- Mary Ann Minelli, Front Office Coordinator
- Certified, professionally trained recreation specialists with degrees in either Therapeutic Recreation or Special Education or Allied Fields

AREA SERVED: Maine and Niles Townships

FEES AND/OR DUES: Program fees charged to participants. Scholarship money available to those in financial need. Transportation scholarships or reduced fees are not available for out-of-district participants.

AFFILIATIONS: Park Districts in Maine and Niles Townships and the Village of Lincolnwood.

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

M-NASR provides comprehensive special recreation opportunities for individuals of all ages and disabilities. Included are emotional and mental impairments, learning disabilities, behavior disordered, pre-school children in early childhood programs, speech and hearing impaired, visually impaired, Cerebral Palsy, Muscular Dystrophy, Multiple Sclerosis, seizure disorders and stroke/cardiovascular conditions.

Pick-up point transportation is available based on need for particular programs. M-NASR offers year-round programming, seven days a week including summer day camps, overnight and week-long outings, vacation trips and other weekend special events. NOTE: Transportation available for certain programs offered by M-NASR.

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:
CATEGORY OF SERVICES: EDUCATIONAL SERVICES

SCHOOLS

NAME OF AGENCY: MAINE SOUTH HIGH SCHOOL

ADDRESS AND TELEPHONE: 1111 S. Dee Rd.
Park Ridge, IL 60068
(847) 825-7711
FAX: (847) 692-8210
Website: www.south.maine207.org

OFFICE HOURS: Monday - Friday: 7:30 a.m. – 3:30 p.m.

CONTACT PERSON: Mr. Kevin Scotellaro, Director of Student Personnel Services
kscotellaro@maine207.org

STAFF:
Laurel Grogger, Special Education Department Chair
lgrogger@maine207.org
Mrs. Mary Angioletti, Social Worker
mangioletti@maine207.org
Janet Radziszewski, Social Worker
jradziszewski@maine207.org
Mr. Steven Mihalopoulos – Psychologist
smihalopoulos@maine207.org
Mrs. Stephanie Maksymi, Career Counselor
smaksymi@maine207.org
Mrs. Brenda Keeley, School Nurse
bkeele1@maine207.org
Mrs. Peggy Kendrick, School Nurse
pkendrick@maine207.org

AREA SERVED: Specifically defined area

FEES AND/OR DUES: None for students who reside in the district.

AFFILIATIONS: Accredited by the North Central Association

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
Social work and psychological services for Maine South students.
Educational and personal counseling for students.
College and career counseling for students.
Annual fall college night.
Career Night every other year.
Social work services available one evening per week.

BILINGUAL SERVICES PROVIDED: No

REMARKS OR ADDITIONAL INFORMATION:
Maine Township Agency Directory
Supervisor Laura J. Morask

MAINE TOWNSHIP

1700 Ballard Road
Park Ridge, IL 60068
(847) 297-2510
FAX: (847) 297-1335
Website: www.mainetownship.com

Maine Township Highway Department
1401 Redeker Road
Des Plaines, IL 60016
(847) 297-5225
FAX: (847) 297-8723

OFFICE HOURS: Monday - Friday: 9:00 a.m. to 5:00 p.m.- some evening hours available by appointment

OFFICIALS:
- Supervisor: Laura J. Morask
- Clerk: Peter Gialamas
- Assessor: Susan Moylan Krey
- Highway Commissioner: Walter Kazmierczak
- Trustee: Kimberly Jones
- Trustee: David Carrabotta
- Trustee: Claire McKenzie
- Trustee: Susan Sweeney

CONTACT PERSON: Dayna Berman, Administrator

STAFF:
- Doriene Prorak, Assistant to the Supervisor
- Denise Jajko, Payroll and Accounting

AREA SERVED: Maine Township-Boundaries are South-Devon Avenue, North-Central Road, East-Harlem Avenue, and West-Mt. Prospect Road.

FEES AND/OR DUES: None

AFFILIATIONS: Cooperation with all community and other government agencies.

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
See additional entries under Maine Township for services.

BILINGUAL SERVICES PROVIDED: Spanish and Polish

REMARKS OR ADDITIONAL INFORMATION:
CATEGORY OF SERVICES: GOVERNMENT SERVICES
REAL ESTATE ASSISTANCE

NAME OF AGENCY: MAINE TOWNSHIP
ASSESSOR’S OFFICE
SUSAN MOYLAN KREY, ASSESSOR

ADDRESS AND TELEPHONE: 1700 Ballard Road
Park Ridge, IL 60068
(847) 297-2510
FAX: (847) 297-1335
Website: www.mainetownship.com

OFFICE HOURS: Monday - Friday: 9:00 a.m. to 4:00 p.m.

CONTACT PERSON: Elizabeth Coy, Chief Deputy Assessor

STAFF: Dee Phillips, Deputy
Sam Dababneh, Deputy
Debra Babich, Deputy

AREA SERVED: Maine Township-Boundaries are South-Devon Avenue, North-Central Road, East-Harlem Avenue, and West-Mt. Prospect Road.

FEES AND/OR DUES: None

AFFILIATIONS: Cook County

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
Assist with Property Tax Appeals to Board of Review & Cook County Assessor
Senior Citizen Exemption
Senior Freeze Exemption
Homeowner Exemption
Disabled Persons’ Exemption
Disabled Veterans’ Exemption
Returning Veterans’ Exemption
Assessment information
Board of Review Information
Property variances
Assist taxpayers, realtors, appraisers, etc. with property index numbers
Legal descriptions of property
Your special liaison regarding property assessment problems
Computer on-line with Cook County
Permits recorded
File Assessment Complaints
Maintain copy of Sidwell maps
Assist with questions related to real estate property tax bills
Assist completing Cook County Treasurer Deferral Program paperwork for residents

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:
CATEGORY OF SERVICES: GOVERNMENT SERVICES

NAME OF AGENCY: MAINE TOWNSHIP
CLERK’S OFFICE
PETER GIALAMAS, TOWNSHIP CLERK

ADDRESS AND TELEPHONE: 1700 Ballard Road
Park Ridge, IL 60068
(847) 297-2510
FAX: (847) 297-1335
Website: www.mainetownship.com

OFFICE HOURS: Monday - Friday: 9:00 a.m. to 5:00 p.m.
Passport application acceptance Monday - Friday: 9:00 a.m. to 4:00 p.m.
Saturday: 9:00 a.m. to 12:00 noon (during vehicle sticker season only)

CONTACT PERSON: Wiesia Tytko, Chief Deputy Clerk

STAFF: Roz Luburich, Deputy Clerk
Annette Galante, Deputy Clerk
Cathy Fredericksen, Deputy Clerk

AREA SERVED: Maine Township - Boundaries are South-Devon Avenue, North-Central
Road, East-Harlem Avenue, and West-Mt. Prospect Road.

FEES AND/OR DUES: None

AFFILIATIONS: Township Clerk’s Association of Cook County
Township Officials of Illinois

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

- Voter registration
- Free Notary Public Services
- Senior Citizen RTA passes
- Passport Services
- Temporary handicapped parking cards
- Republic Services Refuse and Yard Waste Stickers
- Cook County vehicle stickers
- Illinois State Maps
- Hunting and fishing licenses
- Maine Township Maps
- Absentee Ballot Applications
- Neighbor to Neighbor Packets
- Election information and referral

BILINGUAL SERVICES PROVIDED: Polish

REMARKS OR ADDITIONAL INFORMATION:
CATEGORY OF SERVICES
CRISIS INTERVENTION
EMERGENCY SERVICES
FAMILY SERVICES
FOOD PANTRY
GOVERNMENT SERVICES
INFORMATION, ASSISTANCE AND REFERRAL
OUTREACH SERVICES
PUBLIC AID
SENIOR SERVICES
WELFARE

NAME OF AGENCY: MAINE TOWNSHIP FOOD PANTRY
GENERAL ASSISTANCE DEPARTMENT

ADDRESS AND TELEPHONE:
1700 Ballard Road
Park Ridge, IL 60068
(847) 297-2510
FAX: (847) 297-1335
Website: www.mainetownship.com

OFFICE HOURS: Maine Township General Assistance office hours are 9:00 am – 5:00 pm
Monday – Friday. Maine Township Emergency Food Pantry receives
donations during the above office hours. Food Pantry distribution hours are
Tuesday and Friday 1:00 pm – 4:30 pm

CONTACT PERSON: Carol Langan- Maine Township Food Pantry Coordinator
clangan@mainetown.com

STAFF: Carol Langan- Maine Township Food Pantry Coordinator

AREA SERVED: Greater Maine Township - Boundaries are Devon on the South; Central on
the North; Harlem on the East; Mt. Prospect Road on the West. These
boundaries include Niles, Morton Grove, Glenview, Park Ridge, Des Plaines,
Rosemont.

FEES AND/OR DUES: None

AFFILIATIONS: Cooperation with all community and government agencies.
TOCC (Township Officials of Cook County)
TOI (Township Officials of Illinois)
Park Ridge Human Needs Task Force

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
Only non-perishable items are provided twice monthly. Client must complete an application and submit
required documents. This program has income guidelines based on 300% of the poverty level.

BILINGUAL SERVICES PROVIDED:
Polish and Spanish

REMARKS OR ADDITIONAL INFORMATION:
CATEGORY OF SERVICES
FINANCIAL ASSISTANCE  SENIOR TRANSPORTATION
FOOD PANTRY  TRANSPORTATION
GOVERNMENT SERVICES  WELFARE
INFORMATION, ASSISTANCE AND REFERRAL
PUBLIC AID

NAME OF AGENCY: MAINE TOWNSHIP
GENERAL ASSISTANCE OFFICE

ADDRESS AND TELEPHONE: 1700 Ballard Road
Park Ridge, IL  60068
(847) 297-2510
FAX: (847) 297-1335
Website: www.mainetownship.com

OFFICE HOURS: Monday - Friday: 9:00 a.m. - 5:00 p.m.

CONTACT PERSON: Marsha Warnick, Director of General Assistance
mwarnick@mainetown.com

STAFF: Kathy Sabbini, Assistant GA Director
Luz Meneses, Case Manager
Karen Cohen, LCSW, Senior & Disability Advocate
John Ulrey, M.P.A., Senior & Disability Information Specialist

AREA SERVED: Maine Township - Boundaries are Devon Ave. on South; Central on North;
Harlem on the East; Mt. Prospect Road on West. These boundaries include
Niles, Morton Grove, Glenview, Park Ridge, Des Plaines and Rosemont.

FEES AND/OR DUES: None

AFFILIATIONS: Cooperation with all community and other government agencies
TOI (Township Officials of Illinois)
TOCC (Township Officials of Cook County)
Park Ridge Human Needs Task Force

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
This office provides Welfare Assistance through the Maine Township General Assistance Program for all
qualified residents. We are the first step in the Public Aid process and work in conjunction with all existing
State and Federal Government programs. Additionally, we provide TANF, AABD, and SNAP applications. All
resident inquiries are evaluated with the intent to help those who qualify for the additional State/Federal
programs such as Benefit Access, Medicare D, QMB, Special Help Program, and Access to Care. LIHEP
assistance for which Maine Township acts as an intake site.

BILINGUAL SERVICES PROVIDED: Spanish and Polish

REMARKS OR ADDITIONAL INFORMATION:
We have a Food Pantry. We act as an Intake site for the LIHEAP (Energy Assistance) Program and the
Access to Care program. Our office also provides filing via the computer for the BENEFIT ACCESS
PROGRAM as no paper applications are available. We also provide Citizenship Applications, and SHIP
(Senior Health Insurance Program) counselors to assist with Medicare D enrollment and other senior insurance
issues. Passport applications are available through our Clerk’s office.
NAME OF AGENCY: MAINE TOWNSHIP INFORMATION AND ASSISTANCE FOR SENIORS AND THE DISABLED

ADDRESS AND TELEPHONE: 1700 Ballard Road Park Ridge, IL 60068
(847) 297-2510 FAX: (847) 297-1335 Website: www.mainetownship.com

OFFICE HOURS: Monday - Friday: 9:00 a.m. to 5:00 p.m.

CONTACT PERSON: Marsha Warnick, Director of General Assistance mwarnick@mainetown.com

STAFF:
- John J. Ulrey, M.P.A., Senior and Disability Information Specialist, Qualified SHIP (Senior Health Insurance Program) representative julrey@mainetown.com
- Karen Cohen, LCSW, Senior & Disability Advocate kcohen@mainetown.com

AREA SERVED: Maine Township-Boundaries are South-Devon Avenue, North-Central Road, East-Harlem Avenue, and West-Mt. Prospect Road. These boundaries include Niles, Morton Grove, Glenview, Park Ridge, Des Plaines, and Rosemont.

FEES AND/OR DUES: None

AFFILIATIONS:
- Cooperation with all community and government agencies to include Public Aid, Medicare, and the Social Security Administration. (TOCC) Township Officials of Cook County, (TOI) Township Officials of Illinois and Age Options.

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Information and referral to the elderly and their families. We cooperate and are familiar with ALL STATE and FEDERAL PROGRAM GUIDELINES concerned with the older adults and additional programs they might qualify.

BILINGUAL SERVICES PROVIDED: Polish and Spanish

REMARKS OR ADDITIONAL INFORMATION:

Information and Assistance. Applications are available for QMB (Qualified Medicare Beneficiary Program); SLIB (Special Low-Income Beneficiary programs). Benefit Access Applications are available along with assistance in completing the forms via computer. We also act as an intake site for LIHEAP (Low Income Home Energy Assistance Program). Certified SHIP (Senior Health Insurance Program) counselors are available to assist with Medicare D enrollment and other senior insurance issues upon appointment.
Maine Township Agency Directory

CATEGORY OF SERVICES
DISABLED SERVICES
GOVERNMENT SERVICES
INFORMATION, ASSISTANCE AND REFERRAL
MEALS ON WHEELS
OUTREACH SERVICES
SENIOR SERVICES
SENIOR TRANSPORTATION
TRANSPORTATION

NAME OF AGENCY:
MAINE TOWNSHIP
MAINELINES

ADDRESS AND TELEPHONE:
1700 Ballard Rd.
Park Ridge, IL 60068
(847) 297-2510
FAX: (847) 297-5914
Website: www.mainetownship.com

OFFICE HOURS:
Monday – Friday: 9:00 a.m. to 5:00 p.m.

CONTACT PERSON:
John Ulrey, M.P.A., Senior & Disability Information Specialist
julrey@mainetown.com
Marsha Warnick, Director of General Assistance
mwarnick@mainetown.com

STAFF:
Karen Cohen, LCSW, Senior & Disability Advocate
John Ulrey, M.P.A., Senior & Disability Information Specialist

AREA SERVED:
Maine Township – Boundaries are South-Devon Avenue, North-Central Road, East-Harlem Avenue, and West-Mt. Prospect Road. These boundaries include Niles, Morton Grove, Glenview, Park Ridge, Des Plaines, and Rosemont.

FEES AND/OR DUES:
None

AFFILIATIONS:
Cooperation with all community and government agencies to include Public Aid, Medicare, and the Social Security Administration. (ITASCSC) Illinois Township Association of Senior Center Services Committees, (TOCC) Township Officials of Cook County, (TOI) Township Officials of Illinois and Age Options.

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
MaineLines is a transportation program sponsored and subsidized by Maine Township. This program is for individuals disabled as certified by a doctor regardless of age or receiving Social Security Disability Benefits. The program has income guidelines based on 300% of the poverty level. Taxicab vouchers are issued at a nominal cost. All trips must either begin or end within the township boundaries which are Central Road on the North, Devon Road on the South, Harlem Road on the East and Mt. Prospect Road on the West. We incorporate parts of Morton Grove, Niles, Park Ridge, Des Plaines, Glenview and Rosemont.

BILINGUAL SERVICES PROVIDED:
Polish and Spanish

REMARKS OR ADDITIONAL INFORMATION:
CATEGOR Y OF SERVICES:  
COUNSELING  
FAMILY SERVICES  
YOUTH SERVICES

NAME OF AGENCY:  
MAINE TOWNSHIP  
MAINESTAY YOUTH & FAMILY SERVICES

ADDRESS AND TELEPHONE:  
1700 Ballard Road  
Park Ridge, IL  60068  
(847) 297-2510  
FAX: (847) 297-5914  
Website: www.mainetownship.com/mainestay

OFFICE HOURS:  
Monday - Thursday: 9:00 a.m. – 8:00 p.m.  
Fridays: 9:00 p.m. – 5:00 p.m.

CONTACT PERSON:  
Richard Lyon – Director

STAFF:  
Anna Lydka – Assistant Director  
Jesse Cornejo – Family Therapist  
Naomi Bowman – Family Therapist  
Robert Barder – Family Therapist  
Anne Camarano – Youth Program Coordinator  
Oksana Bukaczyk – Agency and Program Coordinator  
Austin Kelso – Office Manager

AREA SERVED:  
Maine Township

FEES AND/OR DUES:  
Counseling services are offered on a sliding fee scale. All programs are free or low cost. No one will be turned away due to inability to pay.

AFFILIATIONS:  
Association of Illinois Township Committees on Youth (AITCOY)  
Illinois Department of Financial & Professional Regulation (IDFPR) CEU Sponsor

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:  
MaineStay supports the growth of healthier families in the Maine Township community by providing affordable strength-based counseling in English, Spanish, and Polish and comprehensive programs focused on prevention and education. Their family therapists work with residents of all ages to address many common concerns such as anxiety, depression, anger, and family conflict. MaineStay offers child, adolescent, and adult psychiatric services for those in need of medication. They provide various psychoeducational groups for youth and adults including a parenting class, parent support group, anger management group, anxiety group and teen therapy group. Programs for at-risk youth include mentoring, summer camp, art, and restorative justice initiatives such as a peer jury and community service. MaineStay also hosts free professional development CEU workshops and community education events throughout the year.

REMARKS OR ADDITIONAL INFORMATION:
CATEGORY OF SERVICES

RECREATIONAL PROGRAMS
EDUCATIONAL SERVICES
SENIOR SERVICES

NAME OF AGENCY:

MAINE TOWNSHIP
MAINESTREAMERS

ADDRESS AND TELEPHONE:

1700 Ballard Road
Park Ridge, IL 60068
(847) 297-2510
FAX: (847) 297-1335
Website: www.mainetownship.com

OFFICE HOURS:

Monday - Friday: 9:00 a.m. to 5:00 p.m.

CONTACT PERSON:

Marie Dachniwsky - Director of MaineStreamers

STAFF:

Therese Tully, Assistant Director
Monika Jaroszewicz, Program Coordinator
Debra O’Brien, Senior Associate

AREA SERVED:

Maine Township-Boundaries are South-Devon Avenue, North-Central Road, East-Harlem Avenue, and West-Mt. Prospect Road.

FEES AND/OR DUES:

None

AFFILIATIONS:

ITASCSC (Illinois Township Association of Senior Citizens Services Committee), Northwest Suburban Senior Directors, A.I.S.C. (Association of Illinois Senior Centers), National Council on Aging

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Maine Township Residents 55 years of age and older
* Classes – Computer, Aerobics, Yoga, Zumba, Rules of the Road, & more
* Day and Long Distance Trips
* Evening and Weekend Programs
** * Monthly Bingo and Movie
* Monthly Luncheons
* Recreational and Educational programs
* Health Programs
* Informative Lectures
<table>
<thead>
<tr>
<th>CATEGORY OF SERVICES</th>
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<tbody>
<tr>
<td>CRISIS INTERVENTION</td>
</tr>
<tr>
<td>YOUTH SERVICES</td>
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<table>
<thead>
<tr>
<th>NAME OF AGENCY:</th>
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<tbody>
<tr>
<td>MAINE TOWNSHIP</td>
</tr>
<tr>
<td>RECOVERY CONNECTION</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>ADDRESS AND TELEPHONE:</th>
</tr>
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<tbody>
<tr>
<td>1700 Ballard Rd.</td>
</tr>
<tr>
<td>Park Ridge, IL 60068</td>
</tr>
<tr>
<td>(847) 257-3577</td>
</tr>
<tr>
<td>FAX: (847) 257-7617</td>
</tr>
<tr>
<td>Website: <a href="http://www.mainetownship.com">www.mainetownship.com</a></td>
</tr>
</tbody>
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<table>
<thead>
<tr>
<th>OFFICE HOURS:</th>
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<tbody>
<tr>
<td>Monday – Friday 9:00 a.m. – 5:00 p.m.</td>
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<table>
<thead>
<tr>
<th>CONTACT PERSON:</th>
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</thead>
<tbody>
<tr>
<td>Marty Cook</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>STAFF:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mary Cook – 847-257-3577</td>
</tr>
<tr>
<td><a href="mailto:mccok@mainetown.com">mccok@mainetown.com</a></td>
</tr>
<tr>
<td>Jon Kaehn – 773-430-8794</td>
</tr>
<tr>
<td><a href="mailto:jkaehn@mainetown.com">jkaehn@mainetown.com</a></td>
</tr>
<tr>
<td>Nick Kanehl – 847-257-9594</td>
</tr>
<tr>
<td><a href="mailto:nkanehl@mainetown.com">nkanehl@mainetown.com</a></td>
</tr>
</tbody>
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<table>
<thead>
<tr>
<th>AREA SERVED:</th>
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<tbody>
<tr>
<td>Maine Township and the Greater Chicagoland area</td>
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</tbody>
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<table>
<thead>
<tr>
<th>FEES AND/OR DUES:</th>
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</thead>
<tbody>
<tr>
<td>None</td>
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<table>
<thead>
<tr>
<th>AFFILIATIONS:</th>
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<table>
<thead>
<tr>
<th>BRIEF DESCRIPTION OF PROGRAM AND SERVICES:</th>
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<tbody>
<tr>
<td>MTRC provides recovery support to emerging adults (18-32) years old that struggle with drug and alcohol addiction as well as mental health disorders.</td>
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<tr>
<td>- Weekly Friday night meeting (12 step)</td>
</tr>
<tr>
<td>- Weekly Thursday dual addiction therapy group</td>
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<table>
<thead>
<tr>
<th>BILINGUAL SERVICES PROVIDED</th>
</tr>
</thead>
<tbody>
<tr>
<td>n/a</td>
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<tr>
<th>REMARKS OR ADDITIONAL INFORMATION:</th>
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<tbody>
<tr>
<td>Please contact us for more information</td>
</tr>
<tr>
<td>CATEGORY OF SERVICES</td>
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<tr>
<td>--------------------------------------</td>
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| NAME OF AGENCY:                      | MAINE TOWNSHIP           |
|                                      | OFFICE OF EMERGENCY MANAGEMENT |
| ADDRESS AND TELEPHONE:               | 1700 Ballard Rd.          |
|                                      | Park Ridge, IL 60068      |
|                                      | (847) 297-5911            |
|                                      | FAX: (847) 257-7617       |
|                                      | Website: www.mainetownship.com  |
|                                      | www.mainetwoem.org        |

| OFFICE HOURS:                        | 24 hours                 |

| CONTACT PERSON:                      | Dagmar Rutzen, Director  |

| STAFF:                               |                          |

| AREA SERVED:                         | Unincorporated Maine Township |

| FEES AND/OR DUES:                    | None                      |

| AFFILIATIONS:                       | Illinois Emergency Services Management Association |
|                                    | Illinois Law Enforcement Alarm System               |
|                                    | Illinois Search and Rescue Council                  |
|                                    | International Association of Emergency Managers    |
|                                    | Medical Reserve Corp of Illinois                    |
|                                    | National Emergency Management Association           |
|                                    | Northern Illinois Emergency Management Consortium   |

| BRIEF DESCRIPTION OF PROGRAM AND SERVICES: | Provide disaster and emergency preparedness, response, recovery and mitigation services, education, and training for residents of the unincorporated sections of the township. |

| BILINGUAL SERVICES PROVIDED:           |                          |

| REMARKS OR ADDITIONAL INFORMATION:     | Membership open to anyone 18 years or older. |

| BILINGUAL SERVICES PROVIDED:           |                          |

| REMARKS OR ADDITIONAL INFORMATION:     | Special accommodations are available to persons with disabilities. |
CATEGORY OF SERVICES: EDUCATIONAL SERVICES
SCHOOLS
SENIOR SERVICES

NAME OF AGENCY: MAINE TOWNSHIP HIGH SCHOOL DISTRICT 207

ADDRESS AND TELEPHONE: 1131 South Dee Road
Park Ridge, IL  60068
(847) 696-3600
FAX: (847) 696-3254
Website: www.maine207.org

OFFICE HOURS: Monday - Friday: 7:30 a.m. - 4:00 p.m.

CONTACT PERSON: Joel W. Morris, Superintendent
Email: jmorris@maine207.org

STAFF:


FEES AND/OR DUES: None

AFFILIATIONS:

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
Education of young people in 9th-12th grade.
Community outreach programs such as the Gold Card Club for senior citizens.

BILINGUAL SERVICES PROVIDED: Spanish, Gujarati, Korean, Hindi, and Polish

REMARKS OR ADDITIONAL INFORMATION:
NAME OF AGENCY: Maine West High School
ADDRESS AND TELEPHONE: 1755 S. Wolf
Des Plaines, IL 60018
(847) 803-5755
FAX: (847) 803-5940
OFFICE HOURS: Monday - Friday: 7:30 a.m. – 3:30 p.m.
CONTACT PERSON: Dr. Claudia Rueda-Alvarez, Assistant Principal for Student Services
STAFF: Hannah Kratovec, Social Worker
Sara Wadhwa, Social Worker, Family Center Coordinator (bilingual)
Lynn Groeling, Psychologist
Cristina Ramirez, Psychologist (bilingual)
Brian Spicer, Psychologist
Eileen Khasho, Nurse
Katie DiSanza, Special Education Department Chair
AREA SERVED: Des Plaines
FEES AND/OR DUES:
AFFILIATIONS:
BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
Personal Counseling, psychological evaluations, case study evaluations, college/career counseling, crisis intervention counseling, and consultations with staff, parents and community resources.
Family Center- Information about resources, classes, counseling, and community outreach services
BILINGUAL SERVICES PROVIDED: Spanish and Polish interpreter available on request. Bilingual social worker – days and evenings.
REMARKS OR ADDITIONAL INFORMATION:
CATEGORY OF SERVICES: INFORMATION, ASSISTANCE AND REFERRAL OUTREACH SERVICES RESPITE CARE

NAME OF AGENCY: MSW SOCIAL SERVICES

ADDRESS AND TELEPHONE: 920 Granville Avenue Park Ridge, IL 60068 (847) 692-7757 FAX: (847) 825-3484 Website: www.mswparish.org

OFFICE HOURS: By Appointment

CONTACT PERSON: Linda Krol, Director of Social Services

STAFF: Volunteers

AREA SERVED: Mary Seat of Wisdom Parish and surrounding community

FEES AND/OR DUES:

AFFILIATIONS: Catholic Archdiocese of Chicago Parish Social Ministry cooperates with community churches & agencies.

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
A volunteer program providing:
- Information & referral regarding community resources and agencies
- Listings for babysitting and day care for children and elderly
- Elderly and respite care
- Outreach
- Emergency assistance (transportation, shopping, clothing, food)
- Support Groups:
  - A. Caring for aging parents
  - B. Bereaved and Grieved
- Blood drives for Life Source (twice yearly)
- Nursing home visiting
- Coat Drive

BILINGUAL SERVICES PROVIDED: No

REMARKS OR ADDITIONAL INFORMATION:
**NAME OF AGENCY:** MARYVILLE ACADEMY

**ADDRESS AND TELEPHONE:**
1150 N. River Road, Des Plaines, IL 60016
(847) 294-1999

Websites:
www.maryvilleacademy.org
www.FamilyBehavioralHealthClinic.com
www.JenSchool.org

Facebook: www.facebook.com  Maryville Academy
Maryville Crisis Nursery
Family Behavioral Health Clinic

Email: info@FBHClinic.com

**OFFICE HOURS:** Varies by program/see below

**CONTACT PERSON:** Varies by program/see below

**STAFF:** Varies by program/see below

**AREA SERVED:** Varies by program/see below

**FEES AND/OR DUES:** Varies by program

**AFFILIATIONS:**
- American Academy of Child & Adolescent Psychiatry
- Catholic Charities Chicago
- Catholic Charities USA
- Chicago Women in Philanthropy
- Child Welfare League of America
- City of Des Plaines
- Concordia University Chicago
- Council on Accreditation
- Courage House
- Crisis Nursery Coalition of Illinois
- Des Plaines Chamber of Commerce
- Des Plaines Ministerial Association
- Des Plaines Public Library
- Oakton Community College
- Presence Holy Family Medical Center
- Rotary Club of Des Plaines
- School District 214
- Society of St. Vincent de Paul
- Illinois Catholic Health Association

**BRIEF DESCRIPTION OF PROGRAM AND SERVICES:**
MARYVILLE ACADEMY: Maryville was founded in August 1883 and throughout our long history, we have cared for generations of youth and families in need. Today our direct service programs include family support services, healthcare programs, educational and youth development programs, and mental health services. Maryville administers the following programs:

- **Children’s Healthcare Center** – Chicago, serves the Chicagoland area; provides transitional and respite care for medically fragile children; 773-205-3606
- **Crisis Nursery** – Chicago, serves the Chicagoland area; a program that provides young children with 24-72 hour care and provides parents with crisis counseling, support, parenting education, and resource referrals; 773-205-3637
- **CYO** – Chicago, serves the Chicagoland area; athletic and afterschool programs for youth age 8-18 sponsored by Maryville; 312-491-3534
- **Family Behavioral Health Clinic** – Des Plaines, serves the surrounding area; provides outpatient therapy, substance abuse counseling, medicine management, court-ordered Anger Management classes and DUI classes for individuals and families; 847-390-3004
- **Golf Academy** – Des Plaines; provides children and young adults with golf and caddy training; 847-294-1834
- **IDJJ Transitional Home** – Des Plaines; transitional residential program that provides clinical care and life skills education for young men age 14-18 who have been referred by the Juvenile Justice System; 847-294-1999
- **Jen School** – Des Plaines, serves area school districts; alternative education school for male youth with behavioral and learning disabilities; 847-390-3020
- **Mom’s Recovery Home** – Chicago; residential program for pregnant and parenting adult women who are struggling with substance abuse issues and are at risk of losing custody of their children; 847-294-1999
- **Stephen Sexton Training Institute** – Des Plaines; seminars on mental health concerns which could lead to suicide; 847-294-1999
- **Supervised Visitation** – Des Plaines; court-ordered supervised visits to enable children to develop relationships with non-custodial parents; 847-294-1999

**BILINGUAL SERVICES PROVIDED:** English and Spanish

**REMARKS OR ADDITIONAL INFORMATION:**

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Maine Township Agency Directory

Supervisor Laura J. Morask
NAME OF AGENCY: MESSIAH LUTHERAN CHURCH AND CHILD CARE CENTER

ADDRESS AND TELEPHONE:

CHURCH
1605 Vernon Ave.
Park Ridge, IL 60068
(847) 823-6984
FAX: (847) 823-6996
Website: www.messiahparkridge.org
Email: office@messiahparkridge.org

CHILD CARE
1605 Vernon Ave.
Park Ridge, IL 60068
(847) 825-3767
Website: www.messiahchildcare.com
Email: messiahlutheranccc@gmail.com

OFFICE HOURS: Monday - Friday: 9:00 a.m. - 1:00 p.m.

CONTACT PERSON: Rev. Lynne Morrow, Pastor

STAFF: Rodney Richey, Office Manager
Karen Black, Child Care Director

AREA SERVED: Park Ridge, Des Plaines, Glenview, and Niles

FEES AND/OR DUES: None, except for child care center.

AFFILIATIONS: Evangelical Lutheran Church in America

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Sunday worship service: 10:15 a.m. year round
Educational programs (Children, youth, and adults)
Childcare hours: 6:30 a.m. – 5:30 p.m. M - F
Childcare center (Ages 3-5) and kindergarten (fee for services)
Youth programs
Community services
AA, CA, NAMI support Groups
Childcare Summer Camp (Christian-based)

BILINGUAL SERVICES PROVIDED:
Hope Korean Community Church Worship at 2:00 p.m. on Sundays
Hope Advent Center Russian Worship at 10 am Saturdays

REMARKS OR ADDITIONAL INFORMATION:
Open Communion Policy.
Facilities are fully accessible for persons with disabilities.
No staffed nursery.
CATEGORY OF SERVICES: SENIOR SERVICES

NAME OF AGENCY: METROPOLITAN ASIAN FAMILY SERVICES

ADDRESS AND TELEPHONE: 9015 N. Milwaukee
Niles, IL 60714
Phone (847) 824-9414
Fax (847) 824-9415 / (224) 612-5553
Website: www.mafsinc.com
E-mail: jahnavis@mafsinc.com

OFFICE HOURS: Monday – Friday 9:00 am – 5:00 pm

CONTACT PERSON: Jahnavi Bavisi
jahnavis@mafsinc.com

AFFILIATIONS: Age Options.

FEES AND/OR DUES: Most programs are free. Limited fees for some programs.

AREA SERVED: Chicago, Niles, Roselle, Lombard, Schaumburg, Carol Stream, Naperville, Orland Park, Vernon Hills, Algonquin and surrounded area.

STAFF:

BILINGUAL SERVICES PROVIDED: English, Gujrati, Hindi, Urdu, Punjabi, Marathi, Malyalam, Telugu

BRIEF DESCRIPTION OF YOUR PROGRAM AND SERVICES:
Metropolitan Asian Family Service is a non-profit organization. We provide the following services for seniors: home maker, adult day care, public aid, counseling, outreach services, nutrition site, food pantry.

REMARKS OR ADDITIONAL INFORMATION:
CATEGORy OF SERVICES: CHILDREN'S SERVICES
MENTAL HEALTH

NAME OF AGENCY: METROPOLITAN FAMILY SERVICES
CHILD & ADOLESCENT MENTAL HEALTH PROGRAM

ADDRESS AND TELEPHONE: Evanston Office Skokie Office
820 Davis Street Suite 450 5210 Main Street
Evanston, IL 60201 Skokie, IL 60077
(847) 328-2404 (847) 425-7500
FAX: (847) 328-1295 Website: www.metrofamily.org

OFFICE HOURS: 

CONTACT PERSON: Evanston Site: Gina Tabacchi, Program Supervisor 
Email: tabacchg@metrofamily.org

STAFF: Social Workers/counselors and child psychiatrist.

AREA SERVED: Child and Adolescent Mental Health -Maine Township and Evanston 
Adoption/Subsidized Guardianship, Cook County

FEES AND/OR DUES: Medicaid for Child and Adolescent Mental Health Services
* No fees for Adoption Preservation Program

AFFILIATIONS: United Way; Council on Accreditation; Department of 
Human Services-Office of Mental Health - Department of Children and 
Family Services

BRIEF DESCRIPTION OF YOUR PROGRAM AND SERVICES:

Child and Adolescent Mental Health Program: Services available for children and adolescents, age 3 to 17, 
who exhibit signs of serious emotional disturbance, such as depression, self-abusive behavior, problems in 
school functioning, conduct problems, sexual acting out, or other serious emotional problems requiring 
treatment. Services include mental health assessment; individual, family and group therapy; psychiatric 
evaluation and medication monitoring; and therapeutic respite services. Services are delivered in the home, 
school and community.

Adoption/Subsidized Guardian Preservation Program: Services available to families with adopted children or 
families with subsidized guardian arrangements, who may be experiencing a range of problems, such as 
adjustment problems; grief, educational problems; attachment difficulties; behavior problems; eating or sleeping 
problems; or medical/organic neurological disabilities. Services include individual and family counseling; 
support groups for children and parents; advocacy for special education needs; and 24-hour crisis intervention. 
Services are home and office based.

BILINGUAL SERVICES PROVIDED: Many of our services are available in Spanish

REMARKS OR ADDITIONAL INFORMATION: 
To make a referral, call our office directly and ask to speak to the intake worker.
CATEGORY OF SERVICES: LEGAL SERVICES

NAME OF AGENCY: METROPOLITAN FAMILY SERVICES LEGAL AID SOCIETY

ADDRESS AND TELEPHONE: One N. Dearborn, 10th Floor Chicago, IL 60601
(312) 986-4200
FAX: (312) 986-4016
INTAKE: (312) 986-4200 (9:00am – 4:30pm)

OFFICE HOURS: Monday - Friday: 8:30 a.m. - 5:00 p.m.

CONTACT PERSON: John Wolff, Intake/Paralegal Supervisor

STAFF: Miguel Keberlein, Executive Director
16 Attorneys, 4 Paralegals

AREA SERVED: Cook County - Case must be at the Daily Center, Markham or 555 W. Harrison

FEES AND/OR DUES: No legal fees are charged; but clients who can do so may need to pay certain court costs. Applicants must show they cannot afford a private attorney. There are maximum gross income levels allowed.

AFFILIATIONS: Illinois State Bar Association
Management Information Exchange

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
Legal assistance in the areas of divorce, domestic violence and custody, elder abuse, housing, consumer law, and human trafficking.

BILINGUAL SERVICES PROVIDED: Spanish

REMARKS OR ADDITIONAL INFORMATION:
Intake Specialists determine over the telephone whether an applicant is financially eligible and whether the case is one the Legal Aid Society accepts. Appointments are available at our downtown office and on the Chicago’s South Side and in South Suburban Cook County.

Supported primarily through private donations.
CATEGORY OF SERVICES: HOSPICE

NAME OF AGENCY: MIDWEST PALLIATIVE & HOSPICE CARECENTER

ADDRESS AND TELEPHONE:
2050 Claire Court
Glenview, IL 60025
(847) 467-7423
FAX: (847) 556-1515
Website: www.carecenter.org
Email: careinfo@carecenter.org

OFFICE HOURS: 24 hour patient care, 7 days a week

CONTACT PERSON: Admissions

STAFF
Jamie M. O'Malley, RN, MSN
President and CEO

AREA SERVED: Lake County, North & Northwest Suburbs, North/Northwest Chicago

FEES AND/OR DUES: Services can be covered by Medicare, Medicaid, or private insurance

AFFILIATIONS: JCAHO Accredited
National Hospice & Palliative Care Organization
Illinois State Hospice Organization

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
Midwest Palliative & Hospice CareCenter is setting the standard for world-class hospice, palliative care and grief support, with nationally recognized specialists providing exceptional care to patients and families. Every year, in 150 communities, we treat 3,200 palliative care and hospice patients as if they're our only one. For more information, call (847) 467-7423 or visit www.carecenter.org.

BILINGUAL SERVICES PROVIDED: Please call for more information.

REMARKS OR ADDITIONAL INFORMATION:
CATEGORY OF SERVICES
ALCOHOLISM
WOMEN/CHILDREN SERVICES

NAME OF AGENCY:
MIRACLE HOUSE, INC.

ADDRESS AND TELEPHONE:
510 E. Oakton St.
Des Plaines, IL 60018
(847) 803-2901
NO FAX
Website: www.miraclehousedp.org
Email: miraclehouseinc@yahoo.com

OFFICE HOURS:
Leave message on voice mail any time.

CONTACT PERSON:
Sandi Anderson or House Manager on Duty

STAFF:
Resident Manager

AREA SERVED:
All areas

FEES AND/OR DUES:
$110 weekly

AFFILIATIONS:
NONE

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
We are a transitional living house for women attempting to recover from the disease of alcoholism and drug addiction. We ask for a three-month commitment and encourage utilization of the principles and philosophy of 12 Step Recovery Groups.

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:
Requirements:
  5 days abstinence from alcohol/drug use
  No serious medical problems
  Ability to pay
  Employable
  Willingness to follow house rules
NAME OF AGENCY: VILLAGE OF MORTON GROVE
DEPARTMENT OF FAMILY AND SENIOR SERVICES

ADDRESS AND TELEPHONE: American Legion Memorial Civic Center
6140 Dempster St.
Morton Grove, IL 60053
(847) 470-5246
FAX: (847) 965-3075

OFFICE HOURS: Monday - Friday: 8:30 a.m. - 4:30 p.m.

CONTACT PERSON: Mary Senn, LCSW, ACSW
847-663-3072
Email: msenn@nssc.org

STAFF: Social Worker

AREA SERVED: Morton Grove

FEES AND/OR DUES: Varies for services rendered. No charge for social services.

AFFILIATIONS: North Shore Senior Center manages educational & recreational programs at the Morton Grove Senior Center.

North Shore Senior Center is also contracted by the Village to provide social services to Village resident of any age.

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
Municipal government providing a variety of services for the entire community, i.e., Teen Chore Program, taxi discount program, counseling, limited financial assistance, educational programming, advocacy, health screening, carrier watch program, LIHEAP applications, AARP Tax Preparation, SHIP (Senior Health Insurance Program), Volunteers, Caregiver Support Group, lending closet, information and assistance.

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:
The American Legion Memorial Civic Center has a variety of elegant rooms, which can be used for programmed activities, seminars, workshops, and social events. These rooms create an impressive setting at a reasonable cost.
CATEGORY OF SERVICES: FAMILY SERVICES, RECREATIONAL SERVICES, YOUTH SERVICES

NAME OF AGENCY: MORTON GROVE PARK DISTRICT

ADDRESS AND TELEPHONE: 6834 Dempster St.
Morton Grove, IL 60053
(847) 965-1200
FAX: (847) 965-7484
Website: www.mortongroveparks.com

OFFICE HOURS: Administration: Monday – Friday, 9:00 a.m. - 5:00 p.m.
Fitness Club: Monday - Thursday, 5:00 a.m. - 10:00 p.m.
Friday: 5:00 a.m. - 9:00 p.m.
Saturday and Sunday: 7:00 a.m. - 6:00 p.m.

CONTACT PERSON: Mike Hayes, Superintendent of Recreation

STAFF: Jeffrey Wait, Executive Director

AREA SERVED: Morton Grove

FEES AND/OR DUES: Cost varies for fitness club and recreation programs.

AFFILIATIONS: Morton Grove Baseball and Softball Association
Morton Grove American Youth Soccer Association

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
Providing quality recreation and park services. Offering facility rentals and a fitness center. Preschool for 2-5 year olds plus before and after school programs servicing districts #63, #67 and #70. Also, cultural arts, athletic programs, birthday parties, and outstanding gymnastics and dance programs along with community wide special events. Website: www.mortongroveparks.com

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:
Morton Grove Senior Services are now offered through village and programs are held at Morton Grove Senior Center (housed at American Legion Memorial Civic Center)
CATEGORY OF SERVICES: INFORMATION, ASSISTANCE AND REFERRAL

NAME OF AGENCY: VILLAGE OF MOUNT PROSPECT
HUMAN SERVICES DEPARTMENT / COMMUNITY CONNECTION CENTER

ADDRESS AND TELEPHONE: 50 South Emerson Street
Mount Prospect, IL 60056
(847) 870-5680
FAX: (847) 818-5321
Website: www.mountprospect.org
Email: humanservicesdept@mountprospect.org

OFFICE HOURS: Monday - Friday: 8:30 a.m. - 5:00 p.m.

CONTACT PERSON: Julie Kane, Human Services Director

STAFF: Victoria Bran, Deputy Human Services Director
Ginny Thomas, Senior Services Social Worker
Jill Heinking, Community Health Nurse
Nina Persino, Bilingual Social Worker
Esther Martinez, Police Counselor
Julie Jarosz, Secretary/Receptionist
Carol Baldini, Office Manager

AREA SERVED: Mount Prospect residents only (corporate limits)

FEES AND/OR DUES: Most services are provided free of charge or at a nominal charge.
If financially able, client may make a donation to the center.

AFFILIATIONS: Village of Mount Prospect

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
1. Information & Referral/Case management
2. Community outreach nursing
3. Medical Equipment lending closet
4. Individual, family or marital counseling
5. Practical assistance
6. Emergency financial assistance
7. Emergency food pantry
8. Notary public
9. Health Programs/Seminars
10. Homebound services
11. Summer Scholarships
12. Health screening
13. Senior clubs and organizations
14. Income tax assistance
15. Monthly Senior newsletter
16. Lifeline/Mail alert
17. Odd job referrals
18. Housing information
19. State & Federal economic programs
20. Hispanic outreach
21. Police Social Services
22. Paramedic Follow-up
23. Blood Pressure/Cholesterol Screening
24. Medicare D Assistance

BILINGUAL SERVICES PROVIDED: Spanish

REMARKS OR ADDITIONAL INFORMATION:
We have a South side branch that social worker Victoria Bran oversees. It is located at 1711 W. Algonquin Road, Mount Prospect, IL 60056. Phone number is (847) 506-4930. Hours are Monday thru Friday from 11:00 a.m. to 7:30 p.m. except on the Friday before the 2nd Saturday of the month when the hours are from 11:00 a.m. to 3:00 p.m. and the 2nd Saturday of the month hours are from 11:00 a.m. to 3:00 p.m.
NAMI (NATIONAL ALLIANCE ON MENTAL ILLNESS)
COOK COUNTY NORTH SUBURBAN

ADDRESS AND TELEPHONE:
8324 Skokie Blvd.
Skokie, IL 60077
(847) 716-2252
FAX: (847) 716-2253
Website: www.namiccns.org
Email: admin@namiccns.org

OFFICE HOURS:
10:00 am – 4:00 pm Monday, Tuesday, Thursday, and Friday

CONTACT PERSON:
Christine Somervill, Program Director
Susan Ockerlund, Development Director
Tracy Sommer, Business Manager
Fay Anderson, Office Administrator & Resource Specialist
Brian Rootberg, Peer Program Coordinator

AREA SERVED:
Deerfield, Des Plaines, Evanston, Glencoe, Glenview, Golf, Highland Park,
Kenilworth, southern Lake County, Lake Forest, Lincolnwood, Morton Grove,
Mt. Prospect, Niles, Northbrook, Northfield, Park Ridge, Prospect Heights,
Skokie, Wilmette, Winnetka, North and Northwest Chicago.

FEES AND/OR DUES:
$40.00 / Membership not required to use services

AFFILIATIONS:
NAMI National
NAMI-Illinois

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
NAMICCNS is a support and educational organization offering free classes, programs, and support groups for those coping with serious mental illness, their families, and others who are their friends and allies. We work to promote public education and destigmatization of mental illness, through community presentations, lectures, and advocacy events.

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:
The following is a partial list of our many services and programs. All free and confidential. Please call or check our website for more information.
* Family-to-Family - a 12 week class for family members of adult loved ones with serious mental illness.
* Basics for Parents – a 6 week class for parents of school age children and adolescents with mental health issues. Both classes provide information, resources and support.
* Family Support Groups – informal groups for those with adult loved ones with serious mental illness
* Parent Support Groups – informal groups for parents with children with mental health issues
* Connection Recovery Support Groups – informal groups for adults in recovery from mental illness
* Speakers Bureau provides educational presentations for civic groups, schools, libraries, etc.
* Bi-monthly educational programs every other month on various topics related to mental illness
NAME OF AGENCY: NATIONAL ABLE NETWORK
(Formerly Operation Able)

ADDRESS AND TELEPHONE: 180 N. Wabash, Suite 600
Chicago, IL 60601
Hotline number (312) 580-0389 or (312) 580-3335
Website: www.nationalable.org
Email: able@nationalable.org

OFFICE HOURS: Monday - Friday: 8:30 a.m. - 4:30 p.m.

CONTACT PERSON: Director

STAFF:

AREA SERVED:

FEES AND/OR DUES: None

AFFILIATIONS:

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Program for people age 50+
Training and retraining of skills for 50+
Career assessment and options
Job Club
Job Search Workshops free training, retraining and financial assistance for dislocated workers 50+
Resume preparation
Job Search Strategies for 50+
Career counseling

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:

Call for eligibility at (312) 580-0389 or (312) 580-3335
CATEGORY OF SERVICES
- FINANCIAL ASSISTANCE
- FOOD PANTRY
- INFORMATION, ASSISTANCE AND REFERRAL
- SENIOR TRANSPORTATION
- TRANSPORTATION

NAME OF AGENCY: NEW TRIER TOWNSHIP

ADDRESS AND TELEPHONE:
739 Elm Street
Winnetka, IL 60093
(847) 446-8202
FAX: (847) 446-1743
Website: www.newtriertownship.com

OFFICE HOURS: Monday - Friday: 9:00 a.m. - 5:00 p.m.

CONTACT PERSON: Brian Leverenz, Community Services Administrator (847) 446-8203

STAFF: Jeanne Rossiter, Social Services Administrator (847) 446-8201


FEES AND/OR DUES: NONE

AFFILIATIONS: Local Area Networks (LAN)
- North Suburban Service Council (NSSC)

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
Funds area agencies that provide social services to our residents. Provide General Assistance and other aid to residents. Access to Care intake site. Voter registration and assessor information can be obtained from the Township. Peer Jury Program. Also offer a food pantry, transportation assistance, daycare scholarships, and funding to local non-profits that serve our residents.

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:
We have no Saturday hours.
CATEGORY OF SERVICES: INFORMATION, ASSISTANCE AND REFERRAL

NAME OF AGENCY: NILES CHAMBER OF COMMERCE & INDUSTRY

ADDRESS AND TELEPHONE: 8060 W. Oakton St., Suite 101
Niles, IL 60714
(847) 268-8180
FAX: (847) 268-8186
Website: www.nileschamber.com
Email: contactus@nileschamber.com

OFFICE HOURS: Monday - Friday: 9:00 a.m. to 4:30 p.m.

CONTACT PERSON: Katie Schneider, Executive Director

STAFF: Brenda Zielinski, Administrative Assistant
Barb Karawacki, Membership Director

AREA SERVED: Niles and adjacent area

FEES AND/OR DUES: Dependent upon number of employees and other factors.

AFFILIATIONS: Illinois State Chamber of Commerce
Illinois Merchant Association
Illinois Association of Chamber Executives
U.S. Chamber of Commerce

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
To encourage the growth of existing businesses while giving proper assistance to any new firms or individuals seeking to locate in the Niles area.

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:
NAME OF AGENCY: NILES COMMUNITY CHURCH

ADDRESS AND TELEPHONE: 7401 W. Oakton Street
Niles, IL 60714
(847) 967-6921
FAX: None
Website: www.nilescommunitychurch.org
Email: nilescommunitychurch@gmail.com

OFFICE HOURS: Monday, Wednesday, Friday: 9:00 a.m. to 3:00 p.m.

CONTACT PERSON: Barbara Labno, Office Manager

STAFF: Steven Howery, Pastor

AREA SERVED: Niles and surrounding communities

FEES AND/OR DUES: None

AFFILIATIONS: Presbyterian Church (U.S.A.)

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
Worship Services 10:00 a.m. – Sunday's
Christian Education for all ages 9:45 a.m.
Fellowship for all ages 11:00 a.m.
Pastoral Care and Support during personal/family crisis
Social Programs
Variety of 12 Step groups meet weekly
English as a Second Language offered by Oakton Community College

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:
Sanctuary and first floor are handicapped accessible.
NAME OF AGENCY: VILLAGE OF NILES
NILES FAMILY SERVICES
DIV. OF VILLAGE OF NILES HUMAN SERVICES DEPT.

ADDRESS AND TELEPHONE: 999 Civic Center Dr. – 3rd Floor
Niles, IL 60714
(847) 588-8460
FAX: (847) 588-8454
Website: https://www.vniles.com
Email: ajh@vniles.com

OFFICE HOURS: Call to schedule an appointment
Monday, Tuesday, Thursday: 8:30 a.m. - 5:00 p.m. (evening hours by appointment only)
Wednesday, Friday: 8:30 a.m. - 5:00 p.m.
Saturday: 9:00 a.m. - 2:00 p.m. (by appointment only)

Food Pantry Hours: (Must be a current client)
M, T, Th. 9:30am – 11:30am & 2:30pm – 4:30pm
W, F 9:30am – 11:30am

CONTACT PERSON: Tony Hollenback, LCSW, Director of Family Services

STAFF: Maria Pacelli – Office Manager
Melanie Amin, MSW, LCSW, therapist, Seniors
Julene Lavelli, MSW, LCSW, RN, therapist
Beverly Wessels, MSW, ACSW, therapist, Seniors
Darren Brown, LCSW, therapist

AREA SERVED: Village of Niles residents and Niles schools only

FEES AND/OR DUES: Sliding scale, Medicare, Insurance approval, self-pay

AFFILIATIONS: Niles Family Services is a division of Village of Niles Human Services Department

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Niles Family Services is the Human Service Division of the Mayor’s Office in the Village of Niles available to all residents who live in the community. We offer a comprehensive multi-cultural approach to care including a Food Pantry, Financial Wellness Program, Counseling, Senior Social Work Support, Crisis Team, School Based Support (for Niles based schools) along with a strong partnership with our First Responders with a focus on prevention/early intervention using a holistic focus. Services are provided in English, Spanish, Russian, Polish, Urdu/Hindi and Arabic. Niles Family Services does accept Medicare and private insurance for our counseling services. A sliding scale is also available for those who are uninsured.

BILINGUAL SERVICES PROVIDED: Spanish, Hindi, Polish, Arabic, Urdu, Russian

REMARKS OR ADDITIONAL INFORMATION:
<table>
<thead>
<tr>
<th>CATEGORY OF SERVICES</th>
<th>FAMILY SERVICES</th>
<th>RECREATIONAL SERVICES</th>
<th>SENIOR SERVICES</th>
<th>YOUTH SERVICES</th>
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<tr>
<th>NAME OF AGENCY:</th>
<th>NILES PARK DISTRICT</th>
</tr>
</thead>
</table>

| ADDRESS AND TELEPHONE:  | 6676 Howard         |
|                         | Niles, IL 60714     |
|                         | (847) 967-6633      |
|                         | FAX: (847) 967-6639 |
|                         | Website: [www.niles-parks.org](http://www.niles-parks.org) |

| OFFICE HOURS:           | Monday, Tuesday, and Thursday - 8:30 a.m. - 8:00 p.m. |
|                        | Wednesday - 8:30 a.m. - 7:00 p.m. |
|                        | Friday - 8:30 a.m. - 6:00 p.m. |
|                        | Saturday - 9:00 a.m. - noon |

| CONTACT PERSON:         | Joseph V. Loverde, Executive Director |

**Board of Commissioners:**
- Charles L. Barbaglia
- Elaine E. Heinen
- Joe Romano
- William Terpinas, Sr.
- Ray Czarnik

**STAFF:**
- Jo Ann Raschillo, Executive Administrative Coordinator
- Tom Elenz, Finance Director
- Julie Luif, Director of Marketing
- Jim Majewski, Superintendent of Park Services
- Laurie Strzelecki, Program Supervisor
- Marty Stankowicz, Iceland Manager and Hockey Director
- Robin Brey, Office Manager
- Peter Dubs, Office Manager Golf
- Laura Newton, Tam Tennis Club Manager

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<tr>
<th>AREA SERVED:</th>
<th>Village of Niles Park District</th>
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| FEES AND/OR DUES:       | Depends on type of recreational program in which you wish to participate. |

**AFFILIATIONS:**

**BRIEF DESCRIPTION OF PROGRAM AND SERVICES:**

Niles Park District has a variety of recreational programs for seniors, adults, teens, youths and tots. Enjoy our year round ice rink, outdoor swimming pool, golf course, Pioneer Park’s mini-golf and batting cages.

**BILINGUAL SERVICES PROVIDED:**

**REMARKS OR ADDITIONAL INFORMATION:**

Stop by the Howard Leisure Center for complete listing of all our programs or visit us at [www.niles-parks.org](http://www.niles-parks.org)
CATEGORY OF SERVICES
LIBRARY
OUTREACH SERVICES

NAME OF AGENCY: NILES PUBLIC LIBRARY DISTRICT
(Effective July 1, 2017, Niles-Maine District Library)

ADDRESS AND TELEPHONE: 6960 Oakton St.
Niles, IL 60714
(847) 663-1234
FAX: (847) 663-1350
Website: www.nileslibrary.org
Email: books@nileslibrary.org

OFFICE HOURS: Monday - Thursday 9:00 a.m. - 9:00 p.m.
Friday 9:00 a.m. - 7:00 p.m.
Saturday 9:00 a.m. – 5:00 p.m.
Sunday: 1:00 p.m. - 5:00 p.m.

CONTACT PERSON: Susan Lempke, Library Director

STAFF: Cyndi Rademacher, Assistant Director
Sasha Vasilic, Publicity and Marketing Supervisor
Mikey Orzechowski, School Liaison
Clara Sheffer, Preschool Liaison
Donna Block, Teen Liaison

AREA SERVED: Niles, and parts of unincorporated Des Plaines and Glenview

FEES AND/OR DUES: None


BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
With a library card, borrow books, movies, music and videogames. Use online resources, public computers with internet and scanning equipment. Public notary and testing services also offered. Programs for all ages including computer classes and story times. Job search resources, citizenship and ESL classes. Materials available in Spanish, Polish, Gujarati, Korean, Russian and other languages.

BILINGUAL SERVICES PROVIDED: Spanish, Russian and Polish on request.

REMARKS OR ADDITIONAL INFORMATION:
Outreach and homebound delivery available
Study rooms available
Meeting rooms which include a sound system and computer projection equipment
Maker studios with digital recording equipment, vinyl cutter, laser cutter, and large format printer
CATEGORIES OF SERVICES

- CASE MANAGEMENT
- COUNSELING
- CRISIS INTERVENTION
- DEVELOPMENTALLY AND PHYSICALLY DISABLED SERVICES
- EMERGENCY RESPONSE SYSTEM
- GOVERNMENT SERVICES
- HEALTH CARE
- INFORMATION, ASSISTANCE AND REFERRAL
- INSURANCE/FINANCIAL COUNSELING
- LIBRARY
- MEALS ON WHEELS
- MENTAL HEALTH SERVICES
- NURSING
- OUTREACH SERVICES
- SENIOR NURSING CARE
- RECREATIONAL SERVICES
- SENIOR SERVICES
- SUPPORT SERVICES
- VOLUNTEER PROGRAM

NAME OF AGENCY: NILES SENIOR CENTER

ADDRESS AND TELEPHONE: 999 Civic Center Dr.
Niles, IL 60714
(847) 588-8420
FAX: (847) 588-8455
TTY: (847) 588-8487
Website: www.vniles.com
Email: seniorcenter@vniles.com

OFFICE HOURS: Monday - Friday: 8:30 a.m. - 5:00 p.m.; Evenings and weekends for events

CONTACT PERSON: Kelly Mickle, Senior Center Director
kam@vniles.com

STAFF:
- Marco Aviles, Maintenance
- Jolanta Banasiak, Receptionist
- Milcah Baraona, Program Coordinator
- Jaymi Blickhahn, Program Coordinator
- Chrisann Fahy, Program Coordinator
- Bernie Knapik, Administrative Assistant
- Monika Lucarz, Family Services Therapist
- Beverly Wessels, MSW, ACSW, LCSW
- Brigitte Powidzki, RN, BSN

AREA SERVED: Adults 55+; all ages general programming

FEES AND/OR DUES:
- Niles Residents- $20 individual, $30 for two at the same address
- Non-Niles Residents- $35 individual, $45 for two at the same address

AFFILIATIONS: The Niles Senior Center is a division of the Village of Niles Human Services Department

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
The Niles Senior Center offers programs to support the health, well-being and social needs of older adults.

BILINGUAL SERVICES PROVIDED:
Spanish, Polish

REMARKS OR ADDITIONAL INFORMATION:
- Recreational, Educational and Wellness Programs
- Volunteer Opportunities
- Social Work Services; Information & Referral, Counseling, Support Groups
- Meals on Wheels
- Medicare, Income Tax Assistance
- Income Tax Assistance
NAME OF AGENCY: NILES TEEN CENTER

ADDRESS AND TELEPHONE: 373 Golf Mill Center
Niles, IL 60714
Phone: (847) 588-6900
FAX: (847) 588-6925
Website: www.nilesteencenter.org
Email: teencenter@vniles.com

OFFICE HOURS: Teen Center regular hours: Tuesday – Friday 2:45 pm – 7:00 pm
Special hours and activities as arranged

CONTACT PERSON: Mark Williams- Niles Teen Center Director

STAFF: Halley Jacobs - Part-time Teen Center Supervisor
Ann Puleo - Part-time Teen Center Supervisor
Nick Pizzo - Part-time Teen Center Supervisor

AREA SERVED: Niles and all other surrounding communities
No residency requirement for membership

FEES AND/OR DUES: $20/year if a Niles resident
$35/year if not a Niles resident

AFFILIATIONS: Village of Niles

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
The purpose of the Niles Teen Center is to provide a welcoming, structured, and safe environment for local area teenagers to receive homework assistance, play games, spend time with friends, and develop social skills. Also, the Teen Center provides opportunities for additional experiences including community services, special activities and trips, and educational programs. Current information on available programming is available at www.NilesTeenCenter.org.

BILINGUAL SERVICES PROVIDED: No

REMARKS OR ADDITIONAL INFORMATION:
CATEGORY OF SERVICES
FINANCIAL ASSISTANCE
FOOD PANTRY
INFORMATION, ASSISTANCE AND REFERRAL

NAME OF AGENCY: NILES TOWNSHIP

ADDRESS AND TELEPHONE: 5255 West Main Street
Skokie, IL 60077-2191
(847) 673-9300
FAX: (847) 673-2981
Website: www.nilestownshipgov.com
Email: socialworker@nilestownshipgov.com

OFFICE HOURS: Monday - Friday: 9:00 a.m. - 5:00 p.m.

Food Pantry Hours:
Monday - Friday: 9:30 a.m. - 11:30 a.m. & 1:00 p.m. - 3:45 p.m.
Evening hours on Tuesdays

CONTACT PERSON: Jackie Walker-O'Keefe, LCSW - Director of General Assistance
Tony Araque – Food Pantry Coordinators (847) 983-0073

STAFF: Holly Zimmermann, MJ, LCSW

AREA SERVED: Niles Township - Skokie, Lincolnwood, Golf, part of Morton Grove and Niles East of Harlem, and Southeast corner of Glenview

FEES AND/OR DUES: None

AFFILIATIONS: Cooperation with all community and other government agencies.

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
General assistance and Emergency Assistance is available to eligible township residents. Information and referral services to other services in the community is provided. We also have a food pantry for township residents. Applications for Access to Care, passport agent, voter registration and Coast 2 Coast Rx cards are available. Maribeth Stein from Congresswoman Jan Schakowsky’s office is at the Township the second Tuesday of each month to assist with questions re: Medicare, Social Security and assistance for veterans. A representative from CEDA is at the Township every Monday to assist residents with Community Services Block Grant Programs.

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:
Senior Citizen Legal Aid Service for Niles Township residents by appointment only.
Niles Township is an intake site for the Access to Care Program.
**CATEGORY OF SERVICES:** EDUCATIONAL SERVICES

**NAME OF AGENCY:** NORTH COOK INTERMEDIATE SERVICE CENTER (NORTH COOK ISC)

**ADDRESS AND TELEPHONE:** 2340 Des Plaines River Road  
Des Plaines, IL 60018  
Main (630) 386-0883  
Office (847) 824-8300 x264

**OFFICE HOURS:** 8:30 AM – 4:30 PM Monday-Friday

**CONTACT PERSON:** Dr. Tom Bookler - Families in Transition Education Liaison  
Bruce Brown - ISC Director

**STAFF:** Masters Education, Ed.D

**AREA SERVED:** North Suburban Cook County School Districts

**FEES AND OR DUES:** No Cost

**AFFILIATIONS:** Association of Homeless Advocates in the North District (AHAND), Area 1 Homeless Program, Illinois State Board of Education (ISBE), McKinney-Vento Federal Legislation

**BRIEF DESCRIPTION OF PROGRAM AND SERVICES:**

Provide training in the educational rights of homeless children in the K-12 environment. Training offered free of charge to all school districts and all staff including administrators, counselors, social workers, school nurses, teachers, secretaries in school districts. Additionally training is available for shelter staff and other agencies and groups that work with homeless children, unaccompanied youth and their families. Advocate for the rights of homeless families under the McKinney-Vento Homeless Act and Illinois statutes and code. Mediate and hold Dispute Resolution Hearings for school districts and families that question the status of homelessness under the McKinney Vento Act.

**BILINGUAL SERVICES PROVIDED:** Upon special request. Some documents available in different languages.

**REMARKS OR ADDITIONAL INFORMATION:**

Contact our office any time that a family may have difficulty enrolling or staying in school due to loss of housing and lacking a fixed, regular, or adequate place of residency.
<table>
<thead>
<tr>
<th>CATEGORY OF SERVICES</th>
<th>EMERGENCY RESPONSE SYSTEM</th>
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<tr>
<td></td>
<td>EMERGENCY SERVICES</td>
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<td>FIRE DEPARTMENT</td>
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<td>GOVERNMENT SERVICES</td>
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**NAME OF AGENCY:** NORTH MAINE FIRE PROTECTION DISTRICT

**ADDRESS AND TELEPHONE:**
9301 Potter Road  
Des Plaines, IL 60016  
Business phone: (847) 297-5020  
FAX: (847) 297-2853  
FOR EMERGENCIES: 911  
Website: [www.northmainefpd.org](http://www.northmainefpd.org)

**OFFICE HOURS:** 24 hours a day, 7 days a week

**CONTACT PERSON:** Chief Robert McKay  
Email: mckay@nmfpd.org

**STAFF:**  
22 Professional Firefighters & Paramedics  
1 Fire Marshall  
2 Part-Time Fire Inspector

**AREA SERVED:** Unincorporated Maine Township

**FEES AND/OR DUES:** N/A

**AFFILIATIONS:** Various state and local related agencies

**BRIEF DESCRIPTION OF PROGRAM AND SERVICES:**
The North Maine Fire Protection District provides emergency fire and paramedic services to the unincorporated areas of Maine Township. Also provided are regular fire prevention inspections, safety inspections, educational programs, public information programs and assistance and counseling for juvenile fire setters.

**BILINGUAL SERVICES PROVIDED:**

**REMARKS OR ADDITIONAL INFORMATION:**
The North Maine Fire Department provides smoke detectors at $10 per unit.

The North Maine Fire Department is an integral part of Maine Township and is supported by the taxpayers of the district.

Voluntary home fire inspections are done at no cost to residents.
**CATEGORY OF SERVICES**

- ABUSE AND NEGLECT
- CASE MANAGEMENT
- INFORMATION, ASSISTANCE AND REFERRAL
- SENIOR SERVICES
- SUPPORT GROUP SERVICES
- VOLUNTEER PROGRAMS

**NAME OF AGENCY:**

NORTH SHORE SENIOR CENTER

**ADDRESS AND TELEPHONE:**

Arthur C. Neilsen, Jr. Campus  
161 Northfield Road  
Northfield, IL 60093  
(847) 784-6000  
FAX: (847) 784-6088  
Website: [www.nssc.org](http://www.nssc.org)

**OFFICE HOURS:**

Monday - Friday: 9:00 a.m. - 5:00 p.m.

**CONTACT PERSON:**

Katherine Honeywell, LCSW, - Director of Senior and Family Services  
khoneywell@nssc.org

**STAFF:**

Social Workers, Counselors & Psychologists

**AREA SERVED:**

Maine Township and from the northern border of Chicago to southern Lake County.

**FEES AND/OR DUES:**

We do not charge fees for most of the social service programs we provide. The House of Welcome Adult Day Services (for adults with Alzheimer's and other dementias) program offers day services for a daily fee, but we do offer a sliding-fee scale, if needed. There is a participation fee for some of our Lifelong Learning activities, but scholarships are available.

**AFFILIATIONS:**

- AgeOptions (Suburban Cook County Area Agency on Aging)
- Illinois Department on Aging
- National Council on Aging (NCOA)
- Accredited by CARF and the National Institute of Senior Centers (of NCOA)

**BRIEF DESCRIPTION OF PROGRAM AND SERVICES:**

- **General Case Management** – requires an assessment to determine individual’s needs. Services available could include: chore housekeeping, Community Care Program, Emergency Home Response System, Friendly Visiting Program, home-delivered meals, wellness education and more.
- **Lending Closet** – seniors can borrow durable medical equipment (walkers, canes, shower benches, etc.).
- **Benefits Counseling** – trained volunteers assist adults applying for and maintaining public entitlements.
- **Support Groups** – Alzheimer's disease, hearing, low vision, Parkinson's disease, caregivers and more.
- **Adult Protective Services** – we investigate reports of abuse, neglect and exploitation of seniors and adults with disabilities, aged 18-59.
- **House of Welcome Adult Day Services** – offers a unique program for people with Alzheimer's disease and other dementias.
- **Lifelong Learning** – offers seniors enrichment classes, community education programs, physical fitness activities and ability to connect with friends.

**BILINGUAL SERVICES PROVIDED:**

Adult Protective Services, Case Management and Community Care Program

**REMARKS OR ADDITIONAL INFORMATION:**

North Shore Senior Center was founded in 1956. Since our founding, we have partnered with older adults to redefine the process of aging. Our mission is to foster the independence and well-being of older adults, enhance their dignity and self-respect, and promote their participation in and contribution toward all aspects of community life.
CATEGORY OF SERVICES

HEALTH CARE
HOMEMAKER SERVICES
HOSPICE
SENIOR SERVICES

NAME OF AGENCY:

NORTH SHORE
UNIVERSITY HEALTHSYSTEM
HOME & HOSPICE SERVICES

ADDRESS AND TELEPHONE:

4901 Searle Parkway, Suite 160
P.O. Box 1006
Skokie, IL 60076-8006
(847) 475-2001
FAX: (847) 982-4344

OFFICE HOURS:

Monday - Friday: 8:30 a.m. - 5:00 p.m.
24- Hour answering services
Programs have on-call services, 24 hours/day

CONTACT PERSON:

Request Intake Department (847) 475-2001

STAFF:

Janet Sullivan: Sr. Vice President
Rita Lang: Director of Professional Services
Rita Ori: Director of Clinical Services

AREA SERVED:

Boundaries: NORTH Wisconsin Border
SOUTH North Avenue
EAST Lake Michigan
WEST Route 47

FEES AND/OR DUES:

Fees may be per visit or per day, depending on the program. Most services covered by Medicare, insurance, and managed care.

AFFILIATIONS:

Memberships: Illinois Home Care Council, National Association for Home Care, National Hospice Organization, Palliative Care Organization, Illinois Hospice and Palliative Care

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Services include intermittent skilled nursing care and certified nursing assistants; physical, occupational and speech therapists; comprehensive care for terminally ill patients (hospice program); IV therapy for pain management and selected IV medications, etc.; case management (medical social work)

BILINGUAL SERVICES PROVIDED:


REMARKS OR ADDITIONAL INFORMATION:

Accredited by the Community Health Accreditation Program (a National League for Nursing subsidiary)
Illinois Department of Public Health Licensure
Certified for Medicare and Medicaid
CATEGORY OF SERVICES
COUNSELING
HOUSING ASSISTANCE
INFORMATION, ASSISTANCE AND REFERRAL
SENIOR HOUSING SERVICES
SENIOR SERVICES

NAME OF AGENCY: NORTH WEST HOUSING PARTNERSHIP

ADDRESS AND TELEPHONE: 1701 E. Woodfield Road, Suite 203
Schaumburg, IL 60173
Office: (847) 969-0561
FAX: (847) 969-0564
Website: www.nwhp.net
Email: paulabush@nwhp.net
      michellehill@nwhp.net
      robynsandys@nwhp.net

OFFICE HOURS: Monday - Friday: 9:00 a.m. - 5:00 p.m.

CONTACT PERSON: Robyn Sandys, Executive Director
robynsandys@nwhp.net
Paula Bush, Associate Director
paulabush@nwhp.net

STAFF: Robyn Sandys, Executive Director
Paula Bush, Associate Director
Michelle Hill, Program Manager
Dawn Mocko, Office Assistant

AREA SERVED: Northwest suburbs and those communities served by the Northwest Municipal Conference

FEES AND/OR DUES: None

AFFILIATIONS: Northwest Schaumburg Association of Commerce & Industry
Illinois Association of Not for Profits

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
To provide leadership in the development and financing of a broad spectrum of housing options throughout the Northwest suburbs by:

1. HUD approved agency
2. Single Family Home Repair Program (Des Plaines, Hoffman Estates)
3. Researching and developing creative ways to meet the range of housing options.
4. Bringing together the resources needed to implement the community's housing needs.
5. Repairing, rehabilitating, and developing affordable housing.
6. Creating opportunities for employees to reside close to their places of employment.
7. Creating and developing affordable housing.
8. Free Housing Counseling
9. Down Payment Assistance Program
10. Free Home Buyer Education Workshops
11. Free Post Home Purchase Education Workshops
12. Senior Handyman Program (Arlington Heights, Buffalo Grove, Des Plaines, Mount Prospect, Palatine, Rolling Meadows, Palatine Township & Wheeling Township)

BILINGUAL SERVICES PROVIDED: Spanish upon request

REMARKS OR ADDITIONAL INFORMATION:
CATEGORY OF SERVICES  ABUSE AND NEGLECT  COUNSELING  WOMEN/CHILDREN SERVICES

NAME OF AGENCY: NORTHWEST CASA (Center Against Sexual Assault)

ADDRESS AND TELEPHONE: Maine Office: 415 W. Golf Road - Suite 47
Arlington Heights, IL 60005
Northwest CASA at the Civic Center
2100 North Ridge, Suite G-102
Evanston, IL 60201
24-Hour Hotline – (888) 802-8890
Phone: (847) 806-6526
Intake: (847)806-6526 x 17
FAX: (847) 806-6531
Website: www.nwcasa.org
Email: office@nwcasa.org

OFFICE HOURS: 9:00-5:00 Monday thru Friday with evening hours by appointment.
We also have a 24-hour crisis hotline (see above).

CONTACT PERSON: Caryn Brauweiler, Counseling Service Manager

STAFF: Counselors, Bi-Lingual Counselors, Legal Advocate, Medical Advocate,
Community Educators, Office Manager

AREA SERVED: Northwest Suburban Cook County and North Suburban Cook County

FEES AND/OR DUES: No charge for services.

AFFILIATIONS: Member - Illinois Coalition Against Sexual Assault
United Way

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
Northwest CASA provides individual, family, and group counseling for survivors of sexual violence and their
significant others. Counseling services are provided in English and Spanish. We provide 24/7 crisis intervention
through our Hotline. We provide 24/7 medical advocacy in 8 area hospitals (including Advocate Lutheran
General, Evanston, Skokie, Glenbrook, Northwest Community, Alexian Brothers, St. Alexius and St. Francis).
We provide 24/7 criminal justice advocacy at 28 police departments. We also provide community education,
professional training, and sexual abuse prevention education. All services are free.

BILINGUAL SERVICES PROVIDED: Spanish

REMARKS OR ADDITIONAL INFORMATION:
**NAME OF AGENCY:** NORTHWEST COMPASS, INC.

**ADDRESS AND TELEPHONE:**
1300 N. Northwest Hwy.
Mt. Prospect, IL 60056
(847) 392-2344
FAX: (847) 305-3972
Website: www.northwestcompass.org
Email: sinanov@northwestcompass.org

**OFFICE HOURS:**
Monday – Tuesday – Thursday: 8:30 a.m. - 5:00 p.m.
Wednesday: 8:30am – 7:00pm
Friday: 8:30am – 2:00pm

**CONTACT PERSON:**
Sonia Ivanov, Managing Director of Program Delivery
Maria Rose Gomez, Program Specialist – mrgomez@northwestcompass.org

**STAFF:** 15 staff persons

**AREA SERVED:** Townships of Maine, Wheeling, Palatine, Schaumburg, Hanover, Barrington and Elk Grove.

**FEES AND/OR DUES:** There are no fees for Northwest Compass programs/services; however, there are eligibility requirements to be met and some income restrictions for particular programs/services.

**AFFILIATIONS:** Alliance to End Homelessness in Suburban Cook County

**BRIEF DESCRIPTION OF PROGRAM AND SERVICES:**
Northwest Compass’s Mission is to enhance our community by providing emergency services, education and empowerment which foster personal responsibility for those who are vulnerable or in crisis. Northwest Compass, Inc. serves individuals and families residing in the Northwest Suburbs of Cook County, regardless of age, race, legal status or socio-economic background, with a variety of programs/services. These programs/services include, but are not limited to Information, Intake and Referral, Career Counseling, Transitional Living, Housing Education & Assistance, Money Management Education, Food Connection, HYPE (Help Youth on the Path to Empowerment), Legacy Corp, Legal Clinic, Volunteer Program and additional seasonal programs/services.

**BILINGUAL SERVICES PROVIDED:** Spanish, Russian, Polish, Bulgarian.

**REMARKS OR ADDITIONAL INFORMATION:**
Individuals and families are free to call us regarding the ways in which we may be able to assist them. Due to the volume of families we help, there may be times when an appointment is necessary to serve them better.
Maine Township Agency Directory

Supervisor Laura J. Morask

Table:

<table>
<thead>
<tr>
<th>CATEGORY OF SERVICES</th>
<th>NORTHWEST SUBURBAN COUNSELING SERVICE</th>
</tr>
</thead>
<tbody>
<tr>
<td>NAME OF AGENCY:</td>
<td>NORTHWEST SUBURBAN COUNSELING SERVICE</td>
</tr>
<tr>
<td>ADDRESS AND TELEPHONE:</td>
<td>637 E. Golf Road - Suite 210</td>
</tr>
<tr>
<td></td>
<td>Arlington Heights, IL 60005</td>
</tr>
<tr>
<td></td>
<td>(847) 228-6440</td>
</tr>
<tr>
<td>VOICE MAIL:</td>
<td>(847) 228-6440</td>
</tr>
<tr>
<td>FAX: (847) 359-8820</td>
<td>Website: none</td>
</tr>
<tr>
<td>OFFICE HOURS:</td>
<td>Days and evenings by appointment</td>
</tr>
<tr>
<td></td>
<td>Monday – Saturday</td>
</tr>
<tr>
<td></td>
<td>Monday – Friday 9:00 a.m. – 9:00 p.m.</td>
</tr>
<tr>
<td></td>
<td>Saturday 9:00 a.m. – 3:00 p.m.</td>
</tr>
<tr>
<td>CONTACT PERSON:</td>
<td>James R. Buchholz, LCSW</td>
</tr>
<tr>
<td>STAFF:</td>
<td></td>
</tr>
<tr>
<td>AREA SERVED:</td>
<td>Northwest Suburban Area</td>
</tr>
<tr>
<td>FEES AND/OR DUES:</td>
<td>Including Medicare. Most medical plans</td>
</tr>
<tr>
<td></td>
<td>accepted.</td>
</tr>
<tr>
<td>AFFILIATIONS:</td>
<td>National Association of Social Work</td>
</tr>
<tr>
<td></td>
<td>American Board Certified Clinical Social Worker</td>
</tr>
<tr>
<td>BRIEF DESCRIPTION OF PROGRAM AND SERVICES:</td>
<td>We utilize creative and innovative approaches to the social and emotional problems of individuals, couples and families. We are skilled in handling a broad range of social and emotional problems.</td>
</tr>
<tr>
<td>BILINGUAL SERVICES PROVIDED:</td>
<td>None</td>
</tr>
<tr>
<td>REMARKS OR ADDITIONAL INFORMATION:</td>
<td>We are currently seeking senior citizen clients. Additionally we provide Medicare mental health services.</td>
</tr>
</tbody>
</table>
CATEGORY OF SERVICES:  
CHILD CARE SERVICES
DAY CARE SERVICES

NAME OF AGENCY:  
NORTHWEST SUBURBAN DAY CARE CENTER

ADDRESS AND TELEPHONE:  
1755 Howard Avenue
Des Plaines, IL 60018-3025
Office: (847) 299-5103
Email: nwsdcc1970@att.net
Website: www.northwestsuburbandaycarecenter.com

OFFICE HOURS:  
Monday - Friday: 7:30 a.m. - 5:30 p.m.

CONTACT PERSON:  
Mary Freeman

STAFF:  
Mary Freeman - Executive Director
Kate Uyechi – Program Director
DCFS qualified teachers and assistants
Full time cook with food service sanitation certificate

AREA SERVED:  
Des Plaines and surrounding communities

FEES AND/OR DUES:  
Few provide on-site applications/approvals for the IDHS Child Care Subsidy Program. Families are assessed monthly fees, using the IDHS sliding fee schedule, based on their income and family size. No additional fees are charged above this co-payment.

AFFILIATIONS:  
ExceleRate Illinois
Action for Children
Cook County Child Care Resource and Referral

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

The Northwest Suburban Day Care Center is a not-for-profit, 501(c)(3) program that enables low-income parents to maintain employment and support their families by providing them with high-quality, affordable preschool on a sliding fee scale for children ages 15 months to five years.

Earned ExceleRate Illinois Silver Circle of Quality since 2014.

BILINGUAL SERVICES PROVIDED:  
Spanish

REMARKS OR ADDITIONAL INFORMATION:

- 48th year of service to our community
- Full-time, year round care
- Licensed through the Dept. of Children & Family Services
- Nutritious meals prepared each day, in accordance with Federal Food Program guidelines
- A daily pre-school curriculum with emphasis on kindergarten readiness
- A spacious and safe outdoor playground
CATEGORY OF SERVICES: SENIOR RESIDENTIAL

NAME OF AGENCY: OAKTON ARMS SENIOR RENTAL RETIREMENT COMMUNITY

ADDRESS AND TELEPHONE: 1665 Oakton Place
Des Plaines, IL 60018
(847) 827-4200
FAX: (847) 493-6526
Website: www.oaktonplace.com
Email: info@oaktonarms.com

OFFICE HOURS: 8:30 a.m. - 8:00 p.m.

CONTACT PERSON: Jay Lewkowitz, Executive Director

STAFF: Angie Batres, Social Director
Barbara Travis, Marketing Coordinator
Barbara Kottmeier, Resident Services Coordinator

AREA SERVED:

FEES AND/OR DUES: $2050 per month

AFFILIATIONS: Des Plaines Chamber of Commerce
Life Services Network of Illinois

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
Senior Citizen Congregate Living: Studio apartments with kitchenette and emergency call system; lunch and dinner provided; full range of activities; transportation; all utilities (except phone) included; satellite tv, housekeeping/maintenance services; free laundry facilities; long-term healthcare benefits at Oakton Pavillion.

BILINGUAL SERVICES PROVIDED: Polish, Spanish, and Italian

REMARKS OR ADDITIONAL INFORMATION:
Oakton Arms has space available for group meetings for organizations that need a meeting place.
Contact Barbara Billing for more information.
Adjoining closed passageway to Oakton Pavillion Nursing and Rehabilitation Center.
NAME OF AGENCY: OAKTON COMMUNITY COLLEGE

ADDRESS AND TELEPHONE:

**Des Plaines Campus**
1600 East Golf Road
Des Plaines, IL 60016
(847) 635-1600
FAX: (847) 635-1890

**Skokie Campus**
7701 Lincoln Avenue
Skokie, IL 6077
(847) 635-1400
FAX: (847) 635-1497

Website: [www.oakton.edu](http://www.oakton.edu)
Email: admission@oakton.edu

**OFFICE HOURS:**

**Enrollment Center**
Des Plaines – Room 1860
Skokie – Room A100
Monday -Thursday: 8:30 a.m. - 6:00 p.m.
Friday: 8:30 a.m. - 5:00 p.m.*
*Oakton is closed Friday-Sunday during the summer.

**AREA SERVED:** Illinois Community College District 535, which incorporates all of Maine Township.

**FEES AND/OR DUES:**

As of spring 2018, in-district tuition (for residents and employees of approved in-district companies) is $136.25/credit hour. Out-of-district residents and seniors pay different rates depending on the course. Tuition subject to change; for up-to-date information, check [www.oakton.edu/admission/costs_financial_aid/tuition_fees/index.php](http://www.oakton.edu/admission/costs_financial_aid/tuition_fees/index.php).

**AFFILIATIONS:**

Oakton is accredited by the Higher Learning Commission. It is a member of the Illinois Community College Board, the American Council on Education, the American Association of Community Colleges, and the Council on Higher Education Accreditation.

**BRIEF DESCRIPTION OF PROGRAM AND SERVICES:**

Established in 1969, Oakton Community College offers more than 80 associate’s degree and career certificate programs – and more than 2,500 courses – at its Des Plaines and Skokie campuses, in off-site location, and online. Students can transfer to more than 600 four-year institutions, or gain the skills they need to find the job of their dreams. Campus resources include two libraries, more than 40 student clubs, athletics, state-of-the-art science and health careers facilities, child care centers, and more.

**BILINGUAL SERVICES PROVIDED:**

Oakton offers free and low-cost ESL (English as a Second Language) courses at all levels in 31 locations. Day, evening, and weekend sessions are available. For information, visit [www.oakton.edu/conted/find_classes/ESL/index.php](http://www.oakton.edu/conted/find_classes/ESL/index.php).

**REMARKS OR ADDITIONAL INFORMATION:**

The College also offers continuing education through its Alliance for Lifelong Learning and Emeritus Program for seniors, and a wealth of cultural and educational events open to the public. Its free Koehnline Museum of Art mounts thought-provoking exhibitions, and the Performing Arts Center features theatrical and musical performances. Speakers, experts, and authors often give free lectures and presentations on campus.

The College provides on- and off-site training for local employers, and a Continuing Education for Health Professionals (CEHP) program offers dozens of courses approved for continuing education units through the Illinois Department of Financial and Professional Regulation.
CATEGORY OF SERVICES: COLLEGES
EDUCATIONAL SERVICES

NAME OF AGENCY: OAKTON COMMUNITY COLLEGE
ALLIANCE FOR LIFELONG LEARNING

ADDRESS AND TELEPHONE: 1600 E. Golf Road
Des Plaines, IL 60016
(847) 635-1808
FAX: (847) 635-1809

OFFICE HOURS: 8:15 a.m. - 5:00 p.m.

CONTACT PERSON: Dr. Merrill Irvin, Jr., Associate Vice President for Continuing Education,
Training and Workforce Development

STAFF: Linda Davis, Senior Manager of Adult Education

AREA SERVED: All of Maine, Niles, Northfield and Evanston Townships are in the Oakton
Community College District.

FEES AND/OR DUES: Some free ESL, GED and Literacy classes. Tuition varies.

AFFILIATIONS:

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

THE ALLIANCE FOR LIFELONG LEARNING serves the educational and growth needs of adults in the Oakton
Community College District. It offers a variety of courses, seminars, workshops, and other activities. People
from 18 to 90, from all walks of life participate in knowledge, skills and attitudes applicable to daily life.

The ESL program teaches listening, speaking, reading and writing skills and introduces students to the
American culture.

The Literacy Program is for American and intermediate level ESL students who have difficulty reading.

BILINGUAL SERVICES PROVIDED:

For persons whose native language is not American English, classes in English as a second language (ESL
program) are offered during the day and evening hours at several locations within the district.

REMARKS OR ADDITIONAL INFORMATION:
CATEGORY OF SERVICES: RESIDENTIAL HEALTH CARE

NAME OF AGENCY: OAKTON PAVILLION HEALTHCARE FACILITY

ADDRESS AND TELEPHONE: 1660 Oakton Place
Des Plaines, IL 60018
(847) 299-5588
FAX: (847) 493-6525
Website: www.oaktonplace.com
Email: info@oaktonarms.com

OFFICE HOURS: 8:30 a.m. - 5:00 p.m.

CONTACT PERSON: Jay Lewkowitz, LCSW – Executive Director
Maureen Krahl, RN - Administrator
Patricia Sordyl, RN – Admissions Coordinator

STAFF: Joanne Powers, Director of Nursing
Christy Czajka, MSW, - Social Services Director
Monzer Kaddour, MD – Medical Director

AREA SERVED: Northwest Suburbs

FEES AND/OR DUES: Range of $153 to $222 per day based on accommodations and level of care.

AFFILIATIONS: Life Services Network of Illinois/Joint Commission on Accreditation of Hospitals, Medicare, and Vitas Hospice
BC/BS, VA, AETNA, and CIGNA
Medicaid

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
Oakton Pavillon Healthcare Facility
  24-hour skilled nursing services
  Special diets
  Physical therapy
  Occupational therapy
  Speech therapy
  Rehabilitative nursing
  Social services/pastoral care
  Full range of activities
  Supportive Care
  Short term stays – respite
  Comprehensive Wound Care

BILINGUAL SERVICES PROVIDED: German, Polish, Spanish, Lithuanian, Russian, and Tagalog

REMARKS OR ADDITIONAL INFORMATION: Next door to Oakton Arms Retirement Community and has adjoining enclosed passageway.
CATEGORY OF SERVICES: COUNSELING
FAMILY SERVICES
YOUTH SERVICES

NAME OF AGENCY: OMNI YOUTH SERVICES

ADDRESS AND TELEPHONE: 1111 West Lake Cook Road
Buffalo Grove, IL 60089
(847) 353-1500
FAX: (847) 465-1964
Website: www.omniyouth.org

OFFICE HOURS: Monday - Thursday: 9:00 a.m. - 9:00 p.m.
Friday: 9:00 a.m. - 5:00 p.m.
Saturdays by appointment

CONTACT PERSON: Call intake at 847-353-1500 Ext 1664

STAFF: M.A., L.C.S.W., Counseling Staff
B.A., M.A., L.C.S.W., Youth Development Staff

AREA SERVED: Northwest Suburban Chicago Services: Maine Township, Fremont, Ela,
Vernon, Libertyville and Wheeling

FEES AND/OR DUES: Sliding scale based on family income, Insurance accepted

AFFILIATIONS: DCFS, DHS, DASA, Funded Providers, United Way
Township and Municipal Governments
A project of OMNI Youth Services with financial support from Cook County
Development Block Grants, and Discover Financial Services

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
Substance Abuse treatment, juvenile justice services and counseling, child abuse services, youth development programs, peer leadership services, family and individual counseling. Young Adult Recovery Program for individuals who are navigating through the recovery process. Substance abuse prevention services and community education and outreach.

The Resource Service Program primarily serves the communities of Prospect Heights and Wheeling and services are offered in English and in Spanish. While providing services that address basic immediate needs, the focus is to promote self-sufficiency and increased participation in the community. Services and programs include: afterschool tutoring and mentoring program, parenting classes, public benefit applications, community-based health and financial education and special events.

BILINGUAL SERVICES PROVIDED: Spanish

REMARKS OR ADDITIONAL INFORMATION: Non-profit agency founded in 1972.
CATEGORY OF SERVICES: COUNSELING
INFORMATION, ASSISTANCE AND REFERRAL

NAME OF AGENCY: OMNI YOUTH SERVICES
FAMILY OUTREACH PROGRAM

ADDRESS AND TELEPHONE:
Hawthorne School
2nd Floor, Entrance 3
200 Glendale
Wheeling, IL 60090
(847) 520-8856
Website: www.omniyouth.org

OFFICE HOURS: Monday thru Friday by appointment.

CONTACT PERSON: Jason Wynkoop, Associate Director
JWynkoop@omniyouth.org

STAFF:
Andrea Ensign, Program Coordinator
Susana Becker, Family Outreach Specialist

AREA SERVED:
Village of Wheeling Residents and residents of Prospect Heights.

FEES AND/OR DUES:
Most services offered are free.

AFFILIATIONS:
A project of OMNI Youth Services with financial support from Cook County Development Block Grants, and Discover Financial Services.

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
The Family Resource Program primarily serves the communities of Prospect Heights and Wheeling and services are offered in English and Spanish. While providing services that address basic immediate needs, the focus is to promote self-sufficiency and increased participation in the community.

Services and programs include: afterschool tutoring and mentoring program, parenting classes, public aid applications, computer access, women’s support group, community-based health and financial education and special events.

BILINGUAL SERVICES PROVIDED: Spanish

REMARKS OR ADDITIONAL INFORMATION:
Affiliated with Omni Youth Services.
A counseling center for youths.
CATEGORY OF SERVICES: DAY CARE SERVICES
                  PRESCHOOL PROGRAM

NAME OF AGENCY: ONE HOPE UNITED
                  CHILD DEVELOPMENT CENTERS

ADDRESS AND TELEPHONE: 9375 Church St.
Des Plaines, IL 60016
(847) 824-5180
FAX: (847) 824-5204
Website: www.onehopeunited.org

OFFICE HOURS: Monday – Friday: 8:30 a.m.-6:00 p.m.
Day Care Hours: Monday – Friday 6:30 am

CONTACT PERSON: Josie O. Disterhoft, Director

STAFF: Cheryl Davis-Malone (Des Plaines): 847-296-0669
cdavis-malone@onehopeunited.org
Sandie Sylvester (O’Hare): 847.803-5181 ssulvester@onehopeunited.org
Amy Hirsh (Wilmette): 847.256-6601 ahirsch@onehopeunited.org
Diane Bishop (School Age): 847-998-7477 dbishop@onehopeunited.org

AREAS SERVED: Same as staff locations

FEES AND/OR DUES: Actual fees are based on 2, 3, and 5 day schedules and age of child.

AFFILIATIONS: Preschool accredited by National Association for the Education of Young Children (NAEYC) and School-aged by After School Association (NAA)

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
LGCDC provides a year-round, highest quality, infant through school-age childcare program and services in five sites: Des Plaines, Wilmette, O’Hare, Park Ridge and Glenview. In 2008, it served 1000 families in these communities. It has over a hundred professionally trained and dedicated teachers and staff who strive for excellence in early childhood education and before-and-after school age and summer camp programs.

The current childcare service mix includes:
• Infant Care for infants six weeks and older and Preschool Program for children up to age five at Des Plaines, Wilmette and O’Hare sites.
• Kindergarten Program for children age six at Des Plaines,
• Before-and-After School Program for school-age children; first grade through age twelve – at the AVOCA West School in Glenview,
• A ten-week Summer Camp Program from June to August for children entering first grade through age fifteen in Park Ridge and Glenview.

BILINGUAL SERVICES PROVIDED: No, however staff is multi-lingual, (Hispanic, Asian, Arabic, Russian, Polish, and several Eastern European). Staff can translate and provide culturally sensitive care to parents and children.
CATEGORY OF SERVICES

DISABLED SERVICES
HOUSING ASSISTANCE
EDUCATIONAL SERVICES
SENIOR HOUSING SERVICES

NAME OF AGENCY: OPEN COMMUNITIES
(Fair Housing Landlord/Tenant Foreclosure Prevention)

ADDRESS AND TELEPHONE: 990 Grove St. #500
Evanston, IL 60201
(847) 501-5760 (voice/TYY)
FAX: (847) 905-0523
Website: www.open-communities.org
Email: laura@open-communities.org

OFFICE HOURS: Monday - Friday: 9:00 a.m. - 5:00 p.m.

CONTACT PERSON: Laura Kochevar, Director of Development & Communications

STAFF:
Kelly Kleiman, Interim Executive Director
Laura Kochevar, Director of Development and Communications
Sheryl Ring, Director of Fair Housing
Ted Smukler, Senior Organizer
Christopher White, Fair Housing Testing Coordinator
Landlord/Tenant Liaison
Intake Specialist/Housing Counselor

AREA SERVED: Deerfield, Des Plaines, Evanston, Glencoe, Glenview, Highland Park,
Highwood, Kenilworth, Lincolnwood, Morton Grove, Niles, Northbrook,
Northfield, Park Ridge, Skokie, Wilmette, Winnetka

FEES AND/OR DUES: Fees – n/a; All services are free and confidential.

AFFILIATIONS: Membership includes 80 religious and civic organizations on the North Shore

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Open Communities works to ensure that fair and non-discriminatory housing is available in the northern suburbs of Chicago. We assist people who have been discriminated against based on their race, ethnicity, family size, disability or source of income.

We also mediate and resolve disputes between landlord and tenants, and between homeowners and the banks which threaten to foreclose on them.

We also work with community groups to advocate for laws which promote fair housing, foster increased pay to low-wage workers, and help integrate immigrants into the community.

BILINGUAL SERVICES PROVIDED: All languages with notice; Spanish on-site.

REMARKS OR ADDITIONAL INFORMATION:
CATEGORY OF SERVICES

AUTISM
CASE MANAGEMENT
DEVELOPMENTALLY AND PHYSICALLY DISABLED SERVICES
DISABLED SERVICES
RESIDENTIAL PROGRAMS
VOCATIONAL /REHABILITATION PROGRAMS

NAME OF AGENCY: ORCHARD VILLAGE

ADDRESS AND TELEPHONE: 7670 Marmora Manor
Skokie, IL 60077
(847) 967-1800
FAX: (847) 967-9543
Website: www.orchardvillage.org
Email: info@orchardvillage.org

OFFICE HOURS: 9:00 a.m. - 5:00 p.m.
(on call 24 hours)

CONTACT PERSON: Martin Oliff, President & CEO

STAFF: Allison Stark, VP, Programs

AREA SERVED: Northern Cook County

FEES AND/OR DUES: OHS funding
Private pay

AFFILIATIONS: Northwest Suburban United Way
United Way of the North Shore
Chambers of Commerce: Skokie
Illinois Association of Rehabilitation Services
Department of Human Services
Department of Rehabilitative Services

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Orchard Village provides residential, vocational, and in-home supports to children and adults with developmental disabilities and Orchard Academy, a private, therapeutic day school that educates 17-22 year olds with a variety of disabilities. By protecting and nurturing a person’s rights to control his or her own destiny in a positive way, Orchard Village contributes to an increased quality of life, which ensures growth and satisfaction. We serve over 300 people.

BILINGUAL SERVICES PROVIDED: No

REMARKS OR ADDITIONAL INFORMATION:

Orchard Village throughout the north and northwest suburbs. Volunteers are needed to work directly with or on behalf of our consumers, including helping customers with community-based activities helping with special events that raise needed funds, and board committees.
Our Lady of Ransom Catholic Church

**ADDRESS AND TELEPHONE:**
8624 W. Normal
Niles, IL 60714
(847) 823-2550
FAX: (847) 823-4291
Website: www.olransom.org

**OFFICE HOURS:**
Monday - Friday: 9:00 a.m. to 8:30 p.m.
Saturday: 9:00 a.m. – 5:30 p.m.
Sunday: 9:00 a.m. – 1:30 p.m.

**CONTACT PERSON:**
Rev. Christopher Gustafson, Pastor

**STAFF:**

**AREA SERVED:**
Niles, Park Ridge, and Des Plaines

**FEES AND/OR DUES:**
None

**AFFILIATIONS:**

**BRIEF DESCRIPTION OF PROGRAM AND SERVICES:**
Many Parish Organizations and Programs serve the needs of those in our Parish Community and the local community.

**BILINGUAL SERVICES PROVIDED:**
Sacrament of Reconciliation in Polish and Italian (during Advent and Lent)
Christmas Celebration SIMBANG GABI in Tagalog

**REMARKS OR ADDITIONAL INFORMATION:**
Our Lady of Ransom Parish has Religious Education Program for students who attend public school.
CATEGORY OF SERVICES: DISABLED SERVICES
TRANSPORTATION

NAME OF AGENCY: PACE
SUBURBAN BUS SERVICE

ADDRESS AND TELEPHONE:
550 W. Algonquin
Arlington Heights, IL 60005
(847) 364-7223
TTY: (847) 364-5093
Email: passenger.services@pacebus.com

OFFICE HOURS: Monday - Friday: 8:00 a.m. - 5:00 p.m.

CONTACT PERSON:
Pace Customer Relations 847-364-7223, option 3
RTA Travel Information Center 836-7000 (any local area code)
RTA ADA Certification 312-663-4357

STAFF:

AREA SERVED: Pace service is available in northeastern Illinois including Cook, DuPage, Kane, Lake, McHenry, and Will counties

FEES AND/OR DUES:

<table>
<thead>
<tr>
<th>Service</th>
<th>Regular Fare</th>
<th>Reduced Fare</th>
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<tbody>
<tr>
<td>Regular Fixed Routes</td>
<td>$1.75</td>
<td>$0.85</td>
</tr>
<tr>
<td>Premium Express Routes</td>
<td>$4.00</td>
<td>$2.00</td>
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<tr>
<td>Transfers</td>
<td>$0.25</td>
<td>$0.15</td>
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<tr>
<td>ADA Paratransit</td>
<td>$3.00</td>
<td></td>
</tr>
<tr>
<td>Dial-a-Ride</td>
<td></td>
<td>Fare determined by municipality/township</td>
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</table>

AFFILIATIONS: Regional Transportation Authority, Chicago Transit Authority, Metra

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Pace is the premier suburban transit provider, safely and efficiently moving people to and from work, school, and other regional destinations. Pace serves tens of thousands of daily riders with a variety of services including:

Fixed Route Bus Service – Transit buses that follow a predetermined route and schedule

ADA Paratransit Service – Prearranged origin-to-destination service for persons with disabilities whose eligibility has been determined by the regional certification process managed by the RTA. ADA service operates in areas that are within ¾ mile of CTA and Pace’s regular fixed routes and during the same days and hours as those routes.

Vanpool Program – Work related transportation service providing vans to groups of local employees for daily ridesharing.

Dial-a-Ride and Call-n-Ride Program – Local transportation services, often administered by municipalities or townships, that use smaller capacity vehicles to serve short trips within communities.

BILINGUAL SERVICES PROVIDED: Spanish. Para informacion en espanol 847-228-3575

REMARKS OR ADDITIONAL INFORMATION:
**CATEGORY OF SERVICES**
- HEALTH CARE
- RESIDENTIAL HEALTH CARE

**NAME OF AGENCY:** PARK RIDGE CARE CENTER, LTD.

**ADDRESS AND TELEPHONE:**
665 Busse Highway  
Park Ridge, IL 60068  
(847) 825-5517  
FAX: (847) 825-5596

**OFFICE HOURS:** 9:00 a.m. - 5:30 p.m.

**CONTACT PERSON:** Rob Weisz, Administrator

**STAFF:** Gina Canlas, DON  
Dr. Morris Mauer, Medical Director

**AREA SERVED:** No limitations

**FEES AND/OR DUES:** Average daily rate is $140 per day  
Doctor visits, medications and diapers are extra  
Medicare and Medicaid approved

**AFFILIATIONS:** None

**BRIEF DESCRIPTION OF PROGRAM AND SERVICES:**
Post hospitalization recovery and rehabilitation, speech therapy, respiratory therapy, occupational and physical therapies coordinated to speed your recovery and return home.

**BILINGUAL SERVICES PROVIDED:** Polish, Filipino, Spanish

**REMARKS OR ADDITIONAL INFORMATION:**
Post-acute services, skilled nursing care and rehabilitation in a small, cozy setting.
CATEGORY OF SERVICES  INFORMATION, ASSISTANCE AND REFERRAL

NAME OF AGENCY:  PARK RIDGE CHAMBER OF COMMERCE

ADDRESS AND TELEPHONE:  720 Garden Street
Park Ridge, IL 60068
(847) 825-3121
FAX: (847) 825-3122
Website: www.ParkRidgeChamber.org
Email: info@ParkRidgeChamber.org

OFFICE HOURS:  Monday - Friday: 8:30 a.m. to 4:30 p.m.

CONTACT PERSON:  Gail Haller, Executive Director

STAFF:  Cindy Clark, Member Services & Special Events Coordinator
        Jennifer Mackowiak, Marketing & Communications Manager

AREA SERVED:  Park Ridge and adjacent area

FEES AND/OR DUES:  Dependent upon number of employees and other factors.
        Basic business rate is $290 for 2018.

AFFILIATIONS:

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
Park Ridge Chamber of Commerce Mission is to provide leadership and support to its business, professional and community organizations.

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:
Park Ridge Chamber offers networking, marketing, and other opportunities for the 425 members to market their goods and services and receive recognition with the community.
CATEGORY OF SERVICES: CHURCHES/SYNAGOGUES

NAME OF AGENCY: PARK RIDGE COMMUNITY CHURCH

ADDRESS AND TELEPHONE: 100 S. Courtland Avenue
Park Ridge, IL 60068
(847) 823-3164
FAX: (847) 823-3165
Website: www.parkridgecommunitychurch.org
Email: office@parkridgecommunitychurch.org

OFFICE HOURS: Monday - Friday: 8:30 a.m. - 12:00 noon and 1:00 p.m. - 4:00 p.m.

CONTACT PERSON: Rev. Brett McCleneghan, PHD. Senior Minister

STAFF:

AREA SERVED: Park Ridge and adjacent communities

FEES AND/OR DUES: The church is maintained by the gifts of its members.

AFFILIATIONS: United Church of Christ

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
Ecumenical Christian church with worship services, Christian education for all ages, music and fellowship programs and groups, opportunities for community, regional, national and international service. Park Ridge Community Church participates in both Stephen Ministry.

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:
The church maintains a medical supplies closet and loans items available to the public on a no-cost, first-come, first-serve basis.
CATEGORY OF SERVICES: SCHOOLS

NAME OF AGENCY: PARK RIDGE COMMUNITY CONSOLIDATED SCHOOL DISTRICT 64

ADDRESS AND TELEPHONE: 164 S. Prospect Ave.
Park Ridge, IL 60068
(847) 318-4300
FAX: (847) 318-4351
Website: www.d64.org

OFFICE HOURS: Monday - Friday: 8:00 a.m. - 4:30 p.m.

CONTACT PERSON: James Even, Director of Pupil Services/Special Education
Email: JEVEN@D64.ORG

STAFF: School Social Workers, Psychologists, Learning Behavior Specialists,
Speech Language Pathologists, Occupational Therapists, Physical Therapists, School Nurses

AREA SERVED: District 64 enrollment area

FEES AND/OR DUES: None

AFFILIATIONS: Illinois School Psychologists Association
Early Childhood Development Center
National Association of School Psychologists
The International Dyslexia Association

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
Special education referral and assessment services.
Full continuum of special education and related services.

BILINGUAL SERVICES PROVIDED: "English as a Second Language" service is provided to District 64 pupils.

REMARKS OR ADDITIONAL INFORMATION:
Our district has cooperative working relations with all outside agencies and organizations serving students and their families in district 64.
CATEGORY OF SERVICES: INFORMATION, ASSISTANCE AND REFERRAL
VOLUNTEER PROGRAM

NAME OF AGENCY: PARK RIDGE COMMUNITY FUND

ADDRESS AND TELEPHONE: 720 Garden Street
Park Ridge, IL 60068-4015
(847) 825-5311
FAX: (847) 825-5317
Website: www.prcommunityfund.org
Email: info@prcommunityfund.org

OFFICE HOURS: Monday - Friday: 8:30 a.m. - 4:30 p.m.

CONTACT PERSON: Gail Haller, Executive Director

STAFF: Volunteers as needed

AFFILIATIONS: Park Ridge Chamber of Commerce

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
The Park Ridge Community Fund is an organization of volunteers working year around to assess community needs, raise funds and to allocate those funds to organizations, that provide shelter, counseling, emergency funds, health projects and other services for those who need assistance.

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:
You want to help, but you want to be sure your gift will truly matter – and that it will benefit people in Park Ridge. Since 1958, the Park Ridge Community Fund has made it happen.

With one convenient gift, you help provide healthy outlets and medical care for youth, social services for seniors and the homebound, a safe haven and advocacy for domestic violence and abuse victims, education and care for seriously disabled adults and children, mental health care and services for families in crisis, and much more. Some needs are obvious, others are hidden; all affect our quality of life right here in Park Ridge.

Each year, PRCF’s local board assesses our community’s needs, and then we raise and allocate funds to approved local charities and non-profit organizations that serve those needs. PRCF is a 501(c)(3) organization and all donations are tax-deductible as allowed by law.

You can donate securely at www.prcommunityfund.org or at one of our special events coming up.
CATEGORY OF SERVICES: INFORMATION, ASSISTANCE AND REFERRAL

NAME OF AGENCY: PARK RIDGE HEALTHY COMMUNITY PARTNERSHIP

ADDRESS AND TELEPHONE: N/A

OFFICE HOURS: N/A

CONTACT PERSON: Joyce Christensen, Facilitator
jrcjec@aol.com

STAFF: None, 18 volunteer members on task force from the community

AFFILIATIONS: Advocate Lutheran General Hospital

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
The partnership identifies various concerns and needs within the community and through promoting broad-based community participation, collaboration, and cooperation, works on initiatives to improve quality of life for those living and working within Park Ridge.

BILINGUAL SERVICES PROVIDED: None

REMARKS OR ADDITIONAL INFORMATION:
Monthly meetings are held at the Park Ridge City Hall on the 4th Wednesday at 7:30 a.m.
CATEGORY OF SERVICES: INFORMATION, ASSISTANCE AND REFERRAL OUTREACH SERVICES

NAME OF AGENCY: PARK RIDGE HUMAN NEEDS TASK FORCE

ADDRESS AND TELEPHONE: 505 Butler Place
Park Ridge, IL 60068
(847) 318-6721
FAX: (847) 318-5300

OFFICE HOURS: 8:00 a.m. - 5:00 p.m.

CONTACT PERSON: Brigid Madden
bmadden@parkridge.us

AREA SERVED: Park Ridge

FEES AND/OR DUES: None

AFFILIATIONS: Community churches, organizations, and agency representatives appointed by the mayor.

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
To assess the human needs of the community and to help ensure that they are met by utilizing existing resources.
To identify areas of human need not currently met by existing resources and recommend a plan to address those needs.
To raise awareness and promote more effective communication by providing education as it relates to the human needs of the community.

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:
### CATEGORY OF SERVICES

| Abuse and Neglect Information, Assistance and Referral |
| Case Management Mental Health Services |
| Counseling Outreach Services |
| Crisis Intervention Police Department |
| Government Services |

### NAME OF AGENCY:

PARK RIDGE POLICE DEPARTMENT SOCIAL WORK SECTION

### ADDRESS AND TELEPHONE:

200 S. Vine  
Park Ridge, IL 60068  
(843) 384-2137  
FAX: (847) 318-5308

### OFFICE HOURS:

Varies - 24-hour response service  
Monday – Friday 9am – 5pm

### CONTACT PERSON:

Geri Silic, LCSW  
gsilic@parkridgepolice.org

### STAFF:

1 full time

### AREA SERVED:

Park Ridge

### FEES AND/OR DUES:

None

### AFFILIATIONS:

NASW, APSW (Association of Police Social Workers)

### BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Crisis intervention, short-term counseling, evaluations/assessments, domestic violence victim advocacy, mental health crisis response, community outreach

### BILINGUAL SERVICES PROVIDED:

No

### REMARKS OR ADDITIONAL INFORMATION:
CATEGORY OF SERVICES: **LIBRARY**

**NAME OF AGENCY:** PARK RIDGE PUBLIC LIBRARY

**ADDRESS AND TELEPHONE:**
20 S. Prospect Avenue  
Park Ridge, IL 60068  
(847) 825-3123  
(847) 825-4527 (Children's)  
FAX: (847) 825-0001  
Website: [www.parkridgelibrary.org](http://www.parkridgelibrary.org)

**OFFICE HOURS:**
Monday - Thursday: 9:00 a.m. - 9:00 p.m.  
Friday: 9:00 a.m. - 5:00 p.m.  
Saturday: 9:00 a.m. - 5:00 p.m.  
Sunday: 1:00 p.m. - 5:00 p.m. from September to May

**CONTACT PERSON:** Cathy Thompson  
Outreach Coordinator  
847.720-3382  
Email: cthompso@prpl.org

**AREA SERVED:** Park Ridge

**FEES AND/OR DUES:** Free to residents of Park Ridge  
Reciprocal borrowing and interlibrary loan to library members of the Reaching Across Illinois Library System (RAILS)

**AFFILIATIONS:** RAILS Library System

**BRIEF DESCRIPTION OF PROGRAM AND SERVICES:**
Circulating library materials. Cultural, educational and recreational programs for adults and children. Outreach services include programming to institutions and social organizations, homebound services, talking books, and large print materials. Reference and readers advisory services available. Special Services room for Vision Impaired*

**BILINGUAL SERVICES PROVIDED:**

**REMARKS OR ADDITIONAL INFORMATION:**
- Public typewriter  
- Study rooms available  
- Literacy and ESL materials  
- Foreign Language Book Collection  
- Hand-held magnifiers available for checkout  
- Homebound delivery service of library items  
- Low Vision Support Group meets monthly  
- Computers with Internet, Microsoft Word, Access and Powerpoint are available to the public  
- Meeting rooms, which includes sound systems with headphones for the hearing impaired  
* Special Services Room equipped with Optelec CCTV – computer with software for visually impaired that magnifies and reads aloud, 4 CCTVs that circulate in community  
- Job Search Workshops
CATEGORY OF SERVICES
- FAMILY SERVICES
- RECREATIONAL SERVICES
- SENIOR SERVICES
- YOUTH SERVICES

NAME OF AGENCY: PARK RIDGE PARK DISTRICT

ADDRESS AND TELEPHONE: Main Customer Service Office
2701 W. Sibley St.
Park Ridge, IL 60068
(847) 692-5127
FAX: (847) 692-6949

OFFICE HOURS: Monday – Thursday 8:30 a.m. - 8:00 p.m.
Friday 8:30 a.m. – 4:30 p.m.
Saturday 9:00 a.m. – Noon

CONTACT PERSON: Margaret Holler, Manager of Marketing & Public Relations
mholler@prparks.org

STAFF: 55 full-time, over 500 seasonal and part-time

AREA SERVED: City of Park Ridge and portions of Niles

FEES AND/OR DUES: Varies

AFFILIATIONS: Maine-Niles Association of Special Recreation - member park district

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
For generations, the Park Ridge Park District has provided leisure opportunities and recreational activities to promote health, wellness, and fun. Each season the district offers hundreds of classes, special events, summer camps, and program series for a wide variety of ages.

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION: www.prparks.org
RECREATIONAL SERVICES
SENIOR SERVICES
VOLUNTEER PROGRAMS

NAME OF AGENCY: PARK RIDGE PARK DISTRICT
CENTENNIAL ACTIVITY CENTER

ADDRESS AND TELEPHONE: 100 S. Western
Park Ridge, IL 60068
(847) 692-3597
FAX: (847) 692-8592
Website: www.prparks.org

OFFICE HOURS: Monday - Friday: 9:00 a.m. - 5:00 p.m.
Saturday – Sunday: 12:30 p.m. – 5:00 p.m.

CONTACT PERSON: Jennifer Meyers
jmeyers@prparks.org

STAFF:
Manager – Jennifer Meyers
Supervisor – Rachel Jachowske
Registrar – Mary Beth Golden

AREA SERVED: Park Ridge and surrounding communities

FEES AND/OR DUES:
<table>
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<tr>
<th></th>
<th>Resident</th>
<th>Non-Resident</th>
</tr>
</thead>
<tbody>
<tr>
<td>Single</td>
<td>$47</td>
<td>$67</td>
</tr>
<tr>
<td>Couple</td>
<td>$72</td>
<td>$99</td>
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</table>

AFFILIATIONS: Park Ridge Park District

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
The Centennial Activity Center is a home to the S.T.A.R. membership (Seniors Together At Recreation.) The Centennial Activity Center is open seven-days a week offering daily programs and activities for S.T.A.R. members in the areas of recreation, education, health and fitness, and social service. S.T.A.R. membership is open to people 55 years of age and older.

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:
The Centennial Activity Center is open 7 days a week for people to take part in programs or drop-in.
**CATEGORY OF SERVICES**

- ALCOHOLISM
- DRUG TREATMENT
- ADOLESCENT SERVICES
- SENIOR SERVICES
- CLINICAL SERVICES
- YOUTH SERVICES
- COUNSELING SERVICES

**NAME OF AGENCY:**

PEER SERVICES

**ADDRESS AND TELEPHONE:**

3633 West Lake Avenue, Suite 305  
Glenview, IL 60026  
(847) 657-7337

906 Davis Street  
Evanston, IL 60201  
(847) 492-1178

Website: www.peerservices.org  
Email: contact@peerservices.org

**OFFICE HOURS:**

Glenview: 11 am – 7 pm Monday – Friday.  
Additional hours by appointment.

Evanston: 7 am – 10 pm M, T, and Th; 7 am – 6 pm F.  
Additional hours by appointment

**CONTACT PERSON:**

Call and ask for adolescent or adult intake.

**STAFF:**

Substance abuse prevention specialists, certified addictions councilors, LCSWs, LCPCs, nurses and a physician

**AREA SERVED:**

Maine Township, Northfield Township, Niles Township, New Trier Township, Evanston Township and the north side of Chicago

**FEES AND/OR DUES:**

Based on family income and the number of people being supported by that income.  
Accept Medicaid, Medicare and most private insurance plans.

**AFFILIATIONS:**

Licensed by the Illinois Department of Human Services Division of Alcoholism and Substance Abuse  
Accredited by the Joint Commission  
United Way Member Agency

**BRIEF DESCRIPTION OF PROGRAM AND SERVICES:**

- Substance Abuse Assessments
- Substance Abuse Counseling
- Substance Abuse Outpatient Treatment
- Substance Abuse Intensive Outpatient Treatment (IOP)
- Drug Testing
- DUI Classes
- Alcohol and Drug Education Classes
- Substance Abuse Early Intervention Counseling
- Speakers for Schools, Parent Groups, Civic Groups and Faith-based Organizations
- Prevention Consultation

**BILINGUAL SERVICES PROVIDED:**

Services available in Spanish

**REMARKS OR ADDITIONAL INFORMATION:**

Non-profit agency founded in 1975.
CATEGORY OF SERVICES: HOME HEALTH CARE

NAME OF AGENCY: PRESENCE HOME CARE

ADDRESS AND TELEPHONE: 2380 E. Dempster St.
Des Plaines, IL 60016
(847) 742-7447
FAX: (847) 493-4804
Website: www.presencehealth.org

OFFICE HOURS: Monday - Friday: 8:00 a.m. – 5:00 p.m.

CONTACT PERSON: Angi Bollinger, Agency Director

STAFF: Clinical Social Work Staff
RN, Therapists; Occupational, Physical, Speech
Certified Nursing Assistants

AREA SERVED: Chicagoland areas and surrounding suburbs

FEES AND/OR DUES: None
Medicare, Medicaid and private insurance

AFFILIATIONS: American Hospital Association
Catholic Multi System Home Health Care
Illinois Home Care Council
MCHC
National Association for Home Care & Hospice

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
Comprehensive discharge planning for needed continuity of care
Crisis intervention for patients, families and employees
Information and Referral Services
Collaboration with community councils and agencies to promote hospital programs and services
Home Care - provides intermittent visits (Medicare, Medicaid, insurance, private care)

BILINGUAL SERVICES PROVIDED: Spanish and Polish

REMARKS OR ADDITIONAL INFORMATION:
CATEGORY OF SERVICES: HOSPICE

NAME OF AGENCY: RAINBOW HOSPICE and PALLIATIVE CARE

ADDRESS AND TELEPHONE:

<table>
<thead>
<tr>
<th>Category</th>
<th>Address</th>
<th>Phone</th>
<th>Fax</th>
<th>Website</th>
<th>Email</th>
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<tbody>
<tr>
<td>HOSPICE</td>
<td>1550 Bishop Court, Mount Prospect, IL 60056</td>
<td>(847) 685-9900</td>
<td>(847) 294-9613</td>
<td><a href="http://www.RainbowHospice.org">www.RainbowHospice.org</a></td>
<td><a href="mailto:info@rainbowhospice.org">info@rainbowhospice.org</a></td>
</tr>
<tr>
<td>HOSPICE</td>
<td>1601 North Western Avenue, Park Ridge, IL 60068</td>
<td>(847) 692-8899</td>
<td></td>
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</tbody>
</table>

OFFICE HOURS: 8:00 a.m. - 5:30 p.m.
Professional staff on call 24 hours.

CONTACT PERSON:
Pat Ahern, CEO
Carol Tebbe, Director Of Marketing & Business Division

STAFF:
M.D., R.N., M.S.W., H.H.A., Chaplain, Pharmacist, Music Therapist, Massage Therapist, Volunteers, and Bereavement Counselors

AREA SERVED:
We are licensed to serve Cook County and the five collar counties: DuPage, Kane, Lake, McHenry and Will

AFFILIATIONS:
Advocate Health Care
Resurrection Health Care Corporation
Medicare / Medicaid Certified
Illinois Hospice and Palliative Care Organization
National Hospice and Palliative Care Organization
CHAP Accredited

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Mission Statement: Rainbow Hospice and Palliative Care empowers people to live with dignity and hope while coping with illness, loss and the end of life.

Not-for-profit, community based, full hospice program for patients with life-limiting illnesses expressing a desire for comfort care. Home-based services and in-patient care when appropriate. Contracts with numerous long term care facilities in the service area (call for a list of facilities). Rainbow Hospice is affiliated with Advocate Health Care and Resurrection Health Care Corporation.

The Rainbow Hospice Bereavement Program is open to anyone who has experienced a loss through death. Bereavement Services include: support groups, counseling, correspondence program, and volunteer follow-up. The Good Mourning Program – for children, teens, and families, and a Widowed Persons Service offer specialized grief support and educational programs.

The Rainbow Life Institute for Learning offers presentations about end-of-life care and related topics for health care professionals and the community, especially groups of older adults.

BILINGUAL SERVICES PROVIDED: Polish and Spanish

REMARKS OR ADDITIONAL INFORMATION:
Rainbow Hospice and Palliative Care has ranked among the top 100 companies in Modern Healthcare Magazine’s list of Best Places to Work in Healthcare for 2010.
**RESALE SHOPS**

**Avenues to Independence**
Avenues Thrift Shoppe
7710 W. Touhy
Chicago, IL 60630
**Phone:** 773-631-6230
Tues-Sat 10 am – 5 pm
(Thurs open 1 pm until 8 pm)
*Call about donations/pickups

**Clearbrook**
Practically Perfect Resale Shop
1815 W. Central Road
Arlington Heights, IL 60005-2410
**Phone:** 847-577-0267
Hours: M-F 10 am – 5 pm
Sat. 9 – 5, Sun. 12 – 5
*Donations accepted on Monday, Wednesday and Friday from 10:00 am until 5:00 pm and Saturday from 9:00 am until 3:00 pm, or call for a pickup at 847-577-0267.

**Shelter Thrift Shop**
622-626 S. Roselle Road
Weathersway Plaza
Schaumburg, IL
**Phone:** 847-534-0276
Hours: Mon-Fri 10 am – 7 pm
Sat 10 am – 4 pm, Sun 12 pm – 4 pm
*Donations accepted. Local pickup for large items is available.

**WINGS Niles Resale Store**
8349 W. Golf Road
**Phone:** 847-965-1454
Hours:
Monday- Closed
Tuesday, Wednesday, Friday 10:00 am – 6:00 pm
Thursday 10:00 am – 8:00 pm
Saturday 10am to 5pm
Sunday 11am to 5pm
Donation Hours: During store hours

**WINGS Palatine Resale Store**
1315 N. Rand Road
**Phone:** 847-963-0861
Hours:
Daily 11:00 am – 7:00 pm
Donation Hours: Daily 11:00 am – 4:30 pm

**WINGS Schaumburg Resale Store**
855 W Higgins
**Phone:** 847-884-7411
Hours:
Monday –10:00 am – 6:00 pm
Tuesday – 10:00 am – 6:00 pm
Wednesday – 10:00 am – 6:00 pm
Thursday – 10:00 am – 8:00 pm
Friday – 10:00 am – 6:00 pm
Saturday 10am to 5pm
Sunday 11am to 5pm
Donation Hours: During store hours
CATEGORY OF SERVICES

AUTISM                         HOUSING ASSISTANCE
CAREER COUNSELING             REHABILITATION PROGRAMS
CREDIT COUNSELING             VOCATIONAL
DISABLED SERVICES

NAME OF AGENCY: RESOURCES FOR COMMUNITY LIVING

ADDRESS AND TELEPHONE: 4300 Lincoln Ave., Ste. K
Rolling Meadows, IL 60008
(847) 701-1554
FAX: (847) 701-1560
Website: www.rescoliv.org
Email: info@rescoliv.org

OFFICE HOURS: Monday - Friday: 9:00 a.m. - 5:00 p.m.
Evening appointments available.
Answering machine picks up when staff is on appointments during regular hours.

CONTACT PERSON: Frederick Stupen, Executive Director

STAFF:
Karen Asta, Support/Intake Worker
Kathy Bouras, Support Services Coordinator
Becky Trainor, Volunteer Coordinator

AREA SERVED: North and Northwest suburbs of Cook County, DuPage, Lake counties

FEES AND/OR DUES: $16 charge for background check
No other fees/dues apply, however, families are asked to support RCL through donations and volunteer efforts.

AFFILIATIONS:
Rolling Meadows Chamber of Commerce
Society of Nonprofit Organizations
Association for Retarded Citizens (ARC)
Schaumburg Business Association
Housing Action Illinois

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Resources for Community Living offers affordable housing for adults with developmental or physical disabilities through either shared housing, or independent apartments and home ownership. Individualized support services are also provided to assist disabled individuals in becoming more independent. Resources for Community Living also provides free monthly support and social groups.

BILINGUAL SERVICES PROVIDED:
Arrangements will be made to accommodate individuals who do not speak or read English.

REMARKS OR ADDITIONAL INFORMATION:
CATEGORY OF SERVICES: HEALTH CARE
REHABILITATION SERVICES
RESIDENTIAL HEALTH CARE

NAME OF AGENCY: RESURRECTION NURSING & REHABILITATION CENTER

ADDRESS AND TELEPHONE: 1001 N. Greenwood Avenue
Park Ridge, IL 60068
(847) 692-5600
FAX: (847) 692-9928
Website: www.reshealthcare.org

OFFICE HOURS: Monday - Friday: 8:00 a.m. - 5:00 p.m.
Saturday: 10:00 a.m. - 2:00 p.m.

CONTACT PERSON: Brandy Gallagher, Director of Admissions
Brandy.Gallagher@reshealthcare.org

STAFF: Nursing, Restorative Nursing, Care Plan Team, Physical Therapists,
Occupational Therapists, Speech Pathologist, Dietician, Social Workers,
Activity Aides, Wound Care Nursing

AREA SERVED: No boundaries

FEES AND/OR DUES: Daily Room Rates (effective 7/1/2011)

<table>
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<tr>
<th></th>
<th>PRIVATE ROOM</th>
<th>SEMI-PRIVATE</th>
<th>WARD</th>
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<tbody>
<tr>
<td>Intermediate Care</td>
<td>$258</td>
<td>$213</td>
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<tr>
<td>Skilled Care</td>
<td>$277</td>
<td>$234</td>
<td>$204</td>
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<tr>
<td>Sub-Acute/Medicate</td>
<td>$465</td>
<td>$450</td>
<td>$429</td>
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AFFILIATIONS: Presence Health
Resurrection Medical Center
Our Lady of the Resurrection Center
St. Francis Hospital
St. Joseph’s Hospital
St. Mary and Elizabeth Hospitals
Holy Family Medical Center - LTACH

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
Resurrection Nursing and Rehabilitation Center is a faith-based facility that specializes in Subacute Rehabilitation and Wound Healing. Resurrection has served the Park Ridge Community for more than 20 years. We are located on the corner of Greenwood and Oakton. Resurrection Nursing and Rehabilitation Center provides outstanding services in a comfortable, home-like surrounding. The facility is owned and operated by Presence Health.

BILINGUAL SERVICES PROVIDED: Polish, Indian, German, Spanish, and Italian

REMARKS OR ADDITIONAL INFORMATION:
<table>
<thead>
<tr>
<th>CATEGORY OF SERVICES</th>
<th>SENIOR SERVICES</th>
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<tbody>
<tr>
<td>NAME OF AGENCY:</td>
<td>ROSEMONT SENIORS CITIZENS CENTER</td>
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<tr>
<td>ADDRESS AND TELEPHONE:</td>
<td>6336 Kirchoff St. Rosemont, IL 60018 (847) 823-7349</td>
</tr>
<tr>
<td>OFFICE HOURS:</td>
<td>Wednesday: 10:00 a.m. - 3:00 p.m.</td>
</tr>
<tr>
<td>CONTACT PERSON:</td>
<td>Robert Smith, President</td>
</tr>
<tr>
<td>STAFF:</td>
<td></td>
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<tr>
<td>AREA SERVED:</td>
<td>Rosemont</td>
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<td>FEES AND/OR DUES:</td>
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<td>AFFILIATIONS:</td>
<td>United Leyden Township</td>
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<td>BRIEF DESCRIPTION OF PROGRAM AND SERVICES:</td>
<td>Luncheons Monthly, Bazaar</td>
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<td>BILINGUAL SERVICES PROVIDED:</td>
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<td>REMARKS OR ADDITIONAL INFORMATION:</td>
<td>Just a nice place.</td>
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CATEGORY OF SERVICES

CHURCHES / SYNAGOGUES
EMERGENCY SERVICES
FOOD PANTRY
INFORMATION, ASSISTANCE AND REFERRAL
JOB PLACEMENT SERVICES/JOB TRAINING
VOLUNTEER SUPPORT SERVICES

NAME OF AGENCY: THE SALVATION ARMY OF DES PLAINES

ADDRESS AND TELEPHONE: 609 W Dempster Street
Des Plaines, IL 60016
(847) 981-9111
Website: www.salarmydesplaines.org

OFFICE HOURS: Monday - Thursday, 9:00 a.m. – 12:00 p.m. and 1:00 p.m. - 4:00 p.m.

CONTACT PERSON: Captain David Martinez

STAFF: Captain David and Shannon Martinez
Alberto & Florinelvi Giraldo (Spanish)
Maylin Quinones – maylin_quinones@usc.salvationarmy.org
Glen Tagansky (Russian)

AREA SERVED: Des Plaines, Mount Prospect, Elk Grove Village,
Rosemont, and Arlington Heights.

FEES AND/OR DUES: None

AFFILIATIONS:

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

We provide emergency assistance to those in need. We provide utility assistance, rent assistance, and
furniture vouchers due to fire or flood. We assist with job searches and have a weekly food pantry in
which clients can visit monthly. We have church/congregation activities in English, Spanish and Russian.
Client will be interviewed to determine needs, what resources we have available and any appropriate
referrals.

BILINGUAL SERVICES PROVIDED: Staff speaks Spanish and Russian

REMARKS OR ADDITIONAL INFORMATION:

Food Pantry: Thursdays 9:30 am – 11:30 am and 1:00 pm – 2:45 pm
You must provide proof of residence, and dates of birth of all residents.
CATEGORY OF SERVICES: COUNSELING

NAME OF AGENCY: THE SALVATION ARMY
FAMILY & COMMUNITY SERVICES

ADDRESS AND TELEPHONE: 1616 N. Arlington Heights Rd.
Arlington Heights, IL 60004
(847) 392-0265
FAX: (847) 392-0274

TELEPHONE INTAKE: (847) 392-0265  FAX: (847) 392-0274

OFFICE HOURS: Monday - Thursday: 8:30 a.m. - 9:00 p.m.
Friday: 8:30 a.m. - 4:30 p.m.

CONTACT PERSON: Freddi Krell

STAFF: All counselors are LCSW social workers
Bilingual (Spanish/English) workers are available

AREA SERVED: Maine Township (excluding Park Ridge), Elk Grove Township,
East Maine School District 63, Wheeling Township, Palatine Township, and
Schaumburg Township

FEES AND/OR DUES: Sliding Fee Scale

AFFILIATIONS: The Salvation Army Family Services
United Way of Suburban Chicago
Alliance For Children and Families
Council on Accreditation for Children and Family Service, Inc.

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
Individual, Couple, Family, Parent-Child Counseling
Abuse & Neglect
Adolescent Services
(Domestic) Violence Counseling
Family Services
Information & Referral
Mental Health
Parenting
Support Groups

BILINGUAL SERVICES PROVIDED: Spanish

REMARKS OR ADDITIONAL INFORMATION:
CATEGORY OF SERVICES
- EMERGENCY SERVICES
- FOOD PANTRY
- INFORMATION, ASSISTANCE AND REFERRAL
- JOB PLACEMENT SERVICES/JOB TRAINING
- OUTREACH SERVICES

NAME OF AGENCY: THE SALVATION ARMY
WORSHIP AND SERVICE CENTER

ADDRESS AND TELEPHONE:
609 W. Dempster
Des Plaines, IL 60016
(847) 981-9111
FAX: (847) 981-9110
Website: www.salarmydesplaines.org

OFFICE HOURS:
Monday through Thursday 9:00 a.m. - 4:00 p.m., closed 12 – 1 for lunch. All financial assistance is scheduled by appointments only.

CONTACT PERSON:
Maylin Quinones- Emergency Caseworker
maylin_quinones@usc.salvationarmydesplaines.org
Captain Paul James & D.J. James - Commanding Officers/Pastors

STAFF:
All staff have been through experiential training periods. Have bi-lingual translators in Russian and Spanish.

AREA SERVED:
Des Plaines, Mount Prospect, Elk Grove Village, Rosemont, and Arlington Heights.

FEES AND/OR DUES:
None

AFFILIATIONS:
The Salvation Army Metropolitan Chicago Division
United Way of Des Plaines
Des Plaines Ministerial Association

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
Provide emergency food.
Will provide rent and utility assistance, on a case-by-case basis, when requirements are met and funds are available.
Information and referral to other local resources
Will be an advocate for those in need of assistance
Christmas assistance
Spiritual counseling

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:
The Salvation Army Worship and Service Center also offers a full range of programs for all ages. There are also study groups and both women’s and men’s fellowship groups available. This in addition to regular worship activities available, all open to the public.

Worship Services: Sunday English 9:30 am
Sunday Spanish 10:45 am
Russian Worship Services: Saturday 2:00 pm
CATEGORY OF SERVICES: DISABLED SERVICES

NAME OF AGENCY: SCHAUMBURG TOWNSHIP DISABLED SERVICES

ADDRESS AND TELEPHONE: 1 Illinois Blvd.
Hoffman Estates, IL 60169
(847) 884-0030
TTY: (847) 884-1560
FAX: (847) 884-0039
Website: www.schaumburgtownship.org

OFFICE HOURS: Monday - Friday: 8:30 a.m. - 5:00 p.m.

CONTACT PERSON: Gerry Bartnicke or Maureen Centeno
Email: gbartnicke@schaumburgtownship.org
mcenteno@schaumburgtownship.org

STAFF: Sarita Phadke, Deaf Services Coordinator
Email: sphadke@schaumburgtownship.org

AREA SERVED: Township of Schaumburg

FEES AND/OR DUES: None

AFFILIATIONS: Age Option, Township Officials of Illinois, Schaumburg/ Hoffman Lions Club, North/NW Cook and Lake County Work Group, many other disability affiliated agencies.

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
- Information and Referral
- Support Groups
- Counseling Groups
- Ablegram & Deaf Line Newsletters
- Medical and Agency (SSA & PA) paperwork help
- Handicapped Parking Cards
- Volunteer Program
- Deaf Services
- Employment Counseling
- ITAC TTY Distribution & Repair Center
- Energy Assistance/ LIHEAP
- Benefit Counseling
- Veteran’s Services
- Transportation for Seniors and Disabled within the township
- Selection Center for Amplified Phone- Free to Illinois Residents with a Certified Hearing Loss

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:
Will work with anyone of any age with any disability.
CATEGORY OF SERVICES:  
SCHOOLS  
RESIDENTIAL PROGRAMS  
YOUTH SERVICES

NAME OF AGENCY:  
JEANINE SCHULTZ MEMORIAL SCHOOL

ADDRESS AND TELEPHONE:  
2101 W. Oakton Street  
Park Ridge, IL 60068  
(847) 696-3315  
FAX: (847) 696-3330  
Email: jss334@sbcglobal.net

OFFICE HOURS:  
Monday - Friday: 8:30 a.m. - 4:30 p.m.

CONTACT PERSON:  
Michael Biskupski, Executive Director

STAFF:  
Teachers, teacher's aides, social workers, speech therapist, learning resource teachers, registered nurse and consulting psychiatrist.

AREA SERVED:  
Greater Metropolitan Chicago, North and Northwest Suburbs, West Suburbs

FEES AND/OR DUES:  
Tuition is free (District Referred)

AFFILIATIONS:  
None

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:  
Therapeutic day school and residential treatment component for seriously emotionally disturbed and learning disabled students who have been excluded from public school placement. Milieu therapy, individual psychotherapy and individualized academic instruction are provided.

Residential treatment is available for those students requiring 24-hour setting.

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:  
JSMS is a long term therapeutic and special education program and is fully accredited by North Central Association of Colleges and Schools for its elementary and high school program.

It is approved by the Illinois State Board of Education as non-public school for students who are excluded from public schools due to their need for a therapeutic school. Students come from School District 62, 63, 64 and 207.

Funding for residential treatment is funded by the Department of Mental Health, D.C.F.S. or the child's school district of residence.
CATEGORY OF SERVICES:
- AUTISM
- CLINICAL SERVICES
- DEVELOPMENTALLY AND PHYSICALLY DISABLED SERVICES
- DISABLED SERVICES
- RESIDENTIAL PROGRAMS

NAME OF AGENCY: SEARCH, INC.

ADDRESS AND TELEPHONE: 1925 N. Clybourn, Suite 200
Chicago, IL 60614
(773) 305-5000
FAX: 773-305-0739
www.search-inc.org
info@search-inc.org

OFFICE HOURS: Monday – Friday 8:30am – 5:00pm

CONTACT PERSON: Jessica Dentzer, Intake Division Manager
847-789-7155 Ext. 291
jdentzer@search-inc.org

STAFF: Search employs more than 200 professionally trained staff, as well as masters-level licensed staff who provide on-site medical and behavioral care.

AREA SERVED: Chicago, North Suburban Cook, and East Lake Counties

FEES AND OR DUES: Most individuals served by Search are funded through the Medicaid Waiver program. Private pay options are also available for some programs. Please contact Jessica Dentzer to find out more.

AFFILIATIONS: Licensed by the Illinois Department of Human Services (DHS)
Accredited by the Council on Quality and Leadership (CQL)
Founding Affiliate of the Keystone Alliance
Member of the Illinois Association of Rehabilitation Facilities (IARF)
Member of the Des Plaines Chamber of Commerce

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
Search is a community-based nonprofit organization that empowers individuals with intellectual and developmental disabilities to achieve their full potential, accept a valued role in their community and lead rich, rewarding lives. We provide high-quality, person-centered services to more than 600 people and their families annually at locations throughout the Chicago area. Our core services include:

- Supported Living Services
- Adult Learning Services
- Medical, Counseling, and Behavioral Health Services
- Career Services
- Service Facilitation

BILINGUAL SERVICES PROVIDED:
Search provides services primarily in English, but we also teach sign language in our Adult Learning Program. If someone does not speak English we make every effort to accommodate them, including pairing them with bilingual staff.

REMARKS OR ADDITIONAL INFORMATION:
Search makes a promise to each person we serve to provide exceptional services and truly memorable experiences that inspire and empower. This is reflected by our vision of a world where all people live, learn, work and play alongside one another, bringing their unique abilities to the community.
CATEGORY OF SERVICES  
CLOTHES CLOSET  
FOOD PANTRY

NAME OF AGENCY:  SELF-HELP CLOSET & FOOD PANTRY OF DES PLAINES

ADDRESS AND TELEPHONE:  
600 E. Algonquin Road  
Des Plaines, IL  60016  
(847) 375-1443  
FAX: (847) 803-1880  
Website:  www.selfhelpparty.org

OFFICE HOURS:  
Clients served:  
Tuesdays  12:30 - 3:00 p.m.  
Saturdays  10:00 - 12:00 p.m.  
Donations accepted:  
Mondays  9:00 - 12:00 p.m.  
Tuesdays  9:00 - 12:00 p.m.  
Saturdays  9:00 - 10:00 p.m.

CONTACT PERSON:  Debra Walusiak, Executive Director

STAFF:  Approximately 70 volunteers

AREA SERVED:  Low-income persons with Des Plaines address

FEES AND/OR DUES:  None

AFFILIATIONS:  None

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:  
Offers food pantry, clothing and paper products.

BILINGUAL SERVICES PROVIDED:  English and Spanish

REMARKS OR ADDITIONAL INFORMATION:  
Supported by churches, clubs, businesses, schools, scouts, individuals, and the City of Des Plaines.
CATEGORY OF SERVICES
- HOME HEALTH CARE
- HOMEMAKER SERVICES
- RESPITE CARE
- SENIOR SERVICES
- VOLUNTEER PROGRAMS
- VOLUNTEER SUPPORT SERVICES

NAME OF AGENCY:
SERVICES FOR ADULTS STAYING IN THEIR HOMES (SASI)

ADDRESS AND TELEPHONE:
1123 Emerson, Suite 200
Evanston, IL 60201
(847) 864-7274
FAX: (847) 864-7295
Website: www.sasiathome.org
Email: info@Sasiathome.org

OFFICE HOURS:
Monday through Friday, 8:30 a.m. – 5:00 p.m.

CONTACT PERSON:
Torry Hickey, Program Manager, Home Care

STAFF:
- Jeanie Ramsey, Executive Director
- Torry Hickey, Program Manager, Home Care
- Carrol Jones, Senior Program Supervisor, Home Care
- Jonathan Tague, Program Manager, Senior Connections
- Deborah Jones-Miller, Admin. Coordinator
- Denise De Silva, Bookkeeper

AREA SERVED:
Chicago, and north and northwest suburbs

FEES AND/OR DUES:
Home care services: 1-3 hrs. @ $35/hr.; 4-11 hrs. @ $23/hr.

AFFILIATIONS:

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
Agency provides a variety of services to help older adults stay in their homes as they age and/or manage a chronic medical condition(s). SASI Home Care, licensed through the Ill. Dept. of Public Health, provides employee Home Care Aides to assist with activities of daily living (ADLs). SASI’s Senior Connections program provides volunteer Friendly visitors to socially isolated older adults at no charge.

BILINGUAL SERVICES PROVIDED:
No.

REMARKS OR ADDITIONAL INFORMATION:
CATEGORY OF SERVICES

ABUSE AND NEGLECT
CASE MANAGEMENT
CHILDREN’S SERVICES
RESALE SHOPS
SHELTER AND HOUSING SERVICES

NAME OF AGENCY: SHELTER, INC.

ADDRESS AND TELEPHONE: 1616 N. Arlington Heights Road
Arlington Heights, IL 60004
(847) 255-8060
FAX: (847) 590-6184
Website: www.shelter-inc.org
E-mail: shelter@shelter-inc.org

OFFICE HOURS: 24-hour placement and referral services, 7 days a week, 365 days a year

CONTACT PERSON: Tom Eagan, Associate Director

STAFF: Social workers and child care workers.

AREA SERVED: Townships of Barrington, Elk Grove, Hanover, Maine, Palatine, Schaumburg, Vernon and Wheeling; the City of Elgin and School District 220.

FEES AND/OR DUES: Fees based on a sliding scale.

AFFILIATIONS: Shelter is a non-profit, licensed child welfare agency accredited by the Council on Accreditation and is a member of the Illinois Child Care Association.

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
Shelter, Inc. is a nonprofit child welfare agency that protects abused and neglected children and adolescents by providing foster care, emergency and longer-term group home services in a safe and caring environment. Our Healthy Families Program provides home visits to first-time parents emphasizing children’s well-being and positive parenting. Increased public awareness concerning child abuse, neglect, and other social problems directly impacting children and their families is accomplished through our Community Education Program.

BILINGUAL SERVICES PROVIDED: Healthy Families Program (Spanish)

REMARKS OR ADDITIONAL INFORMATION:
Referrals are received from social service agencies, school or medical personnel, police departments, parents, clergy, concerned citizens and adolescents (self-referrals).
CATEGORY OF SERVICES
  CHILD CARE SERVICES
  DAY CARE SERVICES
  EDUCATIONAL SERVICES
  PRESCHOOL PROGRAM

NAME OF AGENCY: SHEPHERD'S FLOCK CHILD CARE CENTER
LUTHERAN LIFE COMMUNITIES

ADDRESS AND TELEPHONE:
  800 West Oakton St.
  Arlington Heights, IL 60004
  (847) 368-7391
  FAX: (847) 368-7412
  Website: www.lutheranlifecommunities.org
  Email: kschmidt@lutheranlifecommunities.org

OFFICE HOURS: 7:00 a.m. - 6:00 p.m.

CONTACT PERSON: Kimberly Schmidt, Director

STAFF:
  Bachelors in Early Childhood
  Associates Degree in Early Childhood
  Child Development Associate
  Teaching Assistants

AREA SERVED: Chicagoland and Northern Illinois

FEES AND/OR DUES: Fee for Service

AFFILIATIONS:
  Health Resource Alliance
  Life Services Network
  Illinois Alliance on Aging
  American Association of Homes and Services for the Aging
  National Association for Education of the Young Child

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
Shepherd's Flock Child Care Center, located on the campus of the Lutheran Home, offers innovative developmentally appropriate programs for babies, toddlers and preschoolers age 6 weeks to 5 years. Intergenerational programs, Spanish lessons, and a Studio Day art program are a few of the educational opportunities provided in a nurturing and fun environment. Classrooms are equipped with computers and engaging educational applications for preschoolers. Custom buses afford classes the opportunity to go on field trips. An indoor and an outdoor playground allow children to exercise in all types of weather.

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:
CATEGORY OF SERVICES: DEVELOPMENTALLY AND PHYSICALLY DISABLED SERVICES

NAME OF AGENCY: SHORE COMMUNITY SERVICES, INC.

ADDRESS AND TELEPHONE: 8350 Laramie Avenue
Skokie, IL 60077
(847) 982-2030
Website: www.shoreservices.org

OFFICE HOURS: 8:30 a.m. – 4:30 p.m.

CONTACT PERSON: Mary Matz, Director of Development

STAFF: Debora K. Braun, Executive Director

AREA SERVED: Persons served by Shore come from a concentrated area and that is why the geographic boundaries were set up to include: Rogers Park on the south, Lake Cook Road on the north, Lake Michigan on the east and Harlem Avenue on the west. However, when space is available, persons served are accepted from outside this target area.

FEES AND OR DUES: Fees vary depending on program or service.

AFFILIATIONS:
Shore has over 65 years of experience serving the needs of children and adults with intellectual and other developmental disabilities. Its staff is well educated and the CARF International (Commission on Accreditation of Rehabilitation Facilities) accredits the agency. The agency is approved by the following agencies: Evanston Mental Health Department, Illinois Department of Labor, Illinois Department of Public Health, Skokie Health Department and United States Department of Labor. We are a member of the Illinois Association of Rehabilitation Facilities (IARF) and Evanston, Morton Grove and Skokie Chamber of Commerce. Also, funding sources for the agency include: Evanston Mental Health Board, Illinois Department of Healthcare and Family Services, Illinois Department of Human Services, Niles Township, United States Department of Housing and Urban Development and numerous businesses, foundations, individuals and organizations.

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
Shore provides a comprehensive array of services including: small group homes, CILAs (Community Integrated Living Arrangements), Supported Living Arrangements, a vocational training center, a Senior and Adult Services Program, Early Intervention, Home Based Support and In-Home Respite Care. These programs are located in Evanston, Morton Grove and Skokie.

BILINGUAL SERVICES PROVIDED:
Shore has staff that can speak the following languages: Spanish, Polish, Mandarin, Malayalam, Japanese, Korean, Assyrian, Croatian, Bosnian, Serbian, Jamaican (Patois), Thai and Nigerian.

REMARKS OR ADDITIONAL INFORMATION:
For more information, please call (847) 982-2030 or visit our website at shoreservices.org.
CATEGORY OF SERVICES: GOVERNMENT SERVICES
INFORMATION, ASSISTANCE AND REFERRAL

NAME OF AGENCY: U. S. SOCIAL SECURITY ADMINISTRATION

ADDRESS AND TELEPHONE: 705 N. Wheeling Rd.
Mount Prospect, IL 60056
800-772-1213
TTY: 1-800-325-0778
FAX: (847) 222-9325
Website: www.socialsecurity.gov

OFFICE HOURS: M - T - Th - Friday: 9:00 a.m. - 4:00 p.m.
Wednesday: 9:00 a.m. - 12:00 p.m.

CONTACT PERSON: Most business can be conducted by telephone, internet, and/or via mail.

STAFF: Elizabeth M. Williams, Manager - 31 persons


FEES AND/OR DUES: All services are provided free of charge (taxpayer funded services).
Some requests for records may have a fee.

AFFILIATIONS:

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Social Security benefits for income replacement in case of disability, death, or retirement of insured worker. Benefits can be paid to the worker and his/her family members who are eligible. Amount of benefit is based on the worker's FICA covered earnings over his/her lifetime.

Medicare basic health insurance coverage (hospitalization, doctor, and prescription drug) is available to insured workers age 65 and older or under 65 if receiving disability benefits for 24 months.

Supplemental Security Income (SSI) payments for needy people 65 and older or under 65 if blind or disabled. Maximum amount in 2018 is $750 per month to an individual with no other income; $1125 per month to an eligible couple. Resource limits are $2,000 for an individual and $3,000 for a couple. Payments are set by law and are reduced by unearned income, earnings and from work and living arrangement of applicant.

BILINGUAL SERVICES PROVIDED: Polish, Spanish, German, Russian, and Korean. Telephone interpreters available when needed.

REMARKS OR ADDITIONAL INFORMATION:
Get a benefit estimate, file for Medicare, retirement, or disability benefits, change your address, and more online at www.socialsecurity.gov. Create a “mySocialSecurity” account to get your Social Security Statement. Call the 800 number to make a telephone or in person appointment.
NAME OF AGENCY: SOUTH PARK CHURCH

ADDRESS AND TELEPHONE: 1330 S. Courtland Ave
Park Ridge, IL  60068-5399
(847) 825-5507 x 125
Website: www.southparkchurch.org
Email: jwoerz@southparkchurch.org

OFFICE HOURS: Monday - Friday: 9:00 a.m. - 5:00 p.m.

CONTACT PERSON: Jeannine Woerz, Care Ministry Director

STAFF: Eric Flood, Senior Pastor
Kal Otis, Family & Children’s Pastor
Kevin Smallacombe, Pastor of Adult Ministries
Jeannine Woerz, Care Ministry Director

AREA SERVED: Park Ridge and surrounding communities.

AFFILIATIONS: National Association of Evangelicals

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
Bible Studies  Parenting Classes
Celebrate Recovery  Pastoral Care
Children’s Programs  Worship Services
Christian Education & Fellowship  Youth Group - Jr. & Sr. High
Marriage Enrichment Classes
Mothers of Preschoolers (MOPS)

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:
Building is handicapped accessible.
DISABLED SERVICES
INFORMATION, ASSISTANCE AND REFERRAL
SUPPORT GROUP

NAME OF AGENCY: SPINAL CORD INJURY ASSOCIATION OF ILLINOIS

ADDRESS AND TELEPHONE: P.O. Box 545
Palos Heights, IL 60463
(708) 671-1808
FAX: (708)-671-1807
Website: www.SCI-ILLINOIS.org
Email: sciinjury@aol.com

OFFICE HOURS: Monday - Friday: 9:30 a.m. - 4:30 p.m.

CONTACT PERSON: Mercedes Rauen, Executive Director

STAFF: Sarah Mularz, Administrative Assistant

AREA SERVED: Illinois

FEES AND/OR DUES: No fees for services

AFFILIATIONS:

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
Information and referral; peer counseling for spinal cord injured persons and their families; peer support groups; monthly newsletter; educational programs for spinal cord injured and professionals including an annual seminar. THINK FIRST, a brain and spinal cord injury prevention program is offered to schools and organizations. PROGRAMS ON PREVENTION OF FALLS are presented to senior citizens and other groups. All services are free of charge.

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:
CATEGORY OF SERVICES: HEALTHCARE  
HOSPICE  
REHABILITATION SERVICES  
RESIDENTIAL HEALTH CARE  
RESPITE CARE  
SENIOR HOUSING SERVICES  
SENIOR NURSING CARE  
SENIOR SERVICES

NAME OF AGENCY: SAINT BENEDICT NURSING and REHABILITATION CENTER

ADDRESS AND TELEPHONE: 6930 W. Touhy Ave.  
Niles, IL 60714  
(847) 647-0003

OFFICE HOURS: 8:00 a.m. – 4:30 p.m. Monday thru Friday.  
Call for hours of operation for Saturdays.

CONTACT PERSON: Stacy Ladra – Director of Admissions  
SLadra@presencehealth.org

STAFF: Nursing, Restorative Nursing, Care Plan Team, Physical Therapists, Occupational Therapists, Speech Pathologist, Dietician, Social Workers, Activity Aides

AREA SERVED: No Boundaries

FEES AND OR DUES: Call for rates.  
Long term care – intermediate/skilled levels of care, respite care, and Medicare.

AFFILIATIONS: Resurrection Health Care Corporation  
Resurrection Medical Center  
Our Lady of the Resurrection Center  
Westlake Hospital  
St. Francis Hospital  
St. Joseph’s Hospital  
St. Mary and Elizabeth Hospitals  
Holy Family Medical Center – LTACH

BRIEF DESCRIPTION OF PROGRAM AND SERVICES: Since 1991, Saint Benedict Nursing and Rehabilitation Center has served Niles, the northwest side of Chicago and surrounding communities. The center is conveniently located on the north side of Touhy Avenue, just east of Milwaukee and Harlem avenues. Saint Benedict Nursing and Rehabilitation Center offers comprehensive short-term and long-term rehabilitation, subacute care and skilled nursing care. In addition, the Saint Benedict Independent Living Center has 29 private rooms, ten of which are designated for retired priests.

BILINGUAL SERVICES PROVIDED: Polish and Spanish

REMARKS OR ADDITIONAL INFORMATION:
NAME OF AGENCY: ST. JOHN THE BAPTIST GREEK ORTHODOX CHURCH

ADDRESS AND TELEPHONE: 2350 Dempster St.
Des Plaines, IL  60016
(847) 827-5510
FAX: (847) 824-3455
Website: www.stjohnthebaptistgoc.org
Email: stjohn@stjohnthebaptistgoc.org

OFFICE HOURS: Monday - Friday: 9:00 a.m. - 5:00 p.m.

CONTACT PERSON: Sandra L. Rigopoulos- Parish Council President

STAFF: Rev. Fr. John Rallis, Protopresbyter
Fr. Alexander Lukashonok, Associate Pastor

AREA SERVED: Des Plaines, Park Ridge and surrounding communities

FEES AND/OR DUES: Total Stewardship

AFFILIATIONS: Greek Orthodox Archdiocese of America

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Worship Services  Pastoral Care  Orthodox Bookstore & Library
Christian Education  Outreach & Mission  Men’s Club
Youth Ministry - pre-school & teens  Athletics  Philoptochos (women’s)
Greek School  Choir  Bible Study
Guardian Angel Center for Child Development  Choir  Retreats
Greek School Choir  Golden Agers  Bereavement Support Group

BILINGUAL SERVICES PROVIDED: Greek

REMARKS OR ADDITIONAL INFORMATION:

We offer two services every Sunday (except in summer).
Main Church - 9:45 a.m., Guardian Angel Chapel - 10:15 a.m.
CATEGORY OF SERVICES

ALCOHOLISM
CHURCHES/SYNAGOGUES
DEVELOPMENTALLY AND PHYSICALLY EDUCATIONAL SERVICES
SCHOOLS
YOUTH SERVICES

NAME OF AGENCY: ST. JOHN BREBEUF CHURCH

ADDRESS AND TELEPHONE: 8307 N. Harlem Ave.
Niles, IL 60714
(847) 966-8145
FAX: (847) 966-0014
Website: www.sjbrebeuf.org
www.sjbschool.org

OFFICE HOURS: Monday - Thursday: 9:00 a.m. - 8:00 p.m.
Friday - Saturday: 9:00 a.m. - 7:00 p.m.
Sunday: 9:00 a.m. - 1:00 p.m.

CONTACT PERSON: Joseph Wojtowicz, Business Manager

STAFF: Michael G. Meany, Pastor
Rev. Piotr Rapcia, Associate Pastor
Rev. Piotr Samborski, Associate Pastor

AREA SERVED: Niles and surrounding communities

FEES AND/OR DUES:

AFFILIATIONS:

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Worship Services
Daily: 6:30 a.m. and 8:30 a.m.
Saturday: 5:00 p.m.; 6:30 p.m. (Polish)
Sunday: 7:30 a.m.; 9:00 a.m.; 10:45 a.m.; 12:30 p.m. – Polish
6:00 p.m. – English


Human Concerns: Ministry of Care, St. Vincent de Paul Society, Breadbasket, AA, Peace & Justice

Parish Organizations: Catholic Women’s Club, Holy Name Society, Golden Agers, Scouting, Knights of Columbus.

BILINGUAL SERVICES PROVIDED: Wednesday, 7:00 p.m. Liturgy – Polish Language
Saturday, 6:30 p.m. Liturgy - Polish Language
Sunday, 12:30 p.m. Liturgy - Polish Language

REMARKS OR ADDITIONAL INFORMATION: Church is handicapped accessible.
**CATEGORY OF SERVICES**

CHURCHES/SYNAGOGUES

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**NAME OF AGENCY:**

ST. JOHN LUTHERAN CHURCH

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**ADDRESS AND TELEPHONE:**

7429 Milwaukee Ave  
Niles, IL 60714  
(847) 647-9867  
FAX: (847) 647-8132  
Website: [www.st-john-niles.org](http://www.st-john-niles.org)  
Email: st-john-niles@minister.com

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**OFFICE HOURS:**

Monday - Friday: 9:00 a.m. - 1:00 p.m.  
Sunday: 8:00 a.m. - 12:00 noon

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**CONTACT PERSON:**

Audrey Schultz, Secretary

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**STAFF:**

Rev. Stanley Harding, Interim Pastor

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**AREA SERVED:**

Niles and surrounding communities

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**FEES AND/OR DUES:**

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**AFFILIATIONS:**

The Lutheran Church - Missouri Synod

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**BRIEF DESCRIPTION OF PROGRAM AND SERVICES:**

Sunday: Worship Service at 9:30 a.m., Sunday School and Adult Bible Study at 10:45 a.m.  
Christian Education for all ages  
Fellowship  
Pastoral Care and Support

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**BILINGUAL SERVICES PROVIDED:**

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**REMARKS OR ADDITIONAL INFORMATION:**

Church is handicapped accessible.  
Hearing enhancement system with personal receivers is available.
CATEGORY OF SERVICES: CHURCHES/SYNAGOGUES

NAME OF AGENCY: ST. LUKE’S CHRISTIAN COMMUNITY CHURCH

ADDRESS AND TELEPHONE: 9233 Shermer Rd.
Morton Grove, IL 60053
(847) 966-9233
FAX: (847) 966-9233
Email: stlukesccc@sbcglobal.net

OFFICE HOURS: Monday/Tuesday/Wednesday/ Friday: 8:45 a.m. - 11:45 a.m.

CONTACT PERSON: Rev. Isabel Hughes, Pastor

STAFF: Sunny Corba, Office Manager
Max Sluiter, Pastoral Intern
Dr. Soo Lee, Music Director

AREA SERVED: Morton Grove and surrounding communities

FEES AND/OR DUES:

AFFILIATIONS: National Association of Congregational Christian Churches

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
Sunday: 10:00 a.m. Worship Services
10:15 a.m. – 11:00 a.m. Sunday School
Church is handicapped accessible
Children/Youth Ministries Choir

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:
CATEGORY OF SERVICES: CHURCHES/SYNAGOGUES

NAME OF AGENCY: ST. LUKE’S LUTHERAN CHURCH

ADDRESS AND TELEPHONE: 205 N. Prospect Ave.
Park Ridge, IL 60068
(847) 825-6659
Website: www.stlukespr.org
Email: office@stlukespr.org

OFFICE HOURS: Monday – Thursday, 9:00 a.m. to 5:00 p.m.
Friday 9:00 a.m. to 3:30 p.m.

CONTACT PERSON: Susan Pinto
spinto@stlukespr.org

STAFF: Rev. Richard W. Johnson—Lead Pastor
Anne Krentz Organ—Director of Music Ministries
Melinda Ramseth Hoiland—Director of Children’s Music and Faith Formation
Susan Pinto—Administrative Assistant
Jim Schrop—Building Coordinator

AREA SERVED: Park Ridge and surrounding communities

FEES AND/OR DUES:

AFFILIATIONS: Metropolitan Chicago Synod of the Evangelical Lutheran Church in America (ELCA)

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

WORSHIP SERVICES ON SUNDAYS:
Worship at 8:30 and 11:00 a.m. from September through May. Summer worship service (Memorial Day through Labor Day) at 9:00 a.m. Children’s nursery provided all morning.

EDUCATIONAL EXPERIENCES and OPPORTUNITIES:
Wednesday Evening and Thursday Morning Adult Bible Study, Confirmation Class, Communion Class, Vacation Bible School, Multiple choirs and instrumental groups for children, youth, and adults, Many opportunities to volunteer.

HUMAN CONCERNS:
AA, Al-Anon, Park Ridge Ministerial Association, Food Pantry Support, Sunday Night Suppers—hot meals for people in the community, all are welcome!

BILINGUAL SERVICES PROVIDED:
St. Luke’s offers many ways for spiritual fulfillment as well as ways to be involved in the community, to socialize with others, and to volunteer. Examples include: Bridge Groups, Men’s Breakfasts, Women’s Groups, Quilt-making, Book-clubs, Prayer Shawl Groups, Bereavement Support, Card Ministry and Congregational Fellowship. Come for worship and get involved!
CATEGORY OF SERVICES
CHURCHES/SYNAGOGUES

NAME OF AGENCY:
ST. MARTIN’S EPISCOPAL CHURCH

ADDRESS AND TELEPHONE:
1095 Thacker Street
Des Plaines, IL 60016
(847) 824-2043
FAX: (847) 824-2038
Website: www.saintmartinschurchdp.com
Email: saintmartinschurch1095@gmail.com

OFFICE HOURS:
Tues & Thurs 10:00-5:00; Friday 10:00-4:00

CONTACT PERSON:
Kathleen Isaacks

STAFF:
The Very Rev. M.E. Eccles, Rector
The Rev. Shay Craig, Deacon
Martin Pazdioch, Music Director
JB Enterprises, West-Sextons
Kathleen Isaacks, Communications & Operations Manager & Treasurer

AREA SERVED:
Des Plaines and surrounding suburbs

FEES AND/OR DUES:

AFFILIATIONS:
Episcopal Diocese of Chicago

BRIEF DESCRIPTION AND SERVICES:
Worship Services: Sunday: 8:00 a.m. and 10:00 a.m. Eucharist

Community Concerns: Des Plaines, Self-Help Closet,
Community Meals, Coat Drive,
Alternative Advent Giving Program, Pet Ministries

Parish Organizations: Altar Guild, Bridge Club, Choir

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:
Church is handicapped accessible, air conditioned.
Free Community Meal on 2nd Friday – May thru September.
PAWS in the Pews every 3rd Sunday – All Gods Creatures are welcome. (Must be caged or leashed.)
CATEGORY OF SERVICES
CHURCHES/SYNAGOGUES
OUTREACH SERVICES

NAME OF AGENCY:
ST. MARY CHURCH / HEART OF MARY

ADDRESS AND TELEPHONE:
ST. MARY CATHOLIC CHURCH
794 Pearson
Des Plaines, IL 60016
(847) 824-8144
FAX (847) 824-3906
Website: www.stmary-dp.org

OFFICE HOURS:
Tuesday to Saturday, 9:00 a.m. to 5:00 p.m.

CONTACT PERSON:
Rozan Dein, Outreach Ministry Program Director

STAFF:
Rev. Larry Collins, Pastor
Jerry Priore, Business Manager
Rozan Dein, Program Director

AREA SERVED:
Des Plaines, Maine Township

FEES AND/OR DUES:
Fees for some services may apply

AFFILIATIONS:
Catholic Archdiocese of Chicago
Community Churches and Agencies

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
Heart of Mary outreach ministry provides assistance information/referral in regard to community resources and agencies.

BILINGUAL SERVICES PROVIDED:
Spanish

REMARKS OR ADDITIONAL INFORMATION:
PADS - Friday nights October thru April, 7:00 p.m. - 7:00 a.m.
ST. MATTHEW LUTHERAN CHURCH AND PRESCHOOL

9081 N. Maryland St.
Niles, IL 60714-1540
(847) 827-4360 – Church
(847) 297-5898 – Preschool
Website: www.StMatthews.ws
Email: KnowJesusBetter@StMatthews.ws

Monday – Thursday and Saturday: 9:00 a.m. - 5:00 p.m.

Nathan Cordes, Pastor

Leonard Epple, Staff Minister

Niles and surrounding communities

Wisconsin Evangelical Lutheran Synod

Worship Services: Sunday: 9:30 a.m. - English
Christian Education: Sunday School, Youth Bible study, Men’s Bible study, Women’s Bible study
Human Concerns: Christian Counseling
Church is handicapped accessible
Free English Conversation Class (ESL)

We are a congregation with people from all ages and from 26 different ethnicities. Everyone is welcome.
CATEGORY OF SERVICES: CHURCHES/SYNAGOGUES
INFORMATION, ASSISTANCE AND REFERRAL
VOLUNTEER PROGRAM

NAME OF AGENCY: ST. PAUL OF THE CROSS SOCIAL SERVICE MINISTRY

ADDRESS AND TELEPHONE: 320 S. Washington
Park Ridge, IL  60068
(847) 692-6767
FAX: (847) 825-5186

OFFICES HOURS: Monday - Friday: 9:00 a.m. - 5:00 p.m.

CONTACT PERSON: Adrienne Timm, Director of Social Services Ministry
adriennetimm@spc-church.org

STAFF: Rev. Britto M. Berchmans, Pastor
Rev. Matthew Kowalski, Associate Pastor
Rev. Peter Gnoinski, Associate Pastor
Rev. Daniel A. Smilanic, Resident
Deacon Aloysius J. Memmel
Deacon Robert T. Bulger
Deacon Andrew P. Cameron

AREA SERVED: Golf (N), Higgings (S), Lehigh (E), 83 (W)

FEES AND/OR DUES:

AFFILIATIONS: Archdiocese of Chicago
Catholic Charities, North Region
Park Ridge Human Needs Task Force
Park Ridge Healthy Community Partnership with Advocate Systems
The Center of Concern
Maine Township

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Apostolate of Women    Religious Education
Bible Studies    Servents of St. Frances Volunteer Team
Griefshare Support Group    Senior Group
Divorce Support Group    Teen Ministry
Men’s Club    Vacation Bible School
Ministers of Care    Young Adults Group
Parish Nurse    School Pre-school – 8

General assistance with food, clothing, rent and utilities.
Food pantry open 8 – 10 a.m., last Saturday of the month. Closed in January, I.D. required.

BILINGUAL SERVICES PROVIDED: None

REMARKS OR ADDITIONAL INFORMATION:
**CATEGORY OF SERVICES**  
CHURCHES/SYNAGOGUES  

**NAME OF AGENCY:**  
ST. STEPHEN PROTOMARTYR CHURCH  

**ADDRESS AND TELEPHONE:**  
1253 Everett  
Des Plaines, IL 60018  
**(847) 824-2026**  
FAX: (847) 824-3842  
Website: [http://ststephen-desplaines.org](http://ststephen-desplaines.org)  
Email: ststephen@sbcglobal.net  

**OFFICE HOURS:**  
Tuesday – Friday: 8:30 a.m. – 12:00 p.m. and 1:00 p.m. – 8:00 p.m.  
Saturday: 8:30 a.m. – 12:00 p.m. and 12:30 p.m. – 4:30 p.m.  

**CONTACT PERSON:**  
Ivonne Paz, Administrative Assistant  

**STAFF:**  
Rev. Noel Reyes  

**AREA SERVED:**  
Des Plaines (South)  

**FEES AND/OR DUES:**  

**AFFILIATIONS:**  
Archdiocese of Chicago  

**BRIEF DESCRIPTION OF PROGRAM AND SERVICES:**  
Masses: Saturday 5:00 p.m., Sunday 8:30 a.m. & 10:00 a.m. & 6:00 p.m. Spanish  
Catholic Education (at Our Lady of Destiny)  
Religious Education Sundays  
Bereavement Committee  
Social Programs  

**BILINGUAL SERVICES PROVIDE:**  
Spanish  

**REMARKS OR ADDITIONAL INFORMATION:**
CATEGORY OF SERVICES:  
- ADOLESCENT SERVICES  
- AUTISM  
- CHILDREN'S SERVICES  
- CRISIS INTERVENTION  
- INFORMATION, ASSISTANCE AND REFERRAL  
- MENTAL HEALTH SERVICES

NAME OF AGENCY:  
STREAMWOOD BEHAVIORAL HEALTH CENTER

ADDRESS AND TELEPHONE:  
Main Facility  
1400 E. Irving Park Road  
Streamwood, IL 60107  
(800) 272-7790  
Main: (630) 837-9000  
FAX: (630) 837-2258  
Website:  www.streamwoodhospital.com

OFFICE HOURS:  
24-Hour Assessment, Referral and Admission

CONTACT PERSON:  
Assessment and Referral Department: Fax: (630) 483-5552  
Direct Dial – (630) 540-3700

STAFF:  
Doctors, Psychologist, Licensed Social Workers/Counselors,  
Certified Addiction Counselors and Nurses

AREA SERVED:  
Children and Adolescents and Young Adults in the greater Chicagoland Area  
And the State of Illinois

FEES AND/OR DUES:  
D.C.F.S., D.H.S., OMH, Medicaid, Insurance and Sliding Scale

AFFILIATION:  
J.C.A.H.O.  
Department of Public Health  
Chicago Mental Health Network

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:  
The only facility in the state of Illinois dedicated to serving the behavioral health needs of children and adolescents.

- Preventative Information Services  
- Outpatient Services  
- Therapeutic Day Schools  
- Partial Treatment Programs  
- Inpatient Programs (ages 3-21)  
- Forensic Fitness to Stand Trial: Assessment & Treatment  
- Free Speakers Bureau  
- 24 Hour Assessment & Referrals Service  
- Intensive Outpatient Treatment Programs  
- Residential Treatment Programs  
- MISA (Mentally Ill Substance Abuse) track on adolescent & Young Adult Units  
- Autism (PDD) Inpatient Unit (adolescents 12-17)

BILINGUAL SERVICES PROVIDED:  
Spanish and Polish

REMARKS OR ADDITIONAL INFORMATION:  
www.streamwoodhospital.com
TRINITY SERVICES

Administrative Offices
2101 Oxford Rd.
Des Plaines, IL 60018
(847) 299-2200
FAX: (847) 299-7142
Website: www.trinity-services.org

8:30 a.m. - 5:00 p.m.

Jennifer Hodges, Network Director
jhodges@trinity-services.org

Associate Director, Carly Rae Steele
Employee Services, Julleus Thomas

Chicago, Suburban Cook, Will

N/A

The Midewin Institute

The Abundant Living for All Foundation (ALFA)

The Arc of Illinois

The Autism Program (TAP)

Cherry Hill Books and Media

CQL (The Council on Quality and Leadership

Des Plaines Chamber of Commerce

Frankfort Chamber of Commerce

Grundy County United Way

High Tide Press

IARF (Illinois Association of Rehabilitation Facilities)

Joliet Regional Chamber of Commerce and Industry

The Institute on Public Policy for People with Disabilities

Maine Township

The Opportunity Foundation of America

Perdido Magazine

SafeNow Cleaning Products

Southern Illinois University

The United Way of Will County

The United Way of Grundy County

The United Way Community Services Council

The Wheeling-Prospect Heights Area Chamber

Naperville Chamber of Commerce

National Association of Residential Providers for Adults with Autism (NARPA)

Bilingual Services Provided: Sign Language, Spanish

Executive Director of Trinity Services, Inc. – Thane Dykstra

Originally founded in 1950, Trinity Services is a nonsectarian, nonprofit organization offering a range of services for persons with intellectual/developmental disabilities of behavioral health needs.

For persons with an intellectual or developmental disability, Trinity offers: residential options; a school for pre K to grade 12; Community Day Services options at 16 sites; vocational services (skills training, job matching and job coaching; and a therapeutic horseback-riding program. Trinity is also and is a founding partner of the Illinois Crisis and Prevention Network.

Trinity’s Behavioral Health program provides: services for persons with a psychiatric diagnosis or dual diagnosis services (psychiatric and developmental disability); counseling for children and adults, groups, couples and families; psychosocial rehabilitation; residential options; autism services; and administration of the National Organization on Fetal Alcohol Syndrome-Illinois.

Trinity serves more than 3,500 people in more than 30 Illinois communities across eight counties. Cook, DuPage, Grundy, Jackson, Madison, Peoria, St. Charles, and Will.

REMARKS OR ADDITIONAL INFORMATION: Executive Director of Trinity Services, Inc. – Thane Dykstra
CATEGORY OF SERVICES

ADOLESCENT SERVICES  CRISIS INTERVENTION
CASE MANAGEMENT      FAMILY SERVICES
CHILDRENS SERVICES   MENTAL HEALTH SERVICES
COUNSELING           TRANSITIONAL HOUSING & SERVICES

NAME OF AGENCY: TURNING POINT BEHAVIORAL HEALTH CARE CENTER

ADDRESS AND TELEPHONE: 8324 Skokie Boulevard
                        Skokie, Illinois 60077
                        (847) 933-0051
                        FAX: (847) 933-0057
                        Website: www.tpoint.org
                        Email: info@tpoint.org

OFFICE HOURS: Monday - Thursday: 9:00 a.m. to 8:00 p.m.
               Friday: 9:00 a.m. to 4:00 p.m.

Living Room Hours: Monday – Friday 3:00 p.m. to 8:00 p.m.

Open Access hours for incoming clients: Monday 12:30 – 3:30 p.m., Tuesday 9:30 a.m. – 1:30 p.m.,
Wednesday 2:30 – 5:30 p.m., Thursday 12:30 a.m. – 3:30 p.m. Please note: if you have private insurance,
please come in on Monday or Tuesday. Medicaid recipients may come in for Open Access Monday through
Thursday at any of the times listed above.

CONTACT PERSON: Dr. Noy Friar, Chief Clinical Officer

STAFF: Doctors, Psychologists, Licensed Social Workers/Counselors,
       Certified Addiction Counselors and Case Managers

AREA SERVED:
The Chicago metropolitan area and beyond. Among the many communities served are: Skokie, Evanston,
Chicago, Des Plaines, Glenview, Lincolnwood, Morton Grove, Niles, Park Ridge and Wilmette.

FEES AND/OR DUES:
Medicaid, Medicare (Currently not accepting new clients who have Medicare without Medicaid), General
Assistance, and some private insurance. For those who do not have insurance, a sliding fee scale based on
income offers services for a minimum of $45 per hour of treatment.

AFFILIATIONS:
Awarded the highest rating by The Commission on Accreditation of Rehabilitation Facilities (CARF).

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
Mental health treatment for children and adults. Services include individual and group therapy, psychiatry
services for adults, case management, crisis line, psychosocial rehabilitation/day treatment, a transitional living
program and The Living Room, an award-winning psychiatric respite program.

BILINGUAL SERVICES PROVIDED: None.

REMARKS OR ADDITIONAL INFORMATION:
Facebook: TurningPointBHCC
Twitter: @TurningPointBHC
**CATEGORY OF SERVICES**  
COUNSELING  
HOMEMAKER SERVICES  
PARENTING

**NAME OF AGENCY:**  
UCAN

**ADDRESS AND TELEPHONE:**  
830 West End Court, Suite 900  
Vernon Hills, Illinois 60061  
(847) 362-2111  
FAX: (847) 362-0410  
Website:  [www.ucanchicago.org](http://www.ucanchicago.org)

**OFFICE HOURS:**  
Monday - Friday: 8:30 a.m. to 4:30 p.m.  
Additional office hours are arranged on a case-by-case basis.

**CONTACT PERSON:**  
Jamie Gallo, Supervisor of Family Based Services  
Carl Koernel, Foster Care & Adoption Supervisor  
Jamie Gallo, High Risk Infant Program  
Erin Ginn, Family Development Specialist  
Tom Vandenberg, Executive Director

**AREA SERVED:**  
Lake, Cook, and McHenry Counties

**FEES AND/OR DUES:**  
Fees are based on the family’s income and household size.  
Services are available on a fee for service, sliding scale and through state subsidy. UCAN receives financial support from the United Way and generous community support.

**AFFILIATIONS:**  
Accredited by the Council on Accreditation  
Child Care Association of Illinois  
Child Welfare League of America  
National Council of Homemaker-Home Health Aide Services  
Illinois Council of Home Health Services

**BRIEF DESCRIPTION OF PROGRAM AND SERVICES:**

**Homemaker’s Services:** Trained family care aides provide in-home assistance to help families and persons with disabilities maintain their homes during an illness or family crisis.  
**Counseling:** Masters level therapists provide intensive counseling to families, parents working to regain custody of their children, victims of abuse and individuals struggling to overcome life challenges.  
**Parenting Training:** Parents learn how to supervise and nurture their children and receive instruction on self-esteem, parent-child communication, controlling anger and stress management.  
**High Risk Infant Program:** Pre-and postnatal assistance is offered to families experiencing a high-risk pregnancy or premature or multiple births.  
**Foster Care & Adoption:** Stable, nurturing homes are selected for abused and neglected children.  
**Supervised Visit/Family Connections:** Non-custodial parents meet with their children in a neutral, supervised atmosphere.  
**TransParenting:** Licensed to do a four-hour program for divorcing parents

**BILINGUAL SERVICES PROVIDED:** Spanish

**REMARKS OR ADDITIONAL INFORMATION:**
UNITED WAY NORTH - NORTHWEST

P.O. Box 294
Mount Prospect, IL 60056
(847) 768-1074
FAX: (847) 768-1246
Website: www.uw-mc.org/northwest.org
Email: Carolyn.Sandonato@uw-mc.org

Monday - Friday: 9:00 a.m. - 5:00 p.m.

Marcia McMahon, Regional Chief Professional Officer

Rebecca Navickis – Coordinator of Projects & Programs
Penni Raphaelson – Sr. Program Manager
Suellen Wolk – Director of Corporate Relations
Andrew Flessas – Senior Relationship Manager
Rebecca Tanaka – Senior Major Gifts Officer
Dillon Schwindt – Relationship Manager
Collier Rowe – Relationship Manager
Teresa Gruber – Major Gifts Officer
Carolyn Sandonato – Administrative Assistant


United Way of Metropolitan Chicago

United Way focuses resources on communities of greatest need across the region. United Way has transitioned from a traditional program funding model to a community impact model, LIVE UNITED 2020, which focuses on creating social change through targeted interventions in education, income and health – the building blocks of self-sufficiency.
CATEGORY OF SERVICES
EDUCATIONAL SERVICES
FOOD PANTRY
OUTREACH SERVICES

NAME OF AGENCY: VITAL BRIDGES

ADDRESS AND TELEPHONE:

Elk Grove Site
990 Criss Circle
Elk Grove Village, IL 60007
(847) 228-5200
FAX: (847) 228-5451
Website: www.vitalbridges.org

Food Referral/ Administrative Office
4121 W. Lake St.
Chicago, IL 60624
(773) 826-7066
FAX: (773) 826-2109
Contact: Rashonda Mays
Email: RMays@heartlandalliance.org

OFFICE HOURS: Monday - Friday: 9:00 a.m. - 5:00 p.m. @ Lake St. office only
Saturday: By appointment

CONTACT PERSON: Laura Ritland, Food & Nutrition Manager
LRitland@heartlandalliance.org

STAFF:

AREA SERVED: Cook, McHenry, and Kane Counties, plus seven counties in the Dekalb area

FEES AND/OR DUES: Fees - none

AFFILIATIONS:
AIDS Foundation of Chicago
A Hand (Association of Homeless Advocates in North/Northwest)
R.S.V.P. (Retired Senior Volunteer Program)
Greater O’Hare Association of Commerce and Industry
Open Hand Clinic – Elgin & Aurora

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
Vital Bridges helps more than 2,000 people impacted by HIV/AIDS each year to improve their health and build self-sufficiency. By offering case management, food, nutrition counseling, housing assistance, and prevention education at five sites, clients can access high quality, professional help when they need it. Whether it's finding emergency housing, learning how to manage their diet, figuring out how to manage a problem in their relationship, or dealing with financial concerns, Vital Bridges is there to help.

BILINGUAL SERVICES PROVIDED:

REMARKS OR ADDITIONAL INFORMATION:
For additional information on program or volunteer opportunities, please call Vital Bridges at (773) 826-7066.
CATEGORY OF SERVICES: DISABLED SERVICES
LIBRARY

NAME OF AGENCY: VOICES OF VISION TALKING BOOK CENTER

ADDRESS AND TELEPHONE:
127 S. First Street
Geneva, IL 60134
(630) 208-0398
Toll Free: (800) 227-0625
FAX: (630) 208-0399
Website: www.vovtbc.org

OFFICE HOURS: Monday - Friday: 8:30 a.m. - 5:00 p.m.
After hours – voice mail

CONTACT PERSON: Karen Odean, Director
Email: kodean@dupagels.lib.il.us

STAFF:
Readers' Advisors, Administrative Assistant
Supervisor Shipping & Receiving, Shipping Clerks

AREA SERVED:
DuPage, Cook (outside Chicago), Kane, Kendall, Will, Grundy, Kankakee,
McHenry, Boone, DeKalb, Lake, and LaSalle Counties

FEES AND/OR DUES: None - Free Library Service

AFFILIATIONS:
Illinois Secretary of State's Office
Illinois State Library
National Library Service for the Blind & Physically Handicapped
Library of Congress

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
Free library service providing audio books and magazines and Braille books and magazines for individuals unable to read standard print due to visual or physical disabilities. Nursing homes, schools, and other organizations that provide services to those unable to read regular print may qualify as well. Talking books and playback equipment are mailed postage free. Other services include descriptive videos, reader's advisory, reference and referral, and in-service training for organizations. Application packets are available upon request.

BILINGUAL SERVICES PROVIDED:
Although most books are in English, we do have material on-site in Spanish. Special national collection consists of many additional languages.

REMARKS OR ADDITIONAL INFORMATION:
CATEGORY OF SERVICES

EDUCATION SERVICES
RECREATIONAL SERVICES
SENIOR SERVICES
SUPPORT GROUP/SERVICES
VOLUNTEER PROGRAM

NAME OF AGENCY:

WHEELING PAVILION SENIOR CENTER

ADDRESS & TELEPHONE:
199 N. First Street
Wheeling, IL  60090
(847) 459-2670
Fax:  (847) 465-1639

OFFICE HOURS:
Mon - Friday: 8:00 a.m. – 4:00 p.m.

CONTACT PERSON:
Shari Matthews Huizar, LCSW, Director of Human Services
shuizar@wheelingil.gov

STAFF:
Judy Resele, Secretary
Jan Christensen, MSW
Alysia Miller-Goldstein, Program Activities Coordinator
Braulio Hernandez, Maintenance

AREA SERVED:
Wheeling residents age 55+
Neighboring Suburbs: Buffalo Grove, Prospect Hts.

FEES AND/OR DUES:
Dues: $10 per year – Wheeling Residents
$15 per year – Non-residents

AFFILIATIONS:
Wheeling Park District
Wheeling Citizens’ Police Academy
Wheeling Township
Hanul Family Services
Council for Jewish Elderly
Indian Trails Library

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
The Pavilion Senior Center is an activity center serving mature adults age 55+ years residing in Wheeling and neighboring communities. A variety of challenging intellectual, social, physical, recreational and community-service program and activities are offered for personal growth, entertainment, and maintaining health and independence for quality longevity. Lunch at Pavilion (congregate dining) Monday, Wednesday, Friday.

BILINGUAL SERVICES PROVIDED:  Russian Friendship and Social Worker Club, Hanul family services, social worker available- call for appointment, and Spanish language services also available.
Korean

REMARKS OR ADDITIONAL INFORMATION:
CATEGORY OF SERVICES: GOVERNMENT SERVICES

NAME OF AGENCY: WHEELING TOWNSHIP

ADDRESS AND TELEPHONE: 1616 N. Arlington Heights Road
Arlington Heights, IL 60004
(847) 259-7730
FAX: (847) 259-1570
Assessor: (847) 259-1515
Website: www.wheelingtownship.com

OFFICE HOURS: Monday - Friday: 9:00 a.m. - 4:30 p.m.

CONTACT PERSON: Michael B. Schroeder, Supervisor
Jo Stellato – jstellato@wheelingtownship.com

STAFF: Jo Stellato, Administrator & Director of Finance
Julie Villarreal, Director of General Assistance
Kris Freeman, Director Senior/Disabled Services
Linda Hallett, Administrative Assistant & Building Manager

AREA SERVED: Arlington Heights, Mount Prospect, Wheeling, Prospect Heights, Cook County, Buffalo Grove

Boundaries: North - Lake Cook Road
            South - Central Road
            East - Forest Preserve
            West - Wilke Road

FEES AND/OR DUES:

AFFILIATIONS: TOI, TOCC, Chambers of Commerce: Arlington Hts., Buffalo Grove/Wheeling, Prospect Heights and Mount Prospect.

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Assessor’s Office    Clerk’s Office
Food Pantry          General Assistance
Senior Health Care   Highway Commissioners Office
Senior/Disabled Services  Transportation: Senior/Disabled And Medical Van
Cemetery Board    Mobile Dental Clinic
FUND 27 social services programs to provide sliding scale services.

BILINGUAL SERVICES PROVIDED: Spanish

REMARKS OR ADDITIONAL INFORMATION:

*1999 Governor’s Hometown Award for Friendly Visitor Program
*2001 Illinois Township Association of Senior Citizens Services, “Township of the Year” Award
*2002 TOI Innovative Program of the Year Award
*2003 TOI Mighty Message Award
*2004 Governor’s Home Town Award – Mobile Dental Clinic
*2004 Illinois Township Association of Senior Citizens Services – Michael Schroeder, Supervisor of the Year
CATEGORY OF SERVICES
COUNSELING SERVICES
CRISIS INTERVENTION
EMERGENCY SHELTER FOR DOMESTIC VIOLENCE
RESALE SHOPS
SHELTER AND HOUSING SERVICES
TRANSITIONAL HOUSING AND SERVICES
WOMEN/CHILDREN SERVICES

NAME OF AGENCY: WINGS PROGRAM, INC.

ADDRESS AND TELEPHONE: P.O. Box 95615
Palatine, IL 60095
(847) 519-7820 - Administrative Office
(847) 221-5680 – 24 Hour Hotline
FAX: (847) 519-7821
Website: www.wingsprogram.com
Email: wings@wingsprogram.com

OFFICE HOURS: Monday - Friday: 9:00 a.m. - 5:00 p.m.

CONTACT PERSON: Emergency Shelter – 847-221-5680
Transitional Housing – 847-519-7828
Community Resources – 847-577-4668
Niles Resale Store – 847-965-1454
Donation Line – 847-519-7820 x 353 or 224-938-3902

STAFF:

AREA SERVED: Chicago, North and Northwest suburban communities

FEES AND/OR DUES: None in Safe House
Case by case basis in Transitional Housing

AFFILIATIONS: United Way Agency

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
WINGS is a private, not-for-profit, social service agency that provides housing and supportive services for people struggling with domestic violence and homelessness. Incorporated in 1985, WINGS presently operates 18 transitional homes and apartments; 8 permanent housing units; and 2 domestic violence Safe House emergency shelters that provide safe and secure housing for up to 239 individuals each night. These homes are located throughout the north and northwest suburbs including Arlington Heights, Barrington, Des Plaines, Hanover Park, Hoffman Estates, Mount Prospect, Palatine, Park Ridge, Schaumburg, Skokie, and Streamwood. Answering an unmet need for victims of domestic violence, WINGS operates two emergency shelters – one in the Northwest suburbs and one in the city of Chicago. Together, WINGS transitional and emergency housing represents our commitment to providing community residents a continuum of services to help stop the cycles of violence and the devastation of homelessness and poverty.

BILINGUAL SERVICES PROVIDED: Spanish

REMARKS OR ADDITIONAL INFORMATION:
CATEGORY OF SERVICES: WOMEN/CHILDREN SERVICES

NAME OF AGENCY: THE WOMEN’S CENTER

ADDRESS AND TELEPHONE: 2720 S. River Road
Des Plaines, IL  60018
847-803-9620
847-803-1820 (Spanish)
Website: www.abortionchoices.com

OFFICE HOURS: Monday 9:00 am – 5:00 pm
Wednesday 9:00 am – 3:00 pm
Saturday: 8:00 am – 2:00 pm

CONTACT PERSON: Clara Yi

STAFF: Clara Yi, Director
       Maria DiMaso, Counselor
       Maria Evans, Bilingual Counselor

AREA SERVED: North and Northwest Suburbs

FEES: None

AFFILIATIONS:

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Information and services related to: Family Planning and pregnancy alternatives. Free pregnancy testing. Confidential counseling.

BILINGUAL SERVICES PROVIDED: Spanish

REMARKS OR ADDITIONAL INFORMATION:
NAME OF AGENCY: Y-ME National Breast Cancer Organization  
(Formerly Breast Cancer Network of Strength)

ADDRESS AND TELEPHONE: 135 S. LaSalle, Suite 2000  
Chicago, IL 60603  
24-hour-Toll-free Hotline: (800) 221-2141  
(Interpreters available in 150 languages)  
Office (312) 986-8338  
SPANISH HOTLINE (800) 986-9505 (24hours)  
FAX: (312) 294-8598  
Website: www.y-me.org

OFFICE HOURS: Monday - Friday: 9:00 a.m. - 5:00 p.m.

CONTACT PERSON: Christina Koenig, Director of Communications and Media Relations  
Email: ckoenig@networkofstrength.org

STAFF:

AREA SERVED: All 50 states, Canada, and Puerto Rico

FEES AND/OR DUES: All services are provided free.

AFFILIATIONS:

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
Breast Cancer Network of Strength is a premier resource for breast cancer information, education and support for those diagnosed with the disease, their family and friends, and those concerned about breast cancer and breast health. The 24/7 YourShoes Breast Cancer Support Center is staffed by trained peer counselors who are breast cancer survivors. Monthly support groups offered throughout the Chicagoland area. Wigs and prostheses are available free to those with limited resources. Call 1-800-221-2141 or visit www.networkofstrength.org for more information.

BILINGUAL SERVICES PROVIDED: Spanish, plus interpreters available in 150 languages on the English Hotline.

REMARKS OR ADDITIONAL INFORMATION:
CATEGORY OF SERVICES
CHILDREN’S SERVICES
FOSTER CARE
YOUTH SERVICES

NAME OF AGENCY: THE YOUTH CAMPUS

ADDRESS AND TELEPHONE: (Foster Care, Adoption, In Home Nursing)
901 W. Jackson, 5th Floor
Chicago, IL 60607-3023
General Number: (312) 243-0533
Website: www.theyouthcampus.org
Email: jguidi@theyouthcampus.org

OFFICE HOURS: Monday - Friday: 8:30 a.m. - 5:00 p.m.

CONTACT PERSON: Central Intake: Amanda Whitlock, Central Intake Coordinator

STAFF: 100 staff members consisting of social workers, therapists, child care workers, registered nurses

AREA SERVED: State of Illinois, primarily Chicago metropolitan area

FEES AND/OR DUES: Rates for residential and foster care set by Governor’s Purchased Care Review.

AFFILIATIONS: Licensed by Illinois DCFS, Park Ridge Chamber of Commerce, Council on Accreditation, Foster Family Treatment Association

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:
Behavioral and medically complex foster care for children birth through adolescence; adoption, diagnosis/assessment service for medically complex children by referral only; in home nursing and respite for DCFS-involved children with medical/developmental challenges.

BILINGUAL SERVICES PROVIDED: None

REMARKS OR ADDITIONAL INFORMATION:
Children served in Park Ridge setting generally attend school on site or at Maine East, Emerson Middle School or Field Elementary School. All schools serving TYC clients receive direct state funding allocated to these children and administered by the local school district (not through local real estate taxes).
NAME OF AGENCY:  YOUTH SERVICES OF GLENVIEW-NORTHBROOK

ADDRESS AND TELEPHONE:  3080 W. Lake Avenue
                           Glenview, IL 60026
                           (847) 724-2620
                           FAX: (847) 724-3499
                           Website:  www.ysgn.org
                           Email: info@ysgn.org

OFFICE HOURS:  8:30 a.m. - 8:30 p.m.

CONTACT PERSON:  Amy O’Leary, LCSW

STAFF:

AREA SERVED:  Northern Suburbs

FEES AND/OR DUES:  Sliding Scale, multiple health insurance companies accepted

AFFILIATIONS:

BRIEF DESCRIPTION OF PROGRAM AND SERVICES:

Youth Services is a non-profit social service agency serving children, adolescents and their families throughout the northern suburbs. Services include individual mental health therapy, prevention, social skills, and clinical support groups, Study Buddies tutoring program, emergency assistance, information and referrals, summer programs, and psychiatric evaluations.

BILINGUAL SERVICES PROVIDED: Spanish

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- Amita Health-Alexian Brothers Center for Mental Health 19
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